



GRAND RAPIDS PUBLIC UTILITIES COMMISSION AGENDA ITEM

AGENDA DATE: April 30, 2025

AGENDA ITEM: Consider a motion to approve the agreement with Emergent Software in the amount of \$1,800 one-time service fee and \$2,950 monthly support services fee for IT server support and authorize the General Manager to sign the agreement.

PREPARED BY: Mike LeClaire, Information Systems Manager

BACKGROUND:

As part of the work to transition managing our own IT services, GRPU has moved forward with transitioning all servers to Microsoft Azure Cloud Services. The contract with Emergent Software will provide 24 support services to manage, monitor, and maintain, all cloud servers and Microsoft O365 licensing for up to one year.

For security reasons, the IT services proposal and contract are not included in the public agenda.

RECOMMENDATION:

Approve the agreement with Emergent Software in the amount of \$1,800 one-time service fee and \$2,950 monthly support services fee for IT server support and authorize the General Manager to sign the agreement.