



GRAND RAPIDS PUBLIC UTILITIES COMMISSION AGENDA ITEM

AGENDA DATE: April 22nd, 2026

AGENDA ITEM: Consider a motion to ratify the quote with Flexible Pipe Tools & Equipment for implementation and annual software licensing in the amount of \$16,250.00.

PREPARED BY: Mike LeClaire, Information Systems Department Manager

BACKGROUND:

As part of our optimization goals, we are moving away from our current sanitary video software to a new system. The new software allows for more internal users at more cost-effective price as well as providing an on demand sharing of sanitary videos to customers and vendors via a web portal. Additionally, the new software allows for web video storage included in the price reducing our internal server storage costs annually. New software will reduce staff time from manual transfer of video files and searching on the server to find videos for referene. Total return on investment including implementation of switching to new software will be 1.2 years of current licensing costs.

RECOMMENDATION:

Ratify the quote with Flexible Pipe Tools & Equipment for implementation and annual software licensing in the amount of \$16,250.00.