



GRAND RAPIDS PUBLIC UTILITIES COMMISSION AGENDA ITEM

AGENDA DATE: May 11, 2022

AGENDA ITEM: Consider a motion to adopt Resolution Number 05-11-22-1 approving the revised City Multi-Family Unit Residential Water Rates.

PREPARED BY: Jean Lane, Business Services Manager

BACKGROUND:

During the establishment of customer accounts for the two new apartment complexes it was noted by CSR team members the rates charged for a 38-unit building and a 48-unit building had not been previously approved by the GRPU Commission.

Paula Hennemann, Lead CSR, working with CSR team members suggested to complete the rate table for City Multi-Family Unit Residential Water regardless if there was currently a housing complex with that specific number of units. Approving this revised rate schedule will allow the CRS teams to better perform their roles.

The calculation is the same regardless the number of units. The rate charge is \$5.20 times the number of units plus a flat fee of \$3.47. Customers have been billed correctly on their monthly utility bill as the mathematical calculation is not changing.

The revised City Multi-Family Unit Residential Water Rates was reviewed at the April 26, 2022 GRPU Commission meeting.

RECOMMENDATION:

Consider a motion to adopt Resolution Number 05-11-22-1 approving the revised City Multi-Family Unit Residential Water Rates.