



GRAND RAPIDS PUBLIC UTILITIES COMMISSION AGENDA ITEM

AGENDA DATE: July 23, 2025

AGENDA ITEM: Consider a motion to ratify the agreement with Paul Bunyan Communications to provide Wi-Fi service, including labor and hardware, for a one-time cost of \$3,634.08.

PREPARED BY: Mike LeClaire, Information Systems Department Manager

BACKGROUND:

The office is currently served by a single Wi-Fi access point located in the conference room, resulting in limited wireless coverage throughout the facility. This impacts staff, vendors, and training participants who rely on mobile devices for work tasks. Additionally, the building has a weak internal cellular signal, further restricting mobile connectivity.

The existing access point also has limited capacity for simultaneous users. During large training sessions or high-traffic periods, users frequently experience dropped connections, disrupting operations and training.

To resolve these issues, we recommend installing additional Wi-Fi access points. This upgrade will enhance coverage, including in the crew room—support more concurrent users, and ensure reliable connectivity, ultimately improving productivity and overall efficiency.

RECOMMENDATION:

Ratify the agreement with Paul Bunyan Communications to provide Wi-Fi service, including labor and hardware, for a one-time cost of \$3,634.08.