

Service is Our Nature

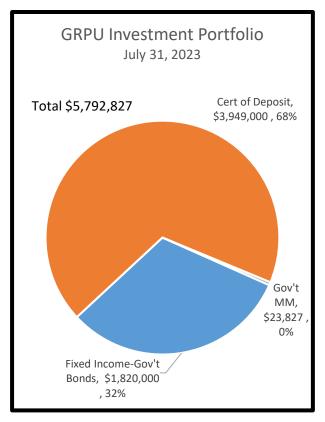
500 SE Fourth Street • Grand Rapids, Minnesota 55744

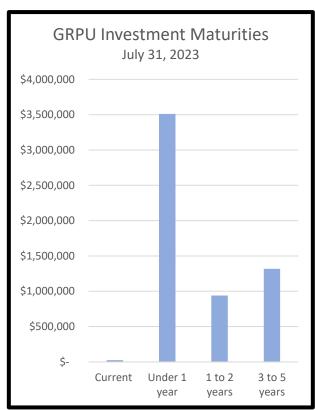
# BUSINESS SERVICES DEPARTMENT MONTHLY REPORT August 2023 Commission Meeting

SAFETY RELIABILITY CUSTOMER SERVICE

Governments have a fiduciary responsibility in managing their funds, including the ongoing management and monitoring of investment activity. Investments increased from \$2,658,837 at EOY 2022 to \$5,792,927 as of July 31, 2023.

#### SAFETY OF ASSETS - INVESTMENTS





## **CUSTOMER SERVICE - CUSTOMER FOCUSED COMMUNICATION CAMPAIGNS**

July and August 2023 focused communications – Lawn Watering and Community Survey Radio ads informing community about the Community Survey. Click <a href="here">here</a> on the above PDF to review the Lawn Watering Fact Sheet.

### RELIABILITY - UPDATE ON NEW ENTERPRISE RESOURCES PLANNING SOFTWARE

City and GRPU ERP software themes: (1) importance of transparency and customer interactions; (2) self-service portals for customers; (3) interface with utility billing, OMS, AMI, and GIS.

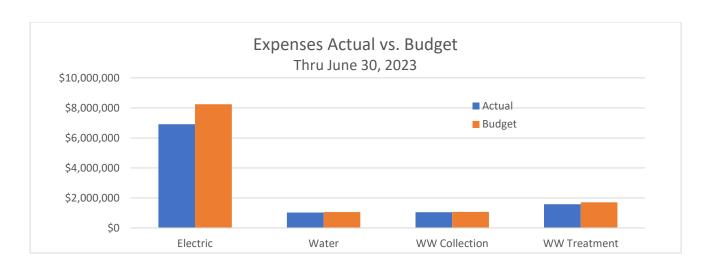
The new ERP software will allow the City and GRPU to have data which is easier to access and increased reliability.

The evaluation team decided to invite the three software vendors to the discovery evaluation stage which is the final stage before contract negotiations. The team is represented by 6 City and 10 GRPU team members who have actively participated in each stage of the evaluation process.

The discovery evaluation stage has given the evaluation team additional information. The evaluation team will rank vendor responses and recommend a solution on August 10. The GFOA consultant will then negotiate a contract with the selected vendor(s). The goal is to have the City Council and Grand Rapids Public Utilities Commission to approve the software purchase in early fall.

## FINANCIAL HEALTH – Through June 30, 2023 – overall within budget parameters





				G	RAND RAPIDS	PUBLIC UTIL	ITIES COMMIS	SION				
				Combinir	ng Schedule o	f Revenues a	nd Expenses v	ersus Budget				
					For the Six	Months Ende	d June 30, 202	:3				
							WASTEWATER		WASTEWATER			
			ELEC	TRIC	WATER		COLLECTION		TREATMENT		TOTALS	
			Actual	Budget	Actual	Budget	Actual	Budget	Actual	Budget	Actual	Budget
OPERATING	G REVENUES											
Utility services - city		\$7,272,332	\$7,648,948	\$ 963,085	\$ 929,587	\$ 841,922	\$ 821,989	-	-	\$9,077,338	\$ 9,400,524	
Utility s	Utility services - rural		958,015	1,017,715	-	-	2,812	2,791	-	-	960,826	1,020,506
Public A	Public Authorities		-	- 1	21,369	21,969	79,583	76,651	-	-	100,951	98,620
Security	y lighting		20,273	31,545	-	-	-	-	-	-	20,273	31,545
	Total Retail Sales		8,250,619	8,698,208	984,453	951,556	924,316	901,431	-	-	10,159,389	10,551,195
Purchasing power adjustment			671,073	539,679	-	-	-	-	-	-	671,073	539,679
	Total Utility Revenue		8,921,692	9,237,887	984,453	951,556	924,316	901,431	-	-	10,830,461	11,090,873
Other o	Other operating revenue		147,428	116,139	62,238	125,393	110,919	55,596	\$1,223,984	\$ 1,741,357	1,544,569	2,038,485
	Total Operating Rever	nues	9,069,120	9,354,026	1,046,691	1,076,949	1,035,235	957,027	1,223,984	1,741,357	12,375,031	13,129,358
OPERATING	G EXPENSES											
Purchas	Purchased power		5,175,457	6,254,781	-	-	-	-	-	-	5,175,457	6,254,781
Product	Production		-	-	334,588	311,977	-	-	-	-	334,588	311,977
Distribu	Distribution/collection		540,657	700,243	217,235	249,914	127,425	367,339	-	-	885,318	1,317,496
Custom	Customer accounts		169,605	188,339	52,276	60,516	38,699	43,553	-	-	260,580	292,408
Adminis	Administrative and general		514,239	578,850	201,892	210,491	133,839	169,619	-	-	849,971	958,960
Service	Center		50,653	54,998	50,653	54,998	50,653	54,998	50,653	54,998	202,611	219,993
Domes	Domestic wastewater treatment						50,390	42,266	(520,095)	(272,181)	(469,706)	(229,915)
Industrial wastewater treatment							520,201	272,181	2,048,028	1,920,507	2,568,228	2,192,688
Depreciation and amortization			460,917	472,992	166,073	167,645	122,338	117,134	-	-	749,329	757,771
	Total Operating Exper	nses	6,911,529	8,250,203	1,022,718	1,055,541	1,043,545	1,067,091	1,578,585	1,703,324	10,556,377	12,076,159
	NET OPERATING INCO	OME (LOSS)	2,157,592	1,103,823	23,973	21,408	(8,310)	(110,064)	(354,601)	38,033	1,818,654	1,053,200
NONOPERA	NONOPERATING REVENUES (EXPENSES)		(416,578)	(449,100)	(2,034)	(10,357)	(1,149)	(23,831)	133,977	19,084	(285,784)	- (464,204)
	INCOME (LOSS)		\$1,741,014	\$ 654,723	\$ 21,940	\$ 11,051	\$ (9,459)	\$(133,895)	\$ (220,625)	\$ 57,116	\$1,532,869	588,996