

GRAND RAPIDS
PUBLIC UTILITIES

Service is Our Nature

500 SE Fourth Street • Grand Rapids, Minnesota 55744

BUSINESS SERVICES DEPARTMENT MONTHLY REPORT June 2023 Commission Meeting

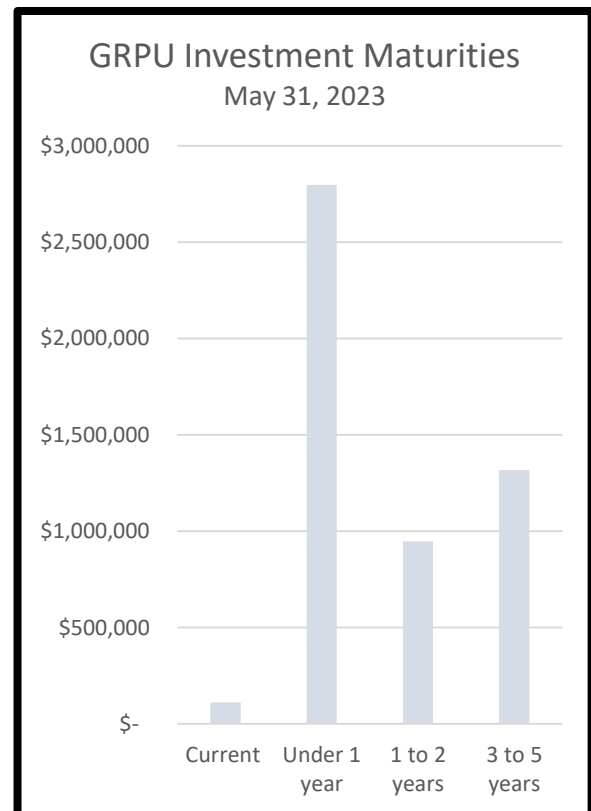
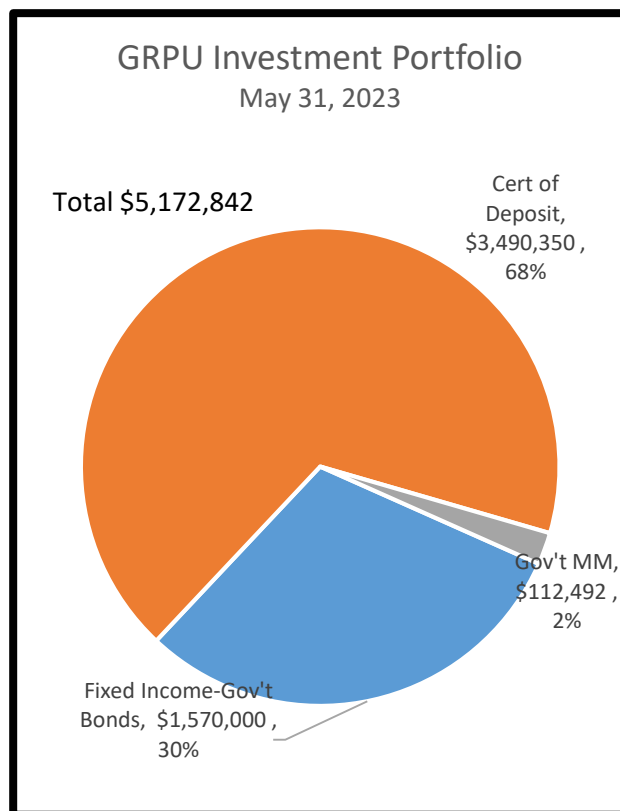
SAFETY

RELIABILITY

CUSTOMER SERVICE

Governments have a fiduciary responsibility in managing their funds, including the ongoing management and monitoring of investment activity. Investments increased from \$2,658,837 at EOY 2022 to \$5,172,842 as of May 31, 2023.

SAFETY OF ASSETS – INVESTMENTS



CUSTOMER SERVICE – CUSTOMER FOCUSED COMMUNICATION CAMPAIGNS

June 2023 focused communications – Itasca Clean Energy Solar Plus Battery Storage Facility

Radio ads informing community about the solar plus battery storage facility and ribbon cutting event on June 29, 2023 from 2 to 6 p.m. FB Post – linked to website. Website: GRPU NEWS – Itasca Clean Energy solar Plus Battery Storage Project Ribbon Cutting Event.



RELIABILITY – UPDATE ON NEW ENTERPRISE RESOURCES PLANNING SOFTWARE

City and GRPU ERP software themes: (1) importance of transparency and customer interactions; (2) self-service portals for customers; (3) interface with utility billing, OMS, AMI, and GIS.

The new ERP software will allow the City and GRPU to have data which is easier to access and increased reliability.

The evaluation team decided to invite the three software vendors to the discovery evaluation stage which is the final stage before contract negotiations. The team is represented by 6 City and 10 GRPU team members who have actively participated in each stage of the evaluation process.

The discovery evaluation stage is scheduled for June 5 to June 16. The evaluation team will rank vendor responses and hopefully be making a software selection decision by the end of June. The GFOA consultant will then negotiate a contract with the selected vendor(s). The goal is to have the City Council and Grand Rapids Public Utilities Commission to approve the software purchase in August.