City of Glen Rose City Secretary's Office October Staff Report

City Secretary

- 1. Council Meetings Packets, Posting, Packets October 11
- 2. Public Information Requests Received, assigned, and reviewed 5
- 3. Attended TML Conference
- 4. Attended Texas Municipal Clerks Association Advanced Institute
- 5. Virtual Training Public Funds Investment
- 6. Multiple virtual product demos
- 7. Worked with Municode/CivicPlus to update agenda templates, including logo updates
- 8. Received and partially distributed council laptops

Deputy City Secretary

- 1. 3 payrolls were processed and payments to payroll vendors were made
- 2. Balanced TexPool and TexStart accounts from September
- 3. Paid Sales Taxes to State Comptroller
- 4. Worked with Michael on the Financial Report from the month of September
- 5. Reconciled bank accounts for TexPool and TexStar.
- 6. Worked with CPA to gather information for audit

Municipal Court

- 1. Processed citations, payments and court related paperwork.
- 2. Answered phone calls, processed utility payments, helped to create new water accounts.
- 3. Municipal court October 18 6 cases on docket

Utility Billing

- 1. Answered and redirected phone calls for different departments.
- 2. Processed water and citations payments.
- 3. Processed paperwork for new water accounts and for closed water accounts.
- 4. Submitted ACH files for bank drafts water payments.
- 5. Made courtesy calls to citizens who were on the cut off list for non-payment.
 - 93 accounts penalized
 - 59 accounts made it to the cut off list; phone calls were made to all
 - 16 accounts were charged a cut-off fee
 - 12 accounts were disconnected