City of Glen Rose City Secretary's Office December Staff Report

City Secretary

- 1. Council Meetings Packets, Posting, Packets December 13 (Regular and Special)
- 2. Public Information Requests Received, assigned, and reviewed 6
- 3. Worked with CivicPlus/Municode on the website redesign project
- 4. Worked with BizProtec on email and Google Drive migration
- 5. FY2022-2023 Audit
- 6. Attended Fundview Webinar
- 7. Made multiple posts on social media regarding holidays and trash service

Deputy City Secretary

- 1. Processed December Payroll.
- 2. Submitted monthly payroll reports TMRS and HSA.
- 3. Submitted quarterly reports and payments to TWC, IRS, State Comptroller.
- 4. Processed payments to vendors for the month of November (304)
- 5. Reconciled bank accounts for TexPool and TexStar.

Municipal Court

- 1. Processed 39 citations and associated payments and paperwork.
- 2. Answered phone calls, processed utility payments, helped to create new water accounts.
- 3. Answered calls regarding trash service change-over

Utility Billing

- 1. Answered and redirected phone calls to different departments.
- 2. Processed water and citation payments.
- 3. Processed paperwork for new water accounts and for closed water accounts.
- 4. Submitted ACH files for bank drafts of water payments.
- 5. Made courtesy calls to citizens who were on the cut-off list for non-payment.
- 6. Answered calls regarding trash service change-over