

# **Grand Rapids Area Library**

## **Reference Statistics**

**May 2026**

	<b>May</b>	<b>YTD 2026</b>
<b>Door Count</b>	<b>3,343</b>	<b>18,556</b>
<b>Reference Questions</b>	<b>207</b>	<b>846</b>
<b>Computer Help Over 5 Minutes</b>	<b>17</b>	<b>81</b>
<b>Tests Proctored</b>	<b>0</b>	<b>4</b>
<b>Public Computer Use: Sessions</b>	<b>127</b>	<b>699</b>
<b>Public Computer Use: Hours</b>	<b>103</b>	<b>558</b>
<b>Special Computer Sessions</b>	<b>95</b>	<b>492</b>
<b>Passports Accepted</b>	<b>48</b>	<b>281</b>

# May 2026

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
					1	2
3	4 <sup>22</sup> np <u>c</u>           	5 <sup>18</sup> Cinco de Mayo np <u>c</u>      	6 <sup>25</sup> np <u>c</u>           	7	8	9 ref? = 65 np = 26 c = 5
10 Mother's Day	11 <sup>24</sup> np <u>c</u>           	12 <sup>22</sup> np <u>c</u>      	13 <sup>8</sup> np <u>c</u>      	14	15	16 ref? = 54 np = 22 c = 4
17	18 <sup>25</sup> np <u>c</u>                <del>25</del>	19 <sup>14</sup> np <u>c</u>      	20 <sup>15</sup> np <u>c</u>           	21	22	23 ref? = 54 np = 29 c = 4
24 Pentecost	25 Memorial Day Closed	26 <sup>22</sup> np <u>c</u>      	27 <sup>12</sup> np <u>c</u>      	28	29	30 ref? = 34 np = 18 c = 4
31		Notes	Totals Ref? = 207 np = 95 c = 17			

# May 2026

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	
Last day of April 235030 (4/24)					1	2	
3	4 235360 330 5	5 Cinco de Mayo 235685 325 6	6 235993 308 10	7 963 Weekly count =	8	9 21	
10 Mother's Day	11 236295 302 4	12 236575 280 5	13 236861 286 2	14 868	15	16 11	
17	18 237141 280 7	19 237478 337 3	20 237773 295 0	21 912	22	23 10	
24 Pentecost	25 Memorial Day	26 238081 308 3	27 238873 292 3	28 600 ✓3,343 weekly totals	29	30 6	
31		Notes 5/27: 238373 4/24: 235030 <hr/> ✓3343				total passports: 48	

Monthly Report - Overview for May 2026

Locations on this report: Grand Rapids Area Library

Checkout

Description	May 2026	Apr 2026	%chg	May 2025	%chg	2026 YTD	2025 YTD	%chg
1st Time	6567	7749	-16	8227	-21	36972	45822	-20
Phone Renewal	120	103	16	238	-50	581	1049	-45
Renewal	99	91	8	141	-30	516	737	-30
Opac Renewal	749	805	-7	624	20	3373	2970	13
Offline 1st Time	0	0	0	0	0	0	0	0
Offline Renewal	0	0	0	0	0	0	0	0
Dayend Auto Renew	0	0	0	0	0	0	0	0
Total	7535	8748	-14	9230	-19	41442	50578	-19

Checkout Stock Rotation

Description	May 2026	Apr 2026	%chg	May 2025	%chg	2026 YTD	2025 YTD	%chg
1st Time	0	0	0	0	0	0	0	0
Phone Renewal	0	0	0	0	0	0	0	0
Renewal	0	0	0	0	0	0	0	0
Opac Renewal	0	0	0	0	0	0	0	0
Offline 1st Time	0	0	0	0	0	0	0	0
Offline Renewal	0	0	0	0	0	0	0	0
Dayend Auto Renew	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0

Checkin

Description	May 2026	Apr 2026	%chg	May 2025	%chg	2026 YTD	2025 YTD	%chg
Normal	6571	7466	-12	7736	-16	34087	41634	-19
Late	1451	1610	-10	2113	-32	7840	9052	-14
Offline Normal	0	0	0	0	0	0	0	0
Offline Late	0	0	0	0	0	0	0	0
Total	8022	9076	-12	9849	-19	41927	50686	-18

Requests Placed

Description	May 2026	Apr 2026	%chg	May 2025	%chg	2026 YTD	2025 YTD	%chg
Placed	1595	1624	-2	1389	14	7839	9286	-16
Total	1595	1624	-2	1389	14	7839	9286	-16

Requests Resolved

Description	May 2026	Apr 2026	%chg	May 2025	%chg	2026 YTD	2025 YTD	%chg
Cancelled	152	94	61	73	108	477	572	-17
Filled	2207	2373	-7	2412	-9	11899	13803	-14
Expired	4	3	33	1	300	27	16	68
Total	2363	2470	-5	2486	-5	12403	14391	-14

Holdes Resolved

Description	May 2026	Apr 2026	%chg	May 2025	%chg	2026 YTD	2025 YTD	%chg
Picked Up	1328	1490	-11	1363	-3	7199	8623	-17
Cancelled	5	3	66	1	400	19	22	-14
Expired	110	140	-22	117	-6	613	579	5
Total	1443	1633	-12	1481	-3	7831	9224	-16

Overdues

Description	May 2026	Apr 2026	%chg	May 2025	%chg	2026 YTD	2025 YTD	%chg
1st Notice	717	644	11	765	-7	2912	3000	-3
2nd Notice	3	3	0	2	50	22	23	-5
3rd Notice	0	0	0	1	-100	1	6	-84
4th Notice	0	0	0	0	0	1	5	-80
5th Notice	0	0	0	0	0	0	1	-100
Final Notice	0	0	0	0	0	0	0	0
Notice # 7	0	0	0	0	0	0	0	0
Notice # 8	0	0	0	0	0	0	0	0
Notice # 0	172	130	32	214	-20	811	942	-14
Total	892	777	14	982	-10	3747	3977	-6

Borrower Delta

Description	May 2026	Apr 2026	%chg	May 2025	%chg	2026 YTD	2025 YTD	%chg
New (Manual)	29	49	-41	82	-65	204	418	-52
Deleted (Manual)	0	1	-100	4	-100	5	30	-84
New (Batch)	0	0	0	0	0	0	0	0
Deleted (Batch)	0	0	0	0	0	0	0	0
Total	29	50	-42	86	-67	209	448	-54

Bib Delta

Description	May 2026	Apr 2026	%chg	May 2025	%chg	2026 YTD	2025 YTD	%chg
New (Manual)	172	241	-29	121	42	765	734	4
Deleted (Manual)	184	283	-35	156	17	1112	2039	-46
New (Batch)	79	47	68	33	139	393	163	141
Deleted (Batch)	0	0	0	0	0	0	0	0
Total	435	571	-24	310	40	2270	2936	-23

Auth Delta

Description	May 2026	Apr 2026	%chg	May 2025	%chg	2026 YTD	2025 YTD	%chg
New (Manual)	0	0	0	0	0	0	0	0
Deleted (Manual)	2	3	-34	3	-34	10	22	-55
New (Batch)	0	0	0	0	0	0	0	0
Deleted (Batch)	0	0	0	0	0	0	0	0
Total	2	3	-34	3	-34	10	22	-55

Item Delta

Description	May 2026	Apr 2026	%chg	May 2025	%chg	2026 YTD	2025 YTD	%chg
New (Manual)	346	605	-43	442	-22	2034	2175	-7
Deleted (Manual)	120	161	-26	76	57	1723	3121	-45
New (Batch)	0	0	0	0	0	0	0	0
Deleted (Batch)	0	0	0	0	0	0	0	0
Total	466	766	-40	518	-11	3757	5296	-30

Acquisitions Activities

Description	May 2026	Apr 2026	%chg	May 2025	%chg	2026 YTD	2025 YTD	%chg
Lines Ordered	0	0	0	0	0	0	0	0
Items Ordered	0	0	0	0	0	0	0	0
Lines Received	173	353	-51	306	-44	1155	1169	-2
Items Rcvd by Ven	180	362	-51	323	-45	1196	1209	-2
Claims	0	0	0	0	0	0	0	0
Total	353	715	-51	629	-44	2351	2378	-2

## May in Children's

Just a quick recap for you: (because I am spending all my time getting ready for Summer Reading and prepping for 7 storytimes at West Kindergarten tomorrow...yikes!)

1. Page Turners met, and Emily Lindner did another fabulous Book Club with them.
2. I did another KAXE book review gig...my last until September. (I bow out during the summer because I just don't have the time.)
3. I went to Duluth to hear the National Ambassador for Young People's Literature, Mac Barnett, speak. It was an amazing opportunity, and out of 350 applications, the Friends of the Duluth Library were one of 5 chosen for his visit. Go Duluth!
4. In April I was invited to speak at Community Presbyterian Church about the needs of the Children's Library. We just received the giving numbers from them: \$2,780.38 was donated to the Children's Library for books. YAHOO!!!!!! That is an amazing gift, which will allow us to move some money put aside for books towards Summer Celebration. It feels really good to have that type of support.
5. Are you ready for Summer???? We are...almost...
6. If I survive 7 back-to-back storytimes tomorrow, I look forward to filling you in next month.

Happy Reading!

# GRAL Children's Library Monthly Statistics

## May 2026

### Programs:

05/05	Book Time	32
05/11	Page Turners	6
05/12	Book Time	31
05/19	Book Time	47

**Total Programs: 4    People: 119**

Book Times: 3                      People: 165

Library Programs: 1                People: 6

**Class Visits: 7 Kinder classes    People: 175**

**Reference Questions 2026: 229**

**Reference Questions 2025: 307**

05

# MAY

229  
2026

SUN	MON	TUE	WED	THU	FRI	SAT
31					1	2
3	4 24	5 27	6 31	7	8	9
10	11 15	12 21	13 19	14	15	16
17	18 15	19 23	20 27	21	22	23
24	25 CLOSED	26 18	27 12	28	29	30

CLOSED

79  
55  
65  
30

## GRAND RAPIDS AREA LIBRARY: 2026 Volunteer Report

Month	Regular Volunteers		RSVP Volunteers		Library Board		Library Friends		Library Foundation		Total	Total
	# Vol	Hours	# Vol	Hours	# Vol	Hours	# Vol	Hours	# Vol	Hours	# Vol	Hours
<b>January</b>	40	161.75	4	43.75	9	29.00	10	60.00	10	14.00	44	205.50
<b>February</b>	29	129.25	4	71.25	8	28.00	7	61.00	1	6.00	33	200.50
<b>March</b>	26	183.25	4	99.50	7	27.00	7	90.00	1	3.00	30	282.75
<b>April</b>	32	169.25	4	71.00	8	28.00	6	67.50	7	10.50	36	240.25
<b>May</b>	32	155.00	5	85.50	8	28.00	9	68.00	1	2.50	37	240.50
<b>June</b>											0	0.00
<b>July</b>											0	0.00
<b>August</b>											0	0.00
<b>September</b>											0	0.00
<b>October</b>											0	0.00
<b>November</b>											0	0.00
<b>December</b>											0	0.00
<b>Total</b>		<b>798.50</b>		<b>371.00</b>		<b>140.00</b>		<b>346.50</b>		<b>36.00</b>	<b>*</b>	<b>1,169.50</b>