

Grand Rapids Public Utilities

July 8, 2026

Operational and Capital Updates

GRPU Management Team



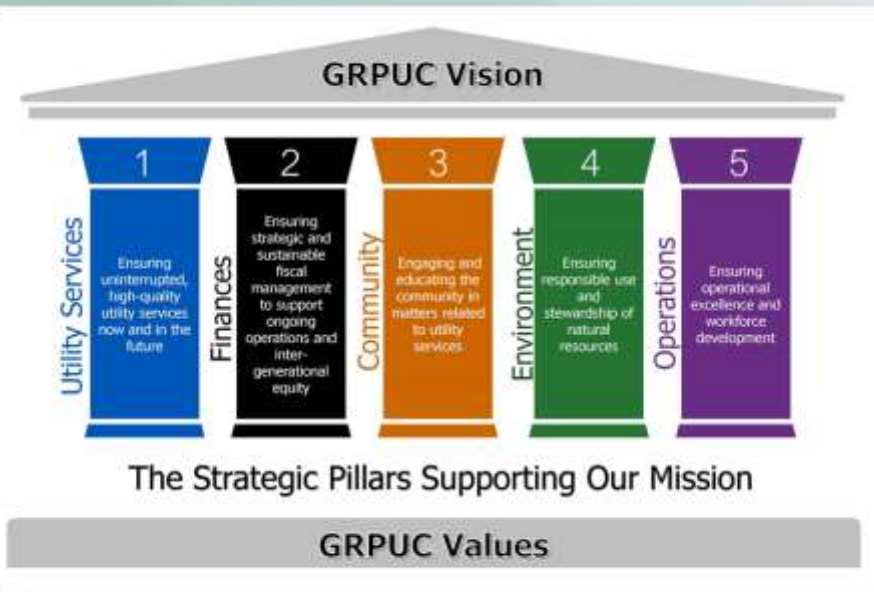
**GRAND RAPIDS
PUBLIC UTILITIES**
Service is Our Nature



MISSION VISION VALUES

WHO WE ARE

Grand Rapids Public Utilities (GRPU) is a statutory municipal utility established by the city of Grand Rapids, Minnesota. The Grand Rapids Public Utilities Commission (GRPUC) provides full control, operation and management of the GRPU electric power distribution system, the water production, treatment and distribution systems, and the wastewater collection and treatment systems.



Our Vision

Our vision is to be a dynamic public asset for the thriving community of Grand Rapids, enhancing lives and fostering growth through excellence in the provision of essential utility services.



Our Mission

Our mission is to empower GRPU team members to deliver safe, reliable, affordable, sustainable, and customer-focused utility services for our community.



Our Values

Safety

We hold paramount the well-being of our employees and the public in all operations.

Integrity

We uphold ethical standards and foster trust with all stakeholders.

Customer Focus

We prioritize customer needs and satisfaction in all our decisions and actions.

Efficiency

We maximize resources to provide cost-effective services without compromising quality.

Reliability

We consistently deliver high-quality utility services and strive for uninterrupted access.

Sustainability

We employ environmentally responsible practices in our operations and services.

Transparency

We openly share information and decision-making processes, promoting informed community involvement.



Strategic and Sustainable Fiscal Management (FM)

Operations: 2025 Audit Status Update by Taylor Bird

Remaining Items:

- Capital Assets (largest remaining task)
 - Reconciling data between legacy and new ERP systems
 - Updating capital asset processes following ERP implementation
 - Closing completed capital asset replacement plans
- Compensated Absences
 - PTO balances being updated by Jean Key
 - One final journal entry required after balances are completed
- Leases
 - Final leases reconciled
 - Approximately 3-4 journal entries remain



Strategic and Sustainable Fiscal Management (FM)

Operations: 2025 Audit Status Update by Taylor Bird

Final Steps Before Audit Completion:

- **After Balancing is Complete**
 - Finalize Financial Statements
 - Complete Management Discussion and Analysis (MD&A)
 - Complete Transmittal Letter
 - Update Statistical Tables
- **Quality Assurance**
 - CLA review and quality assurance process – answer any CLA questions during this process

During reconciling, incorrect data mapping that was identified in 2025 has also been tested in 2026 to ensure corrections carry forward into the current fiscal year and to prevent recurring issues.



Strategic and Sustainable Fiscal Management (FM)

Operations: 2025 Audit Status Update by Taylor Bird

Target Timeline:

Date	Milestone
July 10	GRPU reconciliation and balancing complete
July 13–24	CLA review and quality assurance process
July 27–31	Final revisions and audit completion

Overall Outlook

- Remaining work is well-defined and actively progressing
- Capital assets continue to be the primary drive of the timeline due to the ERP integration and process changes
- Once these items are completed, the audit will move into its final review and reporting phase

Operational Excellence (OE)

Operations: IT Transition Plan Update by Mike LeClaire

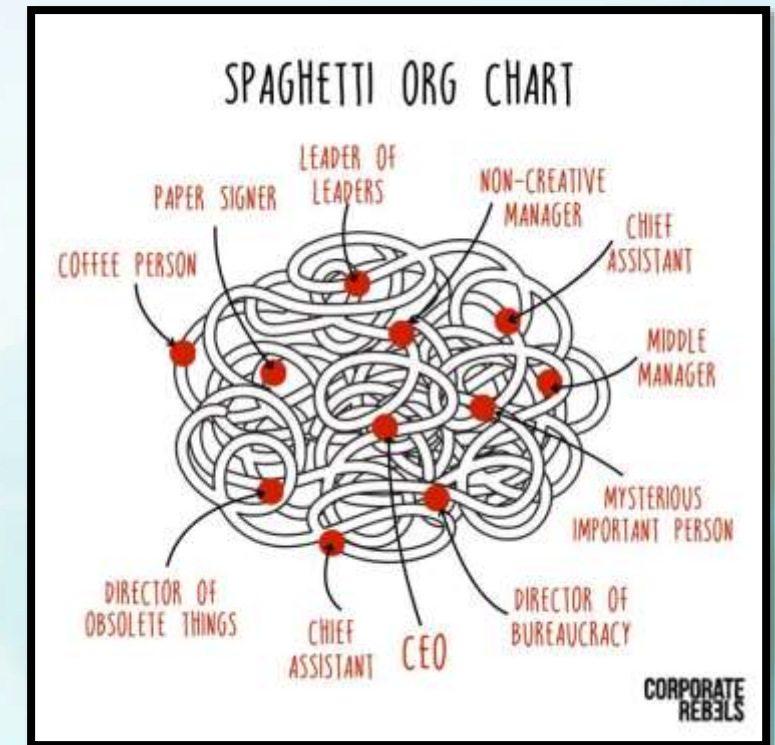
- KTI Team recommended this plan October of 2024
- We added to the plan recommendations from City IT
 - Updated Wi-Fi, Backup power – Generator, Firewall & Network Switches, Microsoft Licensing, Backup Infrastructure, File Server, Virtual Servers -Modified to all Cloud Server Environment, File Server to other platforms, Data Loss Prevention - Modifying for additional secured protection
- Additional items from vendors recommendations
 - 3-tiered cyber security, Group Policies, Email Server Migration, Server Consolidation and Optimization
- Future Update as part of ITCP4500 & IT Vendor Support
 - Server Upgrades to Cloud, Overall Cost Analysis and 5-year ROI

KTI Plan 15			+	High
☐	Subitem		Status	Owner
☐	Hire CIO	+	Done	
☐	Upgrade Internet	🔒	Done	
☐	MDM	🔒	Done	
☐	Server Managment	🔒	Done	
☐	Network	🔒	Done	
☐	Cyber Security	🔒	Done	
☐	Phone System	🔒	Done	
☐	Physical Security	🔒	Done	
☐	Security Cameras	+	Done	
☐	Help Desk Support	🔒	Done	
☐	Hire IT Tech	🔒	Done	
☐	ERP & Utility Billing	🔒	Done	
☐	Move GIS & Cityworks Servers	🔒	Done	
☐	Yukon	🔒	Not Started	
☐	mPower OMS	🔒	Not Started	

Operational Excellence (OE)

Operations: Proposed Organizational Realignment / Succession Planning by Julie

- GRPU organizational realignment/succession planning began in 2018 following the industry/community analysis I'd done when hired and the planning continues as part of our long-term strategy.
- Our goal is to ensure our structure evolves to meet the ever-changing needs of the utilities industry and our community.
- Labor and material costs are rising faster than our customer rates can increase, putting pressure on our financial position and requiring very thoughtful, long-term staffing solutions.
- Realignment has not been about downsizing or headcount reduction but rather continuing to focus on preparing so we're ready for future retirements/resignations and natural transitions.
- Improving organizational alignment streamlines decision-making, increases efficiency, strengthens operational redundancy, and clarifies roles and responsibilities through better workflow design and strategic use of vendors.
- Ultimately, these ongoing efforts empower our GRPU team members are responsible for being an integral part of keeping us a resilient, efficient, and customer-focused utility into the future.

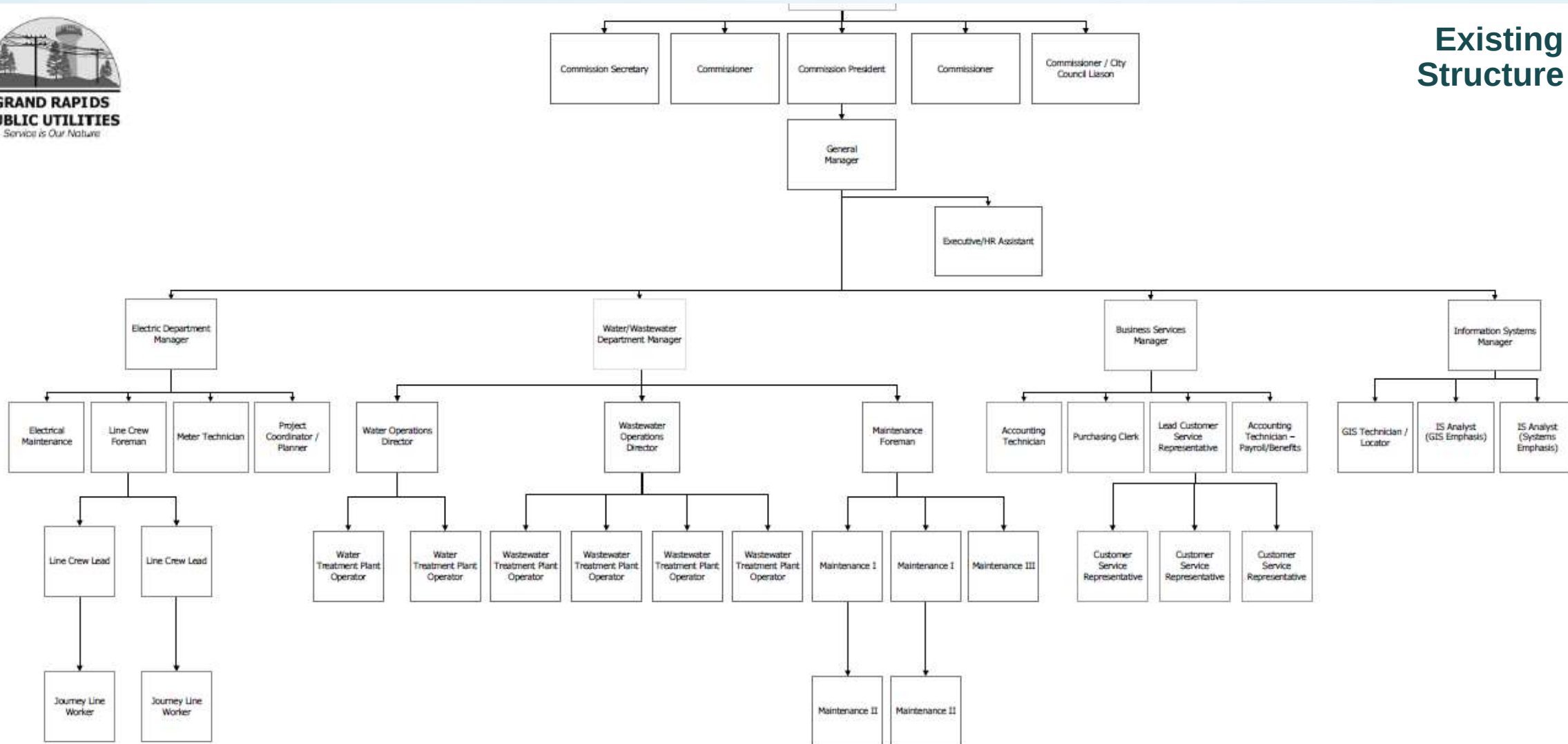


Operational Excellence (OE)

Operations: Proposed Organizational Realignment / Succession Planning by Julie



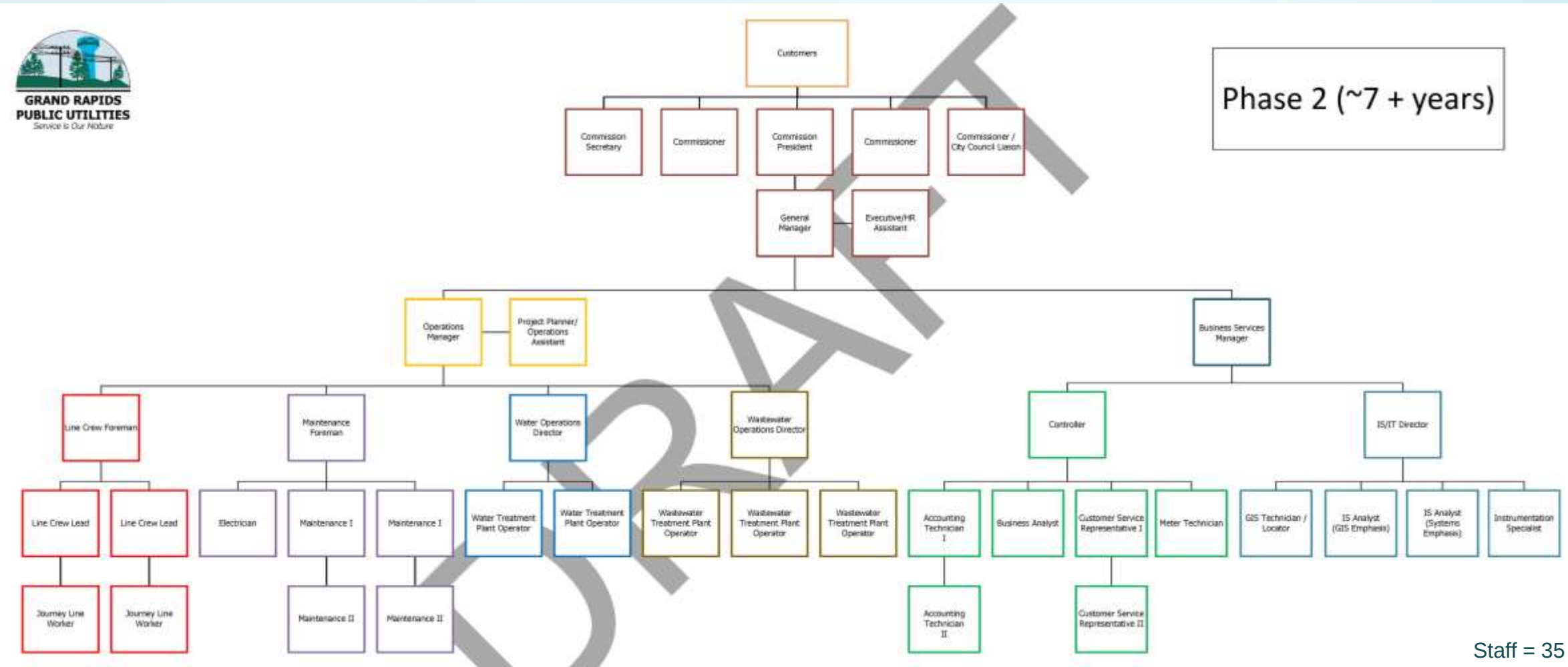
Existing Structure



Operational Excellence (OE)

Operations: Proposed Organizational Realignment / Succession Planning by Julie

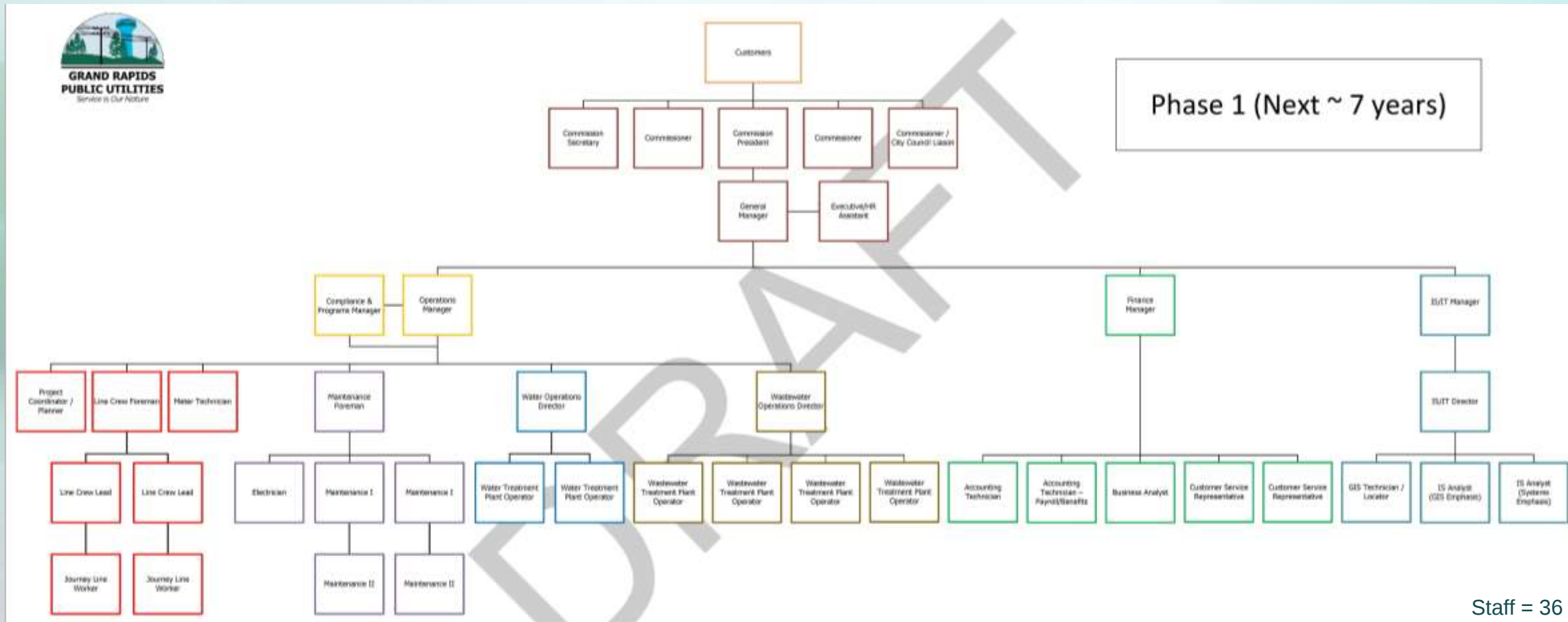
Future Organizational Structure (Phase 2)



Operational Excellence (OE)

Operations: Proposed Organizational Realignment / Succession Planning by Julie

Interim Organizational Structure (Phase 1)





Operational Excellence (OE)

Operations: Proposed Organizational Realignment / Succession Planning by Julie

Proposed upcoming organizational changes moving us into the Phase 1 - Interim Organizational Structure:

- Not replace the vacant Electric Department Manager (decided June 2026)
- Re-describe the Electric and Water-Wastewater Manager positions into one Compliance & Programs Manager position who is responsible for optimizing, developing, and implementing the programs and processes for maintaining the regulatory compliance of the Utility's operations (Fall 2026)
- Create an Operations Manager position, new to GRPU, that is responsible for the portions of the Electric and Water-Wastewater Manager positions that focus on managing the personnel, workflows and capital projects (Fall 2026)

Grand Rapids Public Utilities

Upcoming Commission Meetings

Regular Meeting: July 22, 2026

Work Session: August 12, 2026



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