City of Glen Rose City Secretary's Office February 2023 Staff Report

City Secretary

- 1. Council Meetings Packets, Posting, Packets March 20
- 2. Public Information Requests Received, assigned, and reviewed 3
- 3. Worked with CivicPlus/Municode on the website redesign project
- 4. Worked with BizProtec on email and Google Drive migration
- 5. Got bids for flooring
- 6. Met with 2 security companies to get estimates for City Hall
- 7. Attended virtual meetings with Peloton regarding the City's Comp Plan
- 8. Attended kick-off meeting with MCCi (Laserfiche project)
- 9. Registered council members for the TML Small Cities conference
- 10. Worked with UB

Deputy City Secretary

- 1. Processed payroll
- 2. Submitted monthly payroll reports TMRS and HSA.
- 3. Processed payments to vendors
- 4. Reconciled bank accounts for TexPool and TexStar.

Municipal Court

- 1. Processed citations and associated payments and paperwork.
- 2. Answered phone calls, processed utility payments, helped to create new water accounts.
- 3. Answered calls regarding trash service change-over

Utility Billing

- 1. Answered and redirected phone calls to different departments.
- 2. Processed water and citation payments.
- 3. Processed paperwork for new water accounts and for closed water accounts.
- 4. Submitted ACH files for bank drafts of water payments.
- 5. Made courtesy calls to citizens who were on the cut-off list for non-payment.
 - a. 142 late penalties
 - b. 60 called prior to disconnect
 - c. 10 disconnect fees applied
 - d. 7 disconnected