



## CITY OF GRAND PRAIRIE COMMUNICATION

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**MEETING DATE:** 05/06/2025

**PRESENTER:** Daniel Scesney, Chief of Police

**TITLE:** Annual sole source agreement with Invictus Apps, for Prepared Assist Communications Service, in the amount of \$49,536 for one year, with the option to renew for two additional one-year periods for \$49,536, totaling \$148,608 if all renewal options are utilized

**REVIEWING COMMITTEE:** (Reviewed by the Public Safety, Health, and Environment Committee on 04/21/2025)

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### **SUMMARY:**

<u>Vendor Name</u>	<u>Annual Cost</u>	<u>Total Cost</u>
Invictus Apps, Inc. dba Prepared	\$49,536	\$148,608

### **PURPOSE OF REQUEST:**

Prepared Assist brings cutting-edge technology to support the Grand Prairie Police Department's Emergency Communications Division by enhancing dispatcher and call taker accuracy, efficiency, and overall performance. The platform transcribes and translates incoming emergency and non-emergency calls in real time, allowing staff to focus on the caller without the distraction of manual note-taking. This leads to clearer communication, better documentation, and fewer missed details.

Additionally, the technology can detect indicators of complex incidents, such as domestic violence or behavioral health crises, providing crucial insights early in the call. By reducing cognitive load and improving situational awareness, Prepared Assist empowers Grand Prairie Police Department dispatchers and call takers to respond with greater confidence, accuracy, and effectiveness.

Prepared Assist also highlights key information—such as location, call type, and potential threats—helping staff quickly identify priorities and dispatch the appropriate resources. In fast-moving or high-stress situations, this support can improve response times and improve public safety outcomes.

### **EXPENDITURE HISTORY (2 to 3 yrs info):**

N/A

### **PROCUREMENT DETAILS:**

Procurement Method: ☐ Cooperative/Interlocal ☐ RFB/RFP ☒ Sole Source ☐ Professional Services ☐ Exempt

☐ Local Vendor ☐ HUB Vendor

**FINANCIAL CONSIDERATION:**

Budgeted?	<input type="checkbox"/>	Fund Name:	Asset Forfeiture Fund
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