



# COMMISSION POLICY

## Grand Rapids Public Utilities Community Caring Fund Program

<b>Category:</b> <b>Governance</b>	<b>Subcategory:</b> <b>Community Involvement</b>	<b>Policy Number:</b> <b>1.5.025</b>
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### 1.0 PURPOSE

In 2011, Grand Rapids Public Utilities (GRPU) created the Grand Rapids Public Utilities Community Caring Fund at the Grand Rapids Area Community Foundation (GRACF) in which contributions to the fund come from GRPU customers who “round up” their utility bill payments. The fund is for GRPU customers in order to prevent a crisis situation from becoming chronic, by serving immediate, last resort, crisis needs such as utility bills.

### 2.0 POLICY

With this policy, the Commission communicates expectations for the General Manager’s understanding of the administration of the Grand Rapids Public Utilities Community Caring Fund Program (the Program) at GRACF. The General Manager, shall ensure the Program at GRACF maintains the following format:

#### Program Guidelines

- The maximum total spending from the fund per year = \$1,000
- The maximum individual customer account gift per year = \$100
- The (up to) \$100 gift to recipient can be used to pay for utility deposit and/or outstanding utility bills (including any fees) for electric, water, wastewater, and storm water. The gift funds are transferred from GRACF to GRPU on behalf of the recipient.
- The Program is tracked and analyzed on a calendar year basis

#### Recipient Eligibility Guidelines

- The recipient is currently or applying to be a GRPU RESIDENTIAL customer
- The recipient has been screened through a nonprofit organization or government social service establishing a need for utility payment assistance (i.e. Kootasca)

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 Tom Stanley  
 GRPUC President

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 GRPUC  
 Commissioner

### **POLICY HISTORY:**

Adopted: September 15, 2022

Revised: \_\_\_\_\_