

Grand Rapids Public Utilities

May 22, 2024 Commission Meeting

Department Head Presentation

Mike LeClaire – Information Systems Department Manager



**GRAND RAPIDS
PUBLIC UTILITIES**
Service is Our Nature

Projects of Interest 2024

INFORMATION SYSTEMS

- Conversion of all Sanitary Televising Videos to WinCan and link to GIS
- Tree trimming work orders
- Start transition of staff to paperless timesheets Cityworks
 - WWTP & Electrical Preventative Maintenance
- Public Outage Map
- Legionella Water Sampling Public Map
- Preparation for Spry Point and Oracle Net Suite implementation

INFORMATION TECHNOLOGY

- Upgrade Yukon servers in preparation for Yukon Upgrade
- Upgrade backup servers
- Preparation for Spry Point and Oracle Net Suite implementation

UPCOMING PROJECTS

- Upgrade GIS Software
- Storm Outage Response Plan
- Lead & Copper Service Line

New Department

- New positions and adjusting from GIS, Cityworks, & Locating Utilities
 - Locator Position started April 8th, 288 locates in 5 weeks
- Learning new software
 - Cogsdale, mPower, WinCan, Milsoft, Yukon, DigSmart, Near Map, O365 Teams
- Evaluating software and learning staff work processes
- Shared Resource balancing workloads and projects between both GRPU and City
- Managing Staff Requests
 - 76 Requests since January
 - GIS map and layer requests
 - Troubleshooting software errors
 - Existing work process iterations in software
 - Reporting
- Project Coordination with other departments
- Coordination and responsibilities between IS & IT

Questions / Comments

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