



GRPU 2024 Operating Plan Scorecard
As of July 15, 2024

Exceeding	Blue
In Process	Light Green
Ongoing	Green
Completed	Dark Green with !!

Caution	Yellow
At Risk	Red
Postponed	Pink

NA for now	Grey
Abandoned	Purple
Added	Orange

Goal	Deliverable	Responsible	Target Date	Q1	Q2	Q3	Q4	Comments
Strategic Pillar: Uninterrupted, High Quality Utility Services (US)								
US-1	Initial draft of 10-year CAPEX plan	Steve, Chad	07/31/24	In Process	In Process			To be presented at 8/14/24 Work Session for discussion.
US-1, US-4, FM-1, OE-2	Substantially operating ERP system (est 90% of modules functioning and collecting data)	Jean	12/31/2024 03/31/2025	In Process	In Process			Scheduling difficulties. New target date.
US-1, US-4, FM-1, OE-2	Select ERP platform with cap plan feature and customer portal	Jean	2/29/2024 04/24/2024	In Process	Completed !!			SpryPoint agreement approved 02/28/24. NetSuites agreement approved 04/24/24.
US-2	WTP renovation project progress includes scoped, engineered, bids received and contractor selected	Steve	12/31/24 5/31/2025	In Process	Postponed			Postponed for <i>Legionella</i> mitigation efforts. Resuming planning in Q3. New target date.
US-3, NE-1	100% televised WWC system	Steve	10/31/2024 7/15/2025	Caution	Postponed			Postponed for <i>Legionella</i> mitigation efforts. Starting in Q3. New target date.
US-4, EC-2	Public outage map is live and optimized according to defined expectations, then publicly promoted	Chad, Mike, Julie	5/31/24, ongoing promo	In Process	In Process			Map completed in Q2, weblink being promoted in Q3.
US-5	Risk management policy adoption	Julie	4/30/2024 09/30/2024	Postponed	Postponed			Postponed to Q3. To be presented at Sept 11 WS. New target date.



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Strategic Pillar: Use and Stewardship of the Natural Environment (NE)

US-3, NE-1	100% televised WWC system	Steve	10/31/2024– 7/15/2025	Yellow	Pink			Postponed for Legionella mitigation efforts. Starting in Q3. New target date.
US-5c, NE-2,	WWTP landfill cover reconstruction substantially complete including new demand agreements in place	Steve	12/31/2024– 12/31/2025	Pink	Pink			Delayed to 2025 to meet industrial customer's needs. New target date.
NE-2, FM-3, EC-2	Quarterly POGM meetings on Solar Plus Battery Storage Optimization	Chad, Julie	12/31/24	Green	Green			
EC-1, EC-2, NE-3	Be present in some form at the 2024 home show to educate the community for electric and water (e.g. "Wipes Clog Pipes" and rebate programs)	Chad, Steve, Paula	01/31/24	Dark Green with !!	Green			Participated in local home show for the first time, evaluating feasibility of attending.
EC-1, EC-2, NE-3,	Market the "wipes clog pipes" campaign	Steve	03/31/24	Light Green	Light Green			In progress as July customer campaign.



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Strategic Pillar: Operational Excellence (OE)

US-1, US-4, FM-1, OE-2	Select ERP platform with cap plan feature and customer portal	Jean	2/29/2024 04/24/2024	In Process	!!				SpryPoint agreement approved 02/28/24. NetSuites agreement approved 04/24/24.
US-1, US-4, FM-1, OE-2	Substantially operating ERP system (est 90% of modules functioning and collecting data)	Jean	12/31/2024 03/31/2025	In Process					Scheduling difficulties. New target date.
OE-1	Purchase identified safety equipment including a woodchipper, shop hood, clinic lift station lifting structure, and others as identified throughout the year	Chad, Steve	6/30/24 9/30/2024 custom	In Process					Shared with City. Shop hood completed. Lifting structure install end of Q3. New target date.
OE-1	Implementation of classification compensation and approval of the labor contract	Julie	3/31/2024 06/30/2024	In Process	!!				Labor agreement approved on 06/26/2024.
OE-1	Success sharing	Julie	3/31/2024 09/30/2024	In Process					Delayed by labor negotiations, initial presentation to staff Q3.
OE-1	Quarterly all employee to improve clear communication process and lead to improved NPS per annual survey	Julie, Meg	No Q1, 5/9, 9/12, 12/3	Abandoned					Abandoned Q1 meeting for Legionella mitigation efforts, remaining mtgs scheduled.
OE-1	Robust comprehensive organizational training and development program	Julie	6/30/2024 10/31/2024	In Process					Delayed by labor negotiations, developed in Q3 by 2025 budget time.
OE-1	Succession planning for business services manager transition	Julie, Jean, Chery	8/31/2024 10/31/2024	In Process	Caution				Behind schedule - city/GRPU collaboration - to be completed by 2025 budget time.
OE-1	Implement employee resource portal	Jean	12/31/2024 03/31/2025	In Process					Part of ERP project. Scheduling difficulties. New target date.
EC-3, OE-2	Hold two joint council and commission meetings to align City of GR and GRPU on policies and projects jointly owned, report on prior year's results	Julie	4/30/24 8/31/24	In Process	!!				Review date for 2nd meeting - Aug, Sept, or Oct?