

DALE P. SCHNEIDER

Objective

To secure a leadership position in IT/Network Security leveraging over 20 years of expertise in security policy creation, IT infrastructure management, and innovative problem-solving to deliver cutting-edge solutions.

Core Qualifications

- Extensive IT Experience: success in project management, security systems design, and network optimization.
- Security Policy Expertise: Adept at developing and enforcing governance policies in accordance with industry standards.
- Strong Leadership Skills: Skilled at training and mentoring staff, improving operational efficiency, and managing cross-functional teams.
- Technical Proficiency: Certified in cloud platforms (Azure, AWS), networking, and multiple hardware/software systems, ensuring robust IT and security solutions.
- Client and Vendor Relations: Trusted advisor for stakeholders, ensuring seamless communication and project execution.

Technical Skills

Software

- Azure and AWS cloud infrastructures, including Identity Access Management (IAM) administration.
- Proficiency in Windows 10 (multiple builds) and Windows 11 operating systems, and administration of Windows Server versions (2003, 2008, 2012, 2016).
- Management of Domain, Web, File, Exchange, Print, and NVR servers.
- Skilled in managing enterprise-level tools: SCCM, Active Directory, Group Policies, Entra, Exchange, Teams/ SharePoint and Purview.
- Advanced knowledge in Microsoft Office 365, storage, spam and encryption software; Zix, Barracuda, and network analysis tools such as Wireshark.
- Adobe Creative Cloud (Photoshop, Illustrator, InDesign, etc.), Autodesk (3D Studio, Maya), and SolidWorks.

Hardware:

- Proficient in configuring Cisco Catalyst and Meraki Series Switches/ access points in addition to outdoor municipal Tropos Mesh Networks.
- Hands-on experience with video surveillance systems, including Sony, Axis and Honeywell Cameras.
- Installation and maintenance of structured cabling systems, including CAT6, fiber and other network solutions.

Certifications:

- CompTIA A+, Network+
- Azure Fundamentals
- AWS Fundamentals
- CCENT
- Microsoft Technology Associate (MTA): Windows Server Administration
- Apple Certification Associate: Mac Integration Basics
- Certified SolidWorks Associate (CSWA)

Professional Experience

Charles K. Blandin Foundation – Grand Rapids, MN

Network and Security Administrator

2022 – Present

- Developing 20 comprehensive Security IT Governance policies, including Identity and Access Management (IAM), Acceptable Use, Security Awareness, and others.
- Administration of Identity and Access Management (IAM) systems, including AWS, Entra, SharePoint, and various standalone applications.
- Implementation of Multi-Factor Authentication (MFA) and integration of Single Sign-On (SSO) solutions.
- Add and manage DNS records, including DKIM keys, MX, and TXT entries.
- Onboarding and offboarding processes for all employees, consultants, and vendors, ensuring a seamless transition and compliance with organizational standards.
- Segmentation and security of the network: Firewall and Vlans, ACLs
- Coordinate and implement security awareness training programs for all employees
- Create Azure SQL, ADF, and AWS instances to facilitate the migration of grant and scholarship data to a new Salesforce environment.
- Responsible for overseeing all technology upgrades and addressing concerns throughout a \$4 million remodel, including the integration of a 6-panel interactive Story Wall touchscreen
- Upgrades to conference room technology, including network cable installations, rack enhancements, screen and microphone setups, and the configuration of a Zoom-enabled environment

Itasca County – Grand Rapids, MN

Helpdesk Technician (Desktop Administrator, ITS2)

2017 – 2022

- Day-to-day tactical escalation point for critical and time-sensitive tickets
- Manage Active Directory, O365 and Exchange
- Manage, deploy and audit county technology assets
- Image Workstation/Laptops for deployment specific to the county department
- MDM for all mobile devices (FirstNET, AT&T and Verizon)
- Uplift point of contact for FirstNet
- Coordinate and relocate employees involving computers, VoIP phone, and other peripherals.
- VLAN changes due to relocation and/or separation of job duties
- County wire closet upgrades consisting of new CAT6 wiring, Cisco switches, stacks, renumbering ports, and VLAN shuffling.
- One Drive deployment: group policy updates which would disconnect on premises storage then resync to Azure Cloud.
- Support all software throughout the county. 18 departments including Investigators, Sherriff, 911 Dispatch and Attorneys

KidsPeace-Mesabi Academy – Buhl, MN

Juvenile Correction facility (DOC)

MIS Coordinator

2010 – 2016

- Charged with improving and re-writing proprietary API systems while maintaining the security of all client information via HIPPA guidelines.
- Responsible for maintaining multiple servers: database, file, web, SQL, print and domain.
- Manage thin clients, desktops, laptops for supervisors, case managers, clinicians, and directors. Manage and maintain ITV Polycom system for clients to attend court remotely
- Developed and solely installed a new IP based camera system, 72 cameras.
- Maintain network for Mt. Iron School co-location.
- Upgraded analog phone system to a VoIP system with over 89 devices with 100 direct dial numbers. Improved server room and 5 wiring closets including the replacement of old cat 3/5 and cat 6a wiring.
- Manage all buildings with wide computer and network issues.
- Training/ solving all staff Word, pdf, Excel and Outlook problems.
- Introduced and created new marketing material: brochures, inserts and presentation displays.
- On call for power, network, server, and camera outages.

Pro 911 Systems, Inc. – Laguna Beach, CA

National IT Network Design / Security Consulting / Solutions Provider

2005 – 2010

Network Design / Project Manager / Installer

Principal Consultant for Pro 911 Systems: managed full project lifecycle for the design, vendor selection and management, time keep, budget monitoring, compliance paperwork completion, installation and support for large wired / wireless IT and security networks. Samples of key projects in MN, AZ, TX, and CA include:

City of Los Angeles, CA: Configured wireless equipment and successfully installed 63 Tropos mesh units with 62 attached security cameras. Rebuild the head-end server to support new software. Additionally, trained personnel to use the new software.

City of Dana Point, CA: Designed a wireless network for the city. Installed over 20 traffic cameras including back-haul throughout the mesh network. Programmed/installed point-to-point links. Set up the computer server to handle new equipment/recording software. Trained personnel on the use of the new software platform

Homeland Security (DEA): Designed/installed wireless network consisting of a 60-mile link between two cities. Built to support over 20 cameras throughout the two cities with scalability. Interfaced / coordinated with various government agencies to complete the project.

City of Newport Beach, CA: Completed an IT project for the Newport Beach Lifeguards. Installed/configured a wireless communication network throughout the beach on lifeguard towers including cameras and radio powered by a single solar panel resulting in ability to “virtually patrol” beach areas during winter months when there are no actual lifeguards on duty, saving lives.

South Central Los Angeles, CA: Successfully installed camera surveillance for viewing illegal street racing

and to provide security surveillance on the streets to reduce crime, unlawful refuse dumping providing greater security for residents of the area.

City of Biwabik, MN / Giants Ridge Ski Resort: Camera / network integration project.

Gilbert and Chisholm, MN: Designed/installed wireless networks and cameras for both Police Departments.

Great Lakes Cable - Maple Grove, MN
5/04 to 9/04

H.S.I. Technician / Installer

Installations for new video and broadband, drop relocation, custom wiring, and networking.

Able Satellite Security & Networking: Hoyt Lakes, MN
2002 to 2004:

Lead QC Technician / Installer

Installation of DirecTV, Dish Network and DirecWAY high speed Internet throughout Northern MN and WI. Performed multi-state audits and provided technical support to commercial/residential customers in the field. Installed fire/security systems.

PRO 911 Systems, INC: Laguna Beach, CA
1998 to 2002

Technician

Monitor and maintain alarm panels at multiple police departments.

Angel Studios - Carlsbad, CA
Game Studio
1996 to 1998

Animator

Responsible for all real-time animation in "Savage Island". Character rigging, animation and motion capture cleanup for Disney Quest' "Virtual Jungle Cruise". Cleanup and animation enhancements of over 35,000 frames of motion capture data. Modeling stadiums for "Major League Baseball featuring Ken Griffey Jr." and "Slugfest".

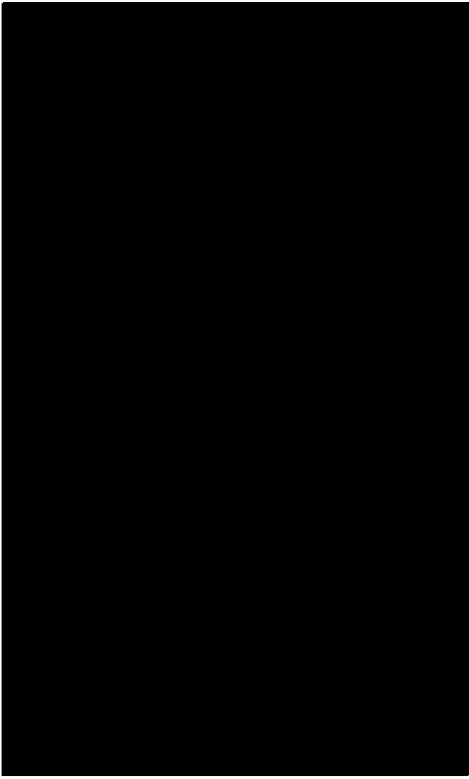
Education

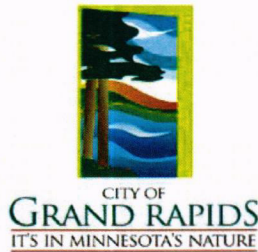
Hibbing Community College
Cisco Network Technician Diploma 2017
Art Institute of Pittsburgh
Game Design 2010
School of Communication Arts
3D animation 1995

Awards

Creativity Transformation Award KidsPeace 2014
DEA Challenge Coin, Department of Justice 2009
Eagle Scout Award Boy Scouts of America 1993

Professional References





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(218)326-7606
(218)326-7608 Fax
www.cityofgrandrapidsmn.com

Employment Application

An Equal Opportunity Employer

Please complete by printing in ink or typing. Application must be signed for employment consideration.

Thank you for considering employment with the City of Grand Rapids. We welcome you as an applicant and look forward to reviewing your application information. It is the City's policy to provide equal opportunity in employment. The City will not discriminate on the basis of race, color, creed, age, religion, national origin, marital status, disability, sex, sexual orientation, familial status, status with regard to public assistance, local human rights commission activity or any other basis protected by law.

Please furnish complete information on the application form, so we may accurately and completely assess your qualifications. You may attach any other information that provides additional detail about your qualifications for employment in the position you seek. Please refer to the Applicant Data Practices Advisory for guidance regarding how your application information will be used, the consequences of providing or not providing information, and more.

The City of Grand Rapids accommodates qualified persons with disabilities in all aspects of employment, including the application process. If you believe you need a reasonable accommodation to complete the application process, please contact Human Resources at 218-326-7606.

PERSONAL INFORMATION

NAME Last Schneider		First Dale	Middle P	POSITION APPLIED FOR: Assistant IT Director	
MAILING ADDRESS [REDACTED]				TODAY'S DATE: 08/12/25	DATE AVAILABLE TO WORK: 09/17/25
CITY [REDACTED]		STATE MN	ZIP [REDACTED]	STATUS DESIRED: <input checked="" type="checkbox"/> Full-time <input type="checkbox"/> Part-time <input type="checkbox"/> Seasonal	
HOME PHONE [REDACTED]		OTHER PHONE		EMAIL ADDRESS: [REDACTED]	
Are you a U.S. citizen or do you have legal Authorization to work in the U.S.? Proof of age and/or eligibility to work may be requested.		YES <input checked="" type="checkbox"/>	NO <input type="checkbox"/>	Do you have a valid driver's license? (For driving positions only)	
Will your continued employment require employer sponsorship?		<input type="checkbox"/>	<input checked="" type="checkbox"/>	Are you <u>under</u> 18 years of age? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	

EDUCATIONAL INFORMATION

School Name, City and State		Major Area of Study
High School: Eveleth-Gilbert Highschool	Diploma <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO GED <input type="checkbox"/> YES <input type="checkbox"/> NO	
College: Art Institute of Pittsburgh	Degree Completed: <input type="checkbox"/> YES <input type="checkbox"/> Associates <input type="checkbox"/> Bachelors <input type="checkbox"/> Masters <input type="checkbox"/> Other <input checked="" type="checkbox"/> NO # of years completed <u>2</u> Semester/Credit hours earned _____	Art and Animation
Graduate School:	Degree Completed: <input type="checkbox"/> YES <input type="checkbox"/> Associates <input type="checkbox"/> Bachelors <input type="checkbox"/> Masters <input type="checkbox"/> Other <input type="checkbox"/> NO # of years completed _____ Semester/Credit hours earned _____	
Technical or Vocational Programs: Hibbing Community College	(indicate type of certificate earned) Cisco Network Technician	Networking

List any other courses, seminars, workshops, or training you have that may provide you with skills related to this position:

Microsoft Boot Camps

Cybersecurity Architect SC-100
 Security Operation Analyst SC-200
 365 Endpoint Administrator MD-102
 365 Administrator MS-102
 Security +

List any current licenses or certificates you possess which may be related to this position:

A+
 Network +
 Cisco Certified Entry Networking Technician
 Microsoft Azure Fundamentals
 Microsoft Technology Associate (MTA): Windows Server Administration
 Apple Certification Associate: Mac Integration Basics
 Certified SolidWorks Associate (CSWA)

List any current registration(s) or membership(s) related to the position for which you are applying: