



GRAND RAPIDS PUBLIC UTILITIES COMMISSION AGENDA ITEM

AGENDA DATE: May 28, 2025

AGENDA ITEM: Consider a motion to ratify the agreement with eGold Fax for a one-time installation fee of \$285.00 and an annual fee of \$371.88.

PREPARED BY: Mike LeClaire Information Systems Department Manager

BACKGROUND:

Staff is recommending entering into an agreement with eGoldFax to modernize our current faxing system. This solution will enable users to send and receive faxes securely via email, eliminating the need for traditional analog phone lines. By utilizing internet-based, encrypted transmissions managed off-site, this approach will reduce costs and improve efficiency.

RECOMMENDATION:

Ratify the agreement with eGold Fax for a one-time installation fee of \$285.004 and an annual fee of \$371.88.