

GRAND RAPIDS PUBLIC UTILITIES

ANCILLARY SERVICE AND FEES

ELECTRIC

Electric shut off and restoration - Non-payment	
At the meter	\$100.00
At the transformer	\$200.00
Electric shut off – permanent – meter removed	\$60.00
Electric shut off and restoration - Seasonal	
Seasonal disconnects – meter removed	\$60.00
Seasonal reconnect – meter reinstalled	\$60.00
Seasonal disconnects – meter remains	No Charge
Monthly service charges continue	
Seasonal reconnect – meter remains	No Charge
Emergencies	No Charge
Electric Repairs with required 24 hour notice (during normal working hours)	No Charge
Electric Temporary Use Meter- minimum 5 hours at billable rate rounded to nearest \$5.00	
Electric shut off and restoration outside normal working hours	
At the meter	***
At the transformer	***
Overhead to underground – credit	(\$1,000)
New or current customers requesting underground services or Requesting to change from overhead to underground services	
Increase transformation charge	See rates
Solar Interconnection	See rates

Electric Locates

Residential Customer private owned line beyond the meter \$25.00 plus
 Initial fee \$25.00 for one-half hour of locating services plus any additional units
 Unit of measure = one-half hour rounded to the next one-half hour
 (i.e. 45 minutes would be initial fee plus one unit and bill total \$50.00)

Electric Service Extensions

Electric Operating Policy

Revised June 24, 2024
 Adopted February 22, 2023

WATER

Irrigation rate - residential and commercial (separate meter for irrigation plus monthly service fee) (rate is based on 1,000-gallon unit)	\$6.22/unit
Water shut off and restoration - Non-payment (shut off at standpipe)	\$100.00
Water shut off and restoration	
Disconnect & remove meter (waived for emergencies)	\$200.00
Seasonal disconnects > 1 per year	\$100.00
Seasonal reconnects > 1 per year	\$100.00
Seasonal (one disconnect & reconnect per year) Monthly service charge continues	No Charge
Emergencies	No Charge
Plumbing Repairs with required 24 hour notice (during normal working hours)	No Charge
Water shut off and restoration outside normal working hours	***
Water Hydrant Use Agreement PLUS current water use rate For non-fire related water use from fire hydrant (Agreement required prior to use)	\$150.00
Water Temporary Use PLUS current water use rate For a limited amount of time – used for new construction (Garden hose hookup 1" meter only – six months)	\$150.00
Water line thawing and frozen meter	
Curb stop to house – normal business hours (\$200 first hour plus \$50/hour each hour after 1 st hour)	\$200.00
Curb stop to house – outside normal business hours	***
Main to curb stop	No Charge
Frozen meter replacement (Customer noncompliance with policy) (For 1" meters and below. Above 1" meter contact CSR Lead)	\$500.00

Water Locates

Residential Customer private line beyond the water shut-off to the meter \$25.00 plus
Initial fee \$25.00 for one-half hour of locating services plus any additional units
Unit of measure = one-half hour rounded to the next one-half hour
(i.e. 45 minutes would be initial fee plus one unit and bill total \$50.00)

Water or Sewer Service Extensions

Water & Sewer Operating Policy

Revised June 24, 2024

Adopted February 22, 2023

WASTEWATER

Liquid hauled waste disposal services	
Application and permit fee	\$50.00
Additional cards/replacement cards	\$25.00
Volume charge per 1,000 gallons	
Septage	
Holding Tank	
Service Charge per bill	
Liquid Hauled Waste	\$25.00
Include language in application.	
Sanitary Sewer - plugged – investigation	No Charge
Plugged – external use of jetter	\$185.00/hour
Water or Sewer Service Extensions	Water & Sewer Operating Policy

ADMINISTRATION

The general manager has the authority to approve a fee for an unusual and extraordinary service not listed as primary or secondary services of the GRPU. The fee should cover all direct and indirect costs of providing this service.

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