



GRAND RAPIDS PUBLIC UTILITIES COMMISSION AGENDA ITEM

AGENDA DATE: January 28th, 2026

AGENDA ITEM: Consider a motion to ratify the change orders with Emergent Software for an amount not to exceed \$3,000.00 for Email Migration and an amount not to exceed \$17,200 for GIS\Asset Management Server Migration.

PREPARED BY: Mike LeClaire, Information Systems Department Manager

BACKGROUND:

As part of our ongoing efforts to optimize and modernize the organization's technology environment, the IS Department is working with our IT consultants on two related initiatives.

First, to improve the efficiency and manageability of our email system within the existing Microsoft tenant, staff will be working with Emergent to transition and consolidate our email archives. This effort will enhance system performance, support compliance and retention requirements, and ensure long-term sustainability of the email platform.

Second, in accordance with the memorandum of understanding with the City of Grand Rapids, GRPU staff is proceeding with the migration of the GIS/Asset Management server from a City-managed environment to a GRPU-managed environment. To support this transition and align with best practices, additional effort is required to configure the server architecture appropriately. This work will ensure the infrastructure can securely and reliably accommodate both internal and external traffic associated with the improved system architecture and design.

These initiatives support greater operational control, improved performance, and continued alignment with organizational and intergovernmental technology objectives.

RECOMMENDATION:

Ratify the change orders with Emergent Software for an amount not to exceed \$3,000.00 for Email Migration and an amount not to exceed \$17,200 for GIS\Asset Management Server Migration.