

August 2023

The City of Fort Collins Community Survey

Presentation of Results 2023

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Civic Communication & Analytics Platform

Smarter, better connected communities. A civic surveying, policy polling, and constituent communication tech platform.

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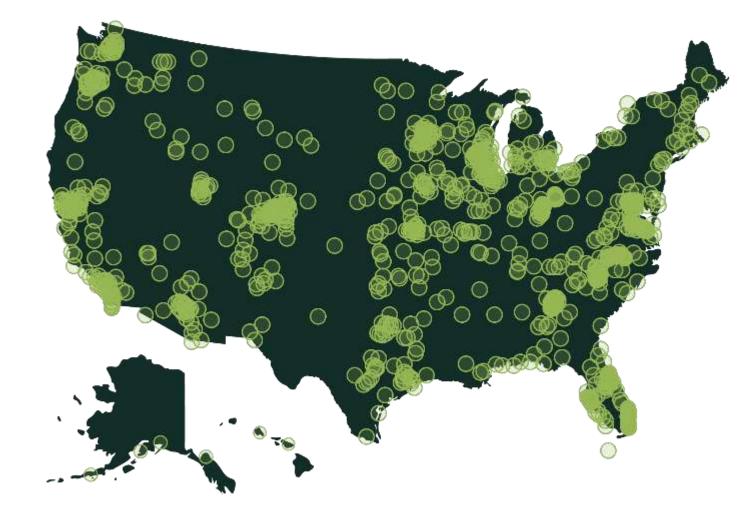
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Polco's Benchmarking Database





More than <u>500</u> comparison communities across the nation.

Representing the opinions of more than <u>50 million</u> residents.

Survey Methodology



- 14th time conducting the Fort Collins Community Survey
- Survey conducted from April 21 June 2
- Mailing approach employed:
 - Probability-based sample of 3,000 households
 - All received postcard (with online link), paper survey packet, and reminder postcard
 - 529 total responses received
 - 18% response rate
- Non-probability, open participation sample: 456 responses
- Total: 985 survey responses
- Results were statistically weighted to reflect Fort Collins
- 95% confidence interval with +/- 3% margin of error
- Survey was available online in Spanish
 - 0 responses received







Overview of Survey Results

Comparisons to National Benchmarks





Comparisons to Front Range Benchmarks









Key Findings



Fort Collins residents continue to enjoy an excellent quality of life in the city and in their neighborhoods.

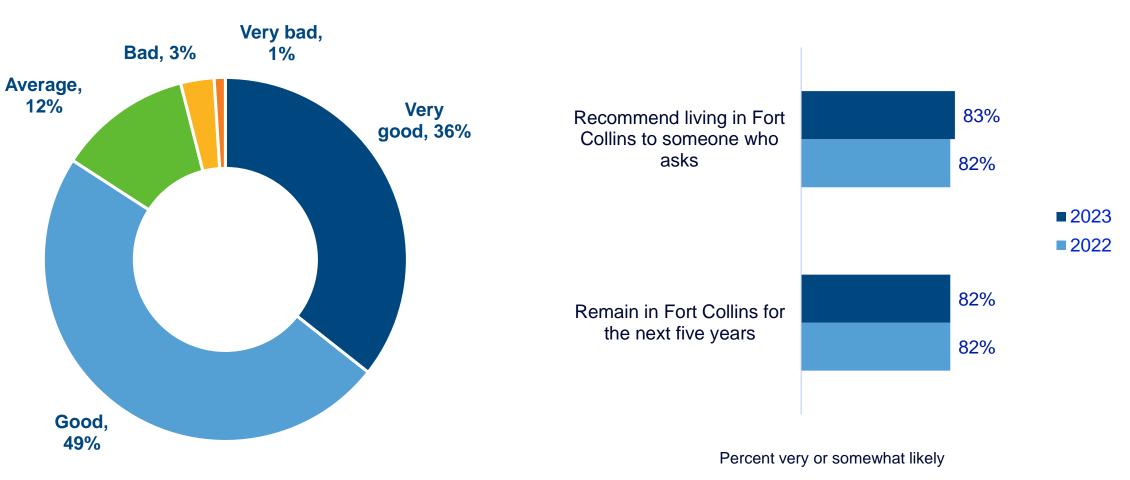


Quality of Life



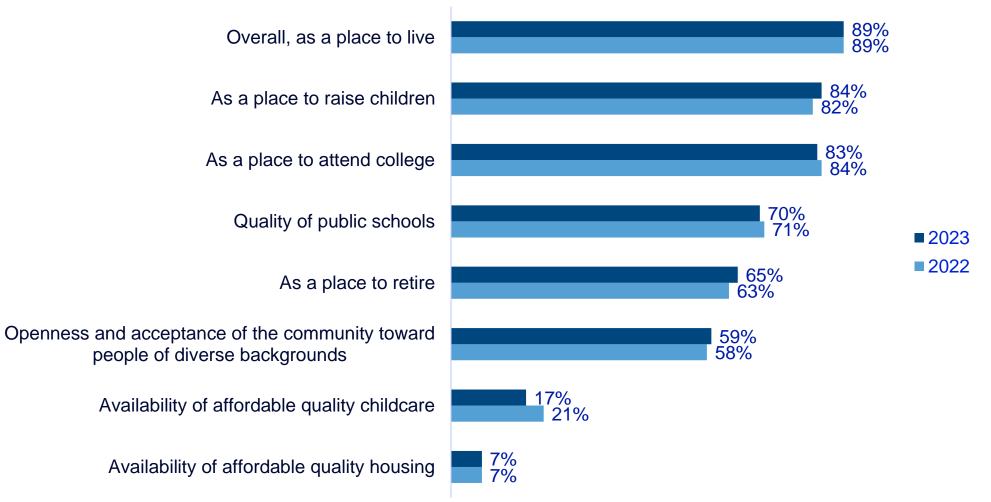
Overall Quality of Life

Likelihood to Recommend and Remain in Fort Collins



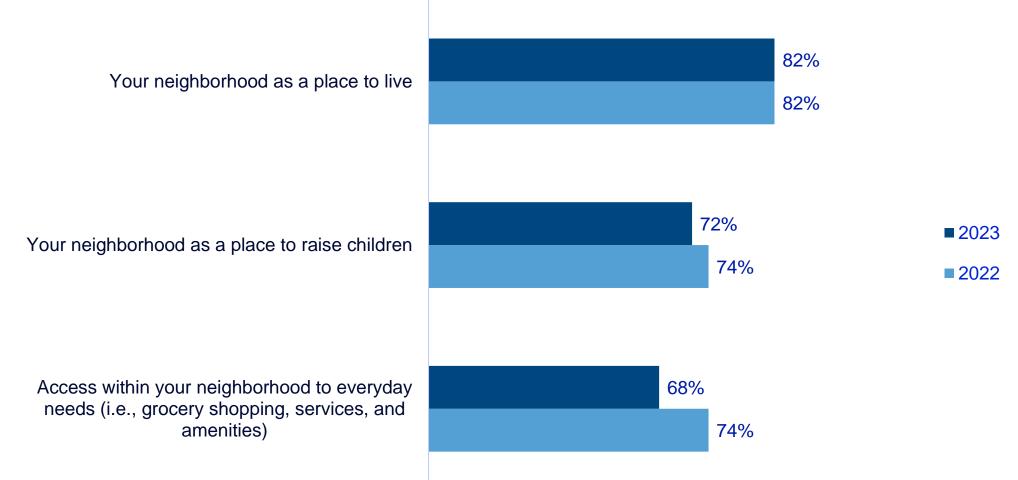


Aspects of Quality of Life





Neighborhood Quality of Life





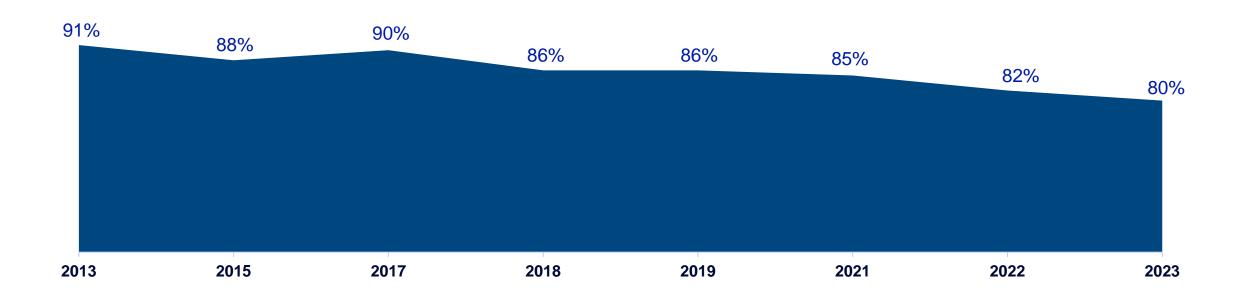
While residents feel safe in the city, some safety-related ratings have declined.



Safety



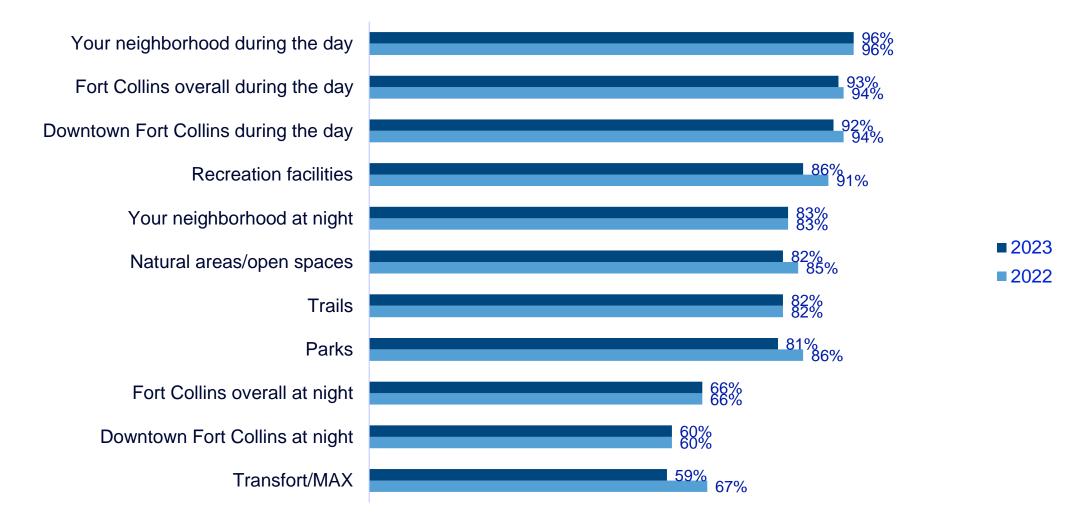
Overall Safety in the City by Year



Safety



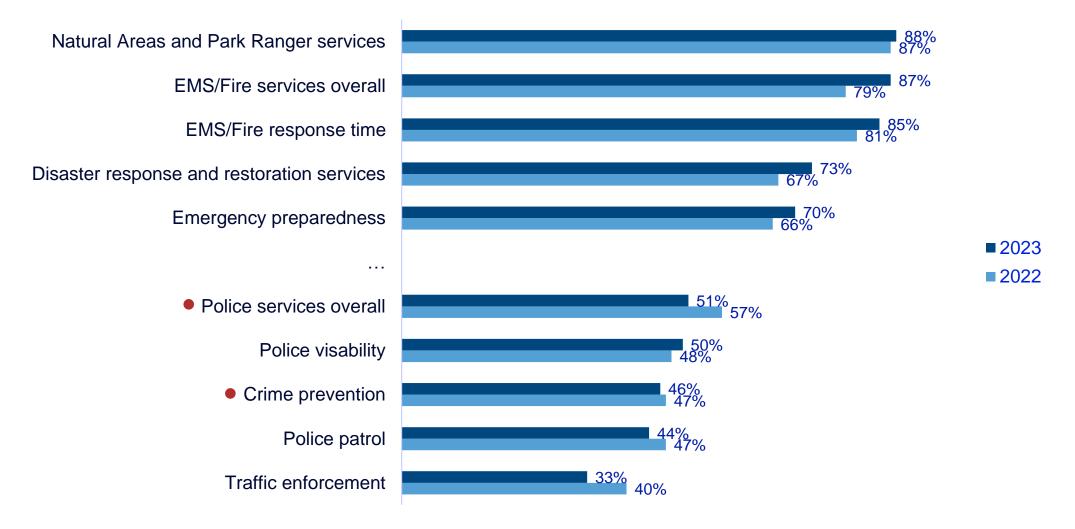
Ratings of Personal Safety by Year



Safety



Community Safety Services by Year



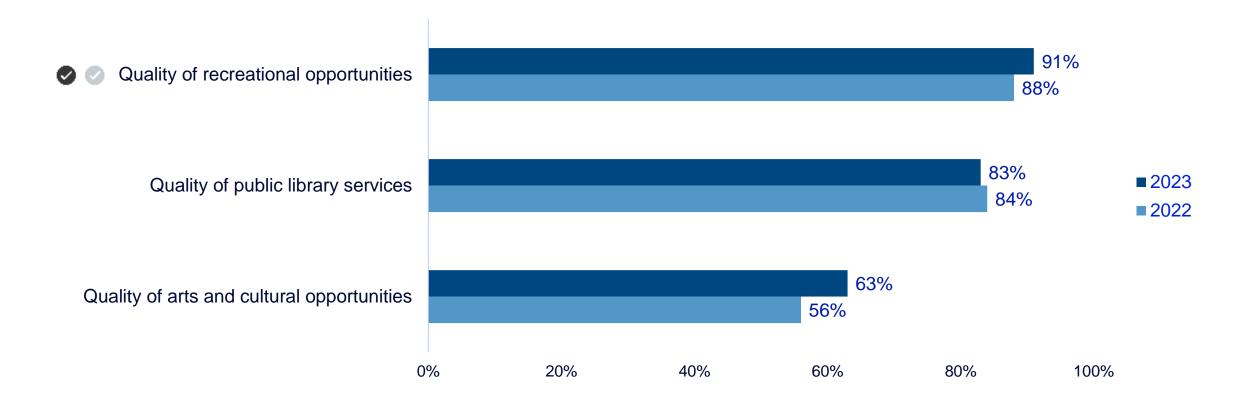


City parks, recreation, and cultural opportunities are highly valued by residents.





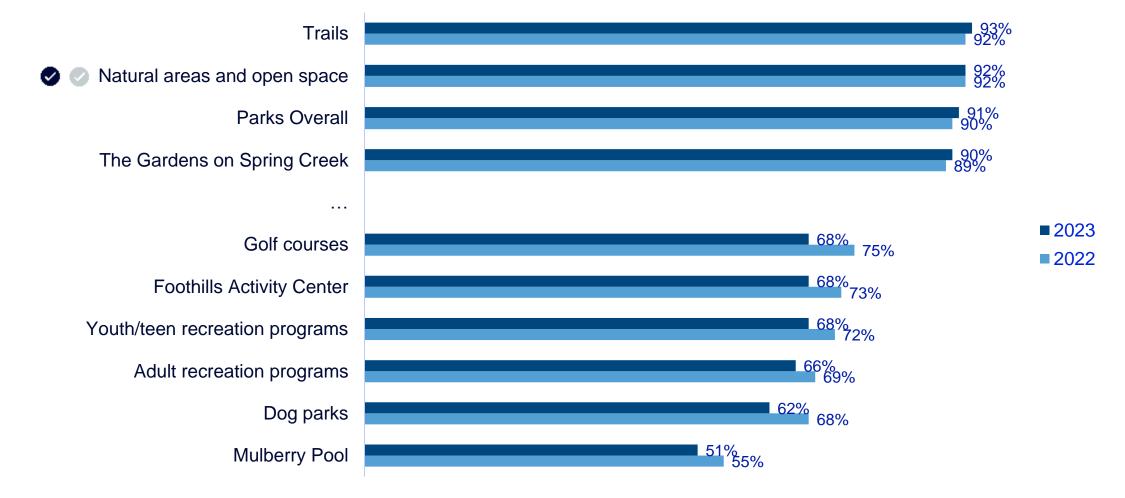
Community Aspects of Culture and Recreation by Year



Parks, Recreation, and Culture

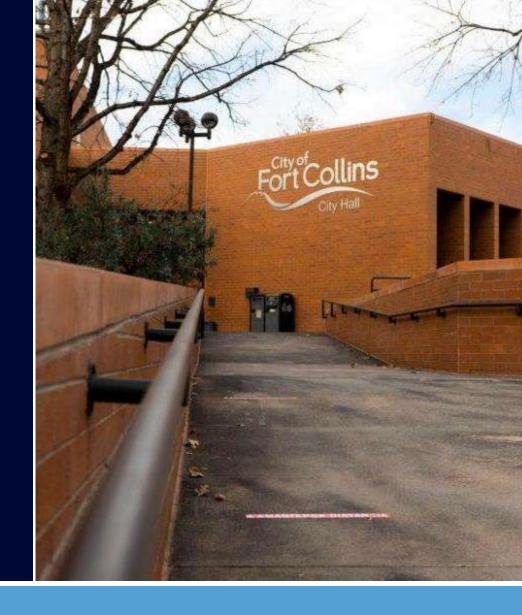


Parks, Recreational, and Cultural Programs and Facilities Compared by Year



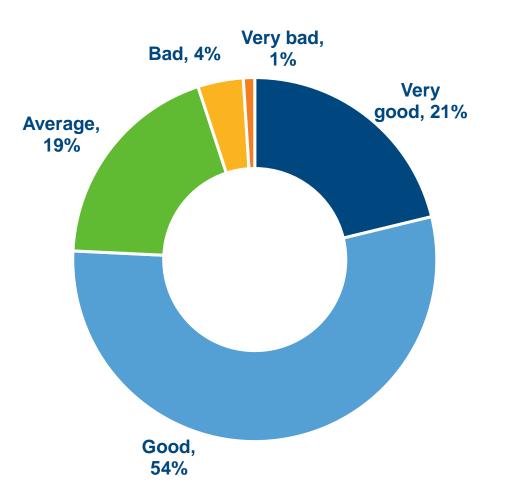


Residents appreciate many aspects of City services and governance.

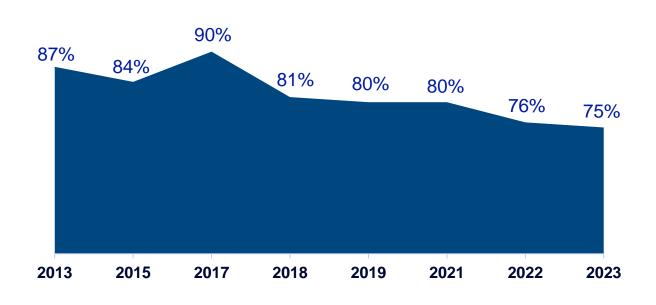




Overall Quality of City Services



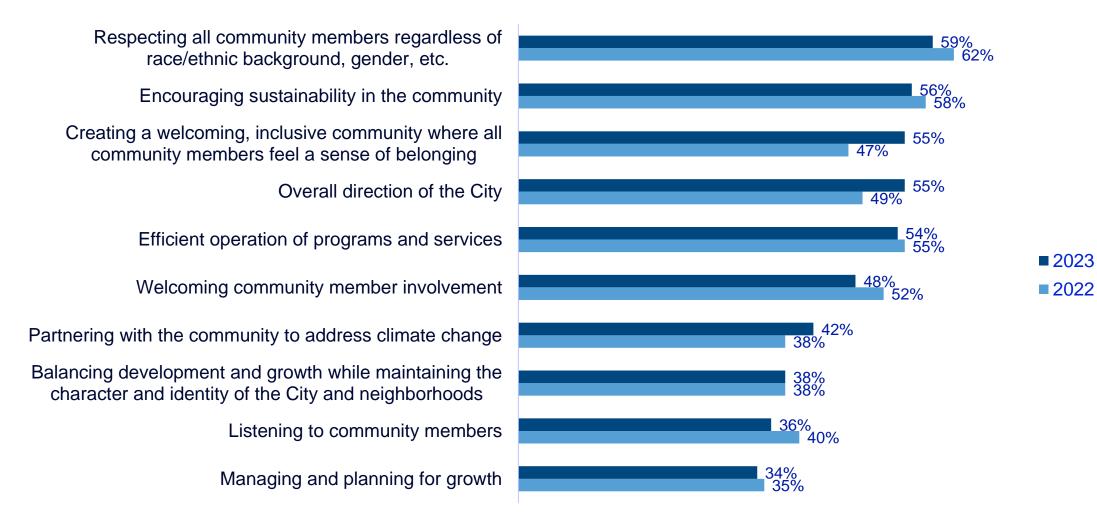
Overall Quality of City Services by Year



City Services and Governance

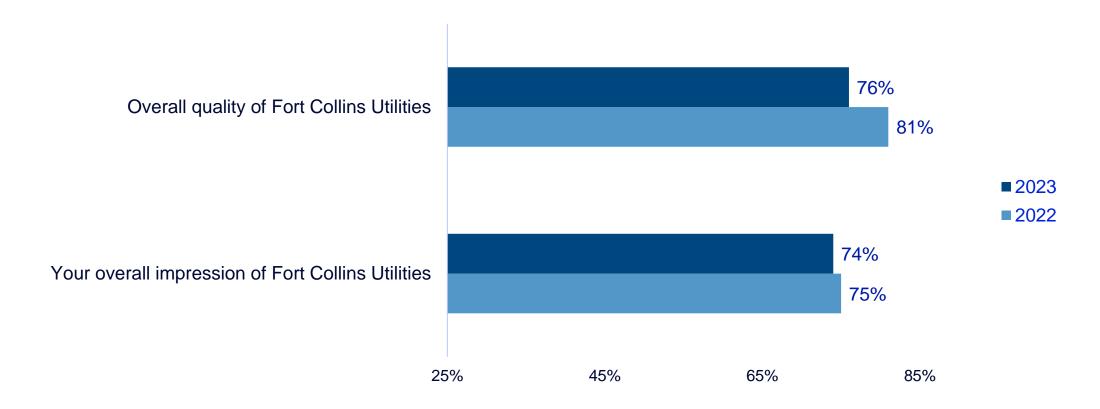


City Government Ratings Compared by Year



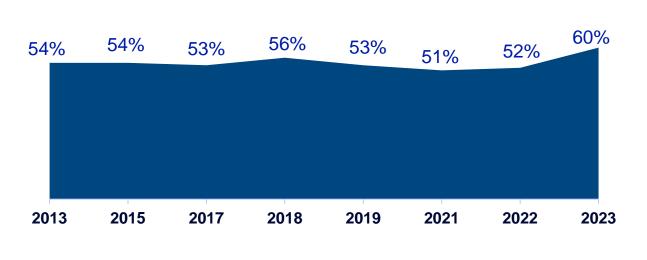


Fort Collins Utilities by Year

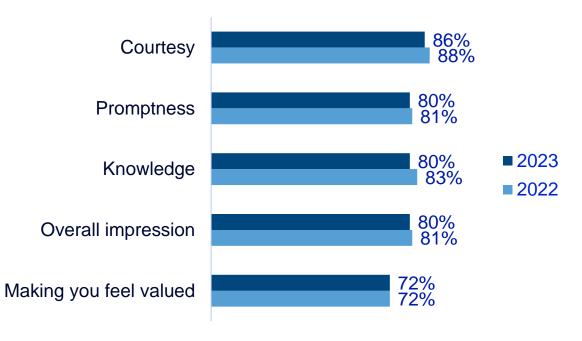




Contact with City Employees by Year 🛛 🖉





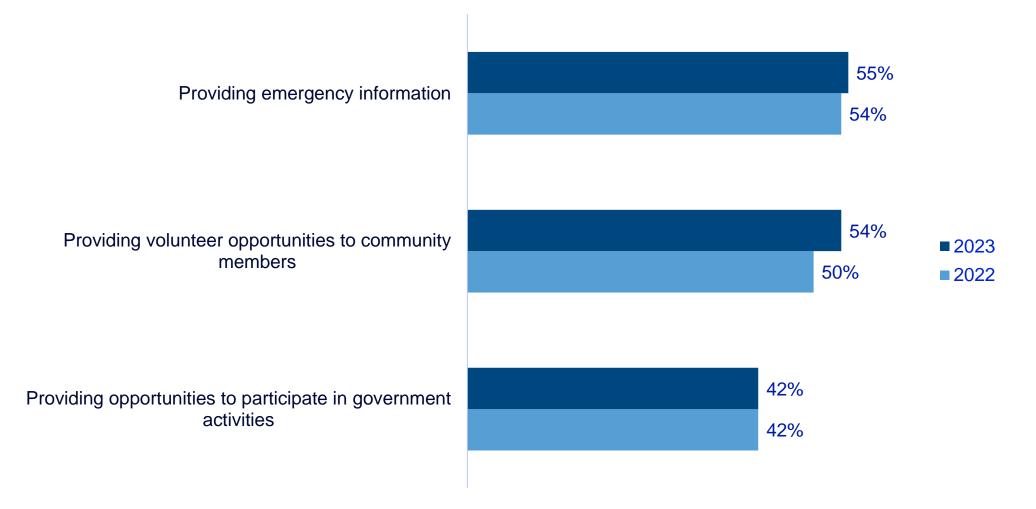


Percent very good or good





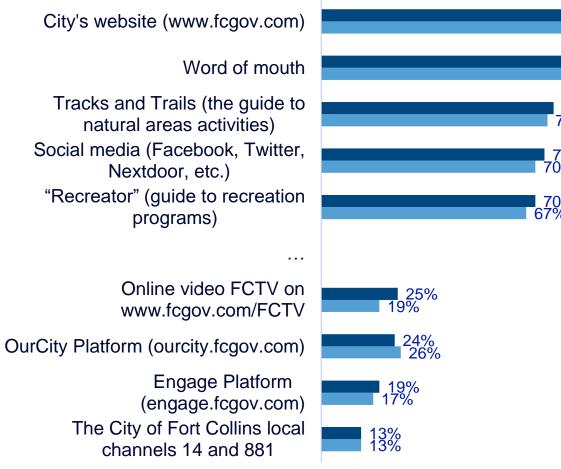
Providing Information and Opportunities to Participate Compared by Year

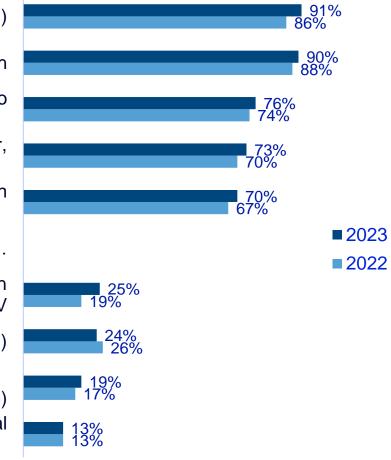


Information Sources



Information Sources Used by Year





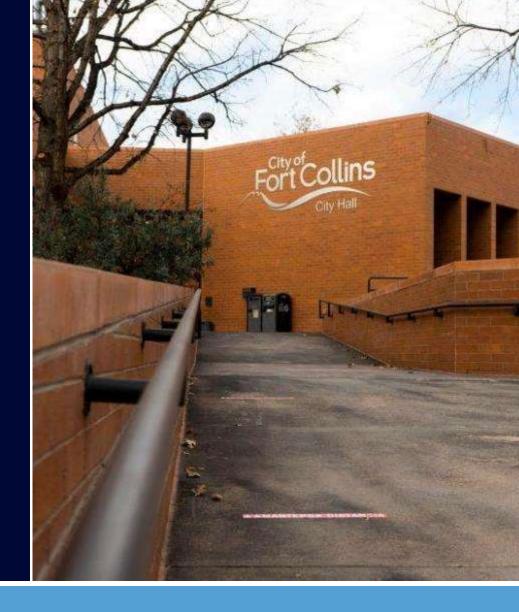
Preferred Methods of Receiving Information

1. 64%	City's website (www.fcgov.com)
2. 43%	Social media (Facebook, Twitter, Nextdoor, etc.)
3. 23%	Newspaper (print or online)
4. 22%	City News eNewsletter
5. 22%	"Recreator"

Percent of respondents selecting as their first, second, or third preferred method

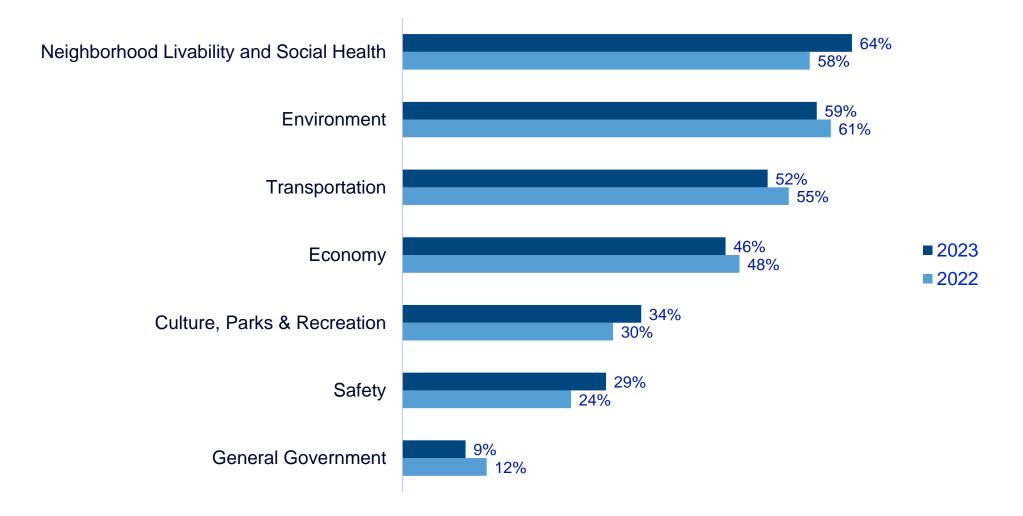


Resident Priorities



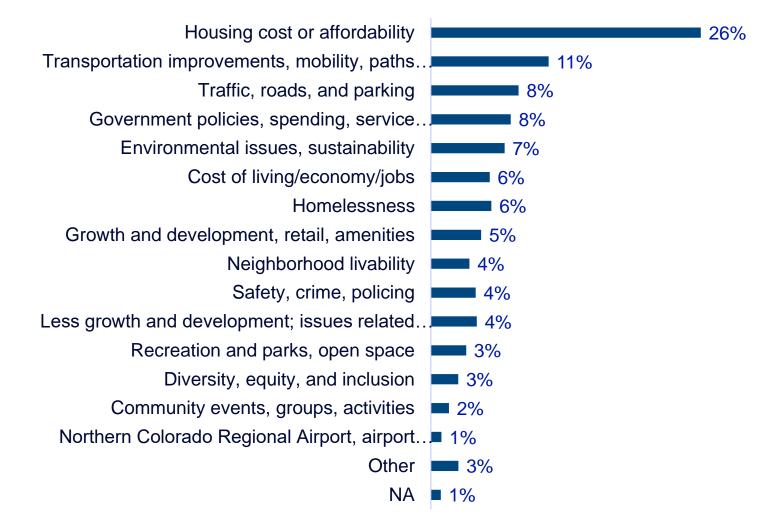


Top Three Budget Priorities by Year





Community Member Priorities, 2023



Percent of respondents



Questions?



Thank you!

Jade Arocha, Director of Survey Research

Polco

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Weighting Table – Address-based Sample



Characteristic	Population Norm	Unweighted Data	Weighted Data		
Housing*					
Rent home	47%	26%	43%		
Own home	53%	74%	57%		
Detached unit	56%	62%	56%		
Attached unit	44%	38%	44%		
Race*					
White	90%	88%	90%		
Not white	10%	12%	10%		
Ethnicity*					
Not Hispanic	92%	94%	96%		
Hispanic	8%	6%	4%		
Sex and Age*					
Female	50%	59%	52%		
Male	50%	41%	48%		
18-34 years of age	45%	15%	41%		
35-54 years of age	31%	28%	31%		
55+ years of age	23%	57%	28%		
Females 18-34	22%	8%	21%		
Females 35-54	16%	16%	17%		
Females 55+	13%	34%	14%		
Males 18-34	24%	7%	21%		
Males 35-54	15%	12%	17%		
Males 55+	11%	23%	13%		
Quadrant**					
Northwest	20%	13%	17%		
Northeast	15%	11%	15%		
West Central	22%	27%	23%		
East Central	21%	23%	21%		
Southwest	5%	6%	5%		
Southeast	17%	20%	18%		

Weighting Table – Open Participation Sample



Characteristic	Population Norm	Unweighted Data	Weighted Data
Housing*	1		
Rent home	47%	20%	41%
Own home	53%	80%	59%
Detached unit	56%	75%	61%
Attached unit	44%	25%	39%
Race*			
White	90%	91%	89%
Not white	10%	9%	11%
Ethnicity*			
Not Hispanic	92%	96%	95%
Hispanic	8%	4%	5%
Sex and Age*			
Female	50%	58%	52%
Male	50%	42%	48%
18-34 years of age	45%	18%	40%
35-54 years of age	31%	40%	35%
55+ years of age	23%	42%	25%
Females 18-34	22%	9%	20%
Females 35-54	16%	24%	18%
Females 55+	13%	25%	13%
Males 18-34	24%	9%	22%
Males 35-54	15%	15%	16%
Males 55+	11%	18%	11%
Quadrant**			
Northwest	20%	17%	18%
Northeast	15%	21%	15%
West Central	22%	12%	19%
East Central	21%	19%	22%
Southwest	5%	18%	10%
Southeast	17%	13%	16%

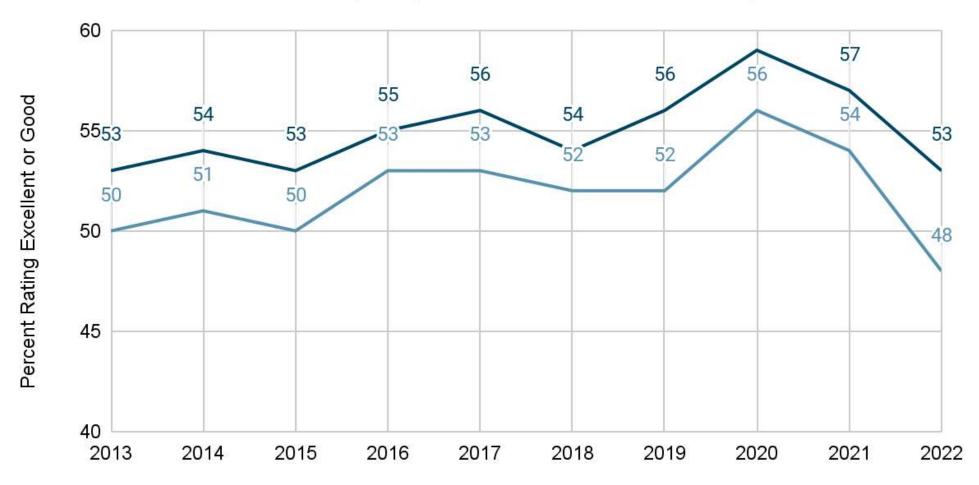


	Overall
Total sample used	3,000
Complete Interviews	521
Partial Interviews	8
Refusal and break off	0
Non-Contact	82
Unknown household	0
Unknown other	2,389
Response rate	18%



Local Government Trust 2013-2022





Nationwide Trends – Trust in Law Enforcement



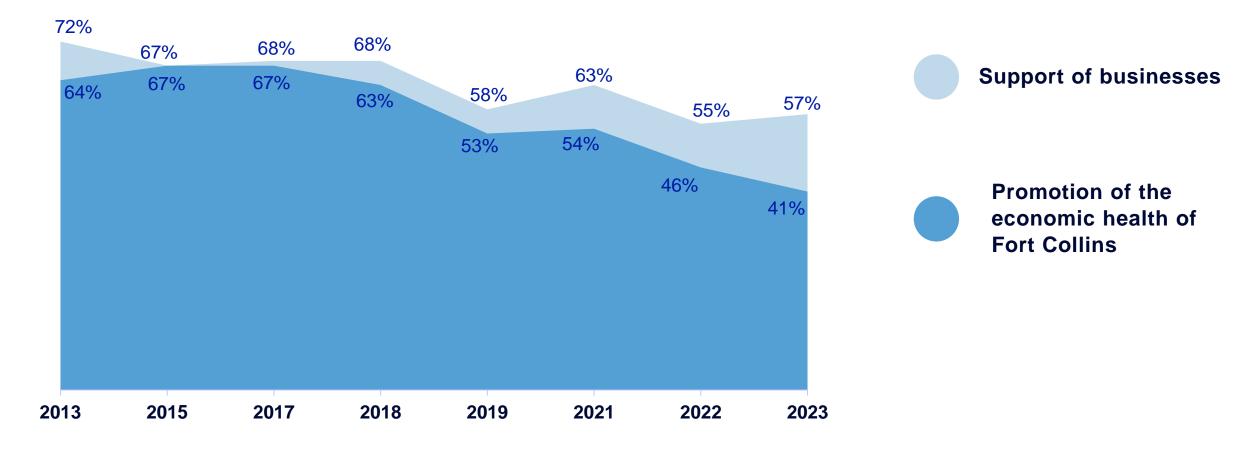
Trust in law enforcement Please rate your local law enforcement on the following:			2020		2022		2018				
		100	0.05-		Exc	78% 88% 98% 108%					
	0%	10%	20%	38%	48%	50%	68%	78%	80%	48%	100%
Acting within the law							•	•			
Being a positive influence in the community						(
Caring about the well-being of the people they deal with											
Acting in the best interest of the community											
Being trustworthy									•		
Using the appropriate amount of force						(
Treating all residents fairly						C					
Protecting individual civil rights							•				
Holding law enforcement officers accountable for their acti	ions					•					







Business Support and Promotion of Economic Health by Year





Business Health by Year

