



## CITY OF GRAND PRAIRIE COMMUNICATION

**MEETING DATE:** 07/08/2024

**PRESENTER:** Ryan Simpson, Assistant Director of Police

**TITLE:** Annual Contract with sole provider Vistacom for the Eventide recording system maintenance and support in the amount of \$28,602, with the option to renew for four additional one-year periods, totaling \$143,010 if all extensions are exercised

**REVIEWING COMMITTEE:** (Reviewed by the Public Safety, Health, and Environment Committee on 07/08/2024)

### **SUMMARY:**

<u>Vendor Name</u>	<u>Annual Cost</u>	<u>Total Cost</u>
Vistacom	\$28,602	\$143,010

### **PURPOSE OF REQUEST:**

Vistacom will perform onsite maintenance and support service for the Eventide recording system located within various divisions in the Police Department, and at Water Utilities. Eventide is the communication recording system that captures, records and secures 911 calls, non-emergency phone calls, and radio communications.

The maintenance and support of the Eventide recording system is crucial for daily operations and storage of critical communications. Preventative maintenance with Vistacom, who is certified to maintain this system, will keep the system functioning and updated in time with the Department's 24/7 operation.

Local Government Code Chapter 252 provides an exemption from the competitive bid process when an item or service is available from only one source. Vistacom is the sole provider of maintenance and support for the Eventide recording system.

### **EXPENDITURE HISTORY (2 to 3 yrs info):**

	<u>Amount</u>	<u>Approval Date</u>	<u>Reason</u>
FY 2022	\$19,900	4/2/2019	
FY 2023	\$19,900		
FY 2024, YTD	\$8,292		
<b><u>TOTAL:</u></b>	<b>\$48,092</b>		

**PROCUREMENT DETAILS:**Procurement Method: ☒ Sole Source**FINANCIAL CONSIDERATION:**

Budgeted?	<input checked="" type="checkbox"/>	Fund Name: General Fund	Account Unit or Activity* – Line:151010-63165 FY24, 281310-63165 FY25-28
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