

## Monthly Report - Overview for Jul 2025

Locations on this report: Grand Rapids Area Library

### Checkout

| Description       | Jul 2025 | Jun 2025 | %chg | Jul 2024 | %chg | 2025 YTD | 2024 YTD | %chg |
|-------------------|----------|----------|------|----------|------|----------|----------|------|
| 1st Time          | 11402    | 11039    | 3    | 12140    | -7   | 68263    | 72215    | -6   |
| Phone Renewal     | 198      | 220      | -10  | 307      | -36  | 1467     | 2071     | -30  |
| Renewal           | 207      | 130      | 59   | 233      | -12  | 1074     | 1395     | -24  |
| Opac Renewal      | 649      | 586      | 10   | 700      | -8   | 4205     | 4578     | -9   |
| Offline 1st Time  | 0        | 0        | 0    | 0        | 0    | 0        | 0        | 0    |
| Offline Renewal   | 0        | 0        | 0    | 0        | 0    | 0        | 0        | 0    |
| Dayend Auto Renew | 0        | 0        | 0    | 0        | 0    | 0        | 0        | 0    |
| Total             | 12456    | 11975    | 4    | 13380    | -7   | 75009    | 80259    | -7   |

### Checkout Stock Rotation

| Description       | Jul 2025 | Jun 2025 | %chg | Jul 2024 | %chg | 2025 YTD | 2024 YTD | %chg |
|-------------------|----------|----------|------|----------|------|----------|----------|------|
| 1st Time          | 0        | 0        | 0    | 0        | 0    | 0        | 0        | 0    |
| Phone Renewal     | 0        | 0        | 0    | 0        | 0    | 0        | 0        | 0    |
| Renewal           | 0        | 0        | 0    | 0        | 0    | 0        | 0        | 0    |
| Opac Renewal      | 0        | 0        | 0    | 0        | 0    | 0        | 0        | 0    |
| Offline 1st Time  | 0        | 0        | 0    | 0        | 0    | 0        | 0        | 0    |
| Offline Renewal   | 0        | 0        | 0    | 0        | 0    | 0        | 0        | 0    |
| Dayend Auto Renew | 0        | 0        | 0    | 0        | 0    | 0        | 0        | 0    |
| Total             | 0        | 0        | 0    | 0        | 0    | 0        | 0        | 0    |

### Checkin

| Description    | Jul 2025 | Jun 2025 | %chg | Jul 2024 | %chg | 2025 YTD | 2024 YTD | %chg |
|----------------|----------|----------|------|----------|------|----------|----------|------|
| Normal         | 10354    | 9238     | 12   | 10788    | -5   | 61226    | 64362    | -5   |
| Late           | 2299     | 1560     | 47   | 2397     | -5   | 12911    | 14125    | -9   |
| Offline Normal | 0        | 0        | 0    | 0        | 0    | 0        | 0        | 0    |
| Offline Late   | 0        | 0        | 0    | 0        | 0    | 0        | 0        | 0    |
| Total          | 12653    | 10798    | 17   | 13185    | -5   | 74137    | 78487    | -6   |

### Requests Placed

| Description | Jul 2025 | Jun 2025 | %chg | Jul 2024 | %chg | 2025 YTD | 2024 YTD | %chg |
|-------------|----------|----------|------|----------|------|----------|----------|------|
| -----       | -----    | -----    | ---- | -----    | ---- | -----    | -----    | ---- |
| Placed      | 1651     | 1839     | -11  | 2060     | -20  | 12776    | 15410    | -18  |
| -----       | -----    | -----    | ---- | -----    | ---- | -----    | -----    | ---- |
| Total       | 1651     | 1839     | -11  | 2060     | -20  | 12776    | 15410    | -18  |

#### Requests Resolved

| Description | Jul 2025 | Jun 2025 | %chg | Jul 2024 | %chg | 2025 YTD | 2024 YTD | %chg |
|-------------|----------|----------|------|----------|------|----------|----------|------|
| -----       | -----    | -----    | ---- | -----    | ---- | -----    | -----    | ---- |
| Cancelled   | 101      | 95       | 6    | 136      | -26  | 768      | 819      | -7   |
| Filled      | 2644     | 2626     | 0    | 3145     | -16  | 19073    | 21677    | -13  |
| Expired     | 4        | 3        | 33   | 3        | 33   | 23       | 17       | 35   |
| -----       | -----    | -----    | ---- | -----    | ---- | -----    | -----    | ---- |
| Total       | 2749     | 2724     | 0    | 3284     | -17  | 19864    | 22513    | -12  |

#### Holds Resolved

| Description | Jul 2025 | Jun 2025 | %chg | Jul 2024 | %chg | 2025 YTD | 2024 YTD | %chg |
|-------------|----------|----------|------|----------|------|----------|----------|------|
| -----       | -----    | -----    | ---- | -----    | ---- | -----    | -----    | ---- |
| Picked Up   | 1652     | 1661     | -1   | 1956     | -16  | 11936    | 13839    | -14  |
| Cancelled   | 9        | 6        | 50   | 9        | 0    | 37       | 19       | 94   |
| Expired     | 118      | 111      | 6    | 206      | -43  | 808      | 1071     | -25  |
| -----       | -----    | -----    | ---- | -----    | ---- | -----    | -----    | ---- |
| Total       | 1779     | 1778     | 0    | 2171     | -19  | 12781    | 14929    | -15  |

#### Overdues

| Description  | Jul 2025 | Jun 2025 | %chg | Jul 2024 | %chg | 2025 YTD | 2024 YTD | %chg |
|--------------|----------|----------|------|----------|------|----------|----------|------|
| -----        | -----    | -----    | ---- | -----    | ---- | -----    | -----    | ---- |
| 1st Notice   | 730      | 587      | 24   | 1147     | -37  | 4317     | 5082     | -16  |
| 2nd Notice   | 7        | 5        | 40   | 6        | 16   | 35       | 32       | 9    |
| 3rd Notice   | 1        | 0        | 100  | 2        | -50  | 7        | 6        | 16   |
| 4th Notice   | 0        | 0        | 0    | 2        | -100 | 5        | 4        | 25   |
| 5th Notice   | 0        | 0        | 0    | 2        | -100 | 1        | 5        | -80  |
| Final Notice | 0        | 0        | 0    | 1        | -100 | 0        | 1        | -100 |
| Notice # 7   | 0        | 0        | 0    | 0        | 0    | 0        | 0        | 0    |
| Notice # 8   | 0        | 0        | 0    | 0        | 0    | 0        | 0        | 0    |
| Notice # 0   | 171      | 177      | -4   | 232      | -27  | 1290     | 1495     | -14  |
| -----        | -----    | -----    | ---- | -----    | ---- | -----    | -----    | ---- |
| Total        | 909      | 769      | 18   | 1392     | -35  | 5655     | 6625     | -15  |

#### Borrower Delta

| Description      | Jul 2025 | Jun 2025 | %chg | Jul 2024 | %chg | 2025 YTD | 2024 YTD | %chg |
|------------------|----------|----------|------|----------|------|----------|----------|------|
| -----            | -----    | -----    | ---- | -----    | ---- | -----    | -----    | ---- |
| New (Manual)     | 91       | 107      | -15  | 129      | -30  | 616      | 656      | -7   |
| Deleted (Manual) | 5        | 7        | -29  | 10       | -50  | 42       | 57       | -27  |
| New (Batch)      | 0        | 0        | 0    | 0        | 0    | 0        | 0        | 0    |
| Deleted (Batch)  | 0        | 0        | 0    | 0        | 0    | 0        | 0        | 0    |

|       |       |       |       |       |       |       |       |       |
|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| ----- | ----- | ----- | ----- | ----- | ----- | ----- | ----- | ----- |
| Total | 96    | 114   | -16   | 139   | -31   | 658   | 713   | -8    |

#### Bib Delta

| Description      | Jul 2025 | Jun 2025 | %chg  | Jul 2024 | %chg  | 2025 YTD | 2024 YTD | %chg  |
|------------------|----------|----------|-------|----------|-------|----------|----------|-------|
| -----            | -----    | -----    | ----- | -----    | ----- | -----    | -----    | ----- |
| New (Manual)     | 219      | 143      | 53    | 181      | 20    | 1096     | 1129     | -3    |
| Deleted (Manual) | 403      | 136      | 196   | 311      | 29    | 2578     | 1784     | 44    |
| New (Batch)      | 114      | 32       | 256   | 79       | 44    | 309      | 685      | -55   |
| Deleted (Batch)  | 0        | 0        | 0     | 0        | 0     | 0        | 0        | 0     |
| -----            | -----    | -----    | ----- | -----    | ----- | -----    | -----    | ----- |
| Total            | 736      | 311      | 136   | 571      | 28    | 3983     | 3598     | 10    |

#### Auth Delta

| Description      | Jul 2025 | Jun 2025 | %chg  | Jul 2024 | %chg  | 2025 YTD | 2024 YTD | %chg  |
|------------------|----------|----------|-------|----------|-------|----------|----------|-------|
| -----            | -----    | -----    | ----- | -----    | ----- | -----    | -----    | ----- |
| New (Manual)     | 0        | 0        | 0     | 0        | 0     | 0        | 0        | 0     |
| Deleted (Manual) | 15       | 7        | 114   | 10       | 50    | 44       | 16       | 175   |
| New (Batch)      | 0        | 0        | 0     | 0        | 0     | 0        | 0        | 0     |
| Deleted (Batch)  | 0        | 0        | 0     | 0        | 0     | 0        | 0        | 0     |
| -----            | -----    | -----    | ----- | -----    | ----- | -----    | -----    | ----- |
| Total            | 15       | 7        | 114   | 10       | 50    | 44       | 16       | 175   |

#### Item Delta

| Description      | Jul 2025 | Jun 2025 | %chg  | Jul 2024 | %chg  | 2025 YTD | 2024 YTD | %chg  |
|------------------|----------|----------|-------|----------|-------|----------|----------|-------|
| -----            | -----    | -----    | ----- | -----    | ----- | -----    | -----    | ----- |
| New (Manual)     | 836      | 477      | 75    | 469      | 78    | 3488     | 3388     | 2     |
| Deleted (Manual) | 1380     | 173      | 697   | 399      | 245   | 4674     | 2761     | 69    |
| New (Batch)      | 0        | 0        | 0     | 0        | 0     | 0        | 0        | 0     |
| Deleted (Batch)  | 0        | 0        | 0     | 0        | 0     | 0        | 0        | 0     |
| -----            | -----    | -----    | ----- | -----    | ----- | -----    | -----    | ----- |
| Total            | 2216     | 650      | 240   | 868      | 155   | 8162     | 6149     | 32    |

#### Acquisitions Activities

| Description       | Jul 2025 | Jun 2025 | %chg  | Jul 2024 | %chg  | 2025 YTD | 2024 YTD | %chg  |
|-------------------|----------|----------|-------|----------|-------|----------|----------|-------|
| -----             | -----    | -----    | ----- | -----    | ----- | -----    | -----    | ----- |
| Lines Ordered     | 0        | 0        | 0     | 0        | 0     | 0        | 0        | 0     |
| Items Ordered     | 0        | 0        | 0     | 0        | 0     | 0        | 0        | 0     |
| Lines Received    | 242      | 340      | -29   | 314      | -23   | 1751     | 1860     | -6    |
| Items Rcvd by Ven | 261      | 344      | -25   | 317      | -18   | 1814     | 1884     | -4    |
| Claims            | 0        | 0        | 0     | 0        | 0     | 0        | 0        | 0     |
| -----             | -----    | -----    | ----- | -----    | ----- | -----    | -----    | ----- |
| Total             | 503      | 684      | -27   | 631      | -21   | 3565     | 3744     | -5    |

## July in Children's

Whew! We are about to put another Summer Reading program to rest. It's been wild, but mostly in a good way. Some highlights:

- Ditty Wish (Emily Slaubaugh) continued her musical storytimes, doing 5 programs through the month of July. Her programs were well received, and we hope to work with her in the future.
- Ms. Diana's nature adventures were very much looked forward to by their participants. Diana Magner developed programs that included trips outside to explore our natural world, followed by a craft about the day's lesson. Yesterday they did fungi! Her programs are always so thorough, and she brings many manipulatives to enhance education.
- Summer book Time continued through the end of July, and then we take a break until September. I have had a great deal of fun reading to, and learning with, our young patrons and their families.
- Lego Club continues to be one of our most popular programs, with kids proudly showing off their displays to their friends and families.
- Online Storytime filming continued with a foray into the lives of squirrels, bats, and hummingbirds, and a look at trees and unlikely superheroes.
- Preparations are kicking into high gear as we look forward to Summer Celebration on August 13 from 2-5. Thank you for your help with this shindig!
- Happy Reading!

# GRAL Children's Library Monthly Statistics

## July 2025

### Online Storytime

Programs: 5  
 Facebook plays: 1245  
 YouTube views: 94\*  
**Total views: 1339**

### Artastic

Programs: 1  
 Facebook plays: 368  
 YouTube views: 25  
**Kits handed out: 150**  
**Total views: 393**

|       |                                 |    |
|-------|---------------------------------|----|
| 07/01 | Ditty Wish                      | 23 |
| 07/02 | Explore & Create with Ms. Diana | 24 |
| 07/03 | Summer Book Time                | 34 |
| 07/08 | Ditty Wish                      | 12 |
| 07/09 | Explore & Create with Ms. Diana | 11 |
| 07/09 | Book Club                       | 4  |
| 07/10 | Summer Book Time                | 42 |
| 07/11 | Dinosaurs                       | 94 |
| 07/14 | Page Turners                    | 8  |
| 07/15 | Ditty Wish                      | 16 |
| 07/16 | Explore & Create with Ms. Diana | 22 |
| 07/17 | Summer Book Time                | 32 |
| 07/18 | Lego Club                       | 49 |
| 07/22 | Ditty Wish                      | 21 |
| 07/23 | Explore & Create with Ms. Diana | 24 |
| 07/24 | Summer Book Time                | 36 |
| 07/25 | Lego Club                       | 35 |
| 07/29 | Ditty Wish                      | 18 |
| 07/30 | Explore & Create with Ms. Diana | 20 |
| 07/31 | Summer Book Time                | 22 |

**Total Programs: 13    People: 532**

Book Times :5                      People:166

Library Programs: 10              People: 411

**Reference Questions 2025: 778**

**Reference Questions 2024: 642**

\*The YouTube algorithm has changed shifting focus from traditional metrics to personalized user engagement and satisfaction

# July 2025

| Sun | Mon   | Tue              | Wed              | Thu   | Fri      | Sat                |
|-----|-------|------------------|------------------|-------|----------|--------------------|
|     |       | 1 no Cyndi<br>33 | 2 42             | 3 39  | 4 CLOSED | 5 114              |
| 6   | 7 30  | 8 41             | 9 38             | 10 43 | 11 53    | 12 210<br>- 1 WEEK |
| 13  | 14 21 | 15 37            | 16 34            | 17 40 | 18 38    | 19 178             |
| 20  | 21 31 | 22 42            | 23 33            | 24 29 | 25 20    | 26 155             |
| 27  | 28 28 | 29 28            | 30 NO KATH<br>31 | 31 34 |          | 121                |

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# **Grand Rapids Area Library**

## **Reference Statistics**

**July 2025**

|                                      | <b>July</b>  | <b>YTD 2025</b> |
|--------------------------------------|--------------|-----------------|
| <b>Door Count</b>                    | <b>6,506</b> | <b>38,633</b>   |
| <b>Reference Questions</b>           | <b>122</b>   | <b>1,061</b>    |
| <b>Computer Help Over 5 Minutes</b>  | <b>13</b>    | <b>115</b>      |
| <b>Tests Proctored</b>               | <b>0</b>     | <b>3</b>        |
| <b>Public Computer Use: Sessions</b> | <b>98</b>    | <b>1,400</b>    |
| <b>Public Computer Use: Hours</b>    | <b>186</b>   | <b>1,339</b>    |
| <b>Special Computer Sessions</b>     | <b>264</b>   | <b>921</b>      |
| <b>Passports Accepted</b>            | <b>100</b>   | <b>795</b>      |

# July 2025

| Sun | Mon            | Tue            | Wed            | Thu             | Fri            | Sat      |
|-----|----------------|----------------|----------------|-----------------|----------------|----------|
|     |                | 1 188408<br>0  | 2 188793<br>7  | 3 185037<br>5   | 4<br>CLOSED    | 5<br>12  |
| 6   | 7 189379<br>2  | 8 189738<br>13 | 9 190643<br>4  | 10 190352<br>11 | 11 190621<br>2 | 12<br>32 |
| 13  | 14 190921<br>7 | 15 191207<br>3 | 16 191550<br>3 | 17 191869<br>8  | 18 192131<br>2 | 19<br>23 |
| 20  | 21 192513<br>7 | 22 192841<br>2 | 23 193198<br>6 | 24 193465<br>3  | 25 193657<br>2 | 26<br>20 |
| 27  | 28 193981<br>2 | 29 194313<br>4 | 30 194633<br>4 | 31 194914<br>3  |                |          |

# July 2025

| Sun | Mon                             | Tue                             | Wed                             | Thu                             | Fri                        | Sat |
|-----|---------------------------------|---------------------------------|---------------------------------|---------------------------------|----------------------------|-----|
|     |                                 | 1<br>11<br>NP<br>HHH<br>C<br>1  | 2<br>6<br>NP<br>11<br>C<br>1    | 3<br>2<br>NP<br>1111<br>C<br>1  | 4<br>closed                | 5   |
| 6   | 7<br>7<br>NP<br>11<br>C<br>1    | 8<br>10<br>NP<br>HHH<br>C<br>1  | 9<br>NP<br>HHH<br>C<br>1        | 10<br>12<br>NP<br>HHH<br>C<br>1 | 11<br>10<br>NP<br>C<br>1   | 12  |
| 13  | 14<br>6<br>NP<br>11<br>C<br>1   | 15<br>5<br>NP<br>111<br>C<br>1  | 16<br>5<br>NP<br>1111<br>C<br>1 | 17<br>6<br>NP<br>HHH<br>C<br>1  | 18<br>NP<br>HHH<br>C<br>11 | 19  |
| 20  | 21<br>4<br>NP<br>HHH<br>C<br>11 | 22<br>5<br>NP<br>HHH<br>C<br>11 | 23<br>NP<br>1111<br>C<br>1      | 24<br>6<br>NP<br>111<br>C<br>1  | 25<br>NP<br>1<br>C<br>1    | 26  |
| 27  | 28<br>6<br>NP<br>HHH<br>C<br>1  | 29<br>6<br>NP<br>HHH<br>C<br>1  | 30<br>7<br>NP<br>11<br>C<br>1   | 31<br>6<br>NP<br>HHH<br>C<br>1  |                            |     |

**GRAND RAPIDS AREA LIBRARY: 2025 Volunteer Report**

| Month     | Regular Volunteers |         | RSVP Volunteers |        | Library Board |        | Library Friends |        | Library Foundation |       | Total | Total    |
|-----------|--------------------|---------|-----------------|--------|---------------|--------|-----------------|--------|--------------------|-------|-------|----------|
|           | # Vol              | Hours   | # Vol           | Hours  | # Vol         | Hours  | # Vol           | Hours  | # Vol              | Hours | # Vol | Hours    |
| January   | 27                 | 160.75  | 3               | 90.50  | 7             | 27.00  | 9               | 85.75  | 2                  | 5.00  | 30    | 251.25   |
| February  | 36                 | 157.50  | 4               | 57.25  | 8             | 28.00  | 8               | 56.25  | 10                 | 14.00 | 40    | 214.75   |
| March     | 30                 | 167.75  | 4               | 70.00  | 8             | 28.00  | 9               | 70.50  | 1                  | 3.00  | 34    | 237.75   |
| April     | 27                 | 149.00  | 4               | 65.25  | 8             | 28.00  | 6               | 52.00  | 1                  | 3.00  | 31    | 214.25   |
| May       | 35                 | 163.25  | 4               | 94.00  | 9             | 29.00  | 8               | 89.75  | 8                  | 12.00 | 39    | 257.25   |
| June      | 32                 | 174.25  | 5               | 96.75  | 8             | 28.00  | 8               | 98.50  | 1                  | 4.00  | 37    | 271.00   |
| July      | 42                 | 221.50  | 7               | 129.25 | 7             | 27.00  | 19              | 131.50 | 1                  | 4.00  | 49    | 350.75   |
| August    |                    |         |                 |        |               |        |                 |        |                    |       |       | 0.00     |
| September |                    |         |                 |        |               |        |                 |        |                    |       |       | 0.00     |
| October   |                    |         |                 |        |               |        |                 |        |                    |       |       | 0.00     |
| November  |                    |         |                 |        |               |        |                 |        |                    |       |       | 0.00     |
| December  |                    |         |                 |        |               |        |                 |        |                    |       |       | 0.00     |
| Total     |                    | 1194.00 |                 | 603.00 |               | 195.00 |                 | 584.25 |                    | 45.00 | *     | 1,797.00 |