



GRAND RAPIDS PUBLIC UTILITIES COMMISSION AGENDA ITEM

AGENDA DATE: October 9, 2024

AGENDA ITEM: Review and discuss the Strategic Plan

PREPARED BY: Julie Kennedy, General Manager

BACKGROUND:

Each year, the Commission and management staff review the organization's SWOT, strategic and operational progress. We will be doing this at Wednesday's Work Session by looking at implications and priorities for operations.

Over the next month, staff will update the Plan and reaffirm the strategic direction given by the Commission. Staff will then create the 2025 annual operating plan that will include SMART goals based on the operating priorities and strategic intent of the Commission. The 2025 budget will be developed to support the successful realization of the 2025 operating plan. The final draft of the operating plan and supporting budget will be brought for Commission action at the December meeting.

RECOMMENDATION:

Review and discuss the Strategic Plan.