



# GRAND RAPIDS PUBLIC UTILITIES COMMISSION AGENDA ITEM

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**AGENDA DATE:** July 24, 2024

**AGENDA ITEM:** Consider a motion to ratify the Master Service Agreement, the unmanaged VoIP addendum to the Master Service Agreement, and the derived PRI procurement contract with Nextera Communications for telephone services in the amount of \$5,441.04.

**PREPARED BY:** Jean Lane, Business Services Manager

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## **BACKGROUND:**

In collaboration with the City of Grand Rapids, we are preparing to transition to a new telephone system within the next year. To ensure a smooth process and uninterrupted communication during this transition, this contract extends our existing phone service with Nextera Communications for an additional year. This strategic partnership aims to facilitate a seamless telephone upgrade while maintaining reliable service for all stakeholders involved.

## **RECOMMENDATION:**

Approve a motion to ratify the Master Service Agreement, the unmanaged VoIP addendum to the Master Service Agreement, and the derived PRI procurement contract with Nextera Communications for telephone services in the amount of \$5,441.04.