

420 NORTH POKEGAMA AVENUE, GRAND RAPIDS, MINNESOTA 55744-2662

Chief Schaar,

On 10-2-22 at approximately 1935 hours Officers responded to ICR 22005963 on County Rd 61 for a male party who was suicidal with a shotgun. Officers arrived on scene and made contact with the male party who had place a shotgun to his head outside of his truck. Officers secured the area at the time. This call occurred outside the city limits and GRPD was assisting the Itasca County Sheriff's Office and the Coleraine Police Department.

I called dispatch and had them call out Officer Michelle Norris who is a certified crisis negotiator. Officer Norris arrived on scene and gather information from family members in the area in an expedient manner. Officer Norris then began conversation with the suicidal male.

I also requested CRT team members to be dispatched to the scene to assist. They arrived and worked with Officer Norris to bring about a successful conclusion to the incident where the male party surrendered his weapon and walked out with officers and was then transported to the ER for further mental health treatment. This collaborative effort between Officer Norris, CRT, and the victim shows her commitment to our community and genuine caring to help others.

Officer Norris showed exceptional professionalism and empathy during the incident which led to this positive resolution.

Please place this in her personnel file.

Jeff Carlson

Police Sergeant Grand Rapids Police Department 420 North Pokegama Avenue Grand Rapids, MN 55744-2662