



## COMMISSION POLICY

### Metered Use

Category: <b>Business Services</b>	Subcategory: <b>Customer Billing and Programs</b>	Policy Number: <b>3.2.101</b>
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### Section 1 - Introduction

This policy was developed to be used as a guide by Grand Rapids Public Utilities (GRPU) personnel and to provide GRPU customers the greatest practicable latitude in the use of utilities services consistent with reliable, economical and safe service to all customers. The result of using this policy should be consistent, logical and fair treatment of GRPU customers in regard to electric, water and wastewater (sanitary sewer) discussions.

Legal ramifications of these policies are addressed in various parts of the Municipal Code.

### Section 2 – Policy

All electric, water and wastewater connections must have a meter and auxiliary equipment before receiving any GRPU services. The meter and auxiliary equipment are provided and owned by GRPU. Wastewater usage is calculated based on water usage. Customers with a private well that are connected to the wastewater collection system must have a water meter and auxiliary equipment installed on their water line. Current customers receiving services without a meter and auxiliary equipment must comply with this policy and will have an approved written agreement to have GRPU services metered within a reasonable time. The general manager will review and approve these agreements.

Non-metered electric, water, or wastewater usage is considered theft and will be prosecuted to the full extent of the law. The only exceptions to the meter requirement are those required by law, water for fire-fighting purposes, street lighting and GRPU owned security lights. On rare occasions, the general manager can also make an exception, for unique and extraordinary valid purposes.

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Tom Stanley  
GRPU President

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Luke Francisco  
GRPUC Secretary

### POLICY HISTORY:

Adopted: August 16, 2023