



GRAND RAPIDS PUBLIC UTILITIES COMMISSION AGENDA ITEM

AGENDA DATE: January 28, 2026

AGENDA ITEM: Consider a motion to ratify the professional services contract with MMUA for organizational development services for 2026 for an amount not to exceed \$8,000 plus approved reimbursable expenses.

PREPARED BY: Julie Kennedy, General Manager

BACKGROUND:

Our staff collaborate daily on interconnected tasks and projects making strong teamwork within the Lumina and Huddle teams essential to keeping our operations coordinated and effective. Last fall, we contracted with MMUA for services specific to the Lumina team. This professional services agreement with MMUA provides expanded organizational development support to strengthen that teamwork with the assessments of each Huddle team member's style and effectiveness using tools like DiSC that are available for in-house among team members. The consultant will facilitate a joint Lumina and Huddle team workshop.

RECOMMENDATION:

Ratify the professional services contract with MMUA for organizational development services for 2026 for an amount not to exceed \$8,000 plus approved reimbursable expenses.