



# GRAND RAPIDS PUBLIC UTILITIES COMMISSION AGENDA ITEM

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**AGENDA DATE:** June 26, 2024

**AGENDA ITEM:** Consider a motion to approve the June 2024 semi-annual write off of \$16,285.32 uncollectible accounts receivable.

**PREPARED BY:** Jean Lane, Business Services Manager

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## **BACKGROUND:**

The CSR team has performed internal and external collection processes for the attached listing of uncollectible customer accounts receivable.

The attached list, with redacted customer information for privacy, shows the amounts of the requested account balances to write off as uncollectible.

The CSR team has worked diligently to review several years of outstanding account receivable delinquent balances and clean up as part of the new utility billing software implementation. The attached list is significantly lower than the December 2023 \$43,153.79 write off requested amount.

A request to write off uncollectible customer accounts receivable balances will be presented to the Grand Rapids Public Utilities Commission twice per year.

## **RECOMMENDATION:**

A motion to approve the June 2024 semi-annual write off of \$16,285.32 uncollectible accounts receivable.