



GRAND RAPIDS PUBLIC UTILITIES COMMISSION AGENDA ITEM

AGENDA DATE: January 22, 2025

AGENDA ITEM: Consider a motion to ratify the procurement contract with Procise Solutions for professional consulting services for \$24,900.

PREPARED BY: Mike LeClaire, IS Manager

BACKGROUND:

We have used Procise Solutions this past year for support in our Microsoft O365 environment.

Procise Solutions will provide professional consulting services on a time and materials basis to help support Grand Rapids Public Utilities with administration and customization of the Microsoft Office 365 Platform. They will audit, review best practices, and assess any changes and or recommendation s to bring the Office 365 technologies into production use. They will provide strategic guidance, and hands-on technical support knowledge transfer and developing best practices to promote long term support, stability, growth of the platform.

RECOMMENDATION:

Consider a motion to ratify the procurement contract with Procise Solutions for professional consulting services for \$24,900.