

Grand Rapids Public Utilities

January 28, 2026

Operational and Capital Updates

GRPU Management Team



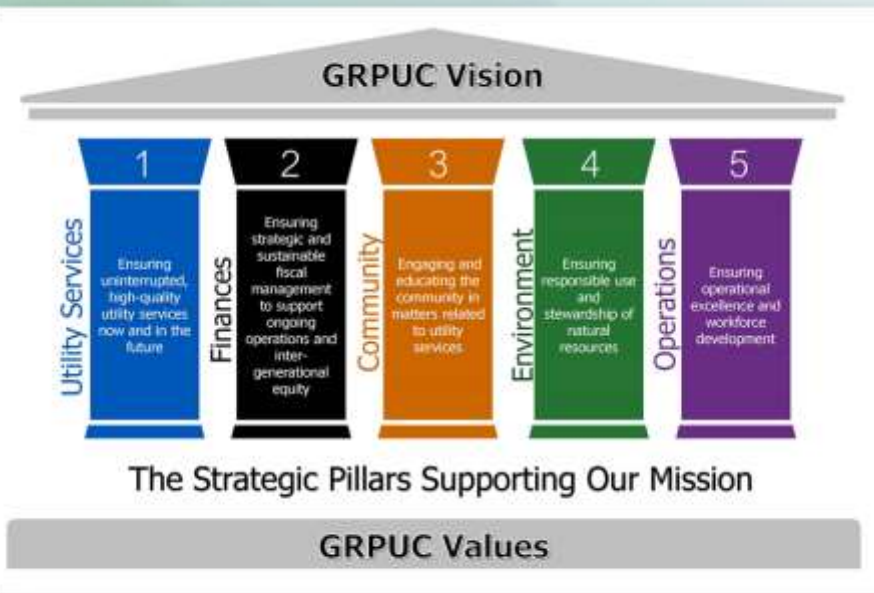
**GRAND RAPIDS
PUBLIC UTILITIES**
Service is Our Nature



MISSION VISION VALUES

WHO WE ARE

Grand Rapids Public Utilities (GRPU) is a statutory municipal utility established by the city of Grand Rapids, Minnesota. The Grand Rapids Public Utilities Commission (GRPUC) provides full control, operation and management of the GRPU electric power distribution system, the water production, treatment and distribution systems, and the wastewater collection and treatment systems.



Our Vision

Our vision is to be a dynamic public asset for the thriving community of Grand Rapids, enhancing lives and fostering growth through excellence in the provision of essential utility services.



Our Mission

Our mission is to empower GRPU team members to deliver safe, reliable, affordable, sustainable, and customer-focused utility services for our community.



Our Values

Safety

We hold paramount the well-being of our employees and the public in all operations.

Integrity

We uphold ethical standards and foster trust with all stakeholders.

Customer Focus

We prioritize customer needs and satisfaction in all our decisions and actions.

Efficiency

We maximize resources to provide cost-effective services without compromising quality.

Reliability

We consistently deliver high-quality utility services and strive for uninterrupted access.

Sustainability

We employ environmentally responsible practices in our operations and services.

Transparency

We openly share information and decision-making processes, promoting informed community involvement.



Strategic and Sustainable Fiscal Management (FM)

Operations: Hwy 35 – Old Ainsworth Industrial Site Update by Chad Troumbly

- Phase 1 – Cannabis grow facility #1 in summer 2025
- **Phase 2 – Manufacturing section GRPU recently energized the transformer**
- Other investments to support continued expansion of old Ainsworth site
 - GRPU has switch cabinet in stock
 - GRPU has 2 transformers in stock and one on order
- When fully developed, this site is anticipated to be a top five power user



Images from <https://hwy35cannabis.com/>



Engaging and Educating the Community (EC)

Operations: Customer Credits by Julie Kennedy

ATTENTION AUTO-PAY & PAPERLESS CUSTOMERS

If you signed up for auto-pay and/or paperless billing, your bill may look different this month.

A \$5 credit was applied for customers that signed up for auto pay. A \$10 credit was applied for customers that signed up for paperless billing.

If the incentive credits were applied to your account before your auto-pay payment was taken out or before you made payment, the credits appear to be a "balance forward".

You do not have a past due balance. Please disregard.

The amount due on your bill is correct.

We apologize for any inconvenience.



! Past Due Balance - due immediately \$15.00

Account Summary

Previous Balance	\$124.73
Credit Card Payment 01/12/2026	-\$109.73

Balance Forward	\$15.00
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Current Utility Services	
Electric	\$139.18

Current City Charges	
Franchise Fee	\$1.25

Total Current Services and Charges	\$140.43
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Credit Memo - CREDIT AUTOPAY INCENTIVE	-\$5.00
Credit Memo - CREDIT PAPERLESS INCENTIVE	-\$10.00

Current Account Balance	\$140.43
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Amount Due	\$140.43
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Operational Excellence (OE)

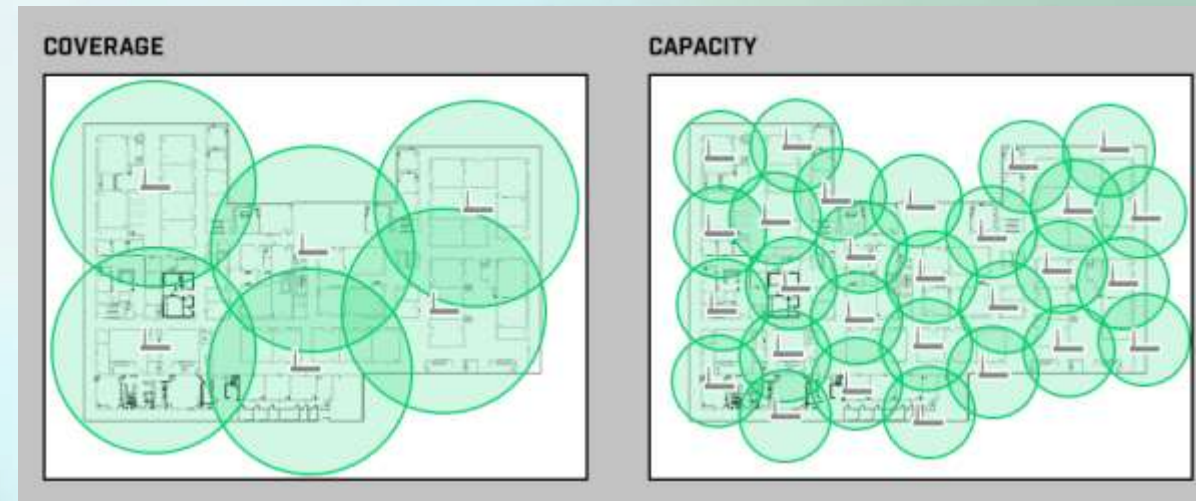
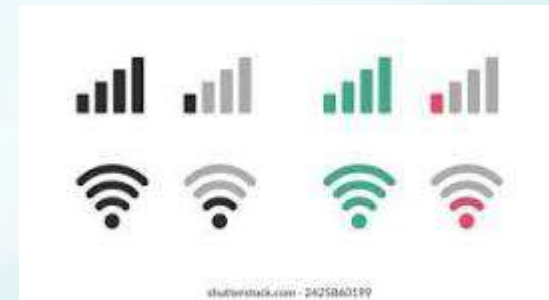
Operations: Wi-Fi Modernization Updates by Mike LeClaire

Wi-Fi old coverage

- Conference Room and main CSC office area

Wi-Fi new coverage

- CSC – All coverage allows for more capacity of mobile devices
 - Conference Room, Main Office, Meter Room, Break Room, Electric Crew Room, Warehouse
- WWTP CSC
 - Main Office
 - Solids Processing Control Room, Truck Bay, MCC Room



Operational Excellence (OE)

Operations: January Safety Summary by Julie Kennedy

Safety Topic This Month:

Safety Brad trained required employees on the Emergency Action Plan.

Safety Committee Program Review This Month:

The Safety Committee reviewed the Workers Compensation Mod Rate & the Emergency Action Plan

Incidents Reported last Month by Department

Administration: None

Business Services: One

Electric: None

Water-Wastewater: None

Cumulative Incidents for 2025

Recordable Incidents	0
Lost Time Days 2025	0
Restricted Days 2025	0
First Aid Only (not recordable)	3

Total FROI 3

Recordable Incident 5-year History

	2021	2022	2023	2024	2025
ADMIN	0	0	0	0	0
BUS SVCS	0	0	1	0	0
ELEC	0	0	0	1	0
W-WW	1	0	0	0	0
TOTAL	1	0	1	1	0

Grand Rapids Public Utilities

Upcoming Commission Meetings

Work Session: February 12, 2025

Regular Meeting: February 26, 2025



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