



Dayend Auto Renew	0	0	0	0	0	0	0	0
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Total	0	0	0	0	0	0	0	0

Checkin

Description	Feb 2023	Jan 2023	%chg	Feb 2022	%chg	2023 YTD	2022 YTD	%chg
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Normal	8052	7353	9	7316	10	15405	14437	6
Late	1542	1847	-17	1493	3	3389	3314	2
Offline Normal	0	0	0	0	0	0	0	0
Offline Late	0	0	0	0	0	0	0	0
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Total	9594	9200	4	8809	8	18794	17751	5

Requests Placed

Description	Feb 2023	Jan 2023	%chg	Feb 2022	%chg	2023 YTD	2022 YTD	%chg
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Placed	1821	2153	-16	1654	10	3974	3561	11
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Total	1821	2153	-16	1654	10	3974	3561	11

Requests Resolved

Description	Feb 2023	Jan 2023	%chg	Feb 2022	%chg	2023 YTD	2022 YTD	%chg
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Cancelled	99	108	-9	56	76	207	169	22
Filled	2840	3114	-9	2582	9	5954	5408	10
Expired	4	5	-20	3	33	9	9	0
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Total	2943	3227	-9	2641	11	6170	5586	10

### Hold Resolved

Description	Feb 2023	Jan 2023	%chg	Feb 2022	%chg	2023 YTD	2022 YTD	%chg
Picked Up	1608	1888	-15	1603	0	3496	3199	9
Cancelled	12	5	140	4	200	17	6	183
Expired	127	105	20	113	12	232	259	-11
<b>Total</b>	<b>1747</b>	<b>1998</b>	<b>-13</b>	<b>1720</b>	<b>1</b>	<b>3745</b>	<b>3464</b>	<b>8</b>

### Overdues

Description	Feb 2023	Jan 2023	%chg	Feb 2022	%chg	2023 YTD	2022 YTD	%chg
1st Notice	371	384	-4	294	26	755	684	10
2nd Notice	0	5	-100	1	-100	5	11	-55
3rd Notice	0	2	-100	0	0	2	1	100
4th Notice	0	2	-100	1	-100	2	1	100
5th Notice	0	1	-100	0	0	1	0	100
Final Notice	0	2	-100	0	0	2	0	100
Notice # 7	0	0	0	0	0	0	0	0
Notice # 8	0	0	0	0	0	0	0	0
Notice # 0	95	185	-49	66	43	280	172	62
<b>Total</b>	<b>466</b>	<b>581</b>	<b>-20</b>	<b>362</b>	<b>28</b>	<b>1047</b>	<b>869</b>	<b>20</b>

### Borrower Delta

Description	Feb 2023	Jan 2023	%chg	Feb 2022	%chg	2023 YTD	2022 YTD	%chg
New (Manual)	98	130	-25	79	24	228	135	68



New (Manual)	485	522	-8	560	-14	1007	898	12
Deleted (Manual)	159	718	-78	351	-55	877	2057	-58
New (Batch)	0	0	0	0	0	0	0	0
Deleted (Batch)	0	0	0	0	0	0	0	0
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Total	644	1240	-49	911	-30	1884	2955	-37

#### Acquisitions Activities

Description	Feb 2023	Jan 2023	%chg	Feb 2022	%chg	2023 YTD	2022 YTD	%chg
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Lines Ordered	0	0	0	0	0	0	0	0
Items Ordered	0	0	0	0	0	0	0	0
Lines Received	312	211	47	281	11	523	512	2
Items Rcvd by Ven	314	222	41	285	10	536	519	3
Claims	0	0	0	0	0	0	0	0
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Total	626	433	44	566	10	1059	1031	2

# **Grand Rapids Area Library**

## **Reference Statistics**

### **February 2023**

	<b>February 2023</b>	<b>YTD 2023</b>
<b>Door Count</b>	<b>2127</b>	<b>4312</b>
<b>Reference Questions</b>	<b>194</b>	<b>438</b>
<b>Computer Help Over 5 Minutes</b>	<b>22</b>	<b>39</b>
<b>Tests Proctored</b>	<b>2</b>	<b>3</b>
<b>Public Computer Use: Sessions</b>	<b>173</b>	<b>340</b>
<b>Public Computer Use: Hours Used</b>	<b>155</b>	<b>300</b>
<b>Special Computer Sessions</b>	<b>124</b>	<b>231</b>
<b>Passports Accepted</b>	<b>111</b>	<b>268</b>

# February 2023

Sun	Mon	Tue	Wed	Thu	Fri	Sat
			1 <del>26584</del> 26584?	2 26794 DC 1/2 FTO <b>B</b>	3 26,936 	4 <b>25</b>
5	6 27199 6	7 27435 <b>12</b>	8 27714 7	9 27,967 3	10 28124 4	11 32
12	13 28,426 8	14 28,643 1	15 28932 2	16 29206 6	17 29394 6	18 24
19	20 <b>CLOSED</b>	21 29,683 MJ FTO <b>13</b>	22 29997 MJ FTO 2	23 30,158 MJ FTO 3	24 30,339 MJ FTO	25 <b>23</b>
26	27 30568 MJ FTO 7	28 30,838 1				8

# February 2023

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
			1 2+14 NP C <del>    </del>	2 2+9 NP C <del>    </del>	3 NP C 	4
5	6 2+11 NP C <del>    </del>	7 2+11 NP C <del>    </del>	8 6 NP C 	9 3+10 NP TP C <del>    </del>	10 1+8 NP C <del>    </del>	11
12	13 2+8 NP C <del>    </del>	14 TP 2+8 NP C <del>    </del>	15 2+12 NP C 	16 2+12 NP C 	17 7 NP C <del>    </del>	18
19	20 <del>    </del>	21 9 NP C <del>    </del>	22 NP C <del>    </del>	23 8 NP C <del>    </del>	24 TP 7+2 NP C 	25
26	27 1+9 NP C 	28 1+11 NP C <del>    </del>				



# Children's Stats

Month February  
20 23

## Online Storytime

Programs: 4

Facebook views: 235

YouTube views: 551

Total views: 786

## Artastic

Programs: 1

Facebook views: 34

YouTube views: 109

Total views: 143

Kits handed out: 150

## Book Time

Programs: 4

People: 93

## Class visits

Groups/People: 4/113

## Children's Programs

Programs: 2

People: 21

## Name of Program:

2/13 • Lego Club

2/15 • Afterschool with Ms Amy

## Reference Questions:

416

Reference Questions

2022: 279

4110

# FEBRUARY 2023

SUN	MON	TUE	WED	THU	FRI	SAT
			21 1	8 2	4 3	33 4
5	21 6	14 7 <small>No City</small>	15 8	66 9	5 10	121 11
12	41 13	26 14	35 15	21 16	18 17	141 18
19	20 Presidents' Day	17 21	20 22	38 23	10 24 <small>No Val</small>	85 25
26	16 27	20 28				30

**GRAND RAPIDS AREA LIBRARY: 2023 Volunteer Report**

Month	Regular Volunteers		RSVP Volunteers		Library Board		Program Committee		Teen Advisory Board		Friends of the Library		Library Foundation		Total	Total
	# Vol	Hours	# Vol	Hours	# Vol	Hours	# Vol	Hours	# Vol	Hours	# Vol	Hours	# Vol	Hours	# Vol	Hours
January	30	147.50	6	93.50	9	9.00	0	0.00	0	0.00	11	49.50	2	5.50	36	241.00
February	28	114.00	7	80.75	7	7.00	0	0.00	0	0.00	8	39.00	6	14.00	35	194.75
March																
April																
May																
June																
July																
August																
September																
October																
November																
December																
<b>Total</b>		<b>261.50</b>		<b>174.25</b>		<b>16.00</b>		<b>0.00</b>		<b>0.00</b>		<b>88.50</b>		<b>19.50</b>	<b>*</b>	<b>435.75</b>