

WORK SESSION AGENDA ITEM SUMMARY

City Council



STAFF

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SUBJECT FOR DISCUSSION

2025 Community Survey Results

EXECUTIVE SUMMARY

The purpose of this item is to review the 2025 Community Survey results.

GENERAL DIRECTION SOUGHT AND SPECIFIC QUESTIONS TO BE ANSWERED

1. This is an informational item in support of ongoing budget, strategic and work planning.

BACKGROUND / DISCUSSION

Since 2001, the City has contracted with Polco/National Research Center, Inc. (NRC) to administer the Community Survey with a representative sample of households to help determine attitudes and perceptions about City services and overall direction. Community Survey results and survey reports dating back to 2010 are available on the City website at www.fcgov.com/communitysurvey.

The Community Survey serves as a consumer report card for the City by providing residents with the opportunity to rate the quality of life in the city and their satisfaction with community amenities and local government. Residents also provide feedback to the City government on what is working well and what is not and identify priorities for community planning and resource allocation.

The 2025 Community Survey results and survey reports dating back to 2010 are available on the City website at www.fcgov.com/communitysurvey.

NEXT STEPS

2025 Community Survey results are shared with Council and Departments to inform strategic and annual work planning. Individual department presentations will be conducted as requested, and the survey reports will be shared online with the community.

ATTACHMENTS

1. 2025 Community Survey Executive Summary

2. 2025 Community Survey Full Report
3. Presentation