

**GRAND RAPIDS
PUBLIC UTILITIES**

Service is Our Nature

500 SE Fourth Street • Grand Rapids, Minnesota 55744

BUSINESS SERVICES DEPARTMENT MONTHLY REPORT August 2024 Commission Meeting

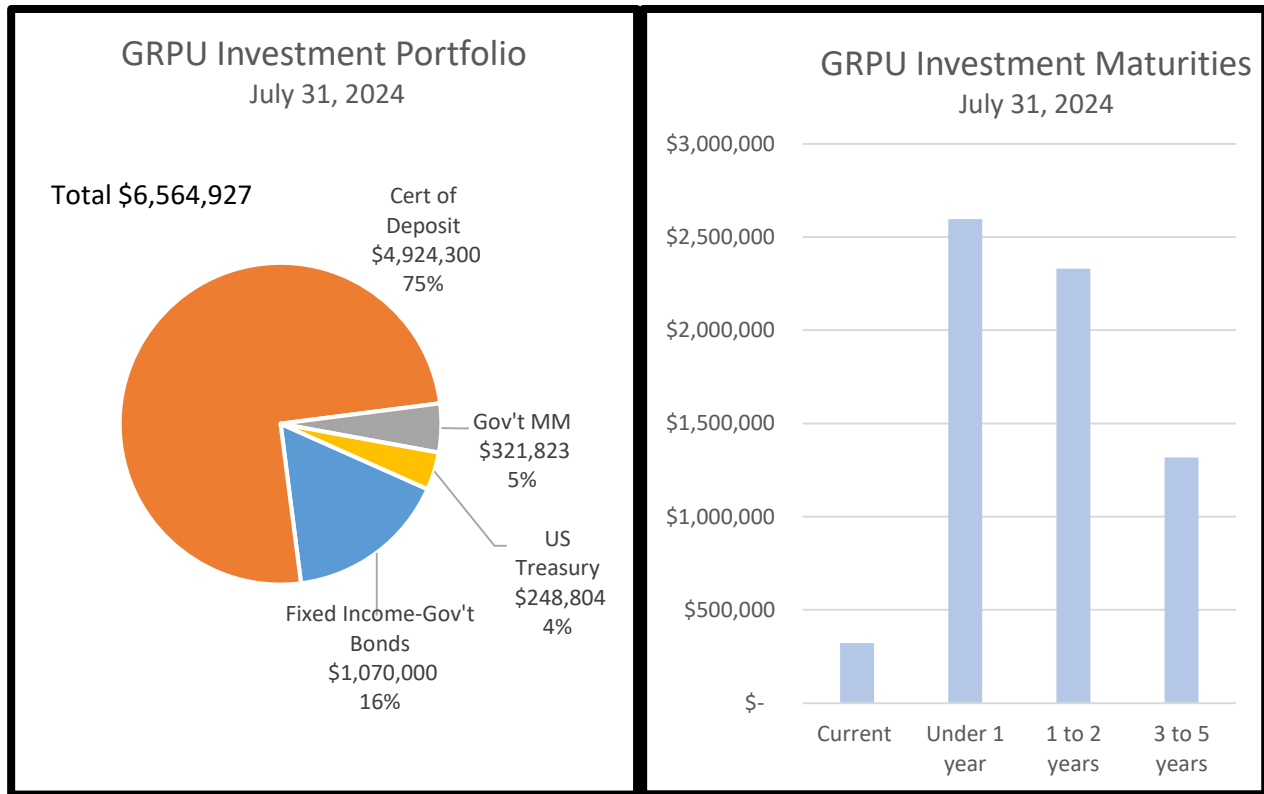
SAFETY

RELIABILITY

CUSTOMER SERVICE

Governments have a fiduciary responsibility in managing their funds, including the ongoing management and monitoring of investment activity. Investments increased from \$2,658,837 at EOY 2022 to \$6,564,927 as of July 31, 2024.

SAFETY OF ASSETS – INVESTMENTS



CUSTOMER SERVICE – CUSTOMER-FOCUSED COMMUNICATION CAMPAIGNS

In July 2024, our customer-focused communication highlighted the 'Wipes Clog Pipes' campaign.

For August, we are focusing on water conservation with the theme 'Tips for Watering Your Lawn.'

Additionally, we will be including bill inserts on the 'Cold Weather Rule'.

FUTURE BUSINESS SERVICES POLICY REVIEW

Operating Reserves



Accounts Payable prior approval



Revised procurement policy



Capital asset categories and expected life

