

Monthly Report - Overview for Aug 2021

Locations on this report: Grand Rapids Area Library

Checkout

| Description | Aug 2021 | Jul 2021 | %chg | Aug 2020 | %chg | 2021 YTD | 2020 YTD | %chg |
|-------------------|----------|----------|------|----------|------|----------|----------|------|
| 1st Time | 9777 | 10199 | -5 | 3832 | 155 | 52436 | 40300 | 30 |
| Phone Renewal | 159 | 344 | -54 | 15 | 960 | 1280 | 1223 | 4 |
| Renewal | 320 | 231 | 38 | 12 | 2566 | 1179 | 633 | 86 |
| Opac Renewal | 712 | 677 | 5 | 166 | 328 | 4373 | 2690 | 62 |
| Offline 1st Time | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Offline Renewal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Dayend Auto Renew | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total | 10968 | 11451 | -5 | 4025 | 172 | 59268 | 44846 | 32 |

Checkout Stock Rotation

| Description | Aug 2021 | Jul 2021 | %chg | Aug 2020 | %chg | 2021 YTD | 2020 YTD | %chg |
|-------------------|----------|----------|------|----------|------|----------|----------|------|
| 1st Time | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Phone Renewal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Renewal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Opac Renewal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Offline 1st Time | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Offline Renewal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Dayend Auto Renew | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Checkin

| Description | Aug 2021 | Jul 2021 | %chg | Aug 2020 | %chg | 2021 YTD | 2020 YTD | %chg |
|----------------|----------|----------|------|----------|------|----------|----------|------|
| Normal | 9695 | 9288 | 4 | 4026 | 140 | 48515 | 42416 | 14 |
| Late | 2009 | 1759 | 14 | 123 | 1533 | 8404 | 3908 | 115 |
| Offline Normal | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Offline Late | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total | 11704 | 11047 | 5 | 4149 | 182 | 56919 | 46324 | 22 |

Requests Placed

| | | | | | | | | |
|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| ----- | ----- | ----- | ----- | ----- | ----- | ----- | ----- | ----- |
| Total | 77 | 86 | -11 | 14 | 450 | 383 | 302 | 26 |

Bib Delta

| Description | Aug 2021 | Jul 2021 | %chg | Aug 2020 | %chg | 2021 YTD | 2020 YTD | %chg |
|------------------|----------|----------|-------|----------|-------|----------|----------|-------|
| New (Manual) | 135 | 122 | 10 | 116 | 16 | 1001 | 1061 | -6 |
| Deleted (Manual) | 72 | 130 | -45 | 51 | 41 | 1095 | 2329 | -53 |
| New (Batch) | 47 | 33 | 42 | 41 | 14 | 331 | 405 | -19 |
| Deleted (Batch) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| ----- | ----- | ----- | ----- | ----- | ----- | ----- | ----- | ----- |
| Total | 254 | 285 | -11 | 208 | 22 | 2427 | 3795 | -37 |

Auth Delta

| Description | Aug 2021 | Jul 2021 | %chg | Aug 2020 | %chg | 2021 YTD | 2020 YTD | %chg |
|------------------|----------|----------|-------|----------|-------|----------|----------|-------|
| New (Manual) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Deleted (Manual) | 0 | 0 | 0 | 0 | 0 | 2 | 3 | -34 |
| New (Batch) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Deleted (Batch) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| ----- | ----- | ----- | ----- | ----- | ----- | ----- | ----- | ----- |
| Total | 0 | 0 | 0 | 0 | 0 | 2 | 3 | -34 |

Item Delta

| Description | Aug 2021 | Jul 2021 | %chg | Aug 2020 | %chg | 2021 YTD | 2020 YTD | %chg |
|------------------|----------|----------|-------|----------|-------|----------|----------|-------|
| New (Manual) | 364 | 369 | -2 | 458 | -21 | 3105 | 3673 | -16 |
| Deleted (Manual) | 90 | 413 | -79 | 36 | 150 | 3510 | 4316 | -19 |
| New (Batch) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Deleted (Batch) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| ----- | ----- | ----- | ----- | ----- | ----- | ----- | ----- | ----- |
| Total | 454 | 782 | -42 | 494 | -9 | 6615 | 7989 | -18 |

Acquisitions Activities

| Description | Aug 2021 | Jul 2021 | %chg | Aug 2020 | %chg | 2021 YTD | 2020 YTD | %chg |
|-------------------|----------|----------|-------|----------|-------|----------|----------|-------|
| Lines Ordered | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Items Ordered | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Lines Received | 216 | 204 | 5 | 248 | -13 | 1836 | 1841 | -1 |
| Items Rcvd by Ven | 219 | 205 | 6 | 267 | -18 | 1870 | 1876 | -1 |
| Claims | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| ----- | ----- | ----- | ----- | ----- | ----- | ----- | ----- | ----- |
| Total | 435 | 409 | 6 | 515 | -16 | 3706 | 3717 | -1 |

REFERENCE STATISTICS – August 2021

Door count

This month 5,691 YTD 18,592

Reference questions

This month 356 YTD 1,365

Passports

This month 92 YTD 248

Computer help over 5 minutes

This month 21 YTD 121

Public computer use

This month 525 sessions; 329 hours YTD 1,380 sessions; 861 hours

Special use computer sessions

This month 77 YTD 283

Tests proctored

This month 0 YTD 2

Children's Stats

Month August 2021

Online Storytime

Programs: 4

Facebook views: 327

Library Party
427 people

Artastic

Programs: 1

Facebook views: _____ * to be determined - video

Kits handed out: _____ * still handing out kits goes up 9/1/21

Non School Groups: 3 -YMCA

People: 28

Reference Questions: 312

Reference Questions 2020: 0

Reference Questions 2019: 226