

GRAND RAPIDS PUBLIC UTILITIES COMMISSION AGENDA ITEM

AGENDA DATE:	April 30, 2025
AGENDA ITEM:	Consider a motion to approve an agreement with Paul Bunyan Communications for a monthly fee of \$3,904 for IT Managed Services and authorize the General Manager to sign the agreement.
PREPARED BY:	Mike LeClaire, Information Systems Manager

BACKGROUND:

As part of the work to transition managing our own IT services, GRPU staff has been working with Paul Bunyan Communications, a local cooperative who offers various IT professional services.

This agreement allows Paul Bunyan Communications to provide services to support our onpremise network, to support desktop computers, to install third-party software, and to provide other on-site assistance. The fee proposed by Paul Bunyan is competitive with that of other services GRPU staff researched. Additionally, Paul Bunyan is a logical choice considering GRPU currently relies on them for internet services and monitoring of our firewall configuration.

For security reasons, the IT services proposal and contract are not included in the public agenda.

RECOMMENDATION:

To approve an agreement with Paul Bunyan Communications for a monthly fee of \$3,904 for IT Managed Services and authorize the General Manager to sign the agreement.