



GRAND RAPIDS PUBLIC UTILITIES COMMISSION AGENDA ITEM

AGENDA DATE: June 24, 2026

AGENDA ITEM: Consider a motion to approve the June 2026 semi-annual write off of \$536.28 uncollectible accounts receivable.

PREPARED BY: Taylor Bird, Finance Manager

BACKGROUND:

The CSR team has performed internal and external collection processes for the attached listing of uncollectible customer accounts receivable.

The attached list, with redacted customer information for privacy, shows the amounts of the requested account balances to write off as uncollectible.

The CSR team has worked diligently to review several years of outstanding account receivable delinquent balances and clean up as part of the new utility billing software implementation. With the implementation of our new Customer Service System GRPU suspended 2025 collections.

A request to write off uncollectible customer accounts receivable balances will be presented to the Grand Rapids Public Utilities Commission twice per year.

RECOMMENDATION:

A motion to approve the June 2026 semi-annual write off of \$536.28 uncollectible accounts receivable.