

Monthly Report - Overview for Oct 2023

Locations on this report: Grand Rapids Area Library

Checkout

Description	Oct 2023	Sep 2023	%chg	Oct 2022	%chg	2023 YTD	2022 YTD	%chg
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1st Time	10521	8987	17	8982	17	99580	95941	3
Phone Renewal	269	250	7	265	1	2892	2919	-1
Renewal	127	136	-7	154	-18	1551	1737	-11
Opac Renewal	566	714	-21	789	-29	6698	6668	0
Offline 1st Time	0	0	0	0	0	0	0	0
Offline Renewal	0	0	0	0	0	0	0	0
Dayend Auto Renew	0	0	0	0	0	0	0	0
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Total	11483	10087	13	10190	12	110721	107265	3

Checkout Stock Rotation

Description	Oct 2023	Sep 2023	%chg	Oct 2022	%chg	2023 YTD	2022 YTD	%chg
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1st Time	0	0	0	0	0	0	0	0
Phone Renewal	0	0	0	0	0	0	0	0
Renewal	0	0	0	0	0	0	0	0
Opac Renewal	0	0	0	0	0	0	0	0
Offline 1st Time	0	0	0	0	0	0	0	0
Offline Renewal	0	0	0	0	0	0	0	0

Dayend Auto Renew	0	0	0	0	0	0	0	0
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Total	0	0	0	0	0	0	0	0

Checkin

Description	Oct 2023	Sep 2023	%chg	Oct 2022	%chg	2023 YTD	2022 YTD	%chg
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Normal	8923	8746	2	8631	3	89394	88001	1
Late	2039	2100	-3	1587	28	19726	18657	5
Offline Normal	0	0	0	0	0	0	0	0
Offline Late	0	0	0	0	0	0	0	0
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Total	10962	10846	1	10218	7	109120	106658	2

Requests Placed

Description	Oct 2023	Sep 2023	%chg	Oct 2022	%chg	2023 YTD	2022 YTD	%chg
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Placed	2249	2139	5	2162	4	19882	18625	6
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Total	2249	2139	5	2162	4	19882	18625	6

Requests Resolved

Description	Oct 2023	Sep 2023	%chg	Oct 2022	%chg	2023 YTD	2022 YTD	%chg
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Cancelled	110	104	5	119	-8	1082	886	22
Filled	3262	2893	12	2710	20	29105	27606	5
Expired	4	5	-20	2	100	22	26	-16
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Total	3376	3002	12	2831	19	30209	28518	5

Holds Resolved

Description	Oct 2023	Sep 2023	%chg	Oct 2022	%chg	2023 YTD	2022 YTD	%chg
Picked Up	2099	1857	13	1654	26	17830	16598	7
Cancelled	1	4	-75	2	-50	57	31	83
Expired	119	114	4	146	-19	1207	1295	-7
Total	2219	1975	12	1802	23	19094	17924	6

Overdues

Description	Oct 2023	Sep 2023	%chg	Oct 2022	%chg	2023 YTD	2022 YTD	%chg
1st Notice	570	850	-33	510	11	5887	4956	18
2nd Notice	3	7	-58	0	100	27	20	35
3rd Notice	0	0	0	1	-100	7	6	16
4th Notice	0	0	0	1	-100	5	4	25
5th Notice	0	0	0	1	-100	1	1	0
Final Notice	0	0	0	0	0	2	0	100
Notice # 7	0	0	0	0	0	0	0	0
Notice # 8	0	0	0	0	0	0	0	0
Notice # 0	231	300	-23	256	-10	1896	1586	19
Total	804	1157	-31	769	4	7825	6573	19

Borrower Delta

Description	Oct 2023	Sep 2023	%chg	Oct 2022	%chg	2023 YTD	2022 YTD	%chg
New (Manual)	76	85	-11	98	-23	987	905	9

Deleted (Manual)	2	9	-78	7	-72	69	86	-20
New (Batch)	0	0	0	0	0	0	0	0
Deleted (Batch)	0	0	0	0	0	0	0	0
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Total	78	94	-18	105	-26	1056	991	6

Bib Delta

Description	Oct 2023	Sep 2023	%chg	Oct 2022	%chg	2023 YTD	2022 YTD	%chg
New (Manual)	157	104	50	353	-56	1764	1887	-7
Deleted (Manual)	187	131	42	434	-57	2956	3578	-18
New (Batch)	51	53	-4	114	-56	695	708	-2
Deleted (Batch)	0	0	0	0	0	0	0	0
Total	395	288	37	901	-57	5415	6173	-13

Auth Delta

Description	Oct 2023	Sep 2023	%chg	Oct 2022	%chg	2023 YTD	2022 YTD	%chg
New (Manual)	0	0	0	0	0	0	0	0
Deleted (Manual)	2	2	0	2	0	9	8	12
New (Batch)	0	0	0	0	0	0	0	0
Deleted (Batch)	0	0	0	0	0	0	0	0
Total	2	2	0	2	0	9	8	12

Item Delta

Description	Oct 2023	Sep 2023	%chg	Oct 2022	%chg	2023 YTD	2022 YTD	%chg
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New (Manual)	455	379	20	854	-47	4999	5164	-4
Deleted (Manual)	313	105	198	832	-63	4207	7200	-42
New (Batch)	0	0	0	0	0	0	0	0
Deleted (Batch)	0	0	0	0	0	0	0	0
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Total	768	484	58	1686	-55	9206	12364	-26

Acquisitions Activities

Description	Oct 2023	Sep 2023	%chg	Oct 2022	%chg	2023 YTD	2022 YTD	%chg
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Lines Ordered	0	0	0	0	0	0	0	0
Items Ordered	0	0	0	0	0	0	0	0
Lines Received	324	259	25	578	-44	2963	3151	-6
Items Rcvd by Ven	339	266	27	598	-44	3043	3210	-6
Claims	0	0	0	0	0	0	0	0
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Total	663	525	26	1176	-44	6006	6361	-6

Grand Rapids Area Library

Reference Statistics

October 2023

	October	YTD 2023
Door Count	5,172	28,795
Reference Questions	148	2,048
Computer Help Over 5 Minutes	18	288
Tests Proctored	4	13
Public Computer Use: Sessions	245	2,427
Public Computer Use: Hours	212	2,003
Special Computer Sessions	141	1,328
Passports Accepted	101	1,001

October 2023

Sun	Mon	Tue	Wed	Thu	Fri	Sat
1	2 71403 6	3 711634 7	4 71933 117	5 72166 ⇒	6 72353 Ø	7 26
8	9 72605 2	10 72913 4	11 73155 3	12 73441 9	13 73599 Ø	14 18
15	16 73839 1	17 74,073 2	18 74336 7	19 741626 10	20 74,873 4	21 24
22	23 75133 4	24 75,387 6	25 75,652 6	26 75,937 7	27 76,096 3	28 26
29	30 76356 3	31 76,575 4				7

October 2023

Sun	Mon	Tue	Wed	Thu	Fri	Sat
1	2 4 NP / <u>C</u> 1	3 5 NP <u>C</u> 1	4 11 NP <u>C</u> 1	5 10 NP <u>C</u> 1	6 11 NP <u>C</u> 1	7
8	9 7 TP NP <u>C</u> 1	10 6 TP NP <u>C</u> 1	11 6 NP <u>C</u> 1	12 5 NP <u>C</u> 1	13 4 NP <u>C</u> 1	14
15	16 7 NP <u>C</u> 1	17 11 NP <u>C</u> 1	18 4 NP <u>C</u> 1	19 5 NP <u>C</u> 1	20 6 NP <u>C</u> 1	21
22	23 8 LTP NP <u>C</u> 1	24 10 NP <u>C</u> 1	25 8 NP <u>C</u> 1	26 7 TP NP <u>C</u> 1	27 1 NP <u>C</u> 1	28
29	30 10 NP <u>C</u> 1	31 7 NP <u>C</u> 1				

GRAL Children's Library Monthly Statistics

October 2023

Online Storytime

Programs: 4

Facebook views: 178

YouTube views: 326

Total views: 504

Artastic

Programs: 1

Facebook views: 62

YouTube views: 68

Total views: 130

Kits handed out: 150

Programs:	<u>Date</u>	<u>Name of Program</u>	<u>Number of people</u>
	10/03	Book Time	17
	10/10	Book Time	20
	10/12	Lego Club	18
	10/17	Book Time	25
	10/19	Teen Book Club	3
	10/24	Book Time	22
	10/30	Page Turners	7
	10/31/	Book Time	8

Total Programs: 8 People: 120
Class Visit: 46

Reference Questions 2023: 407

Reference Questions 2022: 310

OCTOBER 2023

SUN	MON	TUE	WED	THU	FRI	SAT
1	2	3	4	5	6	7
	11	10 No Church	31	59	15	132
8	9	10	11	12	13	14
	21 Columbus Day	19		21	8	80
15	16	17	18	19	20	21
	17	12	14	16	42	103
22	23	24	25	26	27	28
	10	15	21	20	6	72
29	30	31				26

407

GRAND RAPIDS AREA LIBRARY: 2023 Volunteer Report

Month	Regular Volunteers		RSVP Volunteers		Library Board		Library Friends		Library Foundation		Total	Total
	# Vol	Hours	# Vol	Hours	# Vol	Hours	# Vol	Hours	# Vol	Hours	# Vol	Hours
January	30	147.50	6	93.50	9	9.00	11	49.50	2	5.50	36	241.00
February	29	115.25	7	80.75	7	7.00	8	39.00	6	14.00	36	196.00
March	28	147.00	7	116.00	9	9.00	11	59.00	1	5.00	35	263.00
April	29	130.00	6	100.00	5	5.00	10	57.25	5	13.00	35	230.00
May	25	123.25	7	123.25	8	8.00	11	71.00	1	5.00	32	246.50
June	25	148.50	9	128.00	6	6.00	12	95.00	1	4.50	34	276.50
July	32	171.00	8	99.00	8	8.00	16	110.50	1	3.50	40	270.00
August	39	258.00	8	132.50	8	29.00	10	110.00	1	2.00	47	390.50
September	32	142.50	8	95.25	8	13.00	10	50.00	8	21.00	40	237.75
October	23	125.50	7	106.50	8	8.00	6	46.25	1	4.00	30	232.00
November												
December												
Total		1508.50		1074.75		102.00		687.50		77.50	*	2,583.25