

MOU BETWEEN FIRST CALL FOR HELP CRISIS CENTER AND THE CITY OF GRAND RAPIDS

January 24, 2025 –

This Memorandum of Understanding (MOU) outlines the working relationship between First Call for Help Crisis Center and the City of Grand Rapids.

The First Call for Help provides free, confidential and non-judgmental active listening; information, resources, and referral; and crisis assessment, intervention, and stabilization services 24 hours a day, 365 days a year to the residents and agencies of Greater Minnesota

The following information is provided to both parties for coordination purposes:

Responsibilities of the City of Grand Rapids (CGR) under this MOU:

- CGR will provide adequate space within the community meeting room at Yanmar Arena as temporary relocation of the FCFH agency operations in the event of a natural disaster or emergency event that renders the FCFH call center inoperable within the current facility.
- CGR will ensure 24/7 access to the secured designated space by FCFH staff presenting with FCFH Badge ID.
- CGR will provide adequate high speed internet access within the facility at the expense of FCFH.

Evacuation Site Address: 1401 NW 3rd Ave, Grand Rapids

Evacuation Site Representative: Dale Anderson 218-259-4485

Evacuation Site Contact Number: 218-326-2500

Grand Rapid Police Chief: Andy Morgan 218-360-0128

Responsibilities of the First Call for Help (FCFH) under this MOU:

- FCFH will provide all equipment necessary to ensure continued operations of FCFH.
- FCFH will provide an Insurance Certificate to City of Grand Rapids covering the facility equipment, First Call Staff/Contractors, and Cyber Protection, for this MOU.
- FCFH will ensure all staff utilizing emergency relocation space have been cleared by the DHS Netstudy criminal background study.

- FCFH will ensure all staff relocated during this emergency MOU will be supervised directly 24/7 during the duration of the relocation.
- FCFH will begin immediate and intentional action to find a permanent placement location for the FCFH agency.

FCFH Program Representative: _____

FCFH Program Rep Contact Number: _____

This MOU shall take effect upon the date signed by both parties and shall be reviewed annually. Either party shall be allowed to terminate this MOU by submitting a written letter to the other party.

First Call for Help Representative Name/Title
 Cre Larson, Executive Director FCFH

First Call for Help Representative Signature & Date

City of Grand Rapids Name/Title

City of Grand Rapids Signature & Date