



THE MARYLAND MUNICIPAL LEAGUE
The Association of Cities and Towns



The Maryland Municipal League (MML), in partnership with the Schaefer Center for Public Policy at The University of Baltimore, is creating a Catalog of Municipal Services to document the work of Maryland's 157 municipalities.

Once completed, this comprehensive catalog will be distributed both in print and online to legislators, other policymakers, and the general public—serving as an educational tool that highlights the full scope of services Maryland municipalities provide to residents, businesses, and visitors.

The catalogue will have the added benefit of being a useful tool for municipalities to benchmark their services, usage, and costs.

We need data from your municipality to ensure this catalogue is as comprehensive as possible. To that end, we are asking you complete this survey about the services provided by your municipality.

You don't have to answer any questions you do not want to answer, and you may stop at any time. The survey will take about 10 to 15 minutes to complete once you have all the data available.

Any questions about this project can be directed to Dr. Ann Cotten, Executive Director of the Schaefer Center, at acotten@ubalt.edu or 410-837-6188.

This paper version will be useful to guide you in gathering the data needed to complete the survey. Please note that the survey itself must be completed online; this document is only provided to help you prepare your responses in advance.

Municipality and Contact Information

- Q1. What is the name of your municipality? _____
- Q2. Please provide your name and contact information in case there are follow-up questions about your responses:
- First name: _____
- Last name: _____
- Title: _____
- Email address: _____
- Telephone number: _____

Follow questions in order unless your answer directs you to skip ahead.

Public Safety – Policing

- Q3. Does your municipality have a Department of Police or staff its own police force?
- ☐ Yes
 - ☐ No → go to **Error! Reference source not found.**
 - ☐ Don't know → go to Q7
- Q4. How many requests for police assistance were made in your municipality in Fiscal 2025?
- _____
- Q5. What was your municipality's budget for the Department of Police or police force in Fiscal 2025?
- _____ → go to Q7
- Q6. Who handles policing activities such as investigations and arrests for crimes in your municipality?
- ☐ A neighboring municipality
 - ☐ The county
 - ☐ Other _____
 - ☐ Don't know

Public Safety – Fire and EMS Services

- Q7. Does your municipality conduct its own firefighting and/or emergency medical services (EMS)?
- ☐ Yes, firefighting only → *go to Q9*
 - ☐ Yes, EMS only → *go to Q9*
 - ☐ Yes, both firefighting and EMS → *go to Q9*
 - ☐ No
 - ☐ Don't know
- Q8. Who handles firefighting and/or EMS activities in your municipality? Who handles firefighting and/or EMS activities in your municipality?
- ☐ Volunteer firefighting or EMS units → *go to Q11*
 - ☐ A neighboring municipality → *go to Q13*
 - ☐ The county → *go to Q13*
 - ☐ Other (please specify) _____ → *go to Q13*
 - ☐ Don't know → *go to Q13*
- Q9. Is your firefighting and/or EMS primarily staffed by employees of your municipality or by volunteers?
- ☐ Paid employees only
 - ☐ Volunteers only → *go to Q11*
 - ☐ Both paid employees and volunteers
 - ☐ Don't know → *go to Q13*
- Q10. What was the budget for your municipality's firefighting and/or EMS in Fiscal 2025?
_____ → *go to Q13*
- Q11. Does the municipality contribute funds to the volunteer firefighting and/or EMS?
- ☐ Yes
 - ☐ No → *go to Q13*
 - ☐ Don't know → *go to Q13*

Q12. How much did the municipality contribute to the volunteer firefighting and/or EMS in Fiscal 2025?

Housing, Planning, and Development – Planning

Q13. Does your municipality have a Department of Planning or conduct its own planning activities such as managing land development approvals, rezoning requests, enforcing zoning ordinances, and creating or updating the municipality's comprehensive plan?

- ☐ Yes
- ☐ No → *go to Q16*
- ☐ Don't know → *go to Q18*

Q14. What was the budget for your Planning Department or planning activities in Fiscal 2025?

_____ → *go to Q17*

Q15. Who manages planning activities and services in your municipality?

- ☐ A neighboring municipality
- ☐ The county
- ☐ Other _____
- ☐ Don't know

Q16. Does your municipality host its own Planning Commission or similar body?

- ☐ Yes
- ☐ No → *go to Q18*
- ☐ Don't know → *go to Q18*

Q17. How many meetings did the Planning Commission or similar body hold in Fiscal 2025?

Housing, Planning, and Development – Rental Licenses

- Q18. Does your municipality perform its own rental licensing activities with respect to requiring property owners to obtain a rental license before renting a residential unit?
- ☐ Yes
 - ☐ No → *go to Q21*
 - ☐ Don't know → *go to Q22*
- Q19. How many properties received residential rental licenses in Fiscal 2025?
- _____
- Q20. What was the budget for residential rental licensing activities in Fiscal 2025?
- _____ → *go Q22*
- Q21. Who handles residential rental licensing services in your municipality?
- ☐ A neighboring municipality
 - ☐ The county
 - ☐ Other _____
 - ☐ Don't know

Housing, Planning, and Development – Code Enforcement

- Q22. Does your municipality perform code enforcement services?
- ☐ Yes
 - ☐ No → *go to Q25*
 - ☐ Don't know → *go to Q26*
- Q23. How many properties did code enforcement inspect in Fiscal 2025?
- _____
- Q24. What was the budget for code enforcement in Fiscal 2025?
- _____ → *go to Q26*

Q25. Who handles code enforcement activities in your municipality?

- ☐ A neighboring municipality
- ☐ The county
- ☐ Other _____
- ☐ Don't know

Housing, Planning, and Development – Commercial and Residential Permits

Q26. Does your municipality issue permits for construction, renovation, or other development of residential and/or commercial property?

- ☐ Yes, for residential property only
- ☐ Yes, for commercial property only
- ☐ Yes, for both residential and commercial property
- ☐ Neither residential nor commercial permits → *go to Q30*
- ☐ Don't know → *go to Q31*

Q27. How many residential permits were issued in Fiscal 2025?

Q28. How many commercial permits were issued in Fiscal 2025?

Q29. What was the budget for residential and commercial permit activities in Fiscal 2025?

_____ → *go to Q31*

Q30. Who handles residential and/or commercial permits in your municipality?

- ☐ A neighboring municipality
- ☐ The county
- ☐ Other _____
- ☐ Don't know

Recreation and Parks – Community Centers and Recreation Facilities

- Q31. Does your municipality own and/or operate community centers and/or recreation facilities that offer programs for residents or that residents can use?
- ☐ Yes
 - ☐ No → *go to Q37*
 - ☐ Don't know → *go to Q37*
- Q32. Is there a list of community centers and/or recreation facilities owned or operated by your municipality available online?
- ☐ Yes
 - ☐ No → *go to Q34*
 - ☐ Don't know → *go to Q34*
- Q33. Please provide the URL for the list of community centers and/or recreation facilities?

- Q34. Approximately how many community centers and/or recreation facilities does your municipality own and/or operate? _____
- Q35. Which of the following types of community centers and/or recreation facilities does your municipality own and/or operate?
- ☐ Public parks
 - ☐ Nature centers
 - ☐ Gymnasiums or sports complexes
 - ☐ Skate parks or bike tracks
 - ☐ Inclusive play spaces
 - ☐ Public pools
 - ☐ Splash pads
 - ☐ Other (please specify) _____
- Q36. What was the budget for your municipality's community centers and/or recreation facilities in Fiscal 2025?

Economic and Workforce Development – Municipal Events

Q37. Does your municipality host public events such as fireworks, farmers' markets, clean-up days, cultural festivals, music festivals or events, parades, or marathons?

- ☐ Yes
- ☐ No → *go to Q43*
- ☐ Don't know → *go to Q43*

Q38. Approximately how many public events does your municipality host per year?

Q39. Is there a calendar of events hosted by your municipality available online?

- ☐ Yes
- ☐ No → *go to Q41*
- ☐ Don't know → *go to Q41*

Q40. Please provide the URL for the calendar of events? _____

Q41. Approximately how many public events did your municipality host in Fiscal 2025?

Q42. What was the budget for your municipality's public events in Fiscal 2025?

Economic and Workforce Development – Job Assistance

Q43. Does your municipality provide job assistance for residents? This may include a listing of jobs available in private or nonprofit organizations, job fairs, resume or interview workshops, worker training or upskilling, apprenticeship programs, or other services. These should be services provided directly by your municipality or one of its agencies (e.g., the public library).

- ☐ Yes
- ☐ No → *go to Q46*
- ☐ Don't know → *go to Q46*

Q44. Approximately how many individuals received job assistance in Fiscal 2025?

Q45. What was the budget for your municipality's job assistance services in Fiscal 2025?

Environmental Stewardship

Q46. Does your municipality have a stormwater management program?

- ☐ Yes
- ☐ No → *go to Q48*
- ☐ Don't know → *go to Q48*

Q47. What was the budget for your municipality's stormwater management program in Fiscal 2025?

Q48. Does your municipality have a sediment control program?

- ☐ Yes
- ☐ No → *go to Q50*
- ☐ Don't know → *go to Q50*

Q49. What was the budget for your municipality's sediment control program in Fiscal 2025?

Q50. Does your municipality have a forest conservation program?

- ☐ Yes
- ☐ No → *go to Q52*
- ☐ Don't know → *go to Q52*

Q51. What was the budget for your municipality's forest conservation program in Fiscal 2025?

Public Works and Infrastructure – Trash Removal

- Q52. Does your municipality perform residential trash removal services? This may include picking items up directly from residents' homes or providing a central collection point(s) where trash can be dropped off (*note: this does not include recycling*).
- ☐ Yes
 - ☐ No → *go to Q56*
 - ☐ Don't know → *go to Q57*
- Q53. Does your municipality perform the service directly (i.e., trash removal is primarily provided by municipal employees) or is the service contracted out to a private company or nonprofit organization?
- ☐ Provided directly with paid municipal employees
 - ☐ Contracted out to a non-governmental organization
 - ☐ Don't know
- Q54. Approximately how many residential properties did the municipality remove trash from in Fiscal 2025?
- _____
- Q55. What was the budget for your municipality's trash removal services activities in Fiscal 2025?
- _____ → *go to Q57*
- Q56. Who handles trash removal services in your municipality?
- ☐ A neighboring municipality
 - ☐ The county
 - ☐ Residents must obtain or perform their own trash removal
 - ☐ Other _____
 - ☐ Don't know

Public Works and Infrastructure – Recycling

- Q57. Does your municipality collect residential recycling items? This may include picking items up directly from residents' homes or providing a central collection point(s) where recycling can be dropped off
- ☐ Yes
 - ☐ No → go to Q62
 - ☐ Don't know → go to Q63
- Q58. How does your municipality collect residential recycling items?
- ☐ Recycling is picked up at residents' homes
 - ☐ Residents can drop off recycling at a central collection point
 - ☐ Residents can have items picked up at their homes and recycling can be dropped off at central collection point(s)
- Q59. Does your municipality provide the service directly (i.e., recycling is primarily provided by municipal employees) or is the service contracted out to a private company or nonprofit organization?
- ☐ Provided directly with paid employees
 - ☐ Contracted out to a non-governmental organization
 - ☐ Don't know
- Q60. What was the approximate weight of the recycled materials collected in Fiscal 2025?
- _____
- Q61. What was the budget for your municipality's recycling services activities in Fiscal 2025?
- _____ → go to Q63

Q63

- Q62. Who handles recycling services in your municipality?
- ☐ A neighboring municipality
 - ☐ The county
 - ☐ Residents must obtain or perform their own recycling
 - ☐ Other _____
 - ☐ Don't know

Public Works and Infrastructure – Water Management

- Q63. Does your municipality have its own water management program to oversee how water is supplied, treated, and protected within the jurisdiction?
- ☐ Yes
 - ☐ No → *go to Q66*
 - ☐ Don't know → *go to Q67*

- Q64. How many people relied on the potable water management program in Fiscal 2025?

- Q65. What was the budget for the water management program in Fiscal 2025?

_____ → *go to Q67*

- Q66. Who handles water management services for your municipality?

- ☐ A neighboring municipality
- ☐ The county
- ☐ Other _____
- ☐ Don't know

Public Works and Infrastructure – Wastewater Management

- Q67. Does your municipality have its own wastewater management program to oversee how used water (e.g., household sewage, industrial runoff) within the jurisdiction is collected, treated, and disposed of?
- ☐ Yes
 - ☐ No → go to Q70
 - ☐ Don't know → go to Q71
- Q68. How many gallons of wastewater were handled per day in Fiscal 2025?
- _____
- Q69. What was the budget for the wastewater management program in Fiscal 2025?
- _____ → go to Q71
- Q70. Who handles wastewater management services for your municipality?
- ☐ A neighboring municipality
 - ☐ The county
 - ☐ Other _____
 - ☐ Don't know Q71

Public Works and Infrastructure – Road Maintenance

- Q71. How many road lane miles are there in your municipality?
- _____
- Q72. Does your municipality perform maintenance of the roads inside the jurisdiction's boundaries? (*Note: This does not include interstate highways.*)
- ☐ Yes
 - ☐ No → go to Q74
 - ☐ Don't know → go to Q75
- Q73. What was the budget for road maintenance in your in Fiscal 2025?
- _____ → go to Q75

Q74. Who handles road maintenance for your municipality?

- ☐ A neighboring municipality
- ☐ The county
- ☐ Other _____
- ☐ Don't know

Conclusion

Q75. Would you like a copy of your survey responses?

If yes, a copy of your responses will be sent to the contact identified at the start of this survey.

- ☐ Yes
- ☐ No

Thank you for your time. The report of the results of this survey will be available in late 2025.

End



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