



The City of Fort Collins Community Survey 2025

Report of Results

July 2025



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Executive Summary

Summary of Survey Methods

The 2025 City of Fort Collins Community Survey provided residents with the opportunity to rate the quality of life in Fort Collins, as well as the quality-of-service delivery and overall workings of local government. The survey also permitted residents to provide feedback on parks and recreation satisfaction and needs, and to share their priorities for community planning and resource allocation.

Surveys were mailed to 4,400 randomly selected resident households in April 2025. A total of 548 surveys were completed, yielding a response rate of 13%. In addition to the scientific survey of randomly selected households, a link to an online, community-wide, open participation survey was publicized through various community channels. This open participation survey was identical to the scientific survey and open to all Fort Collins residents. A total of 373 online surveys were completed, yielding a total count of 921 survey responses.

Survey results were weighted so that respondent gender, age, housing type (attached or detached), housing tenure (rent or own), race, and council district were represented in proportions reflective of the entire adult population of the city. The margin of error is plus or minus three percentage points around any given percentage point reported for all survey respondents.

Because Fort Collins has administered resident surveys before, some comparisons could be made between 2025 responses and those from previous survey iterations. The body of the report presents data from 2013 to 2025.

Fort Collins also elected to have its results compared to those of other jurisdictions across the nation and in the Front Range of Colorado. Comparisons are made possible through a national benchmark database created and maintained by Polco. This database contains resident perspectives gathered in resident surveys from over 400 jurisdictions over the past five years.

Key Findings

Fort Collins residents enjoy an excellent quality of life, but housing affordability continues to be a concern.

- Fort Collins residents continue to rate the quality of life highly, with 87% of the respondents awarding very good or good marks in 2025. This rating, which had been slowly declining since 2013, showed an upward trend in 2025. The current 87% rating is similar to the national and Front Range benchmark comparisons.
- Residents also assessed other aspects related to quality of life in the city. About 9 in 10 respondents positively rated Fort Collins as a place to live and as a place to attend college, while about 8 in 10 gave high marks to the city as a place to raise children. About 7 in 10 residents rated the quality of public schools, Fort Collins as a place to retire, and the openness and acceptance of the community toward people of diverse backgrounds as either very good or good.
- As in previous years, ratings for affordability tended to be lower. Fewer than 2 in 10 residents gave very good or good ratings to the availability of affordable quality childcare, and just 1 in 10 positively rated Fort Collins in terms of the availability of affordable quality housing.
- In a question asking residents to identify in their own words the one item or focus area the city should work to improve upon in the next few years, housing issues (cost, availability, etc.) were, as in the previous surveys, the most frequently mentioned priority.
- Despite that, at least 9 in 10 residents indicated that they would be very or somewhat likely to remain in Fort Collins for the next five years and to recommend living in Fort Collins to someone who asked; both ratings were higher compared to previous years.

Residents feel generally safe in the city, and feelings of safety at night and while using Transfort have improved since 2024.

- About 9 in 10 respondents rated the overall feeling of safety in Fort Collins as very good or good, which was above the ratings of the previous three survey iterations. Fort Collins ranked similar to the Front Range and national averages for overall safety of community members.
- Survey respondents were also asked to rate how they felt in various areas in and around the community. At least 9 in 10 residents reported that they always or usually felt safe in their neighborhood during the day, in Fort Collins overall during the day, in downtown Fort Collins during the day and when visiting recreation facilities. Between 8 and 9 in 10 residents also indicated that they felt always or usually safe in parks, in natural areas/open spaces, on trails, and in their neighborhood at night.
- About 7 in 10 felt safe in Fort Collins overall at night and in downtown Fort Collins at night, while about two thirds of the participants felt at least usually safe while using Transfort/MAX.
- All ratings were on par or above those in 2024. The larger increases were recorded in Fort Collins overall at night (+8), Downtown Fort Collins at night (+7), and Transfort/MAX (+7).

Ease of travel by bicycle remains highly valued, while other transportation ratings show notable improvement.

- As in previous years, ease of travel by bicycle was the top-rated transportation item, with 85% rating it positively. Ease of walking, the Northern Colorado Regional Airport/Shuttle Service, and street maintenance were also well rated by two-thirds of respondents. About 6 in 10 residents gave positive marks to ease of travel by car, while about half praised safety from motor vehicle accidents, downtown parking availability, and accessibility for people with disabilities. Lastly, 4 in 10 residents gave positive ratings to public transportation, electric vehicle charging availability, and traffic flow.
- Some items, such as street maintenance (+10), the Northern Colorado Regional Airport/Shuttle Service (+13), ease of traveling by public transportation (+13), and availability of electric vehicle charging stations (+17) showed strong increases when compared to 2024.

Fort Collins as a place to work received its highest rating in recent years, but residents still want more job opportunities in the city.

- About three-fourths of residents rated Fort Collins favorably as a place to work—an improvement over previous years. The city ranked higher than the Front Range benchmark and similar to the national benchmark in this area.
- Survey participants were also asked to rate several community aspects of economic health. About two thirds of respondents positively rated the availability of quality healthcare, the quality of dining opportunities, and the quality of entertainment opportunities. About 6 in 10 praised the quality of shopping opportunities in the city while roughly one third positively rated the availability of job opportunities in Fort Collins. All ratings were mostly on par with 2023 and 2024 results.
- Additionally, community members evaluated the city's performance in supporting local businesses and promoting the economic health of Fort Collins. Just over 5 in 10 survey participants gave positive ratings for the city's support of businesses, while a slightly lower proportion rated the city's efforts to promote economic health as very good or good.

Residents appreciate city employees and many aspects of city services.

- About 8 in 10 survey respondents rated the overall quality of city services as either very good or good. This rating was similar to that in 2024 but slightly higher than in 2023.
- About 7 in 10 residents positively rated the city for respecting all community members regardless of background, and for creating a welcoming, inclusive environment. Meanwhile, 6 in 10 residents praised the city's overall direction, its efforts to encourage sustainability, the efficient operation of programs and services, and its openness to community member involvement. Lastly, about half of the residents gave positive ratings for the city's partnership with the community to address climate change and for listening to residents, while 4 in 10 praised its approach to managing and planning for growth. All ratings were higher than in 2024.
- Similar to 2024, about half of residents reported contact with a city employee in the past 12 months. Those who did were asked to rate the interaction, with nearly 9 in 10 rating employee courtesy as very good or good. About 8 in 10 gave positive ratings for promptness, knowledge, and overall impression, and roughly three-fourths felt valued during the interaction. Ratings were consistent with prior years, except for promptness, which improved by 5 points year over year.

Survey Background

The City of Fort Collins contracted with Polco to conduct a community-wide resident survey. The primary goal of the survey was to assess the attitudes and opinions of residents by:

- Evaluating city programs and services.
- Determining general perceptions of the quality of life in Fort Collins.
- Comparing survey results to other communities across the nation.
- Establishing trendlines to measure government performance over time.

The City of Fort Collins Community Survey serves as a consumer report card for Fort Collins by providing residents with the opportunity to rate the quality of life in the city, as well as the community's amenities, service delivery and their satisfaction with local government. Residents also provide feedback on what is working well and what is not and communicate their priorities for community planning and resource allocation.

Focus on quality-of-service delivery helps city leaders, staff, and the public to set priorities for budget decisions and lays the groundwork for tracking community opinions about the core responsibilities of the City of Fort Collins government, helping to assure maximum service quality over time.

This type of survey gets at the key services that local government controls to create a quality community. It is akin to private sector customer surveys that are used regularly by many corporations to monitor where there are weaknesses in product or service delivery before customers defect into competition or before other problems from dissatisfied customers arise.

This is the 16th iteration of the City of Fort Collins Community Survey since the baseline study conducted in 2001.

Survey Administration

A postcard was mailed to 4,400 Fort Collins households, selected at random, notifying residents that they had been chosen to participate in the survey. A paper copy of the survey followed in the mail after one week. Both mailings included a web link so that residents could take the survey online, if desired. The survey was also available online in Spanish. All mailing contained instructions in Spanish on how to access the online survey. There were 548 respondents to the mailed questionnaire, yielding a response rate of 13%. In addition to the scientific, random sample, a link to an online "opt-in" survey was publicized through various community channels. This opt-in survey was identical to the scientific survey and open to all Fort Collins residents. A total of 373 online surveys were completed, yielding a total count of 921 survey responses. There was one completed survey in Spanish. The margin of error is plus or minus three percentage points around any given percentage for all respondents.

Survey results were weighted so that respondent gender, age, housing type (attached or detached), housing tenure (rent or own), race, and council district were represented in proportions reflective of the entire adult population of the city. More information about the survey methodology can be found in *Appendix G: Survey Methodology*.

How the Results are Reported

For the most part, the full set of frequencies or the “percent positive” are presented in the body and narrative of the report. The percent positive is the combination of the top two most positive response options (i.e., “very good” and “good,” “very safe” and “somewhat safe,” “strongly support,” and “somewhat support,” etc.).

On many of the questions in the survey, respondents could give an answer of “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in *Appendix B: Complete Survey Frequencies* and is noted in the body of this report if it is 30% or greater. However, these responses have been removed from the analyses presented in the body of the report, unless otherwise indicated. In other words, the majority of the tables and graphs in the body of the report display the responses from respondents who had an opinion about a specific item.

For some questions, respondents were permitted to select multiple responses. When the total exceeds 100% in a table for a multiple response question, it is because some respondents are counted in multiple categories. When a table for a question that only permitted, a single response does not total to exactly 100%, it is due to the customary practice rounding values to the nearest whole number.

Precision of Estimates

It is customary to describe the precision of estimates made from surveys by a “level of confidence” and accompanying “confidence interval” (or margin of error). The margin of error for this survey is generally no greater than plus or minus three percentage points around any given percentage reported for the entire sample (N=921).

Comparison of Results Over Time and by Subgroups

Because this survey was the 16th iteration of the Fort Collins Community Survey, the 2025 results are presented along with past ratings when available. To simplify, the body of the report presents data from 2013 to 2025, when available. The full set of trends can be found in *Appendix F: Comparisons of Survey Results by Year*. Differences between years can be considered “statistically significant” if they are plus or minus three points on the 100-point scale or are plus or minus five percentage points or more around any given percent.

This metric can sometimes be a bit confusing, so it’s worth noting that the average rating is not the percentage of respondents who rated the item as “excellent” or “good.” Instead, it’s an average on a 100-point scale. You can think of it like a United Way fundraising thermometer—the higher the average rating, the closer it is to 100.

Selected survey results were compared by respondent characteristics as well as two ways of subdividing the geographic location of respondent households: geographic area (Northeast, East Central, Southeast, Northwest, West Central, and Southwest) and Council Districts. The full set of results by demographic characteristics and geographic areas can be found in *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*. For each pair of subgroups that has a statistically significant difference, an upper-case letter denoting significance is shown in the category with the larger column proportion.

Comparing Survey Results to Other Communities

Polco's database of comparative resident opinion comprises resident perspectives gathered in resident surveys from approximately 400 communities whose residents evaluated their services. National benchmark comparisons and Front Range benchmark comparisons have been provided when similar questions on the Fort Collins survey are included in Polco's database, and there were at least five communities in which the question was asked.

Where comparisons for quality ratings were available, Fort Collins's results were generally noted as being "higher" than the benchmark, "lower" than the benchmark or "similar" to the benchmark. In instances where ratings are considerably higher or lower than the benchmark, these ratings have been further demarcated by the attribute of "much," (for example, "much lower" or "much higher"). These labels come from a comparison of Fort Collins' rating to the benchmark where a rating is considered 'similar' if it is within the standard margin of error (10 points or less on the 100-point scale); "higher" or "lower" if the difference between Fort Collins' rating and the benchmark is greater than 10 points but 20 points or less; and "much higher" or "much lower" if the difference between Fort Collins' rating and the benchmark is more than twice the standard margin of error (greater than 20 points). Comparisons for a number of items in the survey are not available in the benchmark database. These items are excluded from the benchmark tables.

Neighborhood Livability and Social Health

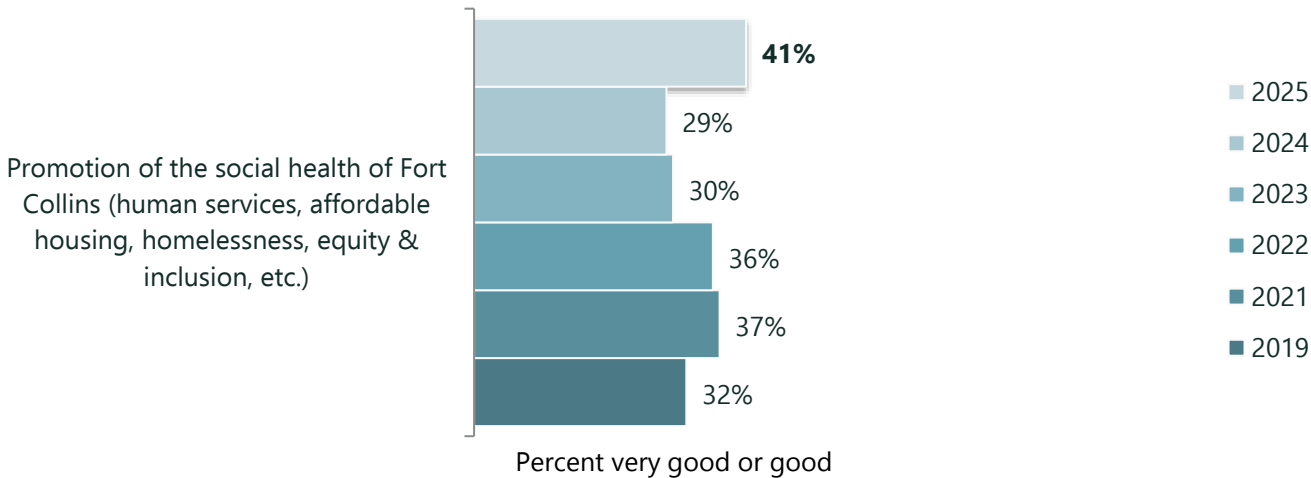
A number of questions on the 2025 survey address measures of neighborhood livability and social health including quality of life and community, characteristics of neighborhoods, and resident engagement with the community.

Promotion of Social Health

As in previous years, Fort Collins residents were asked to assess the city’s performance in promoting the social health of Fort Collins. About 4 in 10 residents rated the city positively for its promotion of social health through human services, affordable housing, homelessness, equity and inclusion. This rating represents a significant improvement over those from 2024 and 2023.

Figure 1: Promotion of Social Health Compared by Year

Please rate the City’s performance in each of the following areas: Promotion of social health of Fort Collins (human services, affordable housing, homelessness, equity & inclusion, etc.)



Aspects of Quality of Life and Community

Fort Collins residents continue to rate the quality of life highly, with 87% awarding very good or good marks in 2025. The rating, which had been slowly declining since 2013, showed an upward trend in 2025. The current 87% rating is similar to the national and Front Range benchmark comparisons (see *Appendix E: Detailed Benchmark Comparisons* for detailed information on benchmark comparisons).

Figure 2: Overall Quality of Life in Fort Collins, 2025

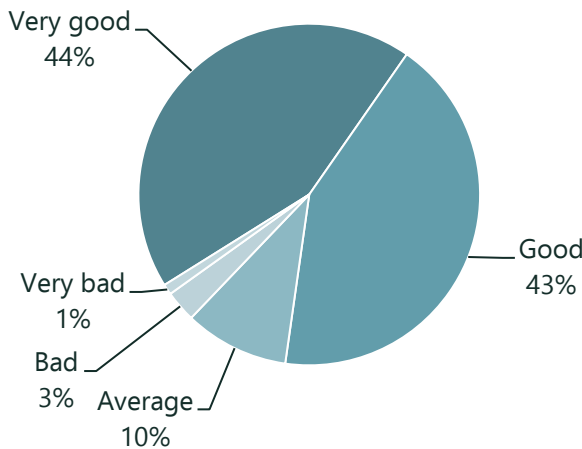
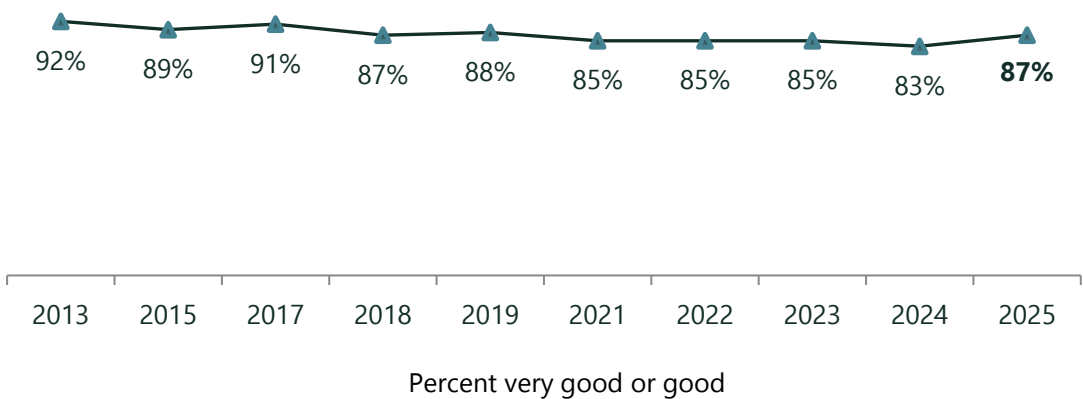


Figure 3: Overall Quality of Life Compared by Year



Residents also assessed other aspects related to quality of life in the city. About 9 in 10 respondents positively rated Fort Collins as a place to live and as a place to attend college, while about 8 in 10 gave high marks to the city as a place to raise children.

About 7 in 10 rated the quality of public schools, Fort Collins as a place to retire, and the openness and acceptance of the community toward people of diverse backgrounds as either very good or good.

Ratings for affordability in the community tended to be lower. Fewer than 2 in 10 residents gave very good or good ratings to the availability of affordable quality childcare, and just 1 in 10 positively rated Fort Collins in terms of the availability of affordable quality housing. Most community ratings tended to be higher compared to reviews given in previous years.

When comparisons were possible, Fort Collins generally ranked similarly to the national and Front Range benchmarks—except in the areas of public-school quality and community openness to diversity, where it exceeded the Front Range average.

Figure 4: Aspects of Quality of Life Compared by Year

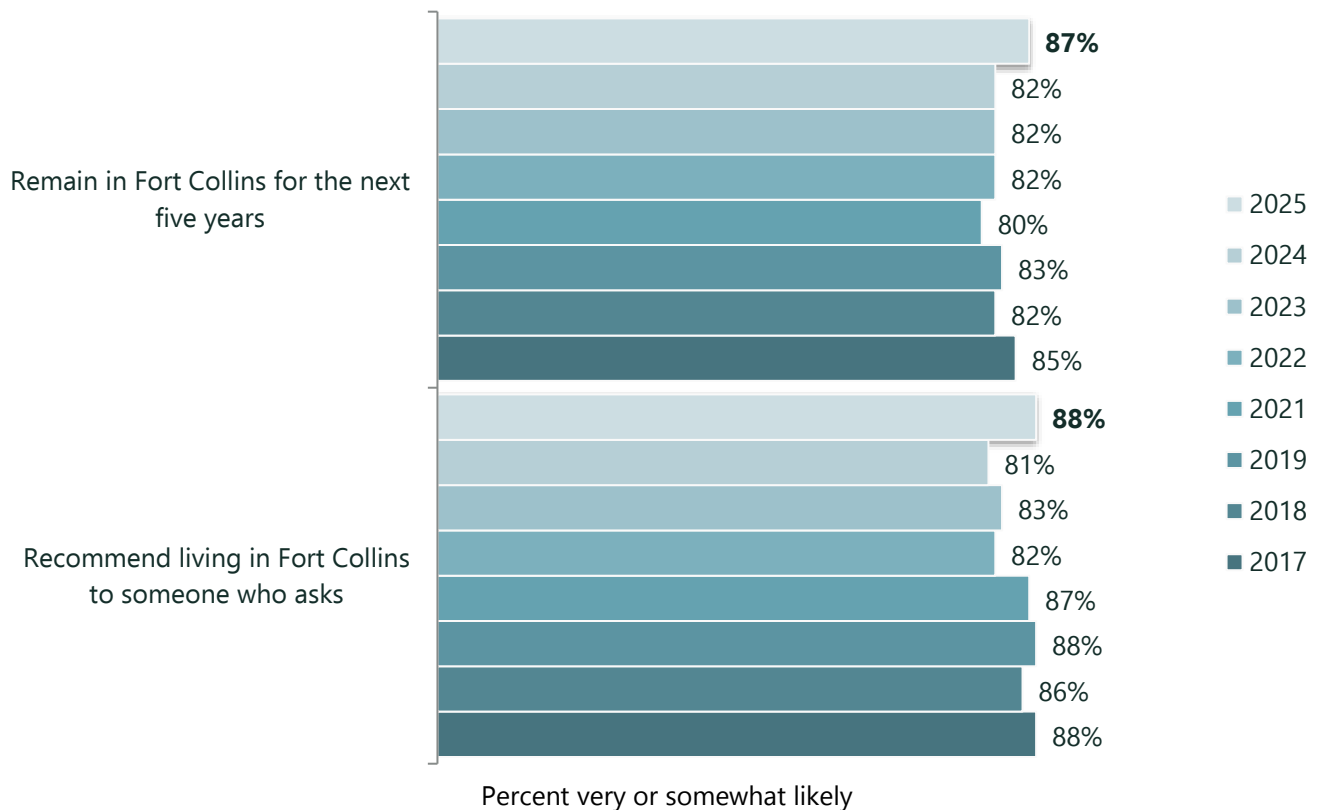
Please rate Fort Collins as a community on each of the items listed below. (Percent very good or good)	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013
Overall, as a place to live	91%	87%	89%	89%	91%	92%	92%	95%	93%	97%
As a place to attend college	86%	84%	83%	84%	86%	84%	85%	86%	89%	88%
As a place to raise children	85%	80%	84%	82%	86%	91%	85%	89%	90%	92%
Quality of public schools*	72%	66%	70%	71%	76%	78%	80%	83%	84%	82%
As a place to retire	71%	65%	65%	63%	69%	71%	71%	69%	81%	79%
Openness and acceptance of the community toward people of diverse backgrounds	68%	61%	59%	58%	54%	55%	58%	66%	68%	75%
Availability of affordable quality childcare*	19%	16%	17%	21%	22%	15%
Availability of affordable quality housing	10%	9%	7%	7%	8%	12%	10%	11%	17%	31%

* More than 30% of respondents had “no opinion” when rating the asterisked items. The full set of responses, including “no opinion”, can be found in Appendix B: Complete Survey Frequencies.

At least 9 in 10 residents indicated that they would be very or somewhat likely to remain in Fort Collins for the next five years and to recommend living in Fort Collins to someone who asked; both ratings were higher than in recent years. Ratings for both aspects were similar to peer communities across the nation and the Front Range.

Figure 5: Recommend Living and Remaining in Fort Collins Compared by Year

Please indicate how likely or unlikely you are to do each of the following:



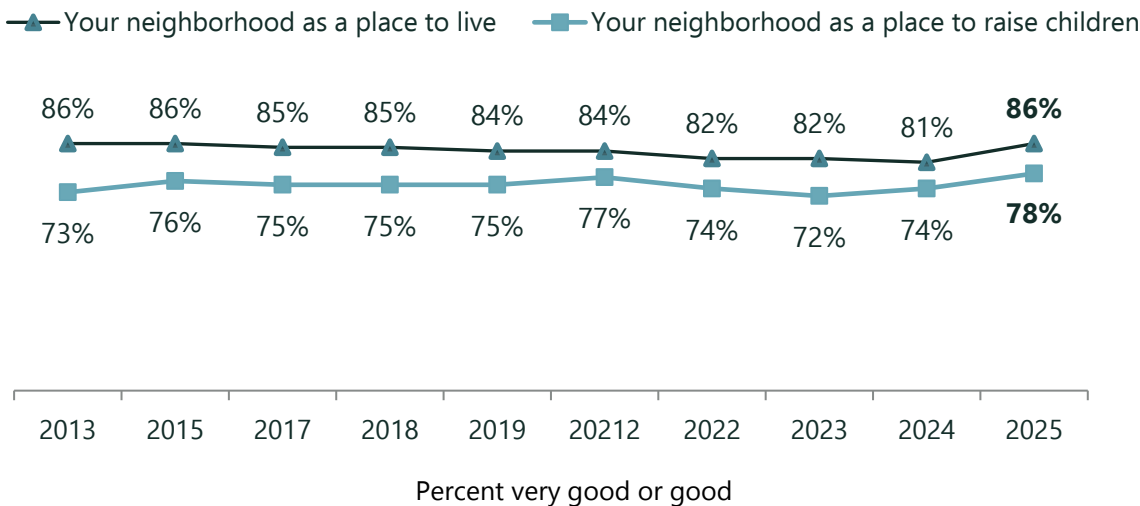
Aspects of Neighborhood Livability

About 9 in 10 residents positively rated their neighborhood as a place to live and about 8 in 10 gave high marks to their neighborhood as a place to raise children. These ratings were above those given in 2024.

Benchmark comparisons were available for “your neighborhood as a place to live”: Fort Collins ranked similar to the national and Front Range averages.

Figure 6: Quality of Neighborhoods Compared by Year

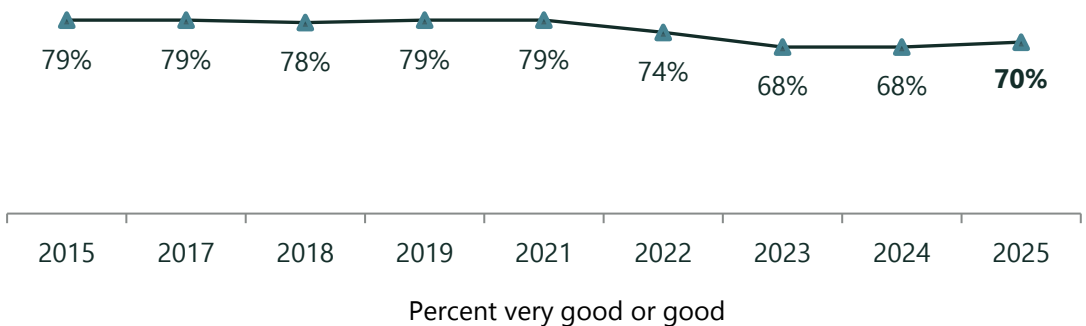
Please rate Fort Collins as a community on each of the items listed below.



As in 2024, about 7 in 10 survey respondents rated their access to everyday needs—such as grocery shopping—in their neighborhoods as very good or good

Figure 7: Access in Neighborhood to Everyday Needs Compared by Year

Please rate Fort Collins as a community on each of the items listed below: Access within your neighborhood to everyday needs (i.e., grocery shopping, services, and amenities)



Survey respondents were also asked to rate neighborhood-related services. About two-thirds of the residents positively rated residential property maintenance, while about 5 in 10 gave very good or good ratings to code enforcement. Also 4 in 10 praised the noise enforcement in Fort Collins. All three ratings were above those given in 2024. Fort Collins ranked similarly to the national benchmark and outperformed the Front Range benchmarks in code enforcement.

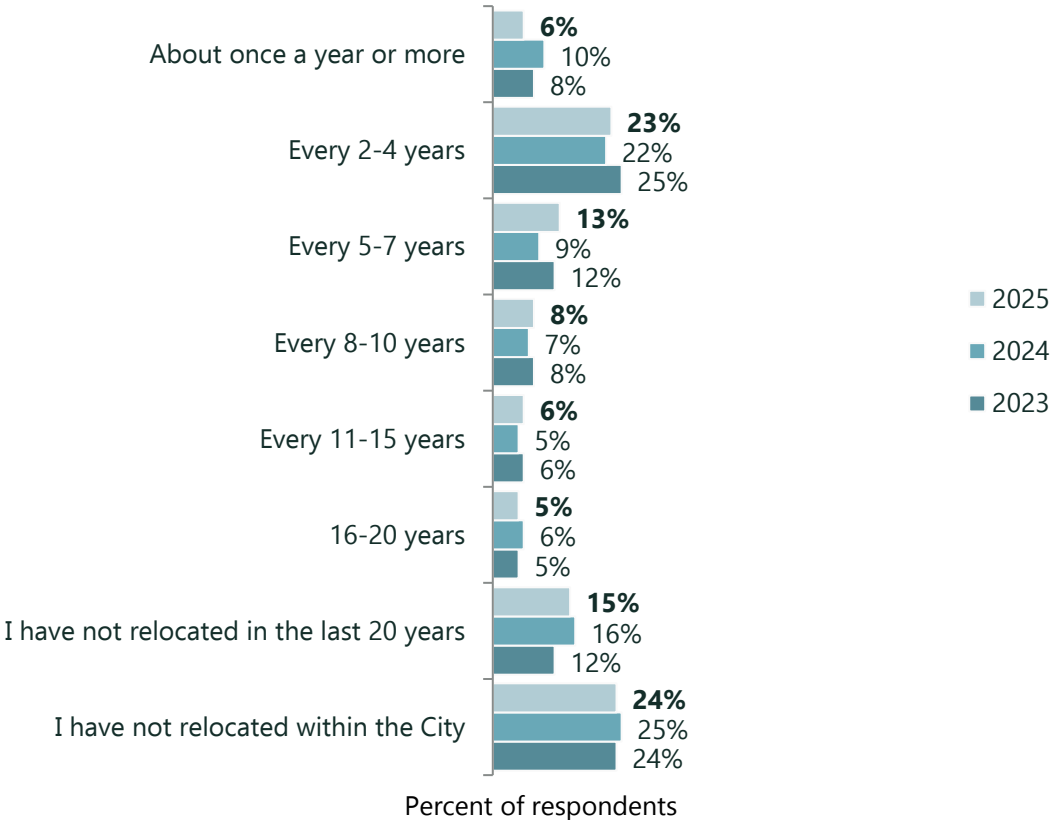
Figure 8: Neighborhood Services Ratings Compared by Year

Please rate the quality of each of the following in Fort Collins. (Percent very good or good)	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013
Residential property maintenance	66%	59%	58%	56%	60%	61%	63%	65%	65%	67%
Code enforcement (weeds, rubbish/trash, etc.)	51%	45%	45%	48%	51%	56%	56%	49%	54%	57%
Noise enforcement	41%	37%	40%	41%	48%	48%	54%	50%	49%	57%

As in previous years, the city asked residents how often they tend to relocate within Fort Collins. Residents were most likely to indicate that they relocate every 2 to 4 years, or they have not relocated within the city; about one-quarter of respondents selected this option. The proportions of residents selecting each option in 2025 were similar to previous years.

Figure 9: Respondent Relocation Frequency Compared by Year

In the last 20 years, how often have you moved to a different place of residence in Fort Collins?



Community Engagement

Virtually all residents visited a locally owned business operating within the city or went to a neighborhood park or city park at least once in the 12 months prior to the survey. Similarly to 2024, about 9 in 10 indicated that they had talked to or visited with their immediate neighbors. About 8 in 10 respondents indicated that they had done a favor for a neighbor at least once in the past year. About 6 in 10 respondents indicated that they had either carpooled with other adults or children instead of driving alone or had volunteered their time in Fort Collins at least once. About 4 in 10 residents attended a neighborhood-sponsored event at least once in the last 12 months, and over a third attended a government-organized event.

Fort Collins ranked much higher than the national and Front Range benchmarks for volunteering time, and higher than the national and Front Range benchmarks for carpooling with other adults or children instead of driving alone. It also ranked higher than the national benchmark for talking to or visiting immediate neighbors and visiting a neighborhood park or city park.

Figure 10: Community Engagement Compared by Year

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Fort Collins? (Percent at least once in the last 12 months)	2025	2024	2023	2022	2021	2019	2018	2017
Visited a locally owned business operating within the city	99%	98%
Visited a neighborhood park or City park	96%	96%	95%	94%	94%	93%	95%	92%
Talked to or visited with your immediate neighbors	90%	86%	88%	94%	89%	89%	93%	91%
Done a favor for a neighbor	79%	74%	76%	78%	77%	76%	80%	79%
Carpooled with other adults or children instead of driving alone	63%	57%	57%	52%	37%	58%	55%	57%
Volunteered your time in Fort Collins	59%	51%	54%	47%	45%	60%	60%	58%
Attended a neighborhood-sponsored event	43%	44%	42%	36%	25%	48%	47%	44%
Attended a government-organized event (open house, City Council session, forum, etc.)	36%	33%	34%	25%	17%	27%	29%	30%

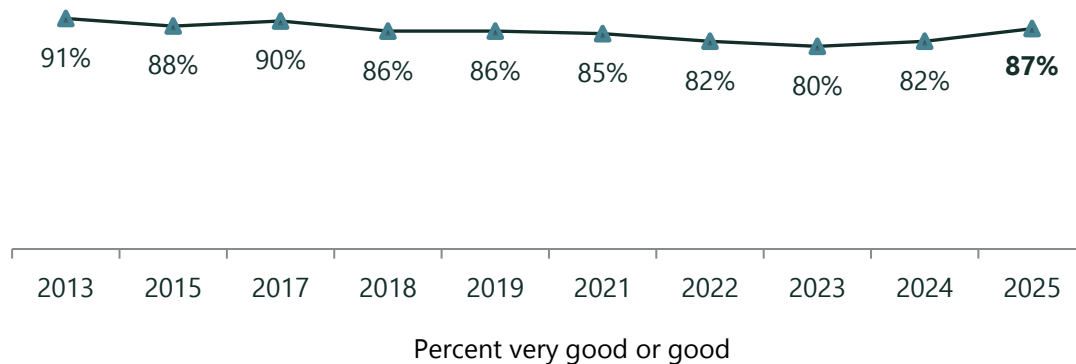
Safety

In order to participate in and contribute to their community, residents must have a sense of personal safety in their environment, as well as confidence in the quality of government services provided to keep the community safe.

Personal Safety

About 9 in 10 respondents rated the overall feeling of safety in Fort Collins as very good or good, which is above the rating given in the last years. Fort Collins ranked similar to the Front Range and national averages for overall safety of community members.

Figure 11: Overall Safety in City Compared by Year



Survey respondents were also asked to rate how they felt in various areas in and around the community (see Figure 12 on the following page). At least 9 in 10 residents reported that they usually or always felt safe in their neighborhood during the day, in Fort Collins overall during the day, in downtown Fort Collins during the day and when visiting recreation facilities. About 9 in 10 respondents also indicated that they felt usually or always safe in parks, in natural areas/open spaces, on trails, and in their neighborhood at night.

About 7 in 10 felt safe in Fort Collins overall at night and in downtown Fort Collins at night, while about two thirds of the participants felt at least usually safe on the Transfort/MAX. All ratings were on par or above those in 2024.

When comparisons were possible, Fort Collins generally ranked similar to the national and Front Range benchmarks.

Figure 12: Ratings of Personal Safety Compared by Year

Please tell us how safe you feel in each of the following areas. (Percent reporting always safe or usually safe)	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013
Your neighborhood during the day	97%	95%	96%	96%	98%	97%	98%	96%	97%	98%
Fort Collins overall during the day	93%	93%	93%	94%	96%	95%	94%	95%	96%	98%
Downtown Fort Collins during the day	92%	91%	92%	94%	96%	94%	93%	93%	95%	99%
Recreation facilities	92%	92%	86%	91%	95%	92%	90%	92%	93%	95%
Parks	88%	84%	81%	86%	90%	85%	82%	82%	83%	87%
Your neighborhood at night	88%	83%	83%	83%	84%	83%	82%	85%	85%	88%
Natural areas/open spaces	86%	83%	82%	85%	87%	86%	81%	84%	87%	88%
Trails	85%	81%	82%	82%	87%	82%	80%	83%	83%	82%
Fort Collins overall at night	73%	65%	66%	66%	75%	70%	72%	71%	73%	77%
Downtown Fort Collins at night	70%	63%	60%	60%	66%	62%	65%	59%	67%	71%
Transfort/MAX*	66%	59%	59%	67%	68%	70%

* About 50% of respondents said "no opinion" when evaluating perceptions of safety in the Transfort/MAX system (See Appendix B: Complete Survey Frequencies for all responses including "no opinion").

Safety Services

About 9 in 10 respondents positively rated natural areas and park ranger services, EMS/fire services overall, and EMS/fire response time. About three fourths of respondents gave very good or good marks toward disaster response and emergency preparedness, and at least two thirds praised fire prevention/education/outreach and business property maintenance. About 6 in 10 residents positively rated police response time, police services overall, animal control, and crime prevention. About half of residents gave very good or good ratings to police visibility and police patrol while 4 in 10 positively rated traffic enforcement.

Positive ratings for traffic enforcement (+8), crime prevention (+5), emergency preparedness (+4), and EMS/Fire services overall (+4) increased in 2025 when compared to 2024, while ratings for the remaining services remained stable. Although Fort Collins safety services tended to rank on par with peer communities across the nation and in the Front Range, it scored higher than the Front Range average for emergency preparedness.

Figure 13: Community Safety Services Ratings Compared by Year

Please rate the quality of each of the following in Fort Collins. (Percent reporting very good or good)	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013
Natural Areas and Park Ranger services	88%	88%	88%	87%	86%	88%	84%	85%	83%	81%
EMS/Fire services overall*	88%	84%	87%	79%	87%	85%	83%	89%	87%	89%
EMS/Fire response time*	86%	83%	85%	81%	86%	85%	83%	91%	87%	89%
Disaster response and restoration of services*	74%	71%	73%	67%	78%	72%	75%	82%	77%	84%
Emergency preparedness	73%	69%	70%	66%	80%	75%	76%	79%	76%	80%
Fire prevention /education/ outreach	70%	68%	67%	62%	75%	72%	73%	74%	78%	74%
Business property maintenance	68%	67%	58%	61%	68%	70%	73%	72%	68%	74%
Police response time*	60%	58%	55%	58%	69%	73%	71%	70%	72%	74%
Police services overall	59%	57%	51%	57%	65%	71%	72%	68%	70%	76%
Animal control	58%	57%	54%	59%	62%	58%	65%	66%	59%	64%
Crime prevention	55%	50%	46%	47%	61%	61%	69%	67%	66%	70%
Police patrol	52%	51%	44%	47%	57%	65%	63%	63%	63%	72%
Police visibility	51%	50%	50%	48%	61%	63%	69%	65%	64%	69%
Traffic enforcement	41%	33%	33%	40%	46%	54%	53%	51%	52%	63%

* More than 30% of respondents had "no opinion" when rating the asterisked items (See Appendix B: Complete Survey Frequencies for all responses including "no opinion"). Prior to 2023, "EMS/Fire services overall" was "Fire services overall", "EMS/Fire response time" was "Fire response time", and "Fire prevention/education/outreach" was "Fire prevention/education".

Transportation

As in previous years, the top-rated transportation rating was ease of travel by bicycle, which received a positive rating of 85%. Other well evaluated items were ease of walking, the Northern Colorado Regional Airport/Shuttle Service, and Street maintenance, all rated favorably by two-thirds of respondents. The ease of travel by car was rated good or very good by 6 in 10 residents, while half of respondents also praised the safety from motor vehicle accidents when walking, biking or using public transportation, the availability of parking in downtown and the accessibility for people with disabilities. Finally, about 4 in 10 residents gave positive ratings for the ease of traveling by public transportation, the availability of electric vehicle charging stations, and traffic flow.

Some items, such as street maintenance (+10), the Northern Colorado Regional Airport/Shuttle Service (+13), ease of traveling by public transportation (+13), and availability of electric vehicle charging stations (+17) showed strong increases when compared to 2024.

Fort Collins ranked much higher than the national and Front Range averages for ease of travel by bicycle, and higher than both benchmarks for street maintenance. For most other comparisons, Fort Collins ranked on par with the benchmarks.

Figure 14: Transportation Ratings Compared by Year

Please rate the following areas of transportation in Fort Collins. (Percent reporting very good or good)	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013
Ease of travel by bicycle	85%	82%	83%	83%	83%	86%	82%	81%	79%	83%
Ease of walking	67%	62%	62%	62%	75%	75%	61%	59%	60%	67%
Northern Colorado Regional Airport/Shuttle Service*	67%	54%	38%	42%	29%
Street maintenance	66%	56%	52%	50%	53%	59%	56%	58%	44%	50%
Ease of travel by car	60%	59%	57%	58%	52%	49%	43%	39%	36%	52%
Safety from motor vehicle accidents when walking, biking or using public transportation	54%
Availability of parking Downtown	48%	44%	46%	35%	37%	38%	35%	29%	26%	34%
Accessibility for people with disabilities*	46%	38%	37%	48%
Ease of traveling by public transportation	40%	27%	29%	31%	44%	42%	48%	46%	45%	41%
Availability of electric vehicle charging stations*	39%	22%	26%	25%	41%
Traffic flow	36%	29%	29%	30%	20%	15%	16%	13%	13%	20%

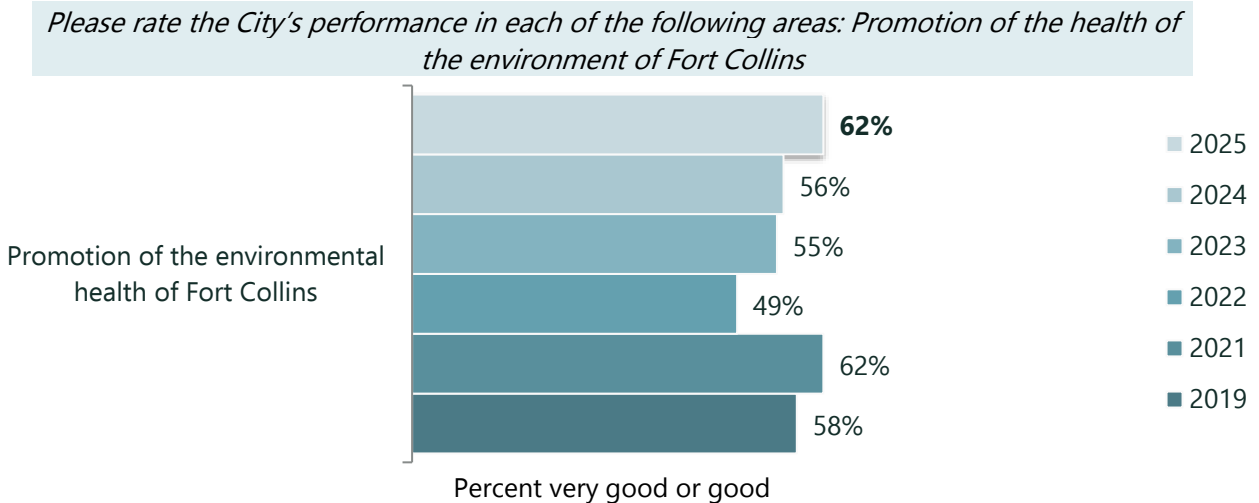
More than 30% of respondents had "no opinion" when rating the asterisked items (See Appendix B: Complete Survey Frequencies for all responses including "no opinion").

Environmental Health

Environmental health includes a variety of factors that support residents' physical health and ensure the protection and sustainability of the community's natural resources.

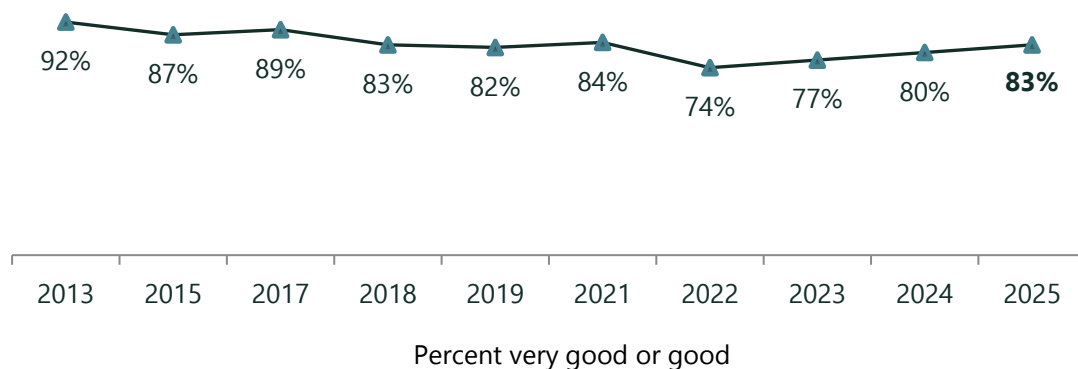
About 6 in 10 residents rated the city's performance in promoting the health of the environment of Fort Collins as very good or good. This rating was above the rating received in 2024.

Figure 15: Promotion of Environmental Health by Year



About 8 in 10 respondents rated the overall quality of the environment as very good or good, which was similar to 2024 but higher than in 2023. Fort Collins ranked similarly to the national and Front Range benchmarks for overall quality of the environment.

Figure 16: Overall Quality of the Environment Compared by Year



City leadership also sought resident feedback on characteristics that contribute to Fort Collins' overall natural environment. Residents praised the city's visual appeal, with about 9 in 10 giving it a good or very good rating.

Around 8 in 10 respondents positively appraised conservation efforts while over 7 in 10 were pleased with recycling programs and 6 in 10 with air quality. Other than the rating for recycling programs, which improved 12 points year over year (from 61% in 2024 to the current 73%), survey participants' reviews for aspects of the environment remained mostly stable from 2024 to 2025.

Compared to other communities, Fort Collins ranked higher than the national and Front Range averages for the overall appearance of the city. Meanwhile, it ranked similar to the national and Fort Range averages in air quality and recycling programs (see Appendix F: Benchmark Comparisons).

Figure 17: Aspects of the Environment Compared by Year

Please rate the quality of the environment in Fort Collins on each of the items listed below. (Percent reporting very good or good)	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013
Overall appearance of the city	88%	87%	85%	86%	90%	88%	88%	90%	89%	91%
Conservation efforts	77%	71%	68%	68%	77%	75%	78%	84%	78%	82%
Recycling programs	73%	61%	60%	66%	73%	70%	79%	82%	78%	83%
Air quality	64%	62%	53%	56%	63%	70%	71%	73%	82%	90%

Furthermore, when asked to prioritize the top three areas for the city to focus on over the next five years, the environment—including efforts to ensure clean water resources, good air quality, land conservation, and smart growth—ranked second, with 53% of the votes. This was significantly higher than culture, parks and recreation (37%) and safety (27%), on par with transportation (53%) and economy (50%), and only below neighborhood and community vitality (61%) (see *Figure 32: Top Three Budget Priorities Compared by Year* on page 36).

Culture and Recreation

Cultural and recreational opportunities provide residents with a chance to participate in their community and enhance their quality of life. About 9 in 10 residents rated the quality of recreational opportunities in Fort Collins as very good or good, on par with previous years. More than 8 in 10 gave high marks to the quality of public library services, a rating also similar to previous years. The quality of arts and cultural opportunities was rated positively by 65% of respondents, also on par with 2024 data.

Fort Collins ranked higher than both the national and Front Range averages for the quality of recreational opportunities, higher than the Front Range benchmark for arts and cultural opportunities, and similar to both averages for public library services.

Figure 18: Community Aspects of Culture and Recreation Compared by Year

Please rate Fort Collins as a community on each of the items listed below.



Residents also provided their opinions about a number of city parks, recreational and cultural programs, and facilities in Fort Collins. Among the highest rated parks and recreation items were the Gardens on Spring Creek, trails, natural areas and open space, and parks overall. Each of these programs/facilities was rated positively by at least 9 in 10 respondents.

Additionally, at least 8 in 10 residents gave high marks to Timberline Recycling Center, art in public places program, Fort Collins Senior Center, The Farm at Lee Martinez Park, Fort Collins Museum of Discovery, Pottery studio, cemeteries, Lincoln Center programs, Northside Aztlan Community Center, golf courses, parks in my neighborhood and Edora Pool Ice Center (EPIC). Among the lower-rated items there were dog parks and Mulberry Pool, which still received favorable reviews from at least 6 in 10 residents.

A few items increased in positive ratings between 2024 and 2025. These items included youth/teen recreation programs (+10), senior recreation programs (+10), adult recreation programs (+8), and Fort

Collins Senior Center (+7). Fort Collins ranked higher to the Front Range and national benchmark for parks overall. The city also ranked higher and much higher than the national and Front Range averages for natural areas and open space.

Figure 19: Ratings of Parks, Recreational, and Cultural Programs Compared by Year

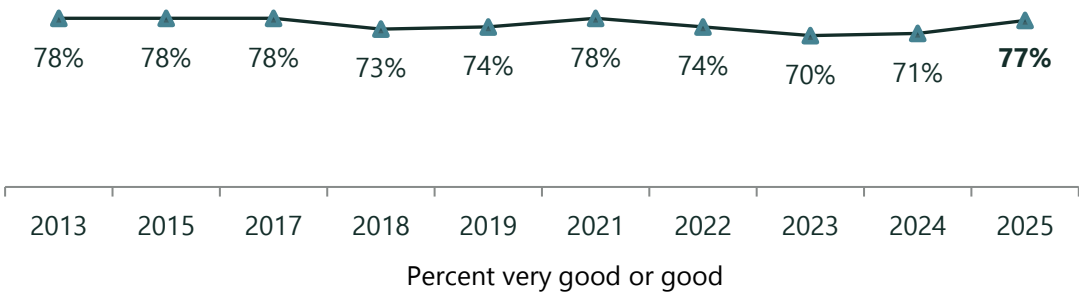
Please rate the quality of each of the programs or facilities listed below. (Percent reporting very good or good)	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013
The Gardens on Spring Creek	95%	90%	90%	89%	92%	92%	89%	93%	90%	91%
Trails	95%	93%	93%	92%	94%	94%	93%	96%	96%	96%
Natural areas and open space	93%	93%	92%	92%	94%	93%	93%	94%	95%	95%
Parks Overall	93%	92%	91%	90%	94%	92%	92%	96%	94%	96%
Timberline Recycling Center	88%	85%	81%	82%
Art in Public Places program	88%	83%	86%	85%	86%	85%	86%	86%	82%	82%
Fort Collins Senior Center*	88%	81%	83%	85%	87%	85%	84%	86%	90%	87%
The Farm at Lee Martinez Park*	87%	88%	82%	87%	85%	90%	86%	90%	87%	87%
Fort Collins Museum of Discovery*	87%	85%	87%	87%	86%	89%	89%	90%	88%	87%
Pottery studio*	87%	81%	75%	76%	88%	82%	78%	79%	80%	83%
Cemeteries*	86%	81%	74%	79%	83%	82%	79%	83%	83%	86%
Lincoln Center programs	84%	81%	81%	80%	85%	83%	84%	86%	84%	85%
Northside Aztlan Community Center*	84%	81%	78%	84%	84%	86%	86%	87%	86%	82%
Golf courses*	82%	76%	68%	75%	79%	81%	79%	84%	83%	85%
Parks in my neighborhood	81%	81%	80%	83%
Edora Pool Ice Center (EPIC)*	80%	80%	77%	78%	82%	86%	82%	81%	81%	85%
Athletic fields*	78%	82%	79%	78%	79%	86%	81%	86%	83%	89%
Foothills Activity Center*	78%	73%	68%	73%	79%	81%	79%	.	.	.
Senior recreation programs*	78%	68%	73%	72%	80%	78%	76%	80%	77%	82%
Youth/teen recreation programs*	76%	66%	68%	72%	82%	73%	75%	76%	76%	79%
Adult recreation programs*	73%	65%	66%	69%	81%	75%	76%	78%	75%	79%
Dog parks*	64%	62%	62%	68%
Mulberry Pool*	62%	56%	51%	55%	66%	68%	70%	73%	71%	72%

* More than 30% of respondents had "no opinion" when rating the asterisked items (See Appendix B: Complete Survey Frequencies for all responses including "no opinion").

Economic Health

About three-fourths of residents rated Fort Collins favorably as a place to work—an improvement over previous years. The city ranked higher than the Front Range benchmark and similar to the national benchmark in this area.

Figure 20: Ratings of City as a Place to Work Compared by Year



Survey participants were also asked to rate several community aspects of economic health. About two-thirds of respondents gave positive ratings for the availability of quality healthcare, dining opportunities, and entertainment options. Around 6 in 10 rated shopping opportunities favorably, while roughly one-third gave positive marks for the availability of job opportunities in Fort Collins. All ratings were generally consistent with the results from 2023 and 2024.

The city ranked higher than the Front Range benchmark and national benchmark for quality healthcare and shopping opportunities. Fort Collins also ranked similar to both sets of benchmarks for availability of job opportunities.

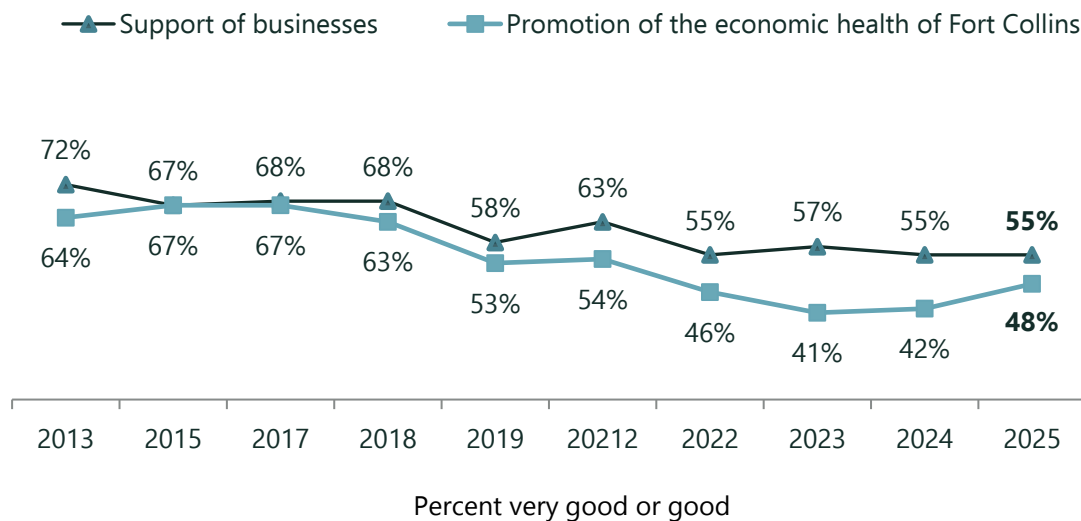
Figure 21: Community Aspects of Economic Health Compared by Year

Please rate Fort Collins as a community on each of the items listed below. (Percent reporting very good or good)	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013
Availability of quality healthcare	67%	68%	70%	75%	80%	78%	78%	75%	77%	75%
Quality of dining opportunities	67%	64%	68%	75%	77%	77%	83%	85%	83%	82%
Quality of entertainment opportunities	67%	63%	63%	66%	62%	66%	76%	76%	72%	68%
Quality of shopping opportunities	58%	61%	55%	68%	69%	66%	69%	72%	67%	67%
Availability of job opportunities	35%	37%	37%	46%	46%	48%	44%	46%	42%	35%

Additionally, community members evaluated the city's performance in supporting local businesses and promoting the economic health of Fort Collins. Just over 5 in 10 survey participants gave positive ratings for the city's support of businesses, while a slightly lower proportion rated the city's efforts to promote economic health as very good or good. The rating for business support was consistent with 2024 results, while the rating for economic promotion showed an improvement over last year.

Figure 22: Business Support and Economic Promotion Compared by Year

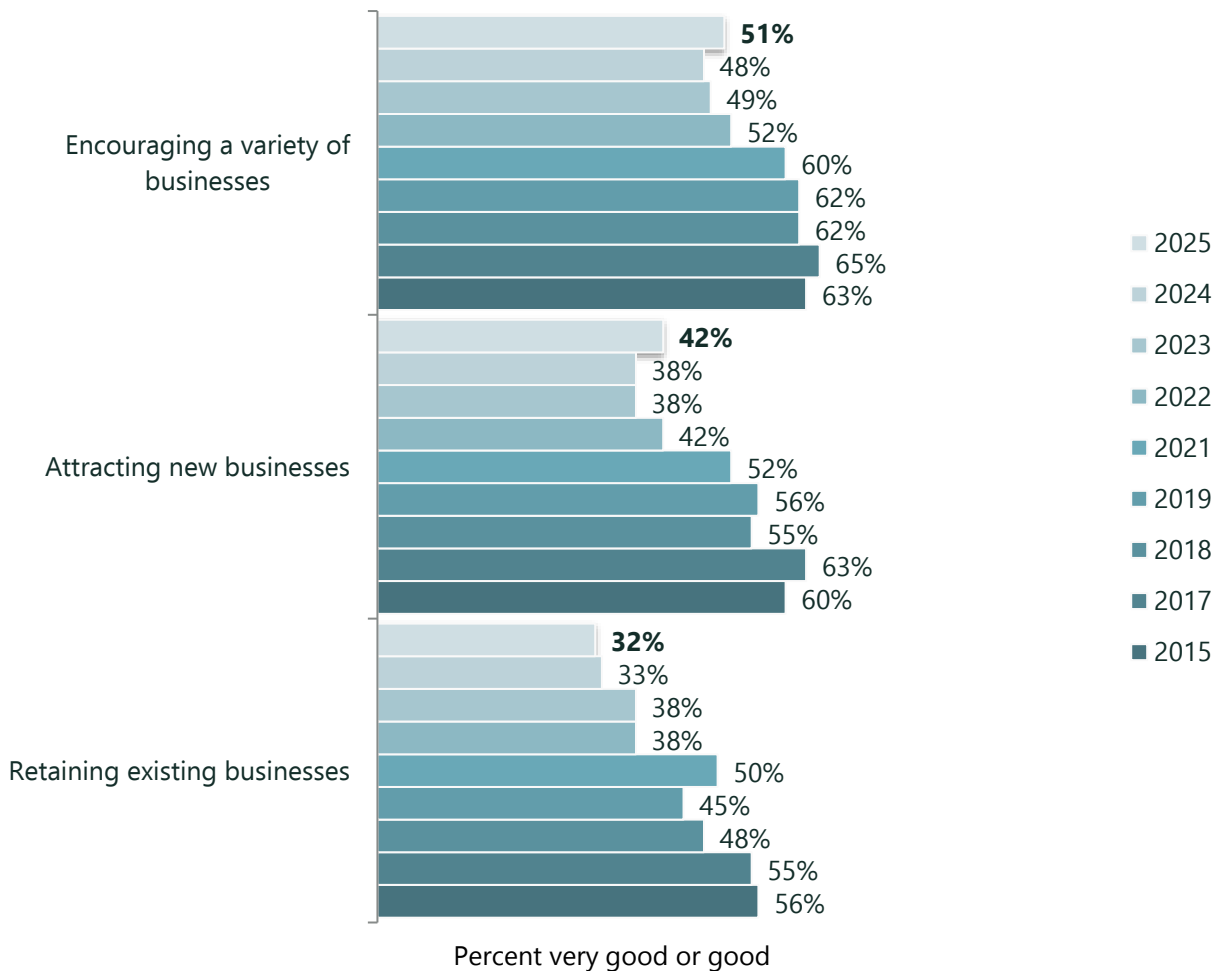
Please rate the City's performance in each of the following areas.



In terms of business health, about half of respondents gave the city positive ratings for encouraging a variety of businesses, while about 4 in 10 positively rated the city's efforts to attract new businesses. Finally, roughly one-third of residents gave positive ratings for retaining existing businesses. All ratings were consistent with those from 2024.

Figure 23: Business Health Compared by Year

Please rate the City's performance in each of the following areas.



Government Performance

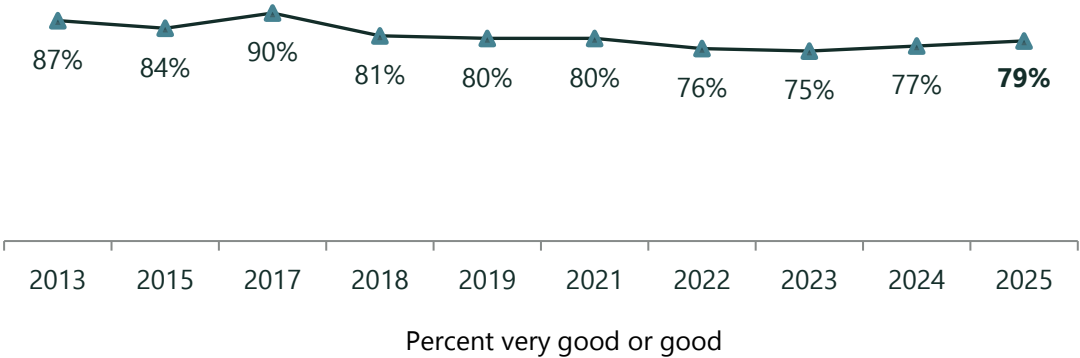
The survey included several questions aimed at measuring government performance, including interactions with city employees, planning, and providing public information. Resident input on perceptions of government performance is a valuable tool for identifying potential gaps in service, communication, or civic engagement.

Overall Quality of City Services

About 8 in 10 survey respondents rated the overall quality of city services as either very good or good. This rating was similar to that in 2024 but slightly higher than in 2023. Fort Collins ranked similar to the national and Front Range benchmarks for overall quality of services.

Figure 24: Overall Quality of City Services Compared by Year

Overall, how would you rate the quality of the services provided by the City of Fort Collins?



City Government and Employees

About 7 in 10 residents positively rated the city for respecting all community members regardless of background, and for creating a welcoming, inclusive environment where everyone feels a sense of belonging. Meanwhile, 6 in 10 residents praised the city's overall direction, its efforts to encourage sustainability, the efficient operation of programs and services, and its openness to community member involvement. Lastly, about half of the residents gave positive ratings for the city's partnership with the community to address climate change, for listening to residents, and for balancing development and growth, while 4 in 10 praised its approach to managing and planning for growth.

All ratings were higher than in 2024, with the largest increases seen in balancing development and growth while maintaining the city's character and identity (+12), the overall direction of the city (+11), and listening to community members (+10). When comparisons could be made, Fort Collins ranked similarly to national and Front Range benchmark comparisons.

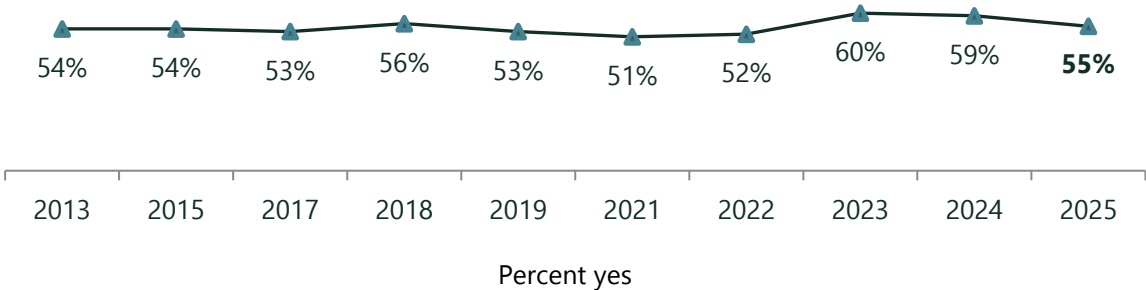
Figure 25: City Government Ratings Compared by Year

Please rate the City's performance in each of the following areas. (Percent reporting very good or good)	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013
Respecting all community members regardless of race/ethnic background...	70%	62%	59%	62%	58%	60%
Creating a welcoming, inclusive community where all community members feel a sense of belonging	67%	59%	55%	47%	55%	56%
Overall direction of the City	63%	52%	55%	49%	59%	65%	62%	65%	65%	70%
Encouraging sustainability in the community	63%	59%	56%	58%	64%	63%	69%	76%	69%	73%
Efficient operation of programs and services	60%	56%	54%	55%	63%	60%	66%	65%	58%	65%
Welcoming community member involvement	60%	52%	48%	52%	57%	60%	61%	66%	69%	67%
Partnering with the community to address climate change	51%	43%	42%	38%
Listening to community members	50%	40%	36%	40%	49%	46%	50%	52%	50%	53%
Balancing development and growth while maintaining the character and identity of the City and neighborhoods	49%	37%	38%	38%	48%	56%
Managing and planning for growth	40%	33%	34%	35%	39%	49%	46%	44%	50%	56%

Similarly to 2024, about half of respondents reported having contact with a city employee within the 12 months prior to the survey. Compared to peer communities across the nation and in the Front Range, Fort Collins ranked similar to the benchmarks for frequency of contact with a city employee.

Figure 26: Contact with City Employees Compared by Year

Have you had contact with any City employee(s) by phone, in person, via email or online within the last 12 months?



Those who had contact with a city employee were asked to rate various aspects of their interaction. Nearly 9 in 10 rated the courtesy of the employee as either very good or good. Additionally, 8 in 10 gave positive ratings for the employee’s promptness, knowledge, and overall impression. About three-fourths gave high marks for feeling valued during the interaction. All ratings were consistent with previous years, except for promptness, which improved by 5 points year over year.

Fort Collins ranked on par with national and Front Range peer communities for residents’ overall impression of city employees.

Figure 27: Users Ratings of City Employees Compared by Year

Thinking about your most recent contact, please rate City employee(s) on each of the items below. (Percent reporting very good or good)	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013
Courtesy	89%	88%	86%	88%	85%	86%	89%	88%	86%	88%
Knowledge	83%	81%	80%	83%	82%	78%	83%	82%	83%	80%
Promptness	83%	78%	80%	81%	82%	79%	84%	79%	79%	81%
Overall impression	80%	79%	80%	81%	76%	82%	80%	80%	79%	80%
Making you feel valued	74%	71%	72%	72%	73%	74%	72%	72%	69%	69%

This question was asked only of those who reported having contact with a city employee in the last 12 months.

Residents who had not had contact with a city employee were also given the opportunity to provide their feedback on Fort Collins employees. Nearly 8 in 10 gave high marks to the courtesy of city employees, while 7 in 10 respondents positively rated the promptness in responding to inquiries and service requests as well as for making community members feel valued. These three ratings were on par with previous years.

Figure 28: Non-users Ratings of City Employees Compared by Year

Although you may not have had any recent personal contact with City employees, we would like to know your impression of how City employees treat Fort Collins residents. Please rate City employees on each of the items below. (Percent reporting very good or good)	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013
Courtesy	79%	76%	79%	83%	77%	81%	80%	84%	80%	79%
Promptness in responding to inquiries and service requests	70%	67%	67%	71%	72%	69%	74%	72%	76%	73%
Making community members or customers feel valued	67%	61%	67%	67%	71%	66%	73%	73%	71%	68%

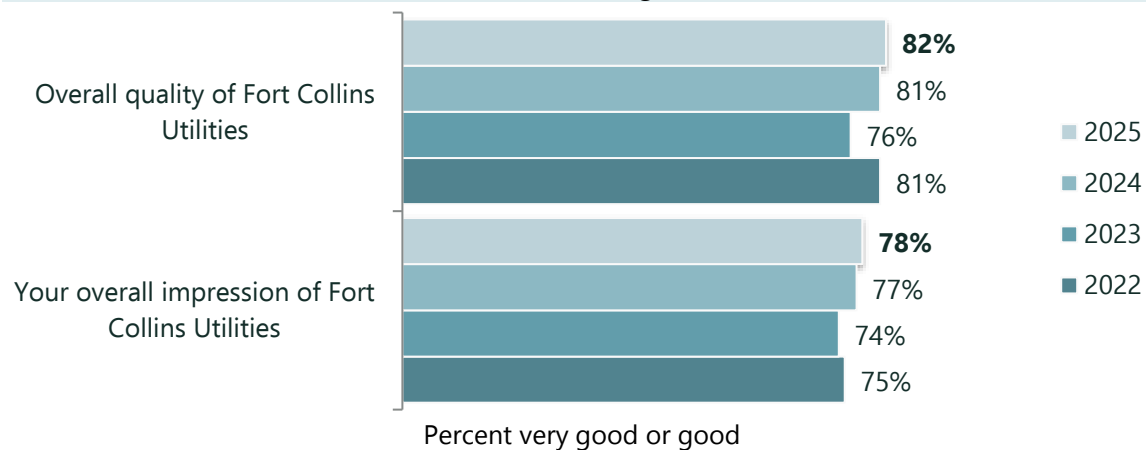
This question was asked only of those who did not have contact with a City employee in the last 12 months. At least 30% of respondents said "no opinion" when evaluating each of these three characteristics of City employees (see Appendix B: Complete Survey Frequencies for all responses including "no opinion").

Fort Collins Utilities

As in previous years, residents were asked to rate the overall quality and their overall impression of Fort Collins Utilities. About 8 out of 10 respondents gave positive ratings for both, and both ratings were consistent with the 2024 results.

Figure 29: Fort Collins Utilities Compared by Year

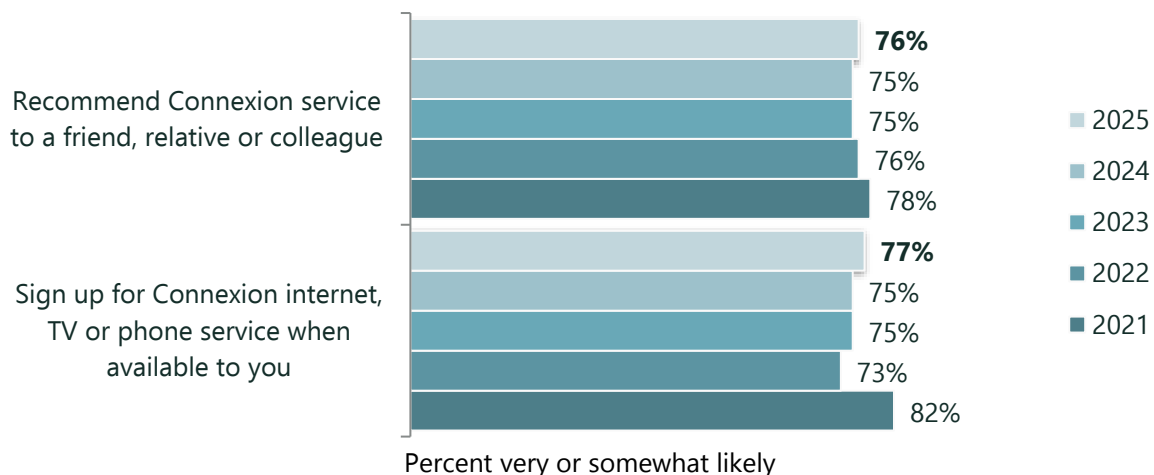
Thinking about all aspects of your utility services provided by Fort Collins Utilities (e.g., reliability, price, your bill, billing/payment services, etc.), please rate the overall quality of each of the following services.



Three-quarters of the survey respondents indicated that they would be at least somewhat likely to sign up for Connexion internet, TV or phone service when available to them. The same proportion of respondents indicated that they would be very or somewhat likely to recommend Connexion service to a friend, relative or colleague. These ratings were similar to those given in previous surveys.

Figure 30: Likelihood of Using and Recommending Connexion Compared by Year

Please indicate how likely or unlikely you are to do each of the following:



Fiscal Management and Planning

Survey respondents were asked to consider seven aspects of the community and identify whether the city should apply more effort, the same amount of effort, or less effort to each (see Figure 31 on the following page). These are aspects for which the city plays a role in sustaining, at least in part, and which map to the Strategic Objectives from the City's Strategic Plan.

Similar to previous years, at least 9 in 10 survey participants wanted the city to either maintain or increase its efforts in each of the seven areas. Neighborhood Livability and Social Health, Economy, and Transportation and Mobility received the highest proportions of respondents calling for increased effort, with at least half requesting more attention in these areas. In contrast, the Environment area showed a nearly equal split between those wanting increased and maintained efforts. Meanwhile, for Safety, General Government, and Culture, Parks & Recreation, the majority of respondents favored maintaining current levels of effort. Compared to the previous survey iteration, the proportions were generally consistent.

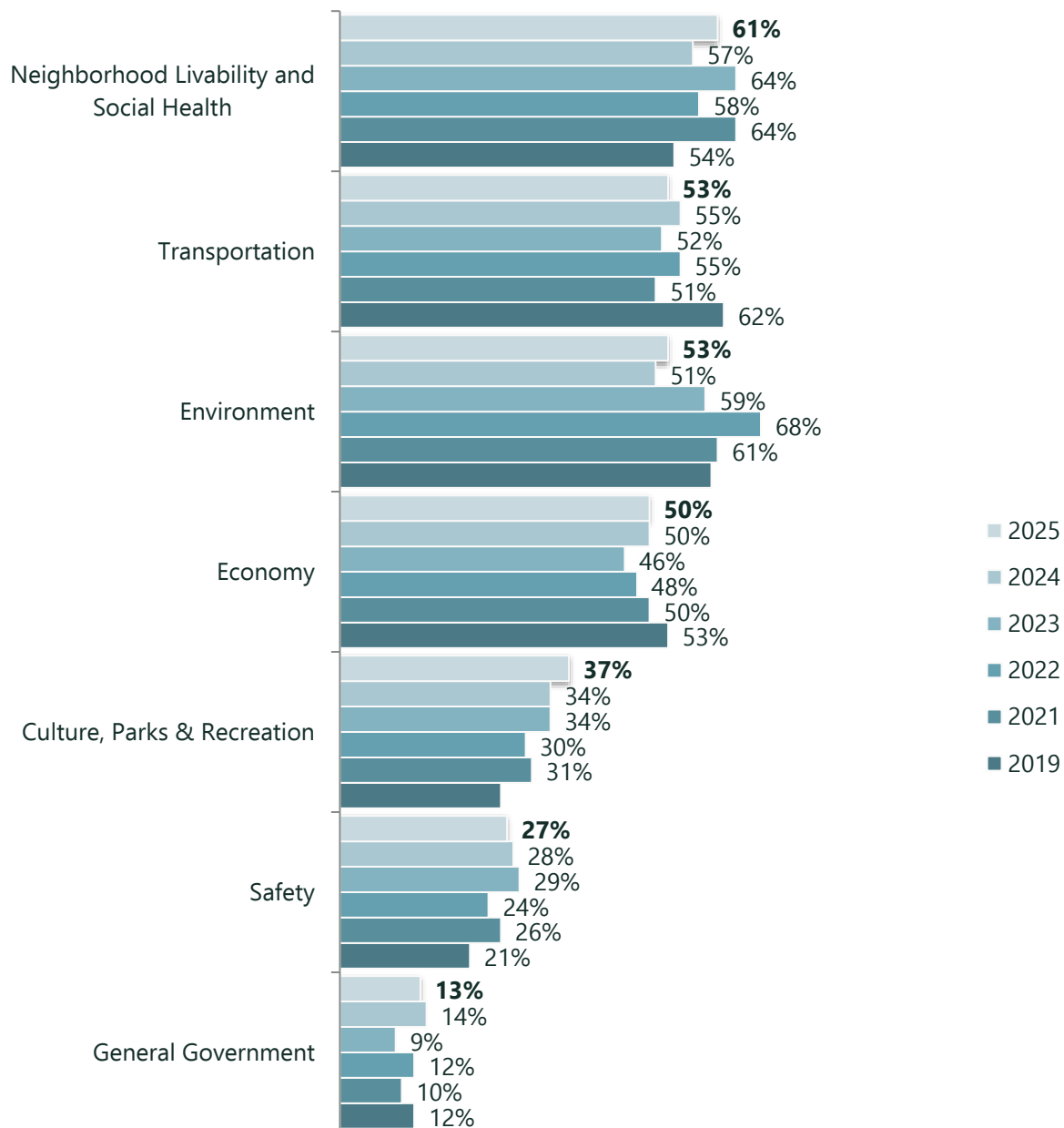
Figure 31: Budget Priorities Compared by Year

Please select the option that best describes how you think the City should address each of the following aspects of the community.		2025	2024	2023	2022	2021	2019	2018	2017	2015	2013
Economy: Includes economic planning and development activities, workforce training, childcare, education, employment opportunities	More effort	54%	57%	55%	42%	53%	40%	40%	35%	36%	44%
	Same effort	44%	39%	43%	56%	43%	55%	54%	61%	61%	53%
	Less effort	2%	4%	2%	2%	4%	5%	7%	5%	4%	2%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Environment: Includes efforts to ensure good water resources, good air quality, land conservation, smart growth, the Climate Action Plan and an attractive community	More effort	46%	47%	54%	48%	53%	50%	46%	39%	32%	37%
	Same effort	47%	47%	42%	47%	43%	47%	50%	56%	65%	59%
	Less effort	7%	6%	4%	5%	3%	3%	4%	4%	3%	4%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Neighborhood Livability and Social Health: Includes promoting good neighbor relationships, ensuring attractive neighborhoods, historic preservation, an adequate supply of quality housing for all socio-economic groups, addressing poverty and homelessness, creating an inclusive community	More effort	55%	58%	65%	60%	53%	46%	48%	43%	33%	34%
	Same effort	39%	36%	29%	35%	41%	48%	47%	52%	63%	62%
	Less effort	7%	6%	6%	5%	5%	6%	5%	6%	4%	4%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Safety: Includes police, fire, stormwater, emergency medical response, and building inspection	More effort	20%	23%	25%	18%	17%	22%	26%	22%	17%	19%
	Same effort	71%	73%	69%	77%	79%	77%	72%	76%	81%	76%
	Less effort	9%	4%	6%	5%	4%	1%	2%	2%	3%	6%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Culture, Parks & Recreation: Includes operating and improving recreational facilities, Lincoln Center, Gardens on Spring Creek and the Museum of Discovery; providing recreational, arts and cultural programs and public art; maintaining parks, trails and cemeteries; and improving natural areas	More effort	30%	26%	27%	25%	23%	25%	24%	21%	19%	22%
	Same effort	66%	71%	70%	72%	72%	71%	73%	76%	77%	74%
	Less effort	5%	3%	3%	3%	5%	4%	4%	3%	4%	4%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Transportation and Mobility: Includes transportation planning and development, maintaining roads and traffic operations, Transit operations, and bicycle and pedestrian safety, Northern Colorado Regional Airport	More effort	55%	57%	61%	55%	60%	64%	65%	61%	54%	53%
	Same effort	43%	41%	36%	43%	38%	33%	34%	35%	43%	45%
	Less effort	2%	2%	3%	3%	2%	3%	1%	4%	3%	2%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
General Government: Includes internal support functions, City management, Council, boards and commissions, volunteers, technology, communicating with community members and building maintenance and repair	More effort	20%	23%	22%	17%	23%	19%	19%	19%	19%	19%
	Same effort	72%	70%	71%	75%	71%	75%	76%	74%	76%	74%
	Less effort	8%	7%	7%	8%	6%	6%	5%	7%	5%	7%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Survey participants were asked to prioritize the same seven strategic plan areas by selecting the three they felt were most important for the city to focus on over the next five years. Neighborhood Livability and Social Health remained the most frequently mentioned area (61%), followed by Transportation (53%), Environment (53%), and Economy (50%). Lower on the list of priorities were Culture, Parks and Recreation (37%), Safety (27%), and General Government (13%). Compared to 2024, most priorities remained stable, except Neighborhood Livability and Social Health, which saw a slight increase.

Figure 32: Top Three Budget Priorities Compared by Year

Please select which three (3) should be the top priorities for the City to focus on in the next 5 years.

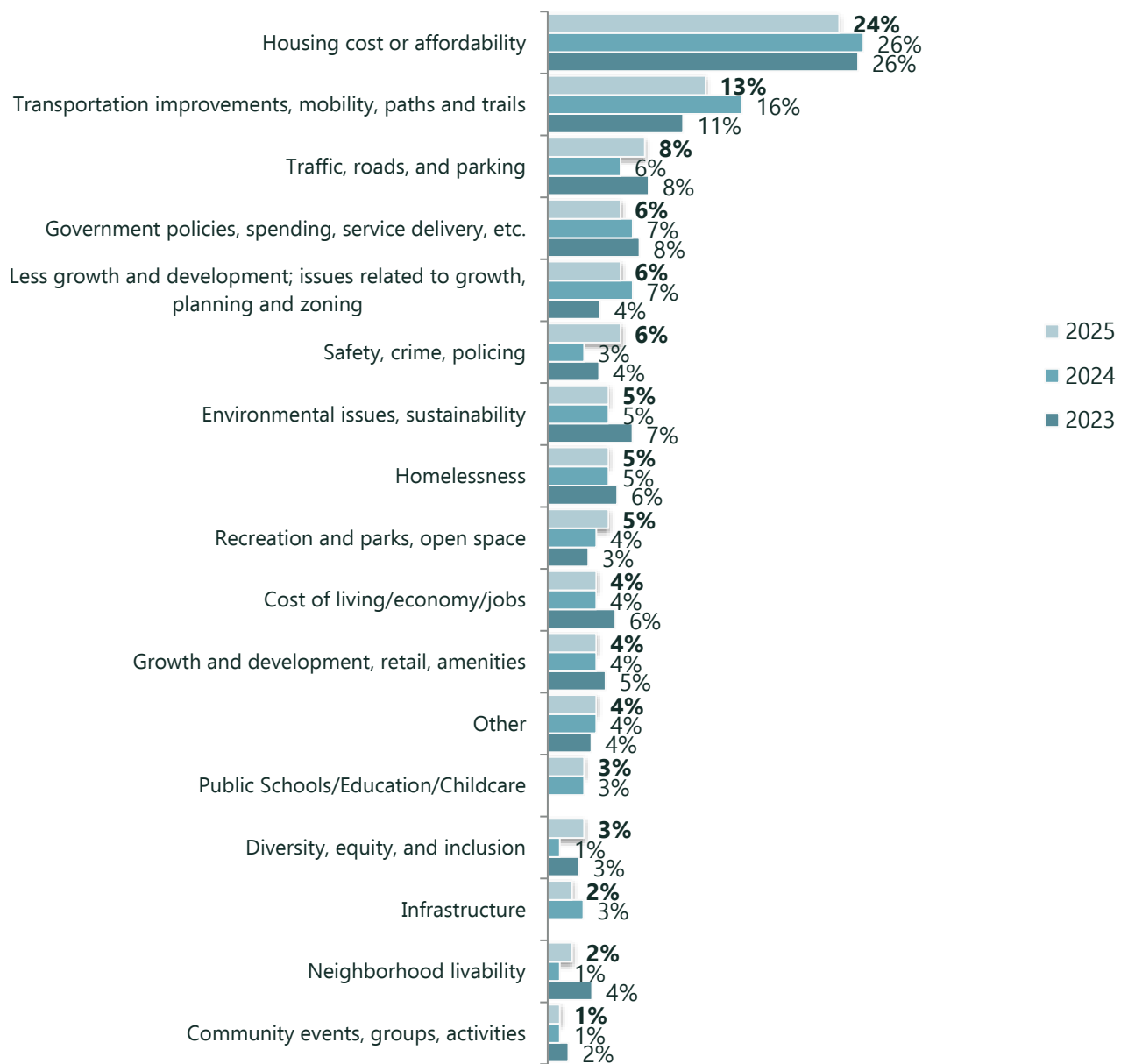


Percent selecting as either first, second, or third priority

The survey included a question asking residents to identify, in their own words, the one item or focus area the city should prioritize for improvement over the next few years. Among those who provided a written response, housing issues—such as cost and affordability—were, as in previous years, the most frequently mentioned priority, with one-quarter of respondents addressing a related concern. About 1 in 10 residents mentioned transportation improvements, mobility, or paths and trails, while a similar proportion mentioned traffic, roads, and parking. Roughly 1 in 20 commented on topics such as government policies, slowing growth, the environment, homelessness, and recreation and parks.

Figure 33: Community Member Priorities by Year

Thinking about the next few years, what is ONE item or focus area you would like the City to improve on?



Percent of respondents

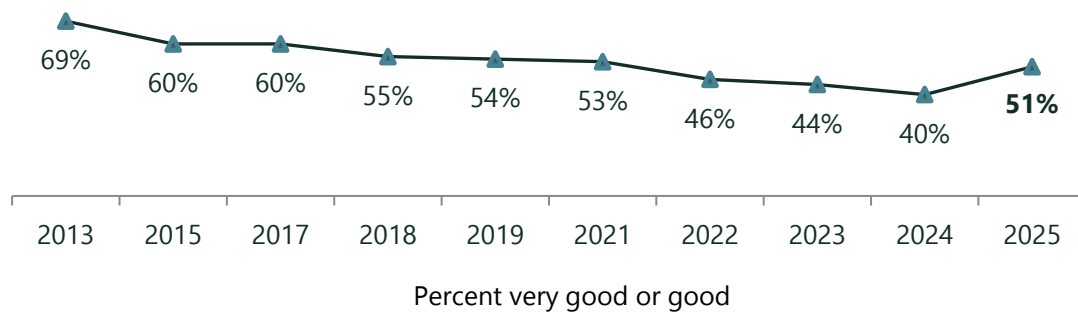
Respondents could write in their own response. The complete set of verbatim comments can be found in Appendix C: Verbatim Responses to Open-Ended Questions.

Public Information

The quality of a community is reflected not only in residents' perceptions of service performance, but also in their views of the resources available to stay informed about community news and events. About half of residents gave the city a positive rating for keeping the community informed. This rating, which had been steadily declining since the survey's inception in 2013, rebounded in 2025—reaching its highest rating since 2021.

Figure 34: Ratings of Informing Residents Compared by Year

Please rate the City's performance in the following area: Informing community members

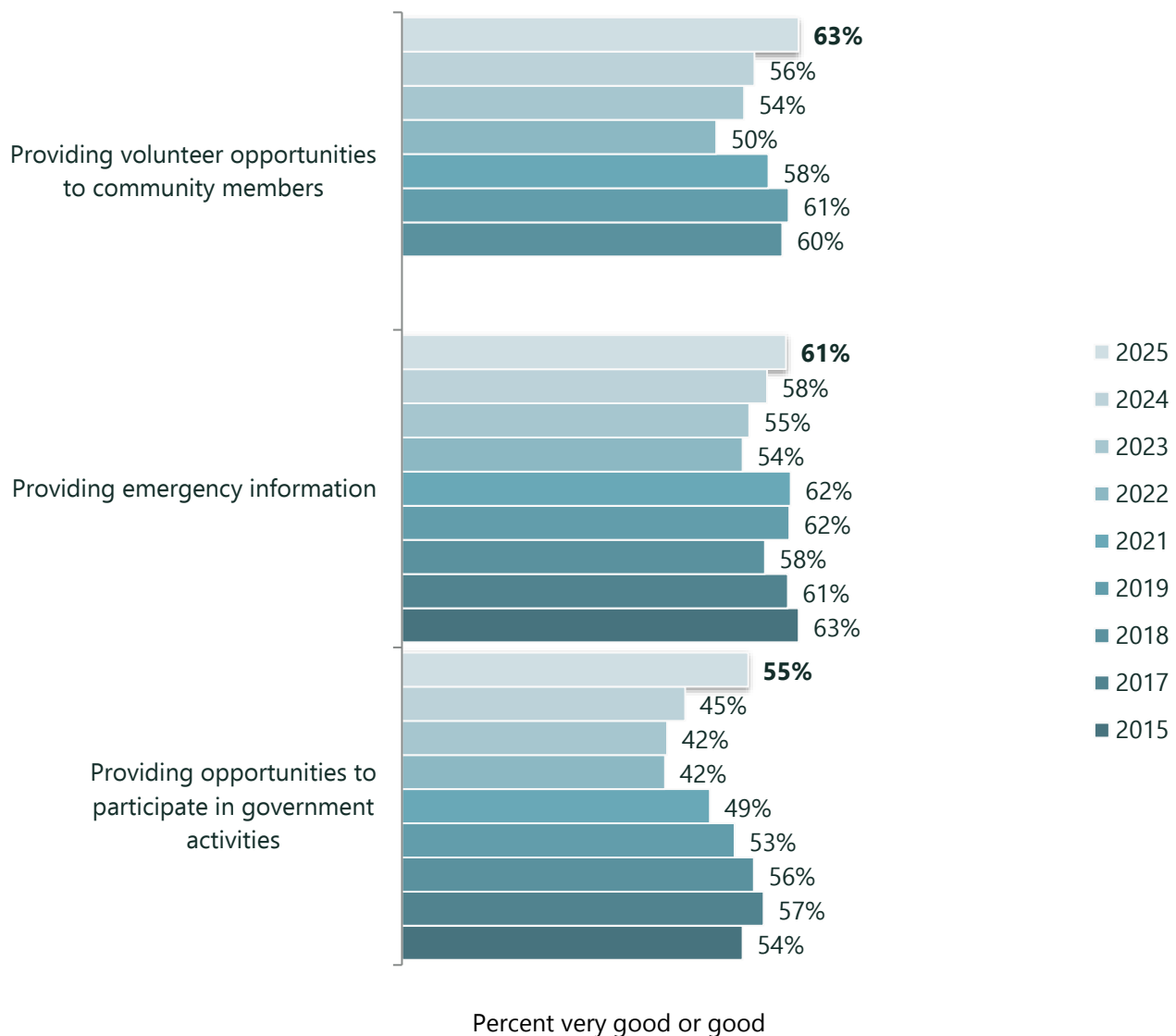


About 6 in 10 residents gave high marks to the city for providing volunteer opportunities to community members and providing emergency information. Meanwhile, about half of residents positively rated the city for providing opportunities to participate in government activities. These ratings were above those in recent years.

Fort Collins ranked similarly to both national and Front Range averages for providing volunteer opportunities to community members and providing opportunities to participate in government activities.

Figure 35: Providing Information and Opportunities to Participate Compared by Year

Please rate the City performance in each of the following areas.



About 9 in 10 residents reported using word of mouth or the city's website as information sources for city issues, services, and programs while about 7 in 10 indicated that they had used social media and the "Recreator" for information. Further, at least 6 in 10 respondents reported use of city employees or departments, newspaper, and newsletter/brochures from city departments.

Figure 36: Information Sources Used Compared by Year

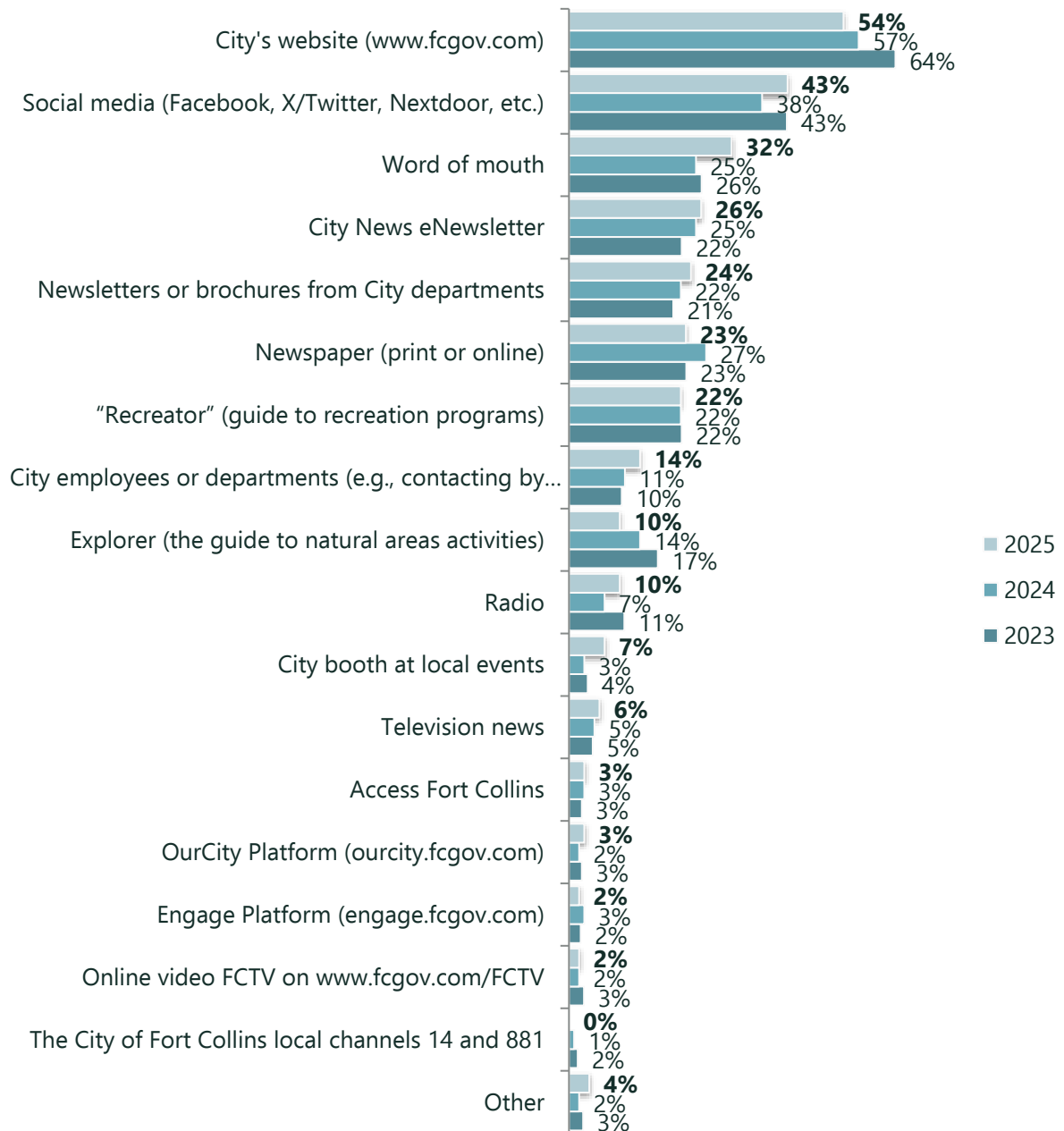
Indicate how frequently, if ever, you or other members of your household use each of the following sources for information regarding City issues, services and programs. (Percent of respondents who had ever used this as a source)	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013
Word of mouth	92%	92%	90%	88%	91%	91%	91%	90%	87%	88%
City's website (www.fcgov.com)	91%	88%	91%	86%	82%	77%	79%	79%	79%	80%
Social media (Facebook, X/Twitter, Nextdoor, etc.)	73%	72%	73%	70%	77%	65%	67%	63%	60%	55%
"Recreator" (guide to recreation programs)	69%	69%	70%	67%	67%	68%	71%	66%	70%	70%
City employees or departments (by phone, email or in person)	65%	63%	60%	60%	61%	58%	56%	57%	.	.
Newspaper (print or online)	60%	57%	57%	61%	67%	66%	67%	70%	72%	80%
Newsletters or brochures from City departments	58%	58%	58%	59%	60%	59%	59%	60%	62%	64%
City booth at local events	52%	49%	45%	39%	41%	36%	37%	38%	41%	.
Tracks and Trails (the guide to natural areas activities)	51%	69%	76%	74%	76%	67%	69%	73%	68%	.
City News eNewsletter	45%	38%	40%	35%	33%	33%	63%	65%	65%	67%
Radio	44%	45%	43%	47%	52%	50%	56%	55%	63%	69%
Television news	31%	31%	29%	35%	38%	41%	41%	45%	57%	69%
Access Fort Collins	29%	30%	28%	27%	27%	22%	22%	20%	20%	17%
OurCity Platform (ourcity.fcgov.com)	27%	23%	24%	26%	20%	16%	18%	18%	.	.
Online video FCTV on www.fcgov.com/FCTV	22%	21%	25%	19%	22%	22%	20%	19%	12%	17%
Engage Platform (engage.fcgov.com)	20%	20%	19%	17%	12%	12%	14%	.	.	.
The City of Fort Collins local channels 14 and 881	12%	12%	13%	13%	16%	12%	20%	20%	22%	30%
Other	12%	13%	11%	10%

* Prior to 2025 "Explorer (the guide to natural areas activities)" was "Tracks and Trails (the guide to natural areas activities)." Prior to 2023 "Access Fort Collins" was "City of Fort Collins mobile apps (Access Fort Collins, Digital Publications, Recreator)."

For the third time since 2023, residents were asked to indicate their top three methods for receiving information from the city about issues, services, and programs. About half of respondents indicated that one of their top preferred methods of receiving information was from the city's website, while about 4 in 10 selected social media as a preferred method. Further about one-third chose word of mouth. Newsletters and newspapers were selected by a quarter of respondents. Among the least popular preferred methods were Access Fort Collins, OurCity Platform, Engage Platform, online video FCTV, and the City of Fort Collins local channels 14 and 881.

Figure 37: Top Three Preferred Methods of Receiving Information Compared by Year

Indicate your top three (3) preferred methods of receiving information.



Percent selecting as either first, second, or third preferred method

Appendix A: Respondent Characteristics

The following tables summarize the demographic characteristics of Fort Collins's survey respondents in 2025.

Table 1: Length of Residency

About how many years have you lived in Fort Collins?	Percent of respondents
Less than 2 years	6%
2-5 years	22%
6-10 years	20%
11-20 years	17%
More than 20 years	35%
Total	100%

Table 2: Respondent Student Status

Are you a full-time or part-time student at a college or university in Fort Collins?	Percent of respondents
Yes	9%
No	91%
Total	100%

Table 3: Respondent College or University Attended

Which college or university do you attend?	Percent of respondents
Colorado State University	92%
Front Range Community College	8%
Another local college or university	0%
Total	100%

Asked only to those who indicated that they were full-time or part-time students at a college or university in Fort Collins.

Table 4: Employment Status

What is your employment status?	Percent of respondents
Working full time for pay	61%
Working part time for pay	13%
Unemployed, looking for paid work	3%
Unemployed, not looking for paid work	3%
Fully retired	20%
Total	100%

Table 5: Work in Fort Collins

Do you work inside the boundaries of Fort Collins?	Percent of respondents
Yes, outside the home	49%
Yes, from home	23%
No	29%
Total	100%

Table 6: Respondent Age

Which of the age groups below best describes you?	Percent of respondents
18-24	8%
25-34	34%
35-44	14%
45-54	14%
55-64	10%
65-74	12%
75+	8%
Total	100%

Table 7: Respondent Housing Type

Which best describes the building you live in?	Percent of respondents
One family house detached from any other houses	57%
Duplex or townhome	13%
Apartment or condominium	29%
Mobile home	1%
Other	1%
Total	100%

Table 8: Respondent Housing Tenure

Do you own or rent your residence?	Percent of respondents
Own	57%
Rent	43%
Total	100%

Table 9: Respondent Household Income

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income from all sources for all persons living in your household.)	Percent of respondents
Less than \$25,000	6%
\$25,000-\$49,999	17%
\$50,000-\$99,999	29%
\$100,000 to \$149,999	22%
\$150,000 or more	25%
Total	100%

Table 10: Respondent Gender

What is your gender?	Percent of respondents
Nonbinary	2%
Woman	49%
Man	46%
Transgender	2%
Two-Spirit	0%
Prefer to self-identify	0%
Prefer not to answer	6%

Total may exceed 100% as respondents could select more than one option.

Table 11: Respondent Sexual Orientation

Which term best describes your sexual orientation?	Percent of respondents
Asexual	4%
Bisexual	7%
Heterosexual	67%
Lesbian or gay	6%
Pansexual	3%
Queer	5%
Prefer to self-identify	0%
Prefer not to answer	13%

Total may exceed 100% as respondents could select more than one option.

Table 12: Respondent Race/Ethnicity

What is your race and/or ethnicity?	Percent of respondents
American Indian/Alaskan Native	3%
African	0%
African American/Black	3%
Asian/Asian American	5%
Hispanic/Latinx/Spanish Origin	6%
Middle Eastern/North African	1%
Native Hawaiian/Other Pacific Islander	0%
White	82%
Prefer to self-identify	3%
Prefer not to answer	8%

Total may exceed 100% as respondents could select more than one option.

Table 13: Geographic Area of Residence

Area	Percent of respondents
Northwest	13%
Northeast	13%
West Central	30%
East Central	24%
Southwest	5%
Southeast	16%
Total	100%

Table 14: Council District of Residence

District	Percent of respondents
District 1	20%
District 2	17%
District 3	14%
District 4	18%
District 5	15%
District 6	16%
Total	100%

Appendix B: Complete Survey Frequencies

The following pages contain a complete set of responses to each question on the survey. For questions that included a “don’t know” or “no opinion” response option, two tables for that question are provided: the first excludes the “don’t know” or “no opinion” responses and the second includes those response options.

Table 15: Question 1 without “no opinion” responses

Please rate Fort Collins as a community on each of the items listed below.	Very good		Good		Average		Bad		Very bad		Total	
Overall, as a place to live	60%	N=538	30%	N=272	8%	N=67	2%	N=14	0%	N=3	100%	N=895
Overall safety of community members	41%	N=368	46%	N=416	10%	N=85	3%	N=25	0%	N=4	100%	N=898
Quality of shopping opportunities	26%	N=232	32%	N=287	34%	N=306	6%	N=52	2%	N=19	100%	N=897
Quality of dining opportunities	34%	N=302	33%	N=299	26%	N=232	6%	N=51	1%	N=11	100%	N=895
Quality of entertainment opportunities	25%	N=219	42%	N=365	25%	N=214	7%	N=62	1%	N=9	100%	N=869
Availability of job opportunities	8%	N=55	27%	N=198	42%	N=306	18%	N=133	5%	N=38	100%	N=730
Availability of affordable quality housing	3%	N=26	7%	N=60	28%	N=243	33%	N=281	29%	N=253	100%	N=863
Quality of arts and cultural opportunities	24%	N=207	41%	N=355	30%	N=260	4%	N=35	0%	N=3	100%	N=860
Quality of recreational opportunities	61%	N=546	31%	N=277	6%	N=53	1%	N=12	0%	N=2	100%	N=890
Availability of quality healthcare	31%	N=261	36%	N=304	23%	N=191	7%	N=63	3%	N=29	100%	N=847
Availability of affordable quality childcare	7%	N=24	12%	N=41	26%	N=88	37%	N=125	17%	N=57	100%	N=335
Quality of public schools	30%	N=162	42%	N=232	19%	N=106	4%	N=22	5%	N=26	100%	N=549
Quality of public library services	47%	N=376	38%	N=308	14%	N=112	1%	N=4	1%	N=6	100%	N=807

Please rate Fort Collins as a community on each of the items listed below.	Very good		Good		Average		Bad		Very bad		Total	
As a place to raise children	48%	N=317	37%	N=248	12%	N=80	1%	N=8	2%	N=10	100%	N=663
As a place to retire	37%	N=249	35%	N=235	17%	N=118	7%	N=51	4%	N=26	100%	N=679
As a place to attend college	49%	N=378	37%	N=283	10%	N=80	2%	N=18	1%	N=9	100%	N=768
As a place to work	31%	N=251	46%	N=366	18%	N=145	4%	N=30	1%	N=11	100%	N=803
Openness and acceptance of the community toward people of diverse backgrounds	23%	N=201	44%	N=381	26%	N=221	5%	N=40	2%	N=17	100%	N=859
Overall appearance of the city	47%	N=423	41%	N=372	11%	N=95	1%	N=9	0%	N=2	100%	N=900
Overall quality of life in Fort Collins	44%	N=399	43%	N=385	10%	N=90	3%	N=23	1%	N=5	100%	N=901

Table 16: Question 1 with "no opinion" responses

Please rate Fort Collins as a community on each of the items listed below.	Very good		Good		Average		Bad		Very bad		No opinion		Total	
Overall, as a place to live	60%	N=538	30%	N=272	8%	N=67	2%	N=14	0%	N=3	0%	N=0	100%	N=895
Overall safety of community members	41%	N=368	46%	N=416	10%	N=85	3%	N=25	0%	N=4	0%	N=0	100%	N=898
Quality of shopping opportunities	26%	N=232	32%	N=287	34%	N=306	6%	N=52	2%	N=19	0%	N=4	100%	N=901
Quality of dining opportunities	34%	N=302	33%	N=299	26%	N=232	6%	N=51	1%	N=11	1%	N=7	100%	N=901

Please rate Fort Collins as a community on each of the items listed below.	Very good		Good		Average		Bad		Very bad		No opinion		Total	
Quality of entertainment opportunities	24%	N=219	40%	N=365	24%	N=214	7%	N=62	1%	N=9	4%	N=32	100%	N=901
Availability of job opportunities	6%	N=55	22%	N=198	34%	N=306	15%	N=133	4%	N=38	19%	N=167	100%	N=897
Availability of affordable quality housing	3%	N=26	7%	N=60	27%	N=243	31%	N=281	28%	N=253	4%	N=32	100%	N=895
Quality of arts and cultural opportunities	23%	N=207	40%	N=355	29%	N=260	4%	N=35	0%	N=3	4%	N=34	100%	N=894
Quality of recreational opportunities	61%	N=546	31%	N=277	6%	N=53	1%	N=12	0%	N=2	1%	N=10	100%	N=900
Availability of quality healthcare	29%	N=261	34%	N=304	21%	N=191	7%	N=63	3%	N=29	5%	N=49	100%	N=896
Availability of affordable quality childcare	3%	N=24	5%	N=41	10%	N=88	14%	N=125	6%	N=57	63%	N=563	100%	N=898
Quality of public schools	18%	N=162	26%	N=232	12%	N=106	3%	N=22	3%	N=26	38%	N=339	100%	N=888
Quality of public library services	42%	N=376	34%	N=308	12%	N=112	0%	N=4	1%	N=6	10%	N=90	100%	N=896

Please rate Fort Collins as a community on each of the items listed below.														
	Very good		Good		Average		Bad		Very bad		No opinion		Total	
As a place to raise children	35%	N=317	28%	N=248	9%	N=80	1%	N=8	1%	N=10	26%	N=238	100%	N=901
As a place to retire	28%	N=249	26%	N=235	13%	N=118	6%	N=51	3%	N=26	24%	N=219	100%	N=898
As a place to attend college	42%	N=378	32%	N=283	9%	N=80	2%	N=18	1%	N=9	15%	N=131	100%	N=899
As a place to work	28%	N=251	41%	N=366	16%	N=145	3%	N=30	1%	N=11	10%	N=94	100%	N=897
Openness and acceptance of the community toward people of diverse backgrounds	22%	N=201	42%	N=381	24%	N=221	4%	N=40	2%	N=17	5%	N=43	100%	N=902
Overall appearance of the city	47%	N=423	41%	N=372	10%	N=95	1%	N=9	0%	N=2	0%	N=3	100%	N=903
Overall quality of life in Fort Collins	44%	N=399	43%	N=385	10%	N=90	3%	N=23	1%	N=5	0%	N=0	100%	N=901

Table 17: Question 2 without "no opinion" responses

Please rate the quality of your neighborhood on each of the items listed below.	Very good		Good		Average		Bad		Very bad		Total	
Your neighborhood as a place to live	45%	N=409	40%	N=364	12%	N=107	1%	N=13	1%	N=6	100%	N=900
Your neighborhood as a place to raise children	39%	N=275	39%	N=270	16%	N=109	5%	N=36	1%	N=10	100%	N=700
Access within your neighborhood to everyday needs (i.e., grocery shopping, services, and amenities)	37%	N=332	33%	N=299	19%	N=170	8%	N=75	3%	N=24	100%	N=900

Table 18: Question 2 with "no opinion" responses

Please rate the quality of your neighborhood on each of the items listed below.	Very good		Good		Average		Bad		Very bad		No opinion		Total	
Your neighborhood as a place to live	45%	N=409	40%	N=364	12%	N=107	1%	N=13	1%	N=6	0%	N=3	100%	N=903
Your neighborhood as a place to raise children	30%	N=275	30%	N=270	12%	N=109	4%	N=36	1%	N=10	22%	N=201	100%	N=901
Access within your neighborhood to everyday needs (i.e., grocery shopping, services, and amenities)	37%	N=332	33%	N=299	19%	N=170	8%	N=75	3%	N=24	0%	N=2	100%	N=902

Table 19: Question 3 without "don't know" responses

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Total	
Recommend living in Fort Collins to someone who asks	53%	N=476	34%	N=303	7%	N=61	6%	N=50	100%	N=890
Remain in Fort Collins for the next five years	63%	N=551	24%	N=215	6%	N=56	7%	N=57	100%	N=879

Table 20: Question 3 with "don't know" responses

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know		Total	
Recommend living in Fort Collins to someone who asks	53%	N=476	34%	N=303	7%	N=61	6%	N=50	1%	N=13	100%	N=903
Remain in Fort Collins for the next five years	61%	N=551	24%	N=215	6%	N=56	6%	N=57	3%	N=23	100%	N=902

Table 21: Question 4 without "don't know" responses

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Fort Collins?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Visited a neighborhood park or City park	37%	N=338	34%	N=308	24%	N=220	4%	N=35	100%	N=901
Attended a neighborhood-sponsored event	1%	N=6	6%	N=55	36%	N=325	57%	N=510	100%	N=897
Attended a government-organized event (open house, City Council session, forum, etc.)	0%	N=3	3%	N=23	33%	N=298	64%	N=572	100%	N=896
Carpooled with other adults or children instead of driving alone	14%	N=127	24%	N=212	25%	N=226	37%	N=329	100%	N=894
Volunteered your time in Fort Collins	9%	N=79	18%	N=166	31%	N=282	41%	N=372	100%	N=899
Talked to or visited with your immediate neighbors	37%	N=330	31%	N=281	22%	N=198	10%	N=89	100%	N=899
Done a favor for a neighbor	13%	N=119	27%	N=247	38%	N=342	21%	N=192	100%	N=901
Visited a locally owned business operating within the city	48%	N=431	38%	N=345	12%	N=112	1%	N=13	100%	N=902

Table 22: Question 4 with "don't know" responses

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Fort Collins?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Visited a neighborhood park or City park	37%	N=338	34%	N=308	24%	N=220	4%	N=35	100%	N=901
Attended a neighborhood-sponsored event	1%	N=6	6%	N=55	36%	N=325	57%	N=510	100%	N=897
Attended a government-organized event (open house, City Council session, forum, etc.)	0%	N=3	3%	N=23	33%	N=298	64%	N=572	100%	N=896
Carpooled with other adults or children instead of driving alone	14%	N=127	24%	N=212	25%	N=226	37%	N=329	100%	N=894
Volunteered your time in Fort Collins	9%	N=79	18%	N=166	31%	N=282	41%	N=372	100%	N=899
Talked to or visited with your immediate neighbors	37%	N=330	31%	N=281	22%	N=198	10%	N=89	100%	N=899
Done a favor for a neighbor	13%	N=119	27%	N=247	38%	N=342	21%	N=192	100%	N=901

Table 23: Question 5

In the last 20 years, how often have you moved to a different place of residence in Fort Collins?	Percent	Number
2+ times a year	0%	N=4
About once a year	6%	N=56
Every 2-4 years	23%	N=210
Every 5-7 years	13%	N=115
Every 8-10 years	8%	N=74
Every 11-15 years	6%	N=52
16-20 years	5%	N=44
I have not relocated in the last 20 years	15%	N=132
I have not relocated within the City	24%	N=212
Total	100%	N=899

Table 24: Question 6 without "no opinion" responses

Please tell us how safe you feel in or on each of the following in Fort Collins.	Always safe		Usually safe		Sometimes safe sometimes unsafe		Usually unsafe		Always unsafe		Total	
Downtown Fort Collins during the day	61%	N=542	32%	N=284	6%	N=58	1%	N=5	1%	N=5	100%	N=894
Downtown Fort Collins at night	18%	N=158	51%	N=442	22%	N=193	6%	N=54	2%	N=14	100%	N=860
Your neighborhood during the day	76%	N=679	21%	N=190	2%	N=20	1%	N=8	0%	N=1	100%	N=898
Your neighborhood at night	42%	N=379	45%	N=405	10%	N=86	2%	N=20	0%	N=3	100%	N=893
Parks	36%	N=311	52%	N=448	11%	N=96	1%	N=8	0%	N=2	100%	N=865
Natural areas/open spaces	39%	N=330	48%	N=407	12%	N=105	1%	N=7	0%	N=3	100%	N=852
Recreation facilities	51%	N=385	41%	N=309	7%	N=55	0%	N=3	0%	N=3	100%	N=756
Trails	35%	N=293	50%	N=418	13%	N=111	1%	N=8	0%	N=3	100%	N=834
Fort Collins overall during the day	51%	N=457	42%	N=381	6%	N=55	0%	N=4	0%	N=3	100%	N=901
Fort Collins overall at night	15%	N=133	58%	N=510	23%	N=199	4%	N=34	1%	N=7	100%	N=883
Transfort/MAX	21%	N=102	45%	N=214	27%	N=130	5%	N=22	2%	N=11	100%	N=479

Table 25: Question 6 with "no opinion" responses

Please tell us how safe you feel in or on each of the following in Fort Collins.					Sometimes safe sometimes unsafe		Usually unsafe		Always unsafe		No opinion		Total	
	Always safe		Usually safe											
Downtown Fort Collins during the day	60%	N=542	32%	N=284	6%	N=58	1%	N=5	1%	N=5	1%	N=5	100%	N=898
Downtown Fort Collins at night	17%	N=158	49%	N=442	21%	N=193	6%	N=54	2%	N=14	5%	N=41	100%	N=901
Your neighborhood during the day	76%	N=679	21%	N=190	2%	N=20	1%	N=8	0%	N=1	0%	N=0	100%	N=898
Your neighborhood at night	42%	N=379	45%	N=405	10%	N=86	2%	N=20	0%	N=3	1%	N=10	100%	N=904
Parks	35%	N=311	50%	N=448	11%	N=96	1%	N=8	0%	N=2	4%	N=34	100%	N=900
Natural areas/open spaces	37%	N=330	45%	N=407	12%	N=105	1%	N=7	0%	N=3	5%	N=47	100%	N=899
Recreation facilities	43%	N=385	34%	N=309	6%	N=55	0%	N=3	0%	N=3	16%	N=145	100%	N=901
Trails	33%	N=293	47%	N=418	12%	N=111	1%	N=8	0%	N=3	7%	N=64	100%	N=898
Fort Collins overall during the day	51%	N=457	42%	N=381	6%	N=55	0%	N=4	0%	N=3	0%	N=0	100%	N=901
Fort Collins overall at night	15%	N=133	57%	N=510	22%	N=199	4%	N=34	1%	N=7	2%	N=18	100%	N=901
Transfort/MAX	11%	N=102	24%	N=214	14%	N=130	2%	N=22	1%	N=11	47%	N=422	100%	N=901

Table 26: Question 7 without "no opinion" responses

Please rate the quality of each of the following in Fort Collins.	Very good		Good		Average		Bad		Very bad		Total	
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	31%	N=194	42%	N=266	21%	N=132	3%	N=20	3%	N=20	100%	N=632
Disaster response and restoration of services	30%	N=175	44%	N=252	22%	N=127	2%	N=14	2%	N=10	100%	N=579
Fire prevention/education/outreach	30%	N=204	39%	N=264	24%	N=159	4%	N=25	3%	N=20	100%	N=673
EMS/Fire response time	48%	N=276	38%	N=215	12%	N=70	1%	N=5	1%	N=3	100%	N=570
EMS/Fire services overall	49%	N=298	39%	N=236	11%	N=67	0%	N=0	0%	N=3	100%	N=605
Crime prevention	14%	N=101	40%	N=280	33%	N=227	9%	N=63	4%	N=25	100%	N=696
Police patrol	16%	N=117	36%	N=270	36%	N=267	7%	N=54	4%	N=33	100%	N=740
Traffic enforcement	11%	N=91	30%	N=238	33%	N=265	16%	N=128	9%	N=73	100%	N=795
Police visibility	17%	N=141	34%	N=276	38%	N=308	7%	N=53	4%	N=32	100%	N=809
Police response time	25%	N=105	36%	N=151	29%	N=122	7%	N=28	4%	N=17	100%	N=423
Police services overall	18%	N=121	41%	N=282	33%	N=225	5%	N=34	4%	N=26	100%	N=689
Code enforcement (weeds, rubbish/trash, etc.)	15%	N=103	36%	N=245	36%	N=243	9%	N=63	4%	N=30	100%	N=685
Noise enforcement	10%	N=64	31%	N=192	36%	N=228	13%	N=80	10%	N=63	100%	N=627
Animal control	18%	N=107	40%	N=246	33%	N=202	6%	N=36	3%	N=19	100%	N=610
Business property maintenance	19%	N=127	49%	N=331	27%	N=182	3%	N=22	1%	N=8	100%	N=671
Residential property maintenance	15%	N=112	51%	N=369	29%	N=211	4%	N=28	1%	N=9	100%	N=728
Natural Areas and Park Ranger services	52%	N=410	36%	N=287	11%	N=85	1%	N=6	1%	N=6	100%	N=795

Table 27: Question 7 with "no opinion" responses

Please rate the quality of each of the following in Fort Collins.	Very good		Good		Average		Bad		Very bad		No opinion		Total	
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	22%	N=194	30%	N=266	15%	N=132	2%	N=20	2%	N=20	29%	N=258	100%	N=890
Disaster response and restoration of services	20%	N=175	28%	N=252	14%	N=127	2%	N=14	1%	N=10	35%	N=318	100%	N=896
Fire prevention/education/outreach	23%	N=204	30%	N=264	18%	N=159	3%	N=25	2%	N=20	25%	N=222	100%	N=895
EMS/Fire response time	31%	N=276	24%	N=215	8%	N=70	1%	N=5	0%	N=3	36%	N=318	100%	N=887
EMS/Fire services overall	34%	N=298	26%	N=236	8%	N=67	0%	N=0	0%	N=3	32%	N=285	100%	N=890
Crime prevention	11%	N=101	31%	N=280	25%	N=227	7%	N=63	3%	N=25	22%	N=196	100%	N=892
Police patrol	13%	N=117	30%	N=270	30%	N=267	6%	N=54	4%	N=33	17%	N=148	100%	N=888
Traffic enforcement	10%	N=91	27%	N=238	30%	N=265	14%	N=128	8%	N=73	11%	N=99	100%	N=894
Police visibility	16%	N=141	31%	N=276	34%	N=308	6%	N=53	4%	N=32	10%	N=86	100%	N=895
Police response time	12%	N=105	17%	N=151	14%	N=122	3%	N=28	2%	N=17	52%	N=464	100%	N=887
Police services overall	14%	N=121	32%	N=282	25%	N=225	4%	N=34	3%	N=26	22%	N=199	100%	N=888
Code enforcement (weeds, rubbish/trash, etc.)	12%	N=103	27%	N=245	27%	N=243	7%	N=63	3%	N=30	23%	N=207	100%	N=892
Noise enforcement	7%	N=64	22%	N=192	26%	N=228	9%	N=80	7%	N=63	30%	N=264	100%	N=891
Animal control	12%	N=107	28%	N=246	23%	N=202	4%	N=36	2%	N=19	31%	N=280	100%	N=890
Business property maintenance	14%	N=127	37%	N=331	21%	N=182	3%	N=22	1%	N=8	24%	N=213	100%	N=884
Residential property maintenance	13%	N=112	41%	N=369	24%	N=211	3%	N=28	1%	N=9	19%	N=166	100%	N=895
Natural Areas and Park Ranger services	46%	N=410	32%	N=287	9%	N=85	1%	N=6	1%	N=6	12%	N=105	100%	N=900

Table 28: Question 8 without "no opinion" responses

Please rate the following areas of transportation in Fort Collins.	Very good		Good		Average		Bad		Very bad		Total	
Ease of travel by car	21%	N=188	39%	N=349	30%	N=269	6%	N=50	4%	N=34	100%	N=890
Ease of traveling by public transportation	8%	N=51	32%	N=216	29%	N=195	21%	N=140	9%	N=63	100%	N=665
Ease of walking	26%	N=234	40%	N=359	21%	N=187	9%	N=81	3%	N=29	100%	N=889
Accessibility for people with disabilities (e.g., people with low vision or in wheelchairs)	11%	N=58	34%	N=173	35%	N=174	13%	N=67	6%	N=32	100%	N=504
Ease of travel by bicycle	49%	N=409	35%	N=293	10%	N=84	4%	N=32	1%	N=8	100%	N=826
Availability of parking Downtown	15%	N=131	33%	N=290	31%	N=270	14%	N=119	7%	N=60	100%	N=870
Traffic flow	6%	N=52	30%	N=265	39%	N=346	16%	N=146	9%	N=79	100%	N=887
Street maintenance	21%	N=185	45%	N=401	27%	N=238	5%	N=43	2%	N=22	100%	N=890
Availability of electric vehicle charging stations	10%	N=26	29%	N=72	32%	N=81	18%	N=46	10%	N=25	100%	N=250
Northern Colorado Regional Airport/Shuttle Service	25%	N=127	42%	N=209	24%	N=118	7%	N=32	3%	N=13	100%	N=499
Safety from motor vehicle accidents when walking, biking or using public transportation	8%	N=70	36%	N=301	36%	N=300	13%	N=105	6%	N=52	100%	N=829

Table 29: Question 8 with "no opinion" responses

Please rate the following areas of transportation in Fort Collins.	Very good		Good		Average		Bad		Very bad		No opinion		Total	
Ease of travel by car	21%	N=188	39%	N=349	30%	N=269	6%	N=50	4%	N=34	0%	N=4	100%	N=894
Ease of traveling by public transportation	6%	N=51	24%	N=216	22%	N=195	16%	N=140	7%	N=63	26%	N=232	100%	N=897
Ease of walking	26%	N=234	40%	N=359	21%	N=187	9%	N=81	3%	N=29	1%	N=6	100%	N=896
Accessibility for people with disabilities (e.g., people with low vision or in wheelchairs)	6%	N=58	19%	N=173	20%	N=174	8%	N=67	4%	N=32	43%	N=385	100%	N=890
Ease of travel by bicycle	46%	N=409	33%	N=293	9%	N=84	4%	N=32	1%	N=8	8%	N=68	100%	N=894
Availability of parking Downtown	15%	N=131	32%	N=290	30%	N=270	13%	N=119	7%	N=60	3%	N=28	100%	N=898
Traffic flow	6%	N=52	29%	N=265	38%	N=346	16%	N=146	9%	N=79	1%	N=12	100%	N=899
Street maintenance	21%	N=185	45%	N=401	27%	N=238	5%	N=43	2%	N=22	1%	N=8	100%	N=897
Availability of electric vehicle charging stations	3%	N=26	8%	N=72	9%	N=81	5%	N=46	3%	N=25	72%	N=650	100%	N=900
Northern Colorado Regional Airport/ Shuttle Service	14%	N=127	23%	N=209	13%	N=118	4%	N=32	1%	N=13	44%	N=392	100%	N=891

Please rate the following areas of transportation in Fort Collins.	Very good		Good		Average		Bad		Very bad		No opinion		Total	
Safety from motor vehicle accidents when walking, biking or using public transportation	8%	N=70	34%	N=301	33%	N=300	12%	N=105	6%	N=52	8%	N=70	100%	N=898

Table 30: Question 9 without "no opinion" responses

Thinking about all aspects of your utility services provided by Fort Collins Utilities (which may include electric, water, wastewater and stormwater services), please rate each of the following:	Very good		Good		Average		Bad		Very bad		Total	
The overall quality of Fort Collins Utilities	44%	N=378	38%	N=327	15%	N=129	2%	N=14	1%	N=11	100%	N=859
Your overall impression of Fort Collins Utilities	40%	N=352	38%	N=329	18%	N=161	2%	N=19	2%	N=14	100%	N=875

Table 31: Question 9 with "no opinion" responses

Thinking about all aspects of your utility services provided by Fort Collins Utilities (which may include electric, water, wastewater and stormwater services), please rate each of the following:	Very good		Good		Average		Bad		Very bad		No opinion		Total	
The overall quality of Fort Collins Utilities	43%	N=378	37%	N=327	15%	N=129	2%	N=14	1%	N=11	3%	N=30	100%	N=889
Your overall impression of Fort Collins Utilities	39%	N=352	37%	N=329	18%	N=161	2%	N=19	2%	N=14	3%	N=24	100%	N=900

Table 32: Question 10 without "don't know" responses

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Total	
Sign up for Connexion internet, TV or phone service when available to you	63%	N=487	14%	N=112	7%	N=54	16%	N=126	100%	N=779
Recommend Connexion service to a friend, relative or colleague	58%	N=376	18%	N=115	6%	N=36	18%	N=117	100%	N=644

Table 33: Question 10 with "don't know" responses

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know		Total	
Sign up for Connexion internet, TV or phone service when available to you	54%	N=487	12%	N=112	6%	N=54	14%	N=126	13%	N=119	100%	N=898
Recommend Connexion service to a friend, relative or colleague	42%	N=376	13%	N=115	4%	N=36	13%	N=117	28%	N=255	100%	N=898

Table 34: Question 11 without "no opinion" responses

Please rate the quality of the environment in Fort Collins on each of the items listed below.	Very good		Good		Average		Bad		Very bad		Total	
Air quality	19%	N=162	46%	N=401	24%	N=211	10%	N=90	2%	N=14	100%	N=878
Recycling programs	27%	N=236	46%	N=403	19%	N=170	6%	N=52	2%	N=14	100%	N=875
Conservation efforts	28%	N=230	49%	N=406	19%	N=158	4%	N=29	1%	N=8	100%	N=831
Overall quality of environment	30%	N=263	53%	N=469	14%	N=124	2%	N=20	0%	N=3	100%	N=879

Table 35: Question 11 with "no opinion" responses

Please rate the quality of the environment in Fort Collins on each of the items listed below.	Very good		Good		Average		Bad		Very bad		No opinion		Total	
Air quality	18%	N=162	45%	N=401	24%	N=211	10%	N=90	2%	N=14	2%	N=19	100%	N=897
Recycling programs	26%	N=236	45%	N=403	19%	N=170	6%	N=52	2%	N=14	3%	N=23	100%	N=899
Conservation efforts	26%	N=230	45%	N=406	18%	N=158	3%	N=29	1%	N=8	7%	N=65	100%	N=896
Overall quality of environment	29%	N=263	52%	N=469	14%	N=124	2%	N=20	0%	N=3	2%	N=15	100%	N=893

Table 36: Question 12 without "no opinion" responses

Please rate the quality of each of the programs or facilities listed below.	Very good		Good		Average		Bad		Very bad		Total	
Natural areas and open space	63%	N=553	30%	N=260	5%	N=42	1%	N=11	1%	N=5	100%	N=871
Trails	68%	N=585	28%	N=239	4%	N=35	1%	N=7	0%	N=0	100%	N=865
Parks Overall	59%	N=521	35%	N=310	6%	N=55	1%	N=5	0%	N=0	100%	N=891
Parks in my neighborhood	46%	N=394	35%	N=305	14%	N=125	4%	N=31	1%	N=8	100%	N=864
Dog parks	22%	N=97	42%	N=183	27%	N=119	6%	N=28	3%	N=14	100%	N=440
Timberline Recycling Center	46%	N=289	43%	N=272	11%	N=70	1%	N=4	0%	N=1	100%	N=636
Cemeteries	41%	N=141	45%	N=156	13%	N=47	0%	N=1	1%	N=2	100%	N=348
Golf courses	40%	N=128	42%	N=136	16%	N=51	1%	N=3	1%	N=4	100%	N=321
Athletic fields	29%	N=134	49%	N=230	19%	N=87	3%	N=14	0%	N=2	100%	N=467
Northside Aztlan Community Center	37%	N=157	46%	N=195	12%	N=52	3%	N=13	1%	N=3	100%	N=421
Fort Collins Senior Center	36%	N=169	51%	N=238	11%	N=52	1%	N=3	1%	N=3	100%	N=465
Edora Pool Ice Center (EPIC)	34%	N=163	45%	N=216	17%	N=83	3%	N=14	0%	N=0	100%	N=476

Please rate the quality of each of the programs or facilities listed below.	Very good		Good		Average		Bad		Very bad		Total	
Foothills Activity Center	30%	N=87	49%	N=142	17%	N=50	4%	N=13	0%	N=0	100%	N=292
Mulberry Pool	20%	N=69	42%	N=146	25%	N=85	11%	N=40	2%	N=6	100%	N=345
The Farm at Lee Martinez Park	41%	N=207	46%	N=233	11%	N=55	2%	N=8	0%	N=1	100%	N=505
The Gardens on Spring Creek	57%	N=402	38%	N=269	5%	N=34	0%	N=2	0%	N=1	100%	N=709
Pottery studio	45%	N=84	41%	N=76	10%	N=19	2%	N=4	1%	N=1	100%	N=184
Art in Public Places program	49%	N=314	39%	N=246	10%	N=64	1%	N=8	1%	N=4	100%	N=636
Lincoln Center programs	40%	N=271	43%	N=294	14%	N=96	2%	N=11	1%	N=5	100%	N=675
Fort Collins Museum of Discovery	51%	N=314	36%	N=224	12%	N=74	1%	N=5	0%	N=3	100%	N=620
Adult recreation programs	28%	N=137	45%	N=221	23%	N=113	2%	N=11	1%	N=6	100%	N=489
Senior recreation programs	35%	N=110	43%	N=132	19%	N=59	2%	N=6	1%	N=3	100%	N=311
Youth/teen recreation programs	32%	N=91	43%	N=122	19%	N=53	4%	N=11	2%	N=6	100%	N=282

Table 37: Question 12 with "no opinion" responses

Please rate the quality of each of the programs or facilities listed below.	Very good		Good		Average		Bad		Very bad		No opinion		Total	
Natural areas and open space	62%	N=553	29%	N=260	5%	N=42	1%	N=11	1%	N=5	2%	N=15	100%	N=886
Trails	65%	N=585	27%	N=239	4%	N=35	1%	N=7	0%	N=0	4%	N=32	100%	N=897
Parks Overall	58%	N=521	35%	N=310	6%	N=55	1%	N=5	0%	N=0	1%	N=7	100%	N=897
Parks in my neighborhood	44%	N=394	34%	N=305	14%	N=125	4%	N=31	1%	N=8	3%	N=30	100%	N=895
Dog parks	11%	N=97	20%	N=183	13%	N=119	3%	N=28	2%	N=14	51%	N=456	100%	N=896

Please rate the quality of each of the programs or facilities listed below.	Very good		Good		Average		Bad		Very bad		No opinion		Total	
Timberline Recycling Center	32%	N=289	30%	N=272	8%	N=70	0%	N=4	0%	N=1	29%	N=256	100%	N=892
Cemeteries	16%	N=141	17%	N=156	5%	N=47	0%	N=1	0%	N=2	61%	N=548	100%	N=896
Golf courses	14%	N=128	15%	N=136	6%	N=51	0%	N=3	0%	N=4	64%	N=570	100%	N=891
Athletic fields	15%	N=134	26%	N=230	10%	N=87	2%	N=14	0%	N=2	47%	N=417	100%	N=883
Northside Aztlan Community Center	18%	N=157	22%	N=195	6%	N=52	1%	N=13	0%	N=3	53%	N=472	100%	N=893
Fort Collins Senior Center	19%	N=169	27%	N=238	6%	N=52	0%	N=3	0%	N=3	47%	N=420	100%	N=885
Edora Pool Ice Center (EPIC)	18%	N=163	24%	N=216	9%	N=83	2%	N=14	0%	N=0	47%	N=418	100%	N=894
Foothills Activity Center	10%	N=87	16%	N=142	6%	N=50	1%	N=13	0%	N=0	67%	N=603	100%	N=895
Mulberry Pool	8%	N=69	16%	N=146	10%	N=85	4%	N=40	1%	N=6	61%	N=542	100%	N=887
The Farm at Lee Martinez Park	23%	N=207	26%	N=233	6%	N=55	1%	N=8	0%	N=1	43%	N=380	100%	N=885
The Gardens on Spring Creek	45%	N=402	30%	N=269	4%	N=34	0%	N=2	0%	N=1	21%	N=187	100%	N=896
Pottery studio	9%	N=84	9%	N=76	2%	N=19	0%	N=4	0%	N=1	79%	N=704	100%	N=888
Art in Public Places program	36%	N=314	28%	N=246	7%	N=64	1%	N=8	0%	N=4	28%	N=248	100%	N=884
Lincoln Center programs	30%	N=271	33%	N=294	11%	N=96	1%	N=11	1%	N=5	24%	N=217	100%	N=893
Fort Collins Museum of Discovery	35%	N=314	25%	N=224	8%	N=74	1%	N=5	0%	N=3	31%	N=276	100%	N=896
Adult recreation programs	15%	N=137	25%	N=221	13%	N=113	1%	N=11	1%	N=6	45%	N=408	100%	N=897

Please rate the quality of each of the programs or facilities listed below.	Very good		Good		Average		Bad		Very bad		No opinion		Total	
Senior recreation programs	12%	N=110	15%	N=132	7%	N=59	1%	N=6	0%	N=3	65%	N=578	100%	N=890
Youth/teen recreation programs	10%	N=91	14%	N=122	6%	N=53	1%	N=11	1%	N=6	68%	N=613	100%	N=895

Table 38: Question 13 without "no opinion" responses

Please rate the City's performance in each of the following areas.	Very good		Good		Average		Bad		Very bad		Total	
Managing and planning for growth	9%	N=69	31%	N=245	36%	N=286	18%	N=140	7%	N=55	100%	N=795
Balancing development and growth while maintaining the character and identity of the City and neighborhoods	9%	N=78	40%	N=330	29%	N=244	14%	N=115	8%	N=63	100%	N=830
Efficient operation of programs and services	15%	N=112	45%	N=341	30%	N=225	8%	N=61	2%	N=17	100%	N=757
Encouraging sustainability in the community	22%	N=180	41%	N=331	28%	N=224	7%	N=55	3%	N=21	100%	N=810
Partnering with the community to address climate change	16%	N=115	34%	N=243	29%	N=206	15%	N=103	6%	N=40	100%	N=707
Overall direction of the City	17%	N=142	46%	N=391	23%	N=197	8%	N=70	5%	N=42	100%	N=842
Promotion of the social health of Fort Collins (Human Services, Affordable Housing, Homelessness, Equity & Inclusion, etc.)	11%	N=86	31%	N=247	32%	N=259	17%	N=140	9%	N=76	100%	N=808
Promotion of the health of the environment of Fort Collins	18%	N=149	44%	N=369	26%	N=215	8%	N=70	3%	N=29	100%	N=831

Please rate the City's performance in each of the following areas.	Very good		Good		Average		Bad		Very bad		Total	
Promotion of the economic health of Fort Collins	13%	N=99	35%	N=270	35%	N=269	12%	N=89	5%	N=38	100%	N=766
Support of businesses	14%	N=97	41%	N=291	31%	N=218	11%	N=75	3%	N=23	100%	N=703
Encouraging a variety of businesses	15%	N=112	36%	N=259	31%	N=226	13%	N=94	5%	N=36	100%	N=727
Retaining existing businesses	5%	N=38	27%	N=187	42%	N=295	19%	N=135	6%	N=45	100%	N=699
Attracting new businesses	8%	N=54	34%	N=223	36%	N=238	15%	N=97	6%	N=41	100%	N=653
Welcoming community member involvement	21%	N=151	39%	N=286	27%	N=198	9%	N=64	4%	N=28	100%	N=727
Listening to community members	17%	N=121	33%	N=227	29%	N=200	13%	N=88	9%	N=62	100%	N=699
Informing community members	14%	N=110	37%	N=297	30%	N=239	14%	N=112	5%	N=37	100%	N=795
Providing opportunities to participate in government activities	18%	N=121	37%	N=254	31%	N=209	10%	N=69	4%	N=30	100%	N=683
Providing volunteer opportunities to community members	24%	N=165	38%	N=259	29%	N=198	5%	N=31	3%	N=21	100%	N=674
Providing emergency information	16%	N=114	44%	N=310	30%	N=208	7%	N=52	2%	N=17	100%	N=701
Ensuring all community members can access and participate in City programs and services	18%	N=120	40%	N=267	31%	N=202	7%	N=48	4%	N=24	100%	N=662
Respecting all community members regardless of race/ethnic background, gender, religion, age, disability, sexual orientation, or marital status	27%	N=206	42%	N=318	23%	N=173	4%	N=27	4%	N=30	100%	N=753
Creating a welcoming, inclusive community where all community members feel a sense of belonging	27%	N=205	41%	N=316	22%	N=171	7%	N=55	3%	N=25	100%	N=771

Table 39: Question 13 with "no opinion" responses

Please rate the City's performance in each of the following areas.	Very good		Good		Average		Bad		Very bad		No opinion		Total	
Managing and planning for growth	8%	N=69	28%	N=245	33%	N=286	16%	N=140	6%	N=55	9%	N=80	100%	N=875
Balancing development and growth while maintaining the character and identity of the City and neighborhoods	9%	N=78	37%	N=330	27%	N=244	13%	N=115	7%	N=63	7%	N=67	100%	N=897
Efficient operation of programs and services	13%	N=112	38%	N=341	25%	N=225	7%	N=61	2%	N=17	16%	N=139	100%	N=896
Encouraging sustainability in the community	20%	N=180	37%	N=331	25%	N=224	6%	N=55	2%	N=21	8%	N=73	100%	N=883
Partnering with the community to address climate change	13%	N=115	27%	N=243	23%	N=206	12%	N=103	4%	N=40	21%	N=186	100%	N=893
Overall direction of the City	16%	N=142	44%	N=391	22%	N=197	8%	N=70	5%	N=42	5%	N=45	100%	N=887
Promotion of the social health of Fort Collins (Human Services, Affordable Housing, Homelessness, Equity & Inclusion, etc.)	10%	N=86	27%	N=247	29%	N=259	16%	N=140	8%	N=76	10%	N=89	100%	N=897

Please rate the City's performance in each of the following areas.														
	Very good		Good		Average		Bad		Very bad		No opinion		Total	
Promotion of the health of the environment of Fort Collins	17%	N=149	41%	N=369	24%	N=215	8%	N=70	3%	N=29	7%	N=65	100%	N=896
Promotion of the economic health of Fort Collins	11%	N=99	30%	N=270	30%	N=269	10%	N=89	4%	N=38	14%	N=129	100%	N=895
Support of businesses	11%	N=97	32%	N=291	24%	N=218	8%	N=75	3%	N=23	21%	N=192	100%	N=896
Encouraging a variety of businesses	13%	N=112	29%	N=259	25%	N=226	10%	N=94	4%	N=36	19%	N=167	100%	N=894
Retaining existing businesses	4%	N=38	21%	N=187	33%	N=295	15%	N=135	5%	N=45	22%	N=195	100%	N=894
Attracting new businesses	6%	N=54	25%	N=223	27%	N=238	11%	N=97	5%	N=41	27%	N=238	100%	N=891
Welcoming community member involvement	17%	N=151	32%	N=286	22%	N=198	7%	N=64	3%	N=28	19%	N=166	100%	N=893
Listening to community members	14%	N=121	26%	N=227	23%	N=200	10%	N=88	7%	N=62	21%	N=191	100%	N=891
Informing community members	12%	N=110	33%	N=297	27%	N=239	13%	N=112	4%	N=37	11%	N=97	100%	N=892
Providing opportunities to participate in government activities	14%	N=121	28%	N=254	23%	N=209	8%	N=69	3%	N=30	24%	N=215	100%	N=898

Please rate the City's performance in each of the following areas.														
	Very good		Good		Average		Bad		Very bad		No opinion		Total	
Providing volunteer opportunities to community members	18%	N=165	29%	N=259	22%	N=198	4%	N=31	2%	N=21	25%	N=220	100%	N=894
Providing emergency information	13%	N=114	35%	N=310	23%	N=208	6%	N=52	2%	N=17	21%	N=188	100%	N=889
Ensuring all community members can access and participate in City programs and services	13%	N=120	30%	N=267	23%	N=202	5%	N=48	3%	N=24	26%	N=231	100%	N=893
Respecting all community members regardless of race/ethnic background, gender, religion, age, disability, sexual orientation, or marital status	23%	N=206	36%	N=318	19%	N=173	3%	N=27	3%	N=30	16%	N=141	100%	N=894
Creating a welcoming, inclusive community where all community members feel a sense of belonging	23%	N=205	35%	N=316	19%	N=171	6%	N=55	3%	N=25	14%	N=121	100%	N=892

Table 40: Question 14 without "no opinion" responses

Overall, how would you rate the quality of the services provided by the City of Fort Collins?	Percent	Number
Very good	28%	N=252
Good	50%	N=447
Average	17%	N=155
Bad	2%	N=18
Very bad	2%	N=14
Total	100%	N=886

Table 41: Question 14 with "no opinion" responses

Overall, how would you rate the quality of the services provided by the City of Fort Collins?	Percent	Number
Very good	28%	N=252
Good	50%	N=447
Average	17%	N=155
Bad	2%	N=18
Very bad	2%	N=14
No opinion	1%	N=5
Total	100%	N=891

Table 42: Question 15

Have you had contact with any City employee(s) by phone, in person, via email or online within the last 12 months?	Percent	Number
Yes	55%	N=496
No	45%	N=400
Total	100%	N=896

Table 43: Question 15A without "no opinion" responses

Thinking about your most recent contact, please rate City employee(s) on each of the items below.	Very good		Good		Average		Bad		Very bad		Total	
Courtesy	67%	N=323	22%	N=109	8%	N=37	2%	N=11	1%	N=5	100%	N=485
Promptness	59%	N=285	25%	N=120	10%	N=50	3%	N=17	3%	N=15	100%	N=486
Knowledge	57%	N=276	26%	N=128	11%	N=52	4%	N=19	2%	N=10	100%	N=485
Making you feel valued	52%	N=245	22%	N=105	16%	N=77	6%	N=27	4%	N=19	100%	N=472
Overall impression	57%	N=279	23%	N=115	12%	N=61	4%	N=22	3%	N=14	100%	N=491

**Asked only of those who reported having contact with a City employee in the 12 months prior to the survey.*

Table 44: Question 15A with "no opinion" responses

Thinking about your most recent contact, please rate City employee(s) on each of the items below.	Very good		Good		Average		Bad		Very bad		No opinion		Total	
Courtesy	66%	N=323	22%	N=109	7%	N=37	2%	N=11	1%	N=5	1%	N=5	100%	N=490
Promptness	58%	N=285	24%	N=120	10%	N=50	3%	N=17	3%	N=15	2%	N=7	100%	N=494
Knowledge	56%	N=276	26%	N=128	11%	N=52	4%	N=19	2%	N=10	2%	N=9	100%	N=494
Making you feel valued	50%	N=245	21%	N=105	16%	N=77	5%	N=27	4%	N=19	4%	N=21	100%	N=494
Overall impression	56%	N=279	23%	N=115	12%	N=61	4%	N=22	3%	N=14	1%	N=3	100%	N=494

**Asked only of those who reported having contact with a City employee in the 12 months prior to the survey.*

Table 45: Question 15B without "no opinion" responses

Although you may not have had any recent personal contact with City employees, we would like to know your impression of how City employees treat Fort Collins community members. Please rate City employees on each of the items below.												
	Very good		Good		Average		Bad		Very bad		Total	
Courtesy	29%	N=79	50%	N=135	16%	N=45	5%	N=14	0%	N=0	100%	N=273
Promptness in responding to inquiries and service requests	20%	N=52	50%	N=131	20%	N=52	6%	N=17	3%	N=9	100%	N=260
Making community members or customers feel valued	20%	N=52	47%	N=123	24%	N=64	7%	N=19	2%	N=4	100%	N=262

**Asked only of those who reported NOT having had contact with a City employee in the 12 months prior to the survey.*

Table 46: Question 15B with "no opinion" responses

Although you may not have had any recent personal contact with City employees, we would like to know your impression of how City employees treat Fort Collins community members. Please rate City employees on each of the items below.														
	Very good		Good		Average		Bad		Very bad		No opinion		Total	
Courtesy	20%	N=79	35%	N=135	11%	N=45	4%	N=14	0%	N=0	30%	N=117	100%	N=390
Promptness in responding to inquiries and service requests	13%	N=52	33%	N=131	13%	N=52	4%	N=17	2%	N=9	34%	N=132	100%	N=392

Although you may not have had any recent personal contact with City employees, we would like to know your impression of how City employees treat Fort Collins community members. Please rate City employees on each of the items below.														
	Very good		Good		Average		Bad		Very bad		No opinion		Total	
Making community members or customers feel valued	13%	N=52	31%	N=123	16%	N=64	5%	N=19	1%	N=4	33%	N=129	100%	N=392

**Asked only of those who reported NOT having had contact with a City employee in the 12 months prior to the survey.*

Table 47: Question 16 without "no opinion" responses

Please select the option that best describes how you think the City should address each of the following aspects of the community.	More effort		Same effort		Less effort		Total	
Economy: Includes economic planning and development activities, workforce training, childcare, education, employment opportunities	54%	N=441	44%	N=360	2%	N=20	100%	N=821
Environment: Includes efforts to ensure good water resources, good air quality, land conservation, smart growth, the Climate Action Plan and an attractive community	46%	N=402	47%	N=405	7%	N=58	100%	N=864
Neighborhood and Community Vitality: Includes promoting good neighbor relationships, ensuring attractive neighborhoods, historic preservation, an adequate supply of quality housing for all socio-economic groups, addressing poverty and homelessness, creating an inclusive community	55%	N=471	39%	N=332	7%	N=57	100%	N=860
Safety: Includes police, fire, stormwater, emergency medical response, and building inspection	20%	N=171	71%	N=596	9%	N=74	100%	N=841

Please select the option that best describes how you think the City should address each of the following aspects of the community.	More effort		Same effort		Less effort		Total	
Culture, Parks & Recreation: Includes operating and improving recreational facilities, Lincoln Center, Gardens on Spring Creek and the Museum of Discovery; providing recreational, arts and cultural programs and public art; maintaining parks, trails and cemeteries; and improving natural areas	30%	N=254	66%	N=565	5%	N=41	100%	N=860
Transportation and Mobility: Includes transportation planning and development, maintaining roads and traffic operations, Transfort operations, and bicycle and pedestrian safety, Northern Colorado Regional Airport	55%	N=469	43%	N=367	2%	N=19	100%	N=854
General Government: Includes internal support functions, City management, Council, boards and commissions, volunteers, technology, communicating with community members and building maintenance and repair	20%	N=151	72%	N=560	8%	N=63	100%	N=774

Table 48: Question 16 with "no opinion" responses

Please select the option that best describes how you think the City should address each of the following aspects of the community.	More effort		Same effort		Less effort		No opinion		Total	
Economy: Includes economic planning and development activities, workforce training, childcare, education, employment opportunities	50%	N=441	41%	N=360	2%	N=20	6%	N=56	100%	N=877
Environment: Includes efforts to ensure good water resources, good air quality, land conservation, smart growth, the Climate Action Plan and an attractive community	46%	N=402	46%	N=405	7%	N=58	2%	N=15	100%	N=880

Please select the option that best describes how you think the City should address each of the following aspects of the community.	More effort		Same effort		Less effort		No opinion		Total	
Neighborhood and Community Vitality: Includes promoting good neighbor relationships, ensuring attractive neighborhoods, historic preservation, an adequate supply of quality housing for all socio-economic groups, addressing poverty and homelessness, creating an inclusive community	53%	N=471	38%	N=332	6%	N=57	2%	N=21	100%	N=880
Safety: Includes police, fire, stormwater, emergency medical response, and building inspection	20%	N=171	68%	N=596	8%	N=74	4%	N=32	100%	N=873
Culture, Parks & Recreation: Includes operating and improving recreational facilities, Lincoln Center, Gardens on Spring Creek and the Museum of Discovery; providing recreational, arts and cultural programs and public art; maintaining parks, trails and cemeteries; and improving natural areas	29%	N=254	64%	N=565	5%	N=41	3%	N=22	100%	N=882
Transportation and Mobility: Includes transportation planning and development, maintaining roads and traffic operations, Transfort operations, and bicycle and pedestrian safety, Northern Colorado Regional Airport	53%	N=469	42%	N=367	2%	N=19	3%	N=28	100%	N=882
General Government: Includes internal support functions, City management, Council, boards and commissions, volunteers, technology, communicating with community members and building maintenance and repair	17%	N=151	64%	N=560	7%	N=63	11%	N=100	100%	N=873

Table 49: Question 16 - Top 3 Priorities

Please select which three (3) should be the top priorities for the City to focus on in the next 5 years.	Percent selecting as top 1, 2 or 3 priority	Number
Economy: Includes economic planning and development activities, workforce training, childcare, education, employment opportunities	50%	N=432
Environment: Includes efforts to ensure good water resources, good air quality, land conservation, smart growth, the Climate Action Plan and an attractive community	53%	N=451
Neighborhood and Community Vitality: Includes promoting good neighbor relationships, ensuring attractive neighborhoods, historic preservation, an adequate supply of quality housing for all socio-economic groups, addressing poverty and homelessness, creating an inclusive community	61%	N=526
Safety: Includes police, fire, stormwater, emergency medical response, and building inspection	27%	N=230
Culture, Parks & Recreation: Includes operating and improving recreational facilities, Lincoln Center, Gardens on Spring Creek and the Museum of Discovery; providing recreational, arts and cultural programs and public art; maintaining parks, trails and cemeteries; and improving natural areas	37%	N=317
Transportation and Mobility: Includes transportation planning and development, maintaining roads and traffic operations, Transfort operations, and bicycle and pedestrian safety, Northern Colorado Regional Airport	53%	N=454
General Government: Includes internal support functions, City management, Council, boards and commissions, volunteers, technology, communicating with community members and building maintenance and repair	13%	N=109

Table 50: Question 18 without "don't know" responses

Please indicate how frequently, if ever, you or other members of your household use each of the following sources for information regarding City issues, services and programs.	Always		Frequently		Sometimes		Never		Total	
The City of Fort Collins local channels 14 and 881	0%	N=2	1%	N=12	10%	N=92	88%	N=774	100%	N=880
Online video FCTV on www.fcgov.com/FCTV	0%	N=3	4%	N=31	19%	N=160	78%	N=671	100%	N=865
City's website (www.fcgov.com)	8%	N=71	30%	N=262	53%	N=463	9%	N=82	100%	N=878
City News eNewsletter	3%	N=27	13%	N=110	29%	N=257	55%	N=483	100%	N=877
Newsletters or brochures from City departments	2%	N=21	14%	N=126	41%	N=362	42%	N=366	100%	N=875
City employees or departments (e.g., contacting by phone, email or in person)	2%	N=19	9%	N=80	53%	N=468	35%	N=309	100%	N=876
Explorer (the guide to natural areas activities)	3%	N=24	14%	N=124	34%	N=296	49%	N=425	100%	N=869
"Recreator" (guide to recreation programs)	10%	N=86	18%	N=156	41%	N=364	31%	N=278	100%	N=884
Word of mouth	16%	N=146	39%	N=341	37%	N=328	8%	N=70	100%	N=886
Newspaper (print or online)	8%	N=73	19%	N=164	33%	N=284	40%	N=353	100%	N=874
Radio	5%	N=47	10%	N=85	29%	N=254	56%	N=494	100%	N=880
Television news	3%	N=24	8%	N=72	20%	N=175	69%	N=601	100%	N=872
Social media (Facebook, Twitter, Nextdoor, etc.)	12%	N=104	27%	N=239	34%	N=299	27%	N=236	100%	N=878
OurCity Platform (ourcity.fcgov.com)	2%	N=17	6%	N=49	20%	N=169	73%	N=629	100%	N=863
Engage Platform (engage.fcgov.com)	2%	N=16	4%	N=33	14%	N=124	80%	N=691	100%	N=865
Access Fort Collins	2%	N=15	5%	N=42	22%	N=194	71%	N=620	100%	N=870
City booth at local events	2%	N=14	10%	N=89	40%	N=351	48%	N=418	100%	N=872
Other (please specify)	2%	N=8	4%	N=21	6%	N=31	88%	N=445	100%	N=504

Table 51: Question 18 with "don't know" responses

Please indicate how frequently, if ever, you or other members of your household use each of the following sources for information regarding City issues, services and programs.	Always		Frequently		Sometimes		Never		Total	
The City of Fort Collins local channels 14 and 881	0%	N=2	1%	N=12	10%	N=92	88%	N=774	100%	N=880
Online video FCTV on www.fcgov.com/FCTV	0%	N=3	4%	N=31	19%	N=160	78%	N=671	100%	N=865
City's website (www.fcgov.com)	8%	N=71	30%	N=262	53%	N=463	9%	N=82	100%	N=878
City News eNewsletter	3%	N=27	13%	N=110	29%	N=257	55%	N=483	100%	N=877
Newsletters or brochures from City departments	2%	N=21	14%	N=126	41%	N=362	42%	N=366	100%	N=875
City employees or departments (e.g., contacting by phone, email or in person)	2%	N=19	9%	N=80	53%	N=468	35%	N=309	100%	N=876
Explorer (the guide to natural areas activities)	3%	N=24	14%	N=124	34%	N=296	49%	N=425	100%	N=869
"Recreator" (guide to recreation programs)	10%	N=86	18%	N=156	41%	N=364	31%	N=278	100%	N=884
Word of mouth	16%	N=146	39%	N=341	37%	N=328	8%	N=70	100%	N=886
Newspaper (print or online)	8%	N=73	19%	N=164	33%	N=284	40%	N=353	100%	N=874
Radio	5%	N=47	10%	N=85	29%	N=254	56%	N=494	100%	N=880
Television news	3%	N=24	8%	N=72	20%	N=175	69%	N=601	100%	N=872
Social media (Facebook, Twitter, Nextdoor, etc.)	12%	N=104	27%	N=239	34%	N=299	27%	N=236	100%	N=878
OurCity Platform (ourcity.fcgov.com)	2%	N=17	6%	N=49	20%	N=169	73%	N=629	100%	N=863
Engage Platform (engage.fcgov.com)	2%	N=16	4%	N=33	14%	N=124	80%	N=691	100%	N=865
Access Fort Collins	2%	N=15	5%	N=42	22%	N=194	71%	N=620	100%	N=870
City booth at local events	2%	N=14	10%	N=89	40%	N=351	48%	N=418	100%	N=872
Other (please specify)	2%	N=8	4%	N=21	6%	N=31	88%	N=445	100%	N=504

Table 52: Question 18 - Top 3 Priorities

Indicate your top three (3) preferred methods of receiving information.	Percent selecting as top 1, 2 or 3 priority	Number
The City of Fort Collins local channels 14 and 881	0%	N=4
Online video FCTV on www.fcgov.com/FCTV	2%	N=17
City's website (www.fcgov.com)	54%	N=461
City News eNewsletter	26%	N=218
Newsletters or brochures from City departments	24%	N=199
City employees or departments (e.g., contacting by phone, email or in person)	14%	N=122
Explorer (the guide to natural areas activities)	10%	N=85
"Recreator" (guide to recreation programs)	22%	N=183
Word of mouth	32%	N=268
Newspaper (print or online)	23%	N=197
Radio	10%	N=84
Television news	6%	N=49
Social media (Facebook, Twitter, Nextdoor, etc.)	43%	N=360
OurCity Platform (ourcity.fcgov.com)	3%	N=25
Engage Platform (engage.fcgov.com)	2%	N=17
Access Fort Collins	3%	N=26
City booth at local events	7%	N=60
Other (please specify)	4%	N=32

Appendix C: Verbatim Responses to Open-Ended Questions

Following are verbatim responses to the open-ended question on the survey. Because these responses were written by survey participants, they are presented here in verbatim form, including any typographical, grammar or other mistakes. The responses are grouped by category and are in alphabetical order.

Q17: Thinking about the next few years, what is ONE item or focus area you would like the City to improve?

COST OF LIVING/ECONOMY/JOB

- Affordability / Cost of Living
- Affordability + gentrification
- Affordability, both for residents and businesses
- Affordability, so that people who work in our community can comfortably live in it.
- Affordability.
- Although my family has grown up here. We may not be able to stay because of housing & utility costs.
- Blue collar affordability with less corporate gentrification
- Cost of Living
- Economic development, Affordable housing, SE community center.
- Economic growth - the city is withering instead of growing and thriving. Businesses don't survive here, few will come here, and many leave.
- Economic initiatives and buffers against inept federal executive leadership.
- Economic sustainability
- Economic Vitality - we need to ensure there are employment opportunities both with new companies and existing companies. This supports all other aspects of livability. Housing, environment, diversity, choice of retail, restaurants etc
- Economy
- Economy
- Economy
- Economy
- Economy
- Economy
- Economy, attract more business.
- Economy.
- ECONOMY.

- Focus on a more diversified economy with higher paying jobs
- job growth and accessibility for all
- job opportunities
- Low income senior livability aide
- Minimum wage
- More businesses more jobs
- More entrepreneurial and workforce development for teens and young adults.
- More job opportunities and training, my partner struggles finding work.
- Senior citizens who live alone and/or are increasingly being priced out of housing, food, and other costs.
- Work on affordability issues. And somehow encouraging more job growth through encouragement of new businesses. Requiring more affordable housing.

HOUSING COST OR AFFORDABILITY

- 4 bedroom renter availability low income
- Actual affordable housing. Rent is unattainable for many, especially seniors.
- Address rising housing cost.
- Adequate and affordable housing
- affordable housing
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- Affordable Housing
- Affordable Housing (which includes incentives for using less electricity/water and low-income rebates on property taxes for veterans and people with disabilities)
- Affordable housing & ADU
- Affordable housing and childcare options
- Affordable housing and healthcare
- Affordable housing and home ownership.
- affordable housing especially for seniors
- Affordable housing for all.
- Affordable housing for families
- Affordable housing including more houselessness resources

- Affordable housing that is actually affordable by disabled individuals and people who make minimum wage.
- Affordable housing with mixed use development (walkable neighborhoods w/ food, entertainment, retail nearby)
- affordable housing, and not just more apartments. We have so many apartments. Mixed income developments.
- Affordable housing, denser communities.
- Affordable housing, groceries and utilities
- Affordable housing, more affordable housing, even more affordable housing. Making homes more affordable should be the #1 absolute priority for our city!
- Affordable housing, working on the ROOT causes of homelessness.
- Affordable housing!
- Affordable housing!
- Affordable housing.
- Affordable housing.
- Affordable housing.
- Affordable housing.
- Affordable housing.
- Affordable housing. I would be homeless if it weren't for my partner.
- Affordable housing. The hurdles are too great currently
- Affordable housing/development - both residential and commercial
- Affordable quality housing
- Affordable rentals and housing.
- Affordable senior housing and services
- Affordable single family housing
- Affordable/adequate housing
- affordable/attainable housing
- Attainable housing across various income levels to allow people who work in different jobs to live in Fort Collins.
- Availability of affordable housing. It's EXTREMELY expensive to live here. With my personal situation, I cannot move out because of relationship issues. There is absolutely no way for me to be able to support myself on my own here in Fort Collins. The price and availability of housing is preventing me from moving on and bettering myself. Our eldest child (19) wants to move out and be an adult, but he can't because, with going to school and working, he can't support himself, even having a place with 3 other people as roommates. We live in a 3-bedroom apartment with 5 people. This living situation was fine when we moved here 8 years ago. We now have 2 teenagers and an adult child. This living arrangement isn't working, but we can't move. We're stuck here. I work full time at \$21/hr, and my husband is also full time at \$23/hr and does Door Dash, and we

still can't better ourselves. We still can't have a savings account, let alone a retirement fund. We're never going to be able to retire. If we had a medical emergency or a car accident and needed a new car, we couldn't afford to pay for those things. The cost of housing and the cost of living here in Fort Collins are preventing us from living the American Dream. We will never own a house. We will never be able to purchase brand-new cars. We will never retire. We have no chance at the American Dream. Just surviving paycheck to paycheck isn't living. It's sad and depressing.

- BUILD MORE MULTIFAMILY HOUSING -- we are strangling this city with our NIMBY ways and lack of attainable housing options. Especially near transit, but anything and everything helps. Relax zoning! Give us a sustainable future so our kids might live here one day too.
- Building more shelters and affordable housing units for our neighbors who are currently unhoused.
- Capital A Affordable housing.
- Cheaper housing
- diverse affordable housing to allow people who work here to live here, to allow kids to stay once adults
- Find ways to help those who work here to find and secure housing
- Finding a way to support families in mobile home park communities and protect them against their landlords. The city should try to buy these plots of land to maintain low-income housing opportunities. this also provides support for these individuals and families wellbeing, safety and quality of life.
- Greater abundance of housing
- Growing toward an adequate supply of quality housing for all socio-economic groups to help address poverty and homelessness.
- Having more housing that is affordable to low income families.
- Housing
- housing affordability
- Housing affordability
- Housing affordability
- Housing affordability
- Housing affordability and accessibility
- Housing affordability and density, including elimination of parking minimums
- Housing affordability.
- Housing availability and affordability
- Housing choices for people of all ages and income levels. More lifelong housing and more affordable housing.
- Housing costs. I make a decent salary at around 80k a year and I feel fairly significant pressure managing my expenses due to the cost of housing. I don't understand how college age adults are expected to live here without having 2/3 roommates or making extensive cuts to a comfortable quality of life.

- Housing prices and availability of affordable housing, particularly in mixed use areas with supporting businesses.
- Housing prices are out of control. Young people can't break into the market.
- Increasing density of affordable housing in walkable areas, mixed zoning.
- Increasing supply of affordable housing
- Lack of housing is a real issue in Fort Collins. Rent is too expensive to allow people to live without multiple housemates, and prevents most people from saving to buy a home. People are frequently forced to look for the cheapest option, not the best option, for themselves and their families.
- Low income housing
- Lower rent for downtown businesses
- Lowering the cost of housing
- Make it easier for young families to live in the city - housing, schools, child care
- More afford & senior housing - more ease in working with clients.
- more affordable housing
- more affordable housing
- More affordable housing
- More affordable housing for low income people
- More affordable housing options for renters.
- More affordable housing options for those who do not qualify as low income but do not make enough to rent
- More affordable housing without severe income restricted housing developments. It's great for low income families and that's great, but if you aren't rich, low income, or living with 3 other people it's incredibly hard to find affordable housing.
- more affordable housing, New housing development being encouraged with inadequate streets. Better safety for cyclists and pedestrians
- More affordable housing.
- MORE AFFORDABLE LIVING.
- More quality, affordable housing.
- More truly affordable housing
- Move FC to be a place where lower and lower-middle class people can live and thrive
- Need more low-income housing
- REAL affordable housing, i.e. housing units designed to be available below the current market rate. Also, I recommend separating "safety" into multiple categories for future surveys. I support the fire department efforts as-is but I think Fort Collins has an over-policing problem
- Real affordable housing. "Attainable" is not a valid answer.
- Rental assistance, because the cost of living keep rising.

- Rents are on par with NYC and LA which is absurd.
- resolve discrepancy between stated values of affordable housing/missing middle housing and the onerous process for development which causes housing costs to continue to grow beyond the affordability of many folks
- The one area I'd like to see most improvement on is a combination of affordable housing and job opportunities. Lots of people graduate college in Fort Collins or move here soon after, a robust market of employment and housing will ensure these people stay in town and are able to contribute meaningfully.
- There needs to be diverse, housing options for all types of incomes in Ft Collins. I work with highly-skilled young professionals who cannot afford to buy a home in Ft Collins. I am friends with great public school teachers who cannot afford to buy a home in Fort Collins. I see valuable public employees struggle to maintain a foothold in this community due to housing prices. We need to develop diverse housing options and create house-buying incentives for high-potential, effective people in this community and quit bowing to efforts from long-time locals that look to squash development within the city.
- Vivienda de calidad asequible
- Would like to see more 55+ neighborhoods w/smaller, but QUALITY 1200 to 1500 SF homes + condos + patio homes.

TRAFFIC, ROADS, AND PARKING

- Beltway around the city to reach the interstate with minimal stoppages.
- Better traffic flow
- BETTER TRAFFIC LIGHT SYNCHRONIZATION (2 WAY SYNCHRONIZATION SAN DIEGO DID THAT 60 YRS AGO).
- Commercial vehicle traffic speeding in neighborhoods & car racing. Ex. Southridge Greens Blvd. east of Lemay
- DO NOT REDUCE PARKING IN COMMERCIAL AREAS
- Do not remove parking lot behind Tony's. Add more public parking downtown.
- Enforce noise ordinances for cars and motorcycles. Too many drive around making excessive noise.
- Enforcement of extreme speeding cars and very loud vehicles.
- Enforcement of traffic laws and noise ordinances on motorcycles, street racers, and coal-rolling trucks.
- Enforcing traffic laws
- Fixing city roads like the frontage road off S College in front of the Pet Wellness Clinic
- Following traffic laws.
- Get e-bikes and scooters off the trails
- hands on traffic enforcement
- Improve driving cars in the city. Time the lights. Build more roads.

- Improving traffic patterns for expanding population growth
- Increased public parking areas for handicapped residents in Old Town and Public Libraries.
- Less car traffic
- Less enforcement on speeding tickets and more enforcement and education on actual driving abilities or better traffic flow engineering!
- Less motor vehicle noise - especially motor cycles.
- Less simultaneous road construction - it seems every year, every major road in the city undergoes some kind of construction. Though needed, there needs to be a more cohesive planning in terms of the time/order of the road construction based on their location. For instance, do not have simultaneous construction on roads that are in proximity to each other. This would create more driver frustration and promote road rage. Something to think about. Thank you.
- More green arrow turn signals in old town
- More traffic enforcement by the PD
- Motorcycle traffic and noise enforcement
- Noise control, especially relating to traffic and loud vehicles.
- Noise reduction for cars/trucks/motorcycles that can be heard 1/2 mile away or farther away.
- Paid parking downtown
- Parking at natural areas
- Parking downtown.
- Parking in old town. Attracting more business and services East Mulberry and providing public transportation East side of Fort Collins
- Road improvements vs cosmetic resurfacing - widen prospect & 4 lane west of I-25.
- Road maintenance
- Roads
- Roads, traffic and park upgrades.
- SIDEWALKS!!!
- Streetlight timing
- Tax massive pickup trucks to get these safety hazards off our shared roads.
- Ticketing racing cars and motorcycles on Harmony and sometimes Horsetooth on weekend evenings and nights. So loud and drag racing. Very irritating. Can't be safe.
- TOO MUCH SURFACE PARKING AROUND OLD TOWN.
- Traffic
- Traffic
- Traffic
- Traffic
- Traffic and mass transit
- Traffic control

- Traffic enforcement
- Traffic enforcement safety
- Traffic enforcement.
- Traffic enforcement. Too many speeders and loud vehicles.
- traffic flow
- Traffic flow
- Traffic flow
- Traffic flow
- Traffic Flow
- Traffic flow.
- TRAFFIC FLOW.
- Traffic it is hard to get around the city without waiting at lights for a long time. Other cities have over passes over their trains why don't we.
- Traffic law enforcement and pedestrian safety
- Traffic laws enforcement!!
- Traffic light at Timberline & Lincoln too many accidents.
- Traffic noise pollution reduction (especially of loud motorcycles during summer).
- Traffic noise, specifically from motorcycles and street racing modified cars.
- Traffic safety
- Traffic safety (especially bike and pedestrian safety)
- Traffic speed & careless drivers. (Enforcement).
- Traffic, fix Prospect
- Traffic, homelessness, crime need more focus
- Traffic!
- Traffic.
- Traffic.
- Trails
- Vehicle parking - easy access to businesses.

ENVIRONMENTAL ISSUES, SUSTAINABILITY

- Achieving 80% GHG reductions by 2030
- Air improvement.
- Air Quality
- Air quality -- specifically, can the City **please** consider doing something to educate motorists about the impact idling vehicles have on local air quality? I live near a school, and the parents waiting to pick up their kids are insufferable. There are days when 20-30 vehicles are idling for 15, 20, 30 minutes in my neighborhood. It's not good for anyone, least of all the kids who have to

walk through a wall of exhaust! Same goes for shopping centers -- people leave their vehicles idling for 20-30 minutes while they shop. It's appalling!!

- air quality, especially at our elevation as lungs are already working hard to compensate for elevation, let's minimize air pollution which exacerbates even minor lung issues
- Air Quality.
- Be on par with other co cities re environmental issues.
- Clean our filthy air, mitigate climate change to the best of our ability, and quit going down the road of deregulation, calling it the only way to achieve affordable housing. Fort Collins looks to be in the pocket of the development industry, and has forgotten that clean air, a stable water supply, and a healthy environment are far more important than ensuring that already rich people have the chance to get even richer by mining the neighborhoods of Fort Collins for wealth. The City's job is to protect the health and safety of residents, not make things worse for them by deregulation and a focus on only growth.
- climate action
- climate change
- Climate change fire and flood mitigation and preparedness
- environment
- Environment
- Environment
- Environment
- Environment - are there too many structures being built if not enough WATER?
- Environment, particularly air quality.
- Environment.
- Environment.
- Environment.
- Environment.
- ENVIRONMENT.
- Environmental
- Environmental
- Environmental conservation/restoration
- Environmental efforts and water conservation
- Improved recycling, specifically compost and e-waste; city is so progressive in so many ways, yet so lacking compared to efforts of other environmentally conscious cities and counties
- Light pollution
- Meeting climate goals
- noise
- Recycling.

- Reduce our water use! Why do neighborhoods with HOAs require green lawns? Why do business centers need green lawns? It's insane! We live in an arid environment and it's only getting drier. Fort Collins should restrict wasteful water use and encourage the planting of native grasses and vegetation. I love the potted plants downtown, and I'm not talking about that, but wide scale wasteful watering of lawns that we don't need!!!
- reducing greenhouse gas emissions
- Sustainability
- The climate crisis. Obviously Fort Collins can't control other communities, but we have to do our darndest to get people on board with public transportation, air quality, water conservation, reduce/reuse/recycle, etc. Because everything else is secondary to having a liveable planet.
- Water
- Water is our limiting factor in how many people can comfortably live in Fort Collins. We have reached our limit.
- Water quality with respect forever chemicals
- Wildlife friendly lighting.

GROWTH AND DEVELOPMENT, RETAIL, AMENITIES

- A lot of businesses are disappearing - Macy's, Penney's, Joanna's, In a city of this size, that is perplexing making it very inconvenient to find basic HH needs. Also, seem like doctors are disappearing or perhaps the whole healthcare system is changing, Not for the better.
- Attracting and supporting LOCAL business
- Attracting job creators, especially those in high paying and tech sectors.
- Attracting more business and better shopping opportunities.
- Attracting the big business that seems to keep choosing Loveland over Fort Collins.
- Better shopping
- Clothing shopping for all ages that are not at a sporting goods store like Dicks. A variety of stores that you find in Denver or even Loveland mall.
- Commercial rental rates
- Considering how to integrate businesses (grocery, coffee shops, etc) into areas of the city that are very car dependent (e.g. SE FoCo where we have to drive to almost anything).
- Due to ridiculously high rents, retaining local businesses instead of the same old same old chains (that can afford those rents)
- Find a way to have more retail businesses (especially dining and entertainment) thrive in the city. Wish we had a greater variety of options, especially at reasonable price points.
- Focus on attracting new businesses and protect local business
- Focus on retaining and attracting businesses
- I wish there more corner shops and places to walk to/convenience stores/etc.
- Improve business support
- Improve shopping

- It'd be nice to see new businesses in old town last longer
- Keep helping local businesses flourish! Downtown and all over foco!
- Let someone open a Jack in the Box in Fort Collins!
- Making it much easier for business startup. Currently too many agencies to satisfy with no combined effort to have a cohesive, comprehensive one stop shop. This should be a top priority and measurement of the City Manager's effectiveness in making this a better place to live. We have the beautiful gateway to the City at Harmony. But why should they come here? Where do people shop when they come here? How are we increasing sales tax revenue? I know you only asked for one, but traffic enforcement is a joke.
- new impactful businesses and quaintness of businesses looks
- Our "Mall" is not a popular place to shop! Bring in some department stores. Get community opinion on mall!
- Promoting growth
- Retaining business particularly local restaurants in old town and around the city. We're seeing too many disappear bc of the high costs of rent and the city is not doing enough w dda to ensure local owners can stay in business
- Small business friendly
- Smart growth, including transportation & housing.
- Support of small business.
- Supporting small, local businesses. Forcing small, entrepreneurial to jump through the city planning maze and expense will result in less local, unique offerings and lead us towards bigbox, chain stores that have zero community appeal.
- The variety of retail businesses in the City. We have multiple Targets and Walmarts, but only one true department store, and it is struggling. The renovated mall is a sad, empty shell of what it once was, and who wants to walk outside from business to business in the long winter?
- Welcoming new businesses. Many are coming to Northern Colorado but finding us expensive and very bureaucratic to open here so they take those tax dollars outside the City limits to easier to operate towns.
- Would love to see more tech employers in the city to create more local tech jobs.

LESS GROWTH AND DEVELOPMENT; ISSUES RELATED TO GROWTH, PLANNING, AND ZONING

- Building Department - cut the red tape beaurocracy
- Control of growth, limits on new development - FC is outgrowing its infrastructure - roads getting far too crowded.
- duplication of outlets that provide food + shopping + recreation in separate districts. The traffic coming in from Timnath, windsor, and loveland make driving more difficult and biking more dangerous.
- Efficiency and consistency of planning and zoning

- Encourage LOW DENSITY, QUALITY housing development. Many of the new housing developments encouraged by the city look like Russian gulags and will be slum housing in a few years.
- Focus on maintaining our city and not just on profit from growth.
- Housing zoning laws. Put new legislation to replace U+2
- Improve zoning support for hyper local businesses including restaurants, shops and bars in neighborhoods to help build neighborhood culture, cohesion and livability.
- Land use
- Less building/expansion in open areas
- Less density living in all of Fort Collins, especially downtown- keep green space!
- Less growth and less traffic.
- Limiting single family development, encouraging multi family, multi level homes with multiple usage types on ground and garden floors
- Maintaining the city's heritage. Stop building ugly buildings and save the beautiful buildings we still have.
- Managing sprawl and associated car-centric development
- Planning of growth to include realistic forecasting of water available for residences.
- Planning. Fort Collins has consistently been projected for growth since the 1970s and little has been done to plan for it. The streets are clogged, public transport is limited, and every new construction is a box of culture-less sludge that replaced a unique period building. Fort Collins is great, but the traffic is rivaling LA County, public transport and pedestrian only zones are very limited, and the aesthetic is being turned into dystopian garbage. It's all concrete and beige blocks. In the immediate future, Fort Collins needs to focus planning on:1. Pedestrian Zones & community/cultural areas - areas in old town would explode if they were pedestrian-only. (Linden, Walnut, Willow, etc). This would also allow more space for events, markets and culture.2. Handling Traffic - College/Harmony/etc. cant be widened, so invest in more bus routes and a light rail system? Get private companies to build it for you in exchange for tax benefits if funds are limited. Traffic negatively impacts the living experience significantly.3. Aesthetics - prevent large builders from stuffing every corner with cookie-cutter slop apartment buildings and stores. Mountain, Old Town - these are the areas that make Fort Collins unique. The history and look of the town being replaced by generic cheap garbage that looks the exact same all over the Colorado front range and western United States. Everything "new" is indifferent from Frederick, Dacono, Loveland, Erie, Timnath, and Greeley. Sure it's cheaper and faster, but its generic.
- Please get smarter about development. There are ways to build new housing that are better than what is happening here. I live in NE Fort Collins and it has been so depressing. The "neighborhoods" are just soulless fields of housing built for developers to make a quick buck, not to actually develop community, and the way things are being built there are no thru streets so all the exiting roads are just becoming wider, faster, busier highways. The only business I can walk to is a Uhaul. I think about how different my neighborhood might be if there were a little coffee shop somewhere walkable. I might actually know some of my neighbors. One time a neighbor I don't know stopped me on my evening walk to tell me she thought it was creepy that I was walking

around by myself if I don't have a dog. So you have to leave the neighborhood to get to anything, but the only way is to drive. Why are developers not required to build bike trails and plan for community connection? The "bike lane" on Vine is a joke when semis are roaring past at 55mph. I'd bike everywhere all year if I could feel safe, but instead I only drive my car because I don't want to die to prove a point. I love that the bus is free (and proud of that!) but the 14 bus stops running so early that I can only use it to go to Old Town on weekends, and it doesn't run on Sunday. I'm jealous of members of my book club who can take the bus to and from old town in the evening. There is SO MUCH to love about Fort Collins, and so much of the city programming is wonderful, but I see the lack of planning negating all of that and very quickly turning the city into a car-centric collection of isolated housing blocks and strip malls.

- Preserving quality of life by not forcing densification and tapering off growth to a stable population
- Protecting Hughes land from being developed and built on (LISTEN TO THE VOTERS); Addressing Climate Change concerns so our community can be successful in 20-30-40 years
- Put more limits on high density housing developments
- Putting parks in, into the new communities (i.e. mosaic/bloom)
- Reduce condo development and go back to single family housing. Make it more affordable for developers to accomplish this change. Develop more right hand turn lanes at traffic intersections.
- Reduce the amount of people moving here
- Reduce the conversion of land/farms to housing communities, as the infrastructure is being overwhelmed
- Relax some zoning restrictions to allow for more low-impact mixed-use within all single family areas. Corner stores, coffee shops, fitness studios, personal services and similar business should be permitted to operate on connector streets like Swallow, Stover, or Stuart. This ONE change addresses, climate, mobility, social health, and safety of our city.
- Run away development
- stop building more housing - the infrastructure is not here to support
- STOP encouraging growth! (economic and otherwise). More people moving here will necessarily decrease the quality of life in Fort Collins.
- Stop high density push - help make single family homes more affordable
- Stop scaring people that their SFH neighborhoods will be mowed down for condos/apartments.
- Stop the influx of condos! We want single family homes!
- Stop trying to push multi-unit development on residential properties
- They need to limit the multi family development in neighborhoods that are not designed to accommodate that increased vehicle traffic.
- Zoning to promote density.

TRANSPORTATION IMPROVEMENTS, MOBILITY, PATHS, AND TRAILS

- 15 minute city initiatives.

- Accessibility of public transit.
- Accessible public transportation.
- Actually get bike lanes that fully cross the city from east to west without disappearing for any distance or getting dumped onto the sidewalk. This seems like table stakes to claim any kind of biking friendliness. Drake and Harmony are the *only* roads that have this now. Why can't the bike lanes on Vine and Horsetooth get finished? And why do two major crossroads in a row (Mulberry and Prospect) not even pretend?
- Alternate transportation improvements. Bus route improvements to access foothills area and powerline/maxwell trails. Possible improvements to decrease stolen bike incidents? Possibly a more affordable and readily available e-bike rental option? Possibly affordable electric car rental options for daily errands?
- Alternative Modes of Transportation
- Alternative transportation, getting people to leave their cars home.
- Better connectivity by bicycle and public transport from SE Ft. Collins to the rest of the city.
- Better public transportation we need to get cars off the road. we have bike paths that are good for recreation but not for daily commutes
- Better services in bus , more routes more rides
- Better transportation alternatives to reduce pollution and congestion
- Bicycle and pedestrian safety
- Bicycle and public transportation
- Bicycle safety
- Bike trail safety
- Bike trails
- Bus lines from Timberline/Vine to CSU/MAX.
- CONTINUE TO EXPAND AND MAINTAIN BIKE PATHS.
- Continue to make the City accessible by alternative transportation.
- Dedicated lanes, trails and overpasses for bicyclists and pedestrians.
- Doing better critical thinking and using some common sense when dealing with transportation/traffic/pedestrian issues. You guys do some seriously goofy and dumb/dangerous stuff compared to other places when it comes to streets engineering.
- Effective transportation planning for the future growth. It should not be our job to convince you the traffic planning is lacking and it causes huge backups and problems. Bad roundabouts should be corrected. Lanes should be added. It's unbelievable how the master plan lacks so much!
- Even better-connected bike networks
- Even more focus on bike and pedestrian safety and accessibility and better mass transit with the stated and primary goal to reduce vehicular traffic

- Expanding Transfort to serve the communities that live off Trilby. We deserve public transport too, and we're near the bus depot, so there could be a few morning buses and a few afternoon/evening buses to help get people to the city for the day and home for the evening.
- Fix Tribly & College intersection -- How many years is it going to take.
- Gaps in public transportation
- I would love to see the trails expanded in the Maxwell Natural area and a bike park would be exciting. I'd like there to be more easily accessible bus transportation, even between close towns like Windsor/Loveland/Wellington.
- I'm a transportation nerd but... I REALLY want to see people think there are more *feasible* alternatives to driving everywhere. Cars & traffic lower many aspects of quality of life (pollution, safety, general annoyance/rage, extra costs of ownership, etc.)
- Improve public transportation effectiveness and viability, specifically including more robust options for transport to Denver and DIA at all times of day and night. (Also I know you only asked for one, but I'd love to see Connexion expand to Laporte so I can get my mom off TDS's terrible service lol)
- Improving pedestrian safety
- Improving public and alternative transportation
- Improving road and trail access in District 1. We have received almost nothing besides Vine while southern fort collins has gotten tons of improvements. Right now there is only 1 road into my neighborhood that is never plowed, is in heavy disrepair, and during heavy snow will trap our entire neighborhood. Timberline north of mulberry is also a nightmare, potholes, heavy traffic congestion, dangerous intersections, dangerous bike lanes, complete lack of any kind of street sweeping, and at least 2 sinkholes sinking the road are just the tip of the iceberg.
- Intersection of Vine and Timberline. TRAINS!
- Light rail from Fort Collins to Denver
- Make all parts of the city accessible for non car options. Re-zone areas so that neighborhoods can have nearby stores and services withing walking/biking distance. Not just Old Town.
- Make Fort Collins less car dependent.
- Make Midtown walkable
- More bike friendly transportation paths in north west FC
- More bike trails, and turn downtown roads into pedestrian only zones. Cars should be more scarce.
- More bike/ pedestrian underpasses for safety. One is needed at Harmony and Straus cabin intersections. These underpasses will improve safety and reduce mortality.
- More emphasis on bike trails, walking, lower pollution transportation options to improve air quality and/or reduce need for driving, and greater development and support of neighborhood essential services to reduce driving.
- More free public transportation
- More underpasses for pedestrians + cyclists.
- More useful bus/mass transit system

- Need safe bike lanes over I-25 on mulberry & prospect. I live in Clydesdale park + not safe to ride bike over I-25.
- Pedestrian and bike safe crossings of College Avenue in Midtown, not just better walk signals but safety from cars in a hurry simply not paying attention to bikes or pedestrians.
- Plan Zero, focusing on bicycle deaths by improving bike lane corridors and adding safety barriers.
- Please improve the public transport services
- Public transport linking further out neighborhoods to old town
- Public transportation
- Public transportation
- Public transportation
- Public transportation
- Public Transportation
- Public Transportation
- Public transportation & walkability
- Public Transportation and Mobility
- Public transportation and non-car infrastructure
- Public transportation: tighter net, more frequent departures, generally PT as the superior option over driving.
- Public transportation.
- Public Transportation. The MAX line is a tremendous service, and Fort Collins & CSU's renewed focus on Transfort is a fresh breath of air. The city will always be hamstrung by 20th century decisions about our mile-based street grid. The best way to combat transportation issues is continuing to create a desirable public transit system that is accessible in combination with promoting mixed-use development that places common needs like grocery near residential areas in a manner that does not require personal automobiles.
- Quick access to Denver via rail, and FIX the glitching railroad crossings for God's sake.
- Railroad crossings, more overpasses, like Vine and Timberline
- Reducing reliance on cars to conduct day-to-day business
- Stop taking away our traffic privileges and traffic lanes. Traffic is already horrible and these BS cameras are nothing more than an easy money grab. They're not saving lives, let's be real here.
- Strong focus on improving and extending non-automobile transportation systems.
- Support front range rail initiatives to the maximum extent possible
- Supporting transfort
- The #1 is to reroute all those gosh darn trains and tracks! Loud, obnoxious and often stop traffic. It takes so long just to get from north to south foco. Plus, not encourage more homeless people, sorry but on north side they are a nuisance. Then overall, better streets and flow (there are soooo many traffic lights and now red light ticketing).
- The public transportation system.

- Think about soft trails to connect neighborhoods, parks, open spaces and shopping.
- Train line to Denver
- Transforming into a 15-minute city with better walking and biking options.
- Transfort bus service; if you're not going to or from CSU, it's nearly useless.
- Transportation
- Transportation
- Transportation
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- Transportation
- TRANSPORTATION
- TRANSPORTATION
- TRANSPORTATION - ENFORCEMENT OF SPEED LIMITS, RUNNING RED LIGHTS.
- Transportation in particular, traffic light coordination.
- Transportation is the biggest issue for me. I used to rely on direct flights from the NoCo airport to LA all the time. Losing that route has made travel much harder. I truly hate having to drive to Denver for so many things, especially flights. The NoCo airport is wonderful and has the potential to serve not just Northern Colorado but also parts of Wyoming. Driving I-25 is intense... nonstop constructions, terrible traffic jams, horrific accidents. We need better, more frequent, and more accessible transportation between Denver and Fort Collins. I recently had a delayed flight, missed my Groome shuttle, and ended up stranded late at night. The only way to get home without a three-hour delay was Lyft- which came to \$130. Fort Collins should not be so isolated in 2025. Another important issue is attracting people from diverse backgrounds to our city. As an example, I have a friend in Denver who's thinking about moving. She's dating someone in Fort Collins, so I asked if she'd consider relocating here. Her response stuck with me: as a Black woman, she said, "H*ll would have to freeze over before I move to a place that's over 80% white." It made me sad to hear, but I understood. Living somewhere where you're rarely if ever around people who share your racial or cultural identity can be isolating and exhausting. It's not just about demographics; it's about feeling seen, safe, and supported in everyday life. I'm sure the City of Fort Collins is aware of this challenge, and yes, this is a complex issue. I believe it's important enough to keep naming and addressing. Our city has so much to offer.
- Transportation issues (car, bike, and pedestrian) on the NE side of the city.
- Transportation safety
- Transportation to Longview
- transportation- make it easier to get around

- Transportation: public transport, walking, and cycling. The city already does well here, but has the opportunity and should aim to be world class. More protected bike lanes, better pedestrian infrastructure, and trails.
- Walkability.

SAFETY, CRIME, POLICING

- A sort of overhaul of "policing" wherein people with guns aren't primary responders to (reasonably speaking) ~most issues.
- Add more police on the streets to address traffic issues and crime, and remove the radar/camera revenue generators.
- Better police presence and protection.
- Crime and drug clean up
- Crime and homelessness/drug addicts. I don't want to see people passed out at 8pm downtown when I'm with my child. What has happened to fort collins. Don't let the dregs of society take over.
- CRIME! - CRIME! CRIME! I'm lived here 30 years + crime getting horse.
- Downtown safety.
- Finding places for the homeless so they aren't in the streets of Old Town as a minimum.
- Fire safety
- Get a police chief in that gives a **** about the people he represents.
- increase in safe, affordable housing
- Making the entire Poudre trail feel safe again
- More enforcement of codes and laws, especially with camping,/homelss, open drug use, traffic violations, roaming animals and noise ordinances. My neighbor has been deteriorating rapidly and homeless people are creating health and safety hazards.
- More police officers.
- Overall safety and protection of citizens from rampant petty theft and impact of the houseless population on safety.
- Public safty
- Response to police reports
- Safery
- Safety
- Safety
- Safety
- Safety
- Safety
- Safety - fewer vagrants please. Discourage loitering.

- Safety - the transient population is getting out of hand, especially in the downtown area. This is the only area I feel unsafe in Fort Collins. I've frequently seen drugged out individuals downtown day and night, and have had some direct encounters with these individuals. It's not simply an "inconvenience" as some say. This is a real problem that needs to be dealt with.
- Safety & cleaning up town.
- Safety and affordability especially since the cost of living/affordability here has increased dramatically over the last 20 years and continues to increase, hence crime/homelessness/poverty has dramatically increased along with it...they go hand in hand! Retirees can no longer afford to live here and Fort Collins appears to cater to those with higher incomes, it's really sad! Expenses such as utilities and property taxes continue to increase and the city continues to ask for more money in the way of increased fees, sales taxes, school bonds, etc. while the quality of living in Fort Collins depreciates yearly! Many parks are in dire need of repair and upgrades but the city doesn't seem to have the money to get that done, but can consider installing a bike park at the former Hughes Stadium site!? I absolutely DO NOT AGREE with the so called Civic Assembly process with only 20 people having a voice in the fate of the former Hughes Stadium site! Is this what the residents can expect in the future? Doesn't appear to be a fair process in any way!
- Safety and managing the homeless population along the River Trail (issues with safety, littering, damage to env't, etc.)
- Safety from cars: bike safety on roads, more pedestrian only squares in old town.
- Safety.
- Safety.
- SAFETY.
- Safety. I work w/the juvenile justice system. It is awful!
- Safety. I've only lived here 1 year & I am surprised at the level of crime seems worse than in Littleton where I lived prior.
- The police do not care about safety or doing their jobs. I have called for help with people driving aggressively, for harassment from men, and cars blocking my driveway. They have never acted like they care about safety at all. I have had a police officer try to talk me out of filing a police report against a man who was stalking me telling me "it would make it worse." I have had another officer tell me that he was sure the aggressive driver would have another opinion about the incident and refused to address the issue. I had an officer tell me they DO NOT patrol on the south east side of town ON PURPOSE because there is NO CRIME on this side of town. There was a girl murdered in the parking lot at whispering pines. There was a murder /suicide in the neighborhood near Boltz middle school. All in the past 3 years. I have called about a fight next door and watched as the cop drove by the fight in the street and didn't stop. There was a shooting at the mall, people hit by cars on bikes, people shot on trails, etc on the south east side of town.
- Unsolved neighborhood crime. Show presence, follow up after a gun crime automatically with apartment management and residence.
- Value and support local businesses who contribute to sales taxes and stop allowing the unhoused criminals to wreck downtown making it unsafe for businesses and communities. Public areas should remain accessible to the public not just to groups of drug users and people who do not

care about Fort Collins. Support our police by enforcing laws to the fullest extent especially for repeat offenders.

HOMELESSNESS

- Addressing homelessness.
- Addressing issues and needs of the homeless population.
- Addressing Poverty & Homelessness
- Addressing poverty and homelessness
- Be more diligent about dismantling homeless camps.
- Cleaning up the homelessness around downtown & prominent areas.
- Continue to build resources for the homeless and mentally ill.
- GET HOMELESS OFF THE SIDEWALKS AND OUT OF EYESIGHT STOP BUILDING TOO BIG WHERE IS COMING FROM.
- Get the homeless off the streets and away from public areas. It doesn't matter what else you do to improve areas. If they are there, it drags everything down and is a reason to avoid the area.
- Homelessness
- Homelessness
- Homelessness and panhandling is out of control.
- Homelessness is getting more and more out of hand
- Homelessness, the people sleeping everywhere.
- Homelessness, transient issues
- HOMELESSNESS.
- Homelessness. How about more low income housing. What about those mini homes that some cities are building to get people off of the street and help them become productive members of society again?
- Homelessness. You have to be kidding small-town charm? Lived here all 46 of my years. What's charming about all the transients?!?
- Homelessness/transients. Remove from downtown/business areas.
- housing for the homeless
- I am all for supporting the homeless population
- I am concerned about the number of homeless people you see around town. I mean, not about seeing them, but clearly affordable housing is a problem for a number of people in our community.
- I'd like the city to improve in helping keep homeless people off the streets and getting established as productive members of society again.
- Increase shelters / help for people experiencing homelessness
- Keep NACC public, but have another place specifically for the homeless population. . . . And better policing of drivers on their cell phones.

- reducing homeless population
- Reducing homelessness & discovering ways to deal with transients.
- Support for homelessness
- The growing homeless population in the downtown area
- The overall attitude towards homeless people, ie getting help beyond short term solutions.
- Try to figure out what to do with the homeless population, effort on addiction recovery.

GOVERNMENT POLICIES, SPENDING, SERVICE DELIVERY, ETC.

- Address the mill levy to stop raising our property taxes to make up for government incompetence.
- Citizen participation on important local issues
- Communication. (That said, this survey is better than similar past surveys. Thanks for realizing that sometimes safety concerns are due to aggressive drivers not aggressive burglars.)
- Communications about developments: housing starts, retail starts, etc.
- Curbside composting service.
- Do what community members have voted for not what special interest groups want.
- Encouraging more community involvement in city's direction.
- Executing the city's vision rather than talking about it and passing ordinances.
- First: my poor rating of noise/waste/animal enforcement is because I think we're TOO strict as a city on those measures--too quick to penalize based on complaints. The ONE area to focus on is affordable housing. Please, PLEASE don't let us become Boulder. I hate the idea of this fabulous city slowly turning into a snobbish, exclusive enclave for the privileged and wealthy. I couldn't afford to move here now, but I'm so grateful to be here and want others to have the chance, regardless of wealth.
- Fiscal responsibility and Improvements to North Fort Collins
- Flexibility to address current issues whatever they are.
- Get rid of those damn money grab speed trap cameras. The jeeps, provided by a non government company, the undercover cars that aren't even registered as government vehicles but still make traffic stops, the whole lot.
- government
- I am disengaged with local government, partly from being generally unaware of opportunities to participate.
- I would like more communication of what decisions are made at city council. I would like council members to reach out to their constituents in the form of a newsletter, to show what they are doing for us.
- I would like the city to make less planning decisions based on who can show up to a meeting. Even if it is over zoom, who can show up to a meeting is not representative of the population.
- improve basic functions of government
- Improve listening and internalizing community input at the City Council level vs. driving own agendas.

- In the recent land use code and Hughes stadium discussions, the city was only pretending to listen. No real openness. No real willingness to discuss alternate ideas or points-of-view. Ideas get stronger if we are willing to listen and consider to the reasons why others might have a difference of opinion. We need to quit looking at these issues as binary issues - i.e. either you win or I win. This leads to nothing but division.
- Less funding for police and more funding for helpful emergency services.
- Less regulation on landlords
- less-punishing tax rates on businesses and families.
- Lower taxes offset by growth
- **MANAGE BETTER FINANCES - STOP SPENDING/WASTING MONEY.**
- Manage better the money spending. Stop program that are useless and focus on citizens needs. It's unfair to charge 3 times the cost of electricity to families. It's unfair for people who choose to opt out of trash to charge a fee to them that go to Republic trash company. The city supposed to work for us not private companies.
- Managing with a focus on residents, not city staff priorities and show projects
- More attention to basic services
- More communication with citizenry.
- **PLEASE LOWER THE CITY TAX ON PURCHASING CARS.** I have never been stolen from so blatantly by any government agency. Lowered my opinion of the city by a mile. Please fix the potholes everywhere. Please consider doing away with all the homeless programs; it's having the opposite effect of its intent. Fort Collins attracts homeless from everywhere and they are camping all over our parks. I have seen used needles near Lee Martinez walkways and now I'm not comfortable allowing kids to walk anywhere near the park.
- Proactive code enforcement! It should not be up to residents to have to call and/or write over and over to get people to put their trash cans away, mow, keep vehicles off lawns and sidewalks.
- Reduce government waste
- Reduce regulations on landlords and development projects
- Reducing utility and tax cost
- Representing people who actually live in our city as opposed to trying to accommodate people who don't live here.
- Start a compost program
- Stop raising taxes on seniors who own homes, you are making it unaffordable to retire in my home with increased taxes etc to provide affordable housing for other groups while making it very difficult to stay in one's home. It's very frustrating that my property taxes, insurance and utilities keep rising by large percentages year over year, yet I would like to retire, but there is no end in sight to the increases to the cost of living in Fort Collins. I am 60 this year and the cost to stay in my home has doubled and continues to rise by 30% each year. I want the city to not push out existing homeowners with price increases and higher taxes etc. let's keep living in a paid off home affordable for 60 year olds. I have worked very hard for 25 plus years to pay off and maintain my home and I am not sure that I can keep up with all the increases in taxes.

- Streamlining systems and processes to make it easier to do business with the City.
- Supporting Community members in getting help to make older homes more efficient and new homes big, small, multifamily or other be Climate efficient and cost effective. It seems to me the City's answer to efficiency is to charge more in the hopes people will use less but that is not how it works in reality. Seminars, grants, knowledgeable support and assistance.
- Teach/Inform the public what their local government and tax dollars are doing for them
- The city process for developing a piece of property needs someone from the city that helps an applicant move forward in the process. Each of the many departments that a development applicant needs to qualify have their own narrow piece of the picture, and no sense of the importance of providing their piece in a timely fashion, but no one on the city side has the applicants best interest in mind. So many details get forgot and thrown in too late in the process and the goal line keeps getting moved.
- The City should do more to cooperate with Federal government immigration enforcement activities and not be a sanctuary city.
- The landuse code and Hughes stadium debacles really highlighted the need for much better and inclusive community dialogue without the need to resort to voter referendums that are sneaky NIMBY tactics. The city needs to almost have an office or staff that is dedicated to large, consistent feedbacks and engagement where average people are represented in decisions, as opposed to warring factions of a debate. Sometimes people get what they want entirely, but most times they get to compromise and build a community together.
- The number of recent successful ballot measures that contravened direction expressed by city council (e.g. city plan, Hughes stadium) indicates that they have often been driven more by other agendas than by the will of the community. I would like to see council do a better job of listening and responding to the community..
- Transparency in city government
- Using existing tax revenue more efficiently vs asking for additional taxes/increasing taxes
- Whatever is possible at the local level to resist the Trump admin. I know there's not much but leading in this area will be important at some point.
- Would like simple was of finding out current street conditions or do sure.

RECREATION AND PARKS, OPEN SPACE

- Access at the Lincoln Center
- Adult Recreation
- Continuing balance between development and outdoor recreating opportunities
- Culture, Parks & Recreation
- Culture, Parks, and Recreation: this also supports Neighborhood Livability and Social Health
- Culture, Parks, Rec
- Former Hughes stadium land converted into a bike park/multi use outdoor recreation facility
- Gardens on Spring Creek.
- Golf courses not up to standards of neighboring municipal courses.

- I think the purchase of open space is more important than improving existing parks, open spaces etc. Please ban the use of chimneas and firepits in the summer months. In my opinion, noise pollution should also be addressed. I would love it if there was some enforcement of ebikes, scooters and skateboards on the bike trails. Someone is going to be seriously hurt by a reckless rider!
- I would like to see a covered enclosed playground for free or slicing scale.
- I'D LIKE THE HUGHES STADIUM LAND TO REMAIN UNDEVELOPED / AS IS.
- Investment in currently own city facilities that are failing like mulberry pool and museum of discovery.
- Keeping up the good work with public green spaces
- Maintaining natural areas we have, not allowing, big golf courses to take natural areas.
- Maintaining open spaces and addressing increased housing density
- Management of open spacr
- More free recreation sources for families
- More green space, fewer new apartments
- More natural areas and hiking trails to lessen congestion and parking issues
- More natural areas and more attention to air quality
- More Open Space
- More open space, less development.
- More open spaces.
- More parks and open spaces with better connectivity; less urban sprawl.
- Mulberry
- Natural landscapes
- open space and natural areas
- Parks, especially the underserved pickleball community. Sad that I have to say that but our council does not listen.
- Preserving natural land to ensure community and wildlife have a place to relax and live
- Preserving open space
- Reduce the glut of homebuilding - taking away any open space and building apartments, condos or homes
- Senior services and recreation
- The city needs more recreational facilities, outdoor and indoor, for children/youth, taking into consideration climate change and the importance of physical activities for children/youth.
- The city needs to improve the recreational facilities. Mulberry pool needs updated and EPIC is not far behind. City recreation buildings are falling behind other communities.
- The tennis courts at Rolland Moore
- upkeep of parks and trails

- Windsor, Greeley, Johnstown have much nicer youth sports facilities (baseball/ softball). One of the fields my son played on had no bathrooms and was not handicap accessible.

DIVERSITY, EQUITY, AND INCLUSION

- Attracting and improving diversity inclusion and acceptance
- Diversity
- Encouraging diversity in all it's forms, and making sure people feel safe.
- Inclusivity
- Increase population of people of color.
- Need more information to answer, But: -> Be more inclusive of all options.
- Please do everything you can for social cohesion.
- Racism is pervasive within the City of Fort Collins. The City Council and City Manager engage in a cover up of how bad it is for people of color in our community. Deal with it. Tell the truth about how bad it is for non-white community members. You have the data. Stop suppressing the truth! Stop the waste of our tax dollars by employing the Equity Office to hide the racism that actually exists within the community. The City's Equity Plan is essentially a gaslighting tool to further the oppression of people of color. The Human Relations Commission is complicit in the cover up, as is the media, which furthers the suppression of the truth of the existence of severe and pervasive racism within the City of Fort Collins and Larimer County.
- Stop hiring racist police.
- To not point out differences of people (race, gender, etc), but look at our community as one race - human race who respect all.
- Community Vitality.
- Essential services near or in neighborhoods (such as shopping/grocery).
- Focus on encouraging neighborhood - based gathering places. Jessup farm is a good example. Little, Beavers, Stodgy, Fox Den in old town is an example as well people who practice "bridging social capital" are nicer & more productive in a community. Make more opportunities for people to cross paths.
- Improve quality of life north of Old Town- not by gentrifying
- maintaining historic neighborhoods; assisting seniors and other disadvantaged groups in keeping/getting housing
- Neighborhood & community vitality.
- Neighborhood & community vitality.
- Neighborhood and community vitality.
- Neighborhood and community vitality.
- Neighborhood code enforcement
- Neighborhood Livability and Social Health
- Neighborhood Livability and Social Health
- Neighborhood vitality & safety.

- Preserving historical neighborhoods and Old Town.

COMMUNITY EVENTS, GROUPS, ACTIVITIES

- Getting back to what attracted so many of us to Fort Collins to begin with. It has always been expensive here, but there used to be festivals every weekend, no litter, no drug users lying on the sidewalk. That has changed, but is now even more expensive and is driving people away for lower cost of living with better quality of life.
- I would love to see more of a focus on creating spaces for people to conveniently interact with each other and make new friends. As someone almost a decade removed from college and not quite ready for family life yet, I feel like there aren't a lot of opportunities for me outside of work to conveniently make new friends. For example, I love volleyball and upon moving to Fort Collins, I wanted to join the volleyball league through the city. I was stunned to find that they didn't offer a free agent sign up. That would have helped me meet new people in the community who have similar interests and values and would have made me feel much more welcome moving to a new city by myself. I do also want to add that I love how many events the city puts together (FoCoMx, Taste of Fort Collins, Tour de Fat, etc.), I just feel a lot of these are great things to do with an already established friend group and not necessarily a great place to make new friends and build community. Of course, this is very possibly just a symptom of being at this age in this time period and not necessarily reflective of the city's efforts to create a welcoming and strongly founded community.
- more opportunities for special kids
- More vigorous group fitness classes for women at the Senior Center - specifically less dance, more strength training
- Toddler/young children activity SAFELY ie:clean up parks natural areas so it's safer for young children to be outside

PUBLIC SCHOOLS/EDUCATION/CHILDCARE

- Affordable early childhood care options.
- Anything that benefits children in the community - or families.
- Child education
- Childcare prices
- College corridor
- Community health
- Focus on balancing between public school quality and needing to close schools
- Funding of our public schools, I feel like they are the canary in the mine. If you have well funded and respected public schools people will want to stay in and maintain the city.
- health and vitality of the Poudre river through town
- Improve public school core values; remove the woke!
- Increased access for mental health and substance use.
- Social Health
- Social welfare programs for those needing immediate medical related financial support

- The education for K-12 in this town is too woke. Remove that agenda from your script. Teaching should be about education of the basics, leave the personal stuff to the family!

INFRASTRUCTURE

- Biking infrastructure
- Cell phone signal throughout the city. It's dangerously low.
- Cellular coverage improvements.
- Electric Infrastructure
- Emergency preparedness
- Even up sidewalks
- Improving the internet and to everyone to getting the serp
- INFRASTRUCTURE.
- Internet coverage via towers in all areas! Worst I've ever seen experienced.
- Investing in infrastructure to support the growth in the north and northeast part of the city.
- MORE BIKE/PEDESTRIAN INFRASTRUCTURE.
- Pedestrian infrastructure/Public transportation
- Pedestrianize additional streets in Old Town including Linden and Walnut
- Sidewalks along south college avenue
- Spending more time on fixing roads, addressing the fact that for our current infrastructure we have too many people. Speed limits are far too low on major roads, traffic control is a mess. Zero synchronicity between lights, causing more idling from vehicles. Leading to further unnecessary pollution of our environment. We currently spend more money on adding speeding cameras than optimizing our roads for the betterment of both the people and our environment. Coming from the south, Fort Collins should feel ashamed... I'm from Texas and yet I feel like my small town with a limited budget managed its roads and infrastructure better. People chop those complaints up to simply people getting upset at traffic and stuff like that, but I genuinely think if America optimized its traffic system we could probably make a solid dent in our current pollution of our environment.
- Stop monopolizing (internet, trash). Have competition
- Update Infrastructure and think more about traffic before building more houses/businesses etc.

OTHER

- Accessibility for young families. Jobs for parents that can pay a mortgage in Fort Collins, and education and child care.
- Back to basics. Focus on what got Fort Collins in all best places ranking. Quit all the DEI and social inclusion, plus environment stuff local government can't control.
- Be more conservative - Do not push gay & trans people.
- Community access to agriculture
- Condo development

- Continue improving the sense of community
- Depart from solar and wind and plan on using natural gas and nuclear power
- fishing in all local areas----you don't broadcast what type of fish are were----yet you tell me who bought what property????
- Focus on improving the CITY not THE WORLD.
- Home Owner's Association founding and overreach
- I have been told by my council member that FOCO has money in the budget for new parks but we don't have money to maintain our current parks. If this is in fact true, I find it ridiculous to even contemplate and incredibly short sighted of the Mayor, the City Manager, the City Council and all those responsible. If this really is the case, the budget should be revised immediately!
- I've participated in the water reduction program (zip) and think more rebates could be beneficial to get wider adoption. I basically saved \$0.10 on a dollar with my rebate. It would be nicer if there was more money for that program.
- Keeping fees low for young parents with children and supporting young families
- Keeping the culture of FOrt Collins similar while stil trying to find ways to help affordability
- Listening to and responding to needs of families with working parents - in transportation, recreation, housing, natural areas, services. Policies and programs feel so skewed toward retirees or wealthy families.
- maintaining the positive vibe in Fort Collins
- Making Fort Collins supportive of working families.
- Mitigation efforts of invasive species in the city neighborhoods (rabbits, ground hogs etc.)
- Permanent food truck lot
- Protect civil rights!
- Quit acting like communists who believe they are much more intelligent than the public.
- REDUCTION OF STRS & ELIMINATION OF ALL NP-STRS.
- Remove camping along Spring Creek & Poudre River Trails.
- STOP "FOCO MOVES" projects!! Curb extensions at Wabash & Bent haven are an eyesore. Install in your neighborhood! There are many near misses between vehicles; & vehicles/foot traffic/bicycles. Waste of money-grant \$ or/not. SHAME!!
- Stop becoming BOULDER!
- Stop putting all your efforts into DEI. Stop ostracizing conservatives. Learn what it means to be truly inclusive and supportive. Support businesses.
- Stop trying to control the community members so much with traffic cameras, trash pick up and making sure we are walking everywhere rather than driving. Also, make it easier for new businesses to come to fort collins.
- Take your pick - with the current presidential/dictator type regime now, everything is under attack. There is no wrong or right answer but to protect our city as much as possible.

- This is broad, but I'd like to improve our city culture without influence from California, Honor farmers & ranchers & hard working values that are a blend of conservative to more liberal!
- To be original and [?] from other cities.
- Too much emphasis on a minority group (trans/non-binary/etc). I'm fully affirming but it is annoying the extensive conversation about people based on their gender/sexual identity. I care more about what you do/how you contribute to society or our city as a person and not as a sexual being. That information feels not relevant. Snowplows to be more prompt on major travel roads (college, shields, etc) They are late to plow as compared to Loveland. Main roads have been hard to travel and uncleared as late as 8am on weekdays.
- Water, particularly as it relates to high costs and the impact to development, housing costs
- Young kid programming.

DON'T KNOW

- Can't think of anything
- I can't choose among these 7 categories because they are all too broad, each combining both high and low priorities for me.
- No answer
- No thoughts.
- Not sure.

Q18: Other sources for information regarding city issues, services, and programs.

- Activist Email group, utility district engagement
- asdf
- Board meetings
- candidates for city-council offices
- City employees
- City employees in the neighborhood
- City staff
- City websites, city meetings
- Coloradan, digital
- Colorado Sun, KUNC
- Coloradoan
- Coloradoan
- Coloradoan
- Coloradoan
- Coloradoan, Recreator, Word of mouth
- Coloradoan.
- COLORADOAN. Btw i am OFFENDED by the gender question below. There are two sexes, no genders.

- Community network
- Community organizations
- Denver based media
- Did not even know about these.
- Didn't know about most of these..
- Direct contact at city functions
- Direct mail - post office.
- Direct mail.
- Events
- events fort collins online
- Fc.gov
- fcgov.com
- Food banks and Doctors offices and brochures.
- Forwarded to me
- Google.
- habits with season by living here a long time. We look for it as it comes and tell our customers about events as positivity
- Had to answer something. Have no example of "other" connections.
- I always read the inserts that come with my utility bills.
- I don't have any problems with overall services but think attention to the basics - public safety, utilities and education are most important.
- I don't use anything regularly
- I selected "never"...so, do not have anothe source.
- I typically don't have much need for new information. FS is 5-6 times bigger than when I moved here. I had a single question to ask a city employee last month, decided to walk down to the City building and just ask. You can guess the reaction of someone who once knew where every city office was¹
- I've never heard of most of these
- If you are unaware of what is offered you don't know what to seek.
- In person at facilities
- Internet
- Internet.
- KUNC
- Larimer County Health and Human Services
- library
- Library Library City & Library. Staff are exemplan\the Coloradoan is awful!

- local psychics
- Local TV news & Recreator & web site fcgov.com
- Mail
- Mail.
- Mailings
- Mainly emails or flyers sent via the mail.
- My wife works for the city, so her.
- Na - I feel like I don't get the info unless I sign up for newsletters for a specific program or department. The barrier is too many newsletters, sign ups, platforms, etc instead of a centralized newsletter or info. I throw out the mail from the city and am not on social media often, would prefer one monthly newsletter about all city happenings to my email over anything else
- neighbors
- Neighbors
- News included with mailed city utility bills.
- Newsletters or word of mouth
- Next Door
- Nothing comes to mind - just can't unselect the option :)
- Notices mailed to homes
- Online sources
- Posted notices.
- posters at city and recreation buildings
- Posters at city buildings and around town
- postings at the Council Tree library
- Reddit
- Reddit
- Reddit
- Reddit
- Reddit (r/Fort Collins).
- Reddit Fort Collins
- Reddit r/Fort Collins.
- Reddit.com/r/fortcollins
- Reddit's fort collins subreddit
- Rooster magazine
- Senior center.
- Social media

- Someone needs to repair the zebra crossing bear bacon elementary, it is broken towards the sidewalk and when my kids ride their bike over zebra crossing, my daughter fell down
- SRO's - in schools.
- SUGGEST SEND BROCHER INDICATING ALL WAYS TO GET INFO.
- Telephone messages.
- Texts.
- The Coloradoan
- The Fort Collins "Subreddit" on Reddit.
- To be honest, I had no idea these other platforms existed - so going out in my Connexion/Utility bill would be a great way to reach out.
- TV news
- Usually go to website pertaining to information I'm seeking
- Usually just the City website
- Utility bills and direct mail
- Web sites, Church, Friends, School.
- website
- word of mouth
- Word of mouth Fort Collins facebook page.

D10: Prefer to self-identify gender.

- Not genders.
- Sick.
- There are only two genders. I identify as deeply annoyed by the government's embrace of radical gender ideology. Keep it out of civic life!
- This I do not like! God created male and female. I am female.

D11: Prefer to self-identify sexual orientation.

- Also, I would not include on any survey.
- Fuck you.
- I identify as deeply annoyed by the government's embrace of radical gender ideology. Keep it out of civic life!
- Sick question.
- Why?
- Why?

D12: Prefer to self-identify race/ethnicity.

- AMERICAN
- Eastern & Southern European
- European

- European
- Human race no one is totally any of above.
- Human.
- HUMAN.
- HUMAN.
- I would leave this out too.
- Jewish
- MEXICAN AMERICAN - DINE.
- Scotch, French, English, German, Indiad.
- Slovenian.
- The only white people I have known were albino. Color is a stupid way to classify people.
- Uropean american.
- Which ever makes my opinion worth more.

Appendix D: Responses to Selected Survey Questions by Respondent Characteristics

The subgroup comparison tables contain the cross tabulations of selected survey questions by respondent characteristics. Most ratings are shown as an average rating on 100-point scale (e.g., 0=very bad, 25=bad, 50=average, 75=good, 100=very good), all others are shown as percent positive ratings (e.g., percent "very good" and "good"). Chi-square or ANOVA tests of significance were applied to these breakdowns of survey questions. A "p-value" of 0.05 or less indicates that there is less than a 5% probability that differences observed between groups are due to chance; or in other words, a greater than 95% probability that the differences observed in the selected categories of the sample represent "real" differences among those populations.

For each pair of subgroups that has a statistically significant difference, an upper-case letter denoting significance is shown in the category with the larger column proportion. The letter denotes the category with the smaller column proportion from which it is statistically different. Differences were marked as statistically significant if the probability that the differences were due to chance alone were less than 5%. Categories were not used in comparisons when a column proportion was equal to zero or one.

Items that have no upper-case letter denotation in their column and that are also not referred to in any other column were not statistically different.

For example, on Table 53 on the next page homeowners (A) gave a significantly higher average rating (88) for Fort Collins as a place to live than renters (B; 85). This significant difference is denoted by the "B" in the homeowners cell for that line item.

Comparisons by Respondent Characteristics

Comparisons by respondent length of residency, tenure (rent/own), employment status, gender, age, race/ethnicity, and sexual orientation.

Table 53: Aspects of Quality of Life and Community by Respondent Length of Residency, Housing Tenure, and Employment Status

Please rate Fort Collins as a community on each of the items listed below. Average rating on 100-point scale (0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Overall, as a place to live	87 D	91 D	88 D	84	88 B	85	86	89	87
As a place to raise children	83	86 D	83	80	84 B	79	82	84	82
As a place to attend college	86 D	83	84	81	83	83	82	85	83
Quality of public schools	77 D	70	74	71	75 B	68	71	74	72
As a place to retire	77 D	74	78 D	69	76 B	69	70	81 A	73
Openness and acceptance of the community toward people of diverse backgrounds	74 D	70	72	68	71	70	70	72	71
Availability of affordable quality childcare	40	35	38	39	40	35	38	40	39
Availability of affordable quality housing	32	29	28	30	34 B	26	28	36 A	30
Overall quality of life in Fort Collins	83 D	85 D	83	79	84 B	79	81	84	82

Table 54: Aspects of Quality of Life and Community by Gender, Age, Race/Ethnicity, and Sexual Orientation

Please rate Fort Collins as a community on each of the items listed below. Average rating on 100-point scale (0=very bad, 100=very good).	Respondent gender		Respondent age			Race/ethnicity		Sexual orientation		Overall	
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)
Overall, as a place to live	87	88	85	88	86	87	89 B	84	89	88	87
As a place to raise children	81	84	80	82	83	82	83	82	83	86	82
As a place to attend college	83 C	85 C	71	85 B	78	83 B	85 B	79	84	85	83
Quality of public schools	74	72	67	73	71	73	75 B	67	76	73	72
As a place to retire	72	75	86 A	73	69	77 B	75	73	75	74	73
Openness and acceptance of the community toward people of diverse backgrounds	71	70	71	71	70	71	73 B	65	71	74	71
Availability of affordable quality childcare	42 B	35	48	35	38	45 A	38	37	37	45	39
Availability of affordable quality housing	31 C	30 C	18	28	27	37 A B	31	27	33 B	25	30

Please rate Fort Collins as a community on each of the items listed below. Average rating on 100-point scale (0=very bad, 100=very good).	Respondent gender		Respondent age			Race/ethnicity		Sexual orientation		Overall	
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Overall quality of life in Fort Collins	82	83	81	82	80	83	84 B	78	84	82	82

Table 55: Resident Loyalty by Respondent Length of Residency, Housing Tenure, and Employment Status

Please indicate how likely or unlikely you are to do each of the following:(Average rating 0=very unlikely, 100=very likely).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Recommend living in Fort Collins to someone who asks	84 D	82 D	82 D	70	78	79	79	77	78
Remain in Fort Collins for the next five years	80	79	82	83	88 B	72	79	87 A	81

Table 56: Resident Loyalty by Gender, Age, Race/Ethnicity, and Sexual Orientation

Please indicate how likely or unlikely you are to do each of the following: (Average rating 0=very unlikely, 100=very likely).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall (A)
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Recommend living in Fort Collins to someone who asks	79	80	76	83 B C	75	75	81	80	80	84	78
Remain in Fort Collins for the next five years	81	81	87	76	83 A	86 A	83 B	75	84 B	76	81

Table 57: Promotion of Social Health by Respondent Length of Residency, Housing Tenure, and Employment Status

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall (A)
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Promotion of the social health of Fort Collins (Human Services, Affordable Housing, Homelessness, Equity & Inclusion, etc.)	55	54	58 D	51	57 B	50	53	57	54

Table 58: Promotion of Social Health by Gender, Age, Race/Ethnicity, and Sexual Orientation

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall (A)
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Promotion of the social health of Fort Collins (Human Services, Affordable Housing, Homelessness, Equity & Inclusion, etc.)	54 C	56 C	42	53	51	58 B	56 B	49	57	53	54

Table 59: Quality of Neighborhoods by Respondent Length of Residency, Housing Tenure, and Employment Status

Please rate the quality of your neighborhood on each of the items listed below. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall (A)
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Your neighborhood as a place to live	82	83	83	82	85 B	78	81	86 A	82
Your neighborhood as a place to raise children	78	79	77	76	82 B	70	76	83 A	77

Table 60: Quality of Neighborhoods by Gender, Age, Race/Ethnicity, and Sexual Orientation

Please rate the quality of your neighborhood on each of the items listed below. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Your neighborhood as a place to live	82	84	78	79	83 A	85 A	83	81	84 B	78	82
Your neighborhood as a place to raise children	76	78	83	73	80 A	80 A	77	77	80 B	72	77

Table 61: Access in Neighborhood to Everyday Needs by Respondent Length of Residency, Housing Tenure, and Employment Status

Please rate the quality of your neighborhood on each of the items listed below. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Access within your neighborhood to everyday needs (i.e., grocery shopping, services, and amenities)	71	74	72	75	75 B	71	72	77 A	73

Table 62: Access in Neighborhood to Everyday Needs by Gender, Age, Race/Ethnicity, and Sexual Orientation

Please rate the quality of your neighborhood on each of the items listed below. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Access within your neighborhood to everyday needs (i.e., grocery shopping, services, and amenities)	73 C	75 C	60	72	71	77 A B	74	70	75	73	73

Table 63: Ratings of Neighborhood-related Services by Respondent Length of Residency, Housing Tenure, and Employment Status

Please rate quality of each of the following in Fort Collins. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Code enforcement (weeds, rubbish/trash, etc.)	68 C D	66 D	62	57	62	63	63	60	62
Noise enforcement	58 D	54	54	52	55	54	56 B	50	55
Residential property maintenance	74 B C D	70 D	69 D	65	68	70	69	68	69

Table 64: Ratings of Neighborhood-related Services by Gender, Age, Race/Ethnicity, and Sexual Orientation

Please rate quality of each of the following in Fort Collins. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Code enforcement (weeds, rubbish/trash, etc.)	60	65 A	74 A	64	61	60	64	61	62	67	62
Noise enforcement	54	57	53	57 C	54	52	56	58	56	55	55
Residential property maintenance	69	70	70	70	69	67	70	70	71	70	69

Table 65: Community Engagement by Respondent Length of Residency, Housing Tenure, and Employment Status

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Fort Collins? (Percent who had ever done each)	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Visited a neighborhood park or City park	98% D	99% D	97% D	93%	96%	96%	97% B	93%	96%
Attended a neighborhood-sponsored event	44%	42%	43%	43%	49% B	35%	41%	50% A	43%
Attended a government-organized event (open house, City Council session, forum, etc.)	30%	35%	41% A	40% A	41% B	30%	37%	34%	36%
Carpooled with other adults or children instead of driving alone	70% D	63%	62%	59%	62%	66%	67% B	52%	63%
Volunteered your time in Fort Collins	48%	64% A	61% A	63% A	59%	58%	59%	57%	59%
Talked to or visited with your immediate neighbors	82%	94% A	88% A	95% A C	95% B	83%	88%	96% A	90%
Done a favor for a neighbor	67%	80% A	77% A	87% A C	88% B	65%	75%	89% A	79%
Visited a locally owned business operating within the city	100% C D	100% C D	98%	98%	99%	99%	99%	98%	99%

Table 66: Community Engagement by Gender, Age, Race/Ethnicity, and Sexual Orientation

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Fort Collins? (Percent who had ever done each)	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Visited a neighborhood park or City park	96%	96%	100%	98% C	99% C	92%	96%	97%	96%	97%	96%
Attended a neighborhood-sponsored event	39%	47% A	47%	36%	46% A	51% A	43%	40%	43%	36%	43%
Attended a government-organized event (open house, City Council session, forum, etc.)	37%	34%	38%	33%	39%	39%	34%	45% A	38%	30%	36%
Carpooled with other adults or children instead of driving alone	57%	69% A	81% A	77% B C	55%	50%	64%	65%	63%	69%	63%
Volunteered your time in Fort Collins	56%	61%	58%	56%	62%	59%	57%	64%	56%	61%	59%

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Fort Collins? (Percent who had ever done each)	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Talked to or visited with your immediate neighbors	88%	92%	90%	84%	91% A	98% A B	89%	91%	91% B	81%	90%
Done a favor for a neighbor	76% C	81% C	58%	67%	80% A	94% A B	78%	75%	79% B	65%	79%
Visited a locally owned business operating within the city	99% B	98%	100%	99%	99%	98%	99%	97%	99%	100%	99%

Table 67: Overall Safety in City by Respondent Length of Residency, Housing Tenure, and Employment Status

Please rate Fort Collins as a community on each of the items listed below. Average rating on 100-point scale (0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Overall safety of community members	84 D	84 D	82 D	77	82	81	81	82	81

Table 68: Overall Safety in City by Gender, Age, Race/Ethnicity, and Sexual Orientation

Please rate Fort Collins as a community on each of the items listed below. Average rating on 100-point scale (0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Overall safety of community members	83	82	81	82	80	81	83	80	83	82	81

Table 69: Ratings of Personal Safety by Respondent Length of Residency, Housing Tenure, and Employment Status

Please tell us how safe you feel in each of the following areas. (Average rating 0=always unsafe, 100=always safe)	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Downtown Fort Collins during the day	92 C D	90 D	86	84	87	89	88	87	88
Downtown Fort Collins at night	75 C D	72 D	68	65	69	71	70	68	70
Your neighborhood during the day	95 C D	94 D	92	91	93	92	93	93	93
Your neighborhood at night	83 D	84 D	81	80	84 B	80	82	83	82
Parks	86 C D	83 C D	78	77	79	83 A	81	80	81
Natural areas/open spaces	85 C D	84 C D	79	78	79	84 A	81	81	81
Recreation facilities	90 C D	88 C D	83	82	85	86	85	86	85
Trails	84 C D	82 D	79	76	79	81	80	80	80
Fort Collins overall during the day	89 C D	87 D	84	83	86	86	86	85	86
Fort Collins overall at night	74 C D	74 C D	69	67	71	70	71	70	71
Transfort/MAX	77 B C D	70	66	65	69	70	68	76 A	69

Table 70: Ratings of Personal Safety by Gender, Age, Race/Ethnicity, and Sexual Orientation

Please tell us how safe you feel in each of the following areas. (Average rating 0=always unsafe, 100=always safe)	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Downtown Fort Collins during the day	89	88	91	90 B C	86	87	90 B	84	88	90	88
Downtown Fort Collins at night	72 B	68	80 A B	72 B C	68	68	71	71	71	71	70
Your neighborhood during the day	93	94	96	94	93	92	94 B	91	94	94	93
Your neighborhood at night	84 B	81	82	81	83	81	83	80	83	81	82
Parks	81	80	87 B	84 B C	77	79	82	79	81	85 A	81
Natural areas/open spaces	83 B	80	82	85 B C	77	79	81	82	81	85 A	81
Recreation facilities	85	86	93 A B	88 B C	83	85	86	85	86	87	85
Trails	82 B	78	81	83 B C	76	78	80	83	80	83	80
Fort Collins overall during the day	86	86	91	87 B	84	85	87 B	83	86	88	86
Fort Collins overall at night	73 B	69	74	72 B	69	70	72	71	71	72	71
Transfort/MAX	68	71	79 A	70	67	71	70	70	70	70	69

Table 71: Community Safety Services Ratings by Respondent Length of Residency, Housing Tenure, and Employment Status

Please rate quality of each of the following in Fort Collins. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	75	74	71	73	77 B	69	72	79 A	73
Disaster response and restoration of services	75	74	77	74	77 B	71	73	80 A	75
Fire prevention/education	74	68	74	74 B	76 B	68	71	78 A	73
Fire response time	85	82	85	82	84	82	81	88 A	83
Fire services overall	87	82	87	83	85	84	83	88 A	84
Crime prevention	66	63	64	62	64	62	62	67 A	63
Police patrol	68 B D	62	64	60	64	62	62	66 A	63
Traffic enforcement	60 B D	53	55	51	56	53	55	54	55
Police visibility	70 D	65 D	65 D	58	63	64	64	63	64
Police response time	71 D	72 D	69	63	69	66	66	73 A	68

Please rate quality of each of the following in Fort Collins. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Police services overall	69 D	65	71 B D	63	68 B	63	64	71 A	66
Animal control	75 B C D	63	67	62	65	67	66	65	66
Business property maintenance	77 C D	74 D	69 D	65	71	70	71	70	70
Natural Areas and Park Ranger services	90 B C D	85 D	84 D	80	83	87 A	85	82	84

Table 72: Community Safety Services Ratings by Gender, Age, Race/Ethnicity, and Sexual Orientation

Please rate quality of each of the following in Fort Collins. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
				18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race		Another sexual orientation	(A)
	Male	Female	Non-conforming	(A)	(B)	(C)	(A)	(B)	Heterosexual	(B)	
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	73	75	70	69	74	78 A	76 B	68	76 B	69	73
Disaster response and restoration of services	75	75	77	70	76 A	78 A	77 B	69	76	72	75

Please rate quality of each of the following in Fort Collins. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Fire prevention/education	72	74	70	69	74 A	77 A	75 B	68	74	70	73
Fire response time	82	85	89	82	81	86 B	84	81	85	82	83
Fire services overall	84	85	92	84	83	86	86 B	82	85	84	84
Crime prevention	63	64	75 A B	63	61	66 B	65	62	66	63	63
Police patrol	61	65 A	81 A B	63	60	65 B	65 B	60	64	66	63
Traffic enforcement	51	58 A	74 A B	55	52	56	56	52	56	55	55
Police visibility	63	65	79 A B	66 B	60	64	65	66	66	65	64
Police response time	67	72 A	72	67	64	71 B	70	64	72	69	68
Police services overall	65	68	68	64	64	70 A B	68	65	70 B	60	66
Animal control	66	66	71	67	65	65	67	65	67	68	66
Business property maintenance	69	73 A C	64	72	70	69	72	71	72	73	70
Natural Areas and Park Ranger services	84	86	80	88 B C	82	82	86 B	78	85	88	84

Table 73: Promotion of Environmental Health by Respondent Length of Residency, Housing Tenure, and Employment Status

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Promotion of the health of the environment of Fort Collins	69 D	67	68	63	67	65	66	66	66

Table 74: Promotion of Environmental Health by Gender, Age, Race/Ethnicity, and Sexual Orientation

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Promotion of the health of the environment of Fort Collins	65 C	69 C	56	67	65	66	69 B	61	68	70	66

Table 75: Overall Quality of the Environment by Respondent Length of Residency, Housing Tenure, and Employment Status

Please rate the quality of the environment in Fort Collins in each of the following areas. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Overall quality of environment	80 D	80 D	77	75	79	76	78	77	78

Table 76: Overall Quality of the Environment by Gender, Age, Race/Ethnicity, and Sexual Orientation

Please rate the quality of the environment in Fort Collins in each of the following areas. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Overall quality of environment	78	78	76	78	78	78	79	76	78	81	78

Table 77: Aspects of the Environment by Respondent Length of Residency, Housing Tenure, and Employment Status

Please rate the quality of the environment in Fort Collins in each of the following areas. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Air quality	71 B C	64	65	67	67	68	68	65	67
Recycling programs	71	73	75	73	76 B	68	72	75	73
Conservation efforts	75	77 D	79 D	72	76 B	73	75	75	75
Overall quality of environment	80 D	80 D	77	75	79	76	78	77	78
Overall appearance of the city	86 D	83	83	82	84	82	83	84	83

Table 78: Aspects of the Environment by Gender, Age, Race/Ethnicity, and Sexual Orientation

Please rate the quality of the environment in Fort Collins in each of the following areas. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Air quality	70 B	66	63	71 B C	64	66	68	70	69	68	67
Recycling programs	72	73	71	70	74 A	76 A	74 B	68	74 B	70	73
Conservation efforts	76 C	74	67	73	75	76	76	72	77 B	72	75
Overall quality of environment	78	78	76	78	78	78	79	76	78	81	78
Overall appearance of the city	82	86 A	88 A	84	82	84	86 B	80	84	85	83

Table 79: Transportation Ratings by Respondent Length of Residency, Housing Tenure, and Employment Status

Please rate the following areas of transportation in Fort Collins. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Ease of travel by car	74 B C D	68 D	68 D	61	68	67	67	68	67
Ease of traveling by public transportation	58 C D	53 D	51	46	52	52	51	58 A	52
Ease of walking	71	66	72 B	68	71 B	67	68	73 A	69
Accessibility for people with disabilities (e.g., people with low vision or in wheelchairs)	53	61 A	59	59 A	61 B	55	56	62 A	58
Ease of travel by bicycle	86 D	83	83 D	79	84 B	81	82	82	82
Availability of parking Downtown	66 B C D	60 D	58	54	61	58	60	56	59
Traffic flow	61 B C D	52	47	47	53	51	52	53	52
Street maintenance	77 B C D	70 D	65	65	70	68	70	67	69
Availability of electric vehicle charging stations	50	60 D	64 A D	46	52	54	53	51	53
Northern Colorado Regional Airport/Shuttle Service	72	70	76 D	67	70	71	70	72	70

Please rate the following areas of transportation in Fort Collins. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Safety from motor vehicle accidents when walking, biking or using public transportation	57	58	59	55	58 B	55	57	58	57

Table 80: Transportation Ratings by Gender, Age, Race/Ethnicity, and Sexual Orientation

Please rate the following areas of transportation in Fort Collins. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Ease of travel by car	67	69	67	69 B	65	68	68	68	68	69	67
Ease of traveling by public transportation	52	52	56	55 B	46	55 B	53	52	51	59 A	52
Ease of walking	70	68	71	66	67	77 A B	69	69	72 B	65	69
Accessibility for people with disabilities (e.g., people with low vision or in wheelchairs)	63 B C	55 C	38	55	55	64 A B	59	57	63 B	53	58

Please rate the following areas of transportation in Fort Collins. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Ease of travel by bicycle	84	81	82	83	81	82	84 B	79	85	84	82
Availability of parking Downtown	61	59	52	61 C	59	56	60	61	62 B	57	59
Traffic flow	52	52	63 A B	52	50	53	53	52	54	53	52
Street maintenance	69	70	77	70	70	67	71	68	71	70	69
Availability of electric vehicle charging stations	52	55	56	59 B C	47	50	49	65 A	54	51	53
Northern Colorado Regional Airport/Shuttle Service	68	73 A	71	72 B	66	72 B	71	70	70	76	70
Safety from motor vehicle accidents when walking, biking or using public transportation	57 C	59 C	47	55	57	59 A	58	55	60 B	52	57

Table 81: Community Aspects of Culture and Recreation by Respondent Length of Residency, Housing Tenure, and Employment Status

Please rate Fort Collins as a community on each of the items listed below. Average rating on 100-point scale (0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Quality of arts and cultural opportunities	72	72	72	69	72	70	70	75 A	71
Quality of recreational opportunities	89	91 C D	86	87	89	87	88	89	88
Quality of public library services	84	85 D	82	80	84 B	80	81	84	82

Table 82: Community Aspects of Culture and Recreation by Gender, Age, Race/Ethnicity, and Sexual Orientation

Please rate Fort Collins as a community on each of the items listed below. Average rating on 100-point scale (0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Quality of arts and cultural opportunities	70	73 A	72	71	69	74 B	74 B	62	71	73	71
Quality of recreational opportunities	87	89	91	89 B	86	88	89 B	85	89	89	88
Quality of public library services	81	85 A C	74	81	82	84	84 B	78	83	84	82

Table 83: Ratings of Parks, Recreational and Cultural Programs and Facilities by Respondent Length of Residency, Housing Tenure, and Employment Status

Please rate the quality of each of the programs or facilities listed below. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Natural areas and open space	91 D	91 D	88	86	90 B	87	89	89	89
Trails	94 D	91 D	91 D	88	91	91	91	89	91
Parks Overall	89 D	89 D	89	86	89 B	86	88	88	88
Parks in my neighborhood	81	82	81	78	83 B	77	79	84 A	80
Dog parks	70	66	72	67	71 B	64	68	69	68
Timberline Recycling Center	87 B D	82	86 D	81	84	82	83	83	83
Cemeteries	86 C D	82	80	78	81	81	81	82	81
Golf courses	81	82	80	78	79	81	81	77	80
Athletic fields	80 B D	71	76	75	79 B	72	75	78	76
Northside Aztlan Community Center	85 C D	81	77	76	79	79	79	81	79
Fort Collins Senior Center	84 C	80	78	81	80	81	80	82	81

Please rate the quality of each of the programs or facilities listed below. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Edora Pool Ice Center (EPIC)	84 C D	82 C D	74	75	78	77	78	78	78
Foothills Activity Center	85 B C D	75	71	74	75	78	75	79	76
Mulberry Pool	73 C	70	63	66	66	70	67	69	67
The Farm at Lee Martinez Park	87 C D	83	82	79	82	81	82	81	82
The Gardens on Spring Creek	89	88	89	87	88	87	88	88	88
Pottery studio	83	82	87	80	82	83	83	80	82
Art in Public Places program	88 C D	85 D	83	80	82	87 A	84	83	84
Lincoln Center programs	82	81	80	78	80	81	80	81	80
Fort Collins Museum of Discovery	87 D	86 D	83	82	83	86 A	84	84	84
Adult recreation programs	79 B D	73	74	72	75	73	72	78 A	74
Senior recreation programs	87 B C D	77	75	75	78	76	77	78	77
Youth/teen recreation programs	80 C D	78	71	73	74	75	75	77	75

Table 84: Ratings of Parks, Recreational and Cultural Programs and Facilities by Gender, Age, Race/Ethnicity, and Sexual Orientation

Please rate the quality of each of the programs or facilities listed below. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Natural areas and open space	87 C	91 A C	81	89	88	88	91 B	84	89	90	89
Trails	90	92 A	87	92 B C	89	89	92 B	89	92	92	91
Parks Overall	86	90 A	89	88	88	88	89 B	84	88	91 A	88
Parks in my neighborhood	78	83 A	87 A	77	82 A	82 A	81 B	77	81	80	80
Dog parks	68	70	62	64	71 A	71 A	69	69	71	68	68
Timberline Recycling Center	81	86 A	88	84	84	82	84 B	81	84	85	83
Cemeteries	78	83 A	93 A B	83	80	80	83 B	76	81	85	81
Golf courses	78	82	80	83 C	78	77	82 B	74	79	86 A	80
Athletic fields	74	80 A	82	73	76	79 A	79 B	68	77	76	76
Northside Aztlan Community Center	77	82 A	86 A	80	80	78	80	81	80	82	79
Fort Collins Senior Center	79	82	88 A	81	79	81	82	78	82	82	81

Please rate the quality of each of the programs or facilities listed below. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Edora Pool Ice Center (EPIC)	78	78	85	79	76	79	79	78	79	76	78
Foothills Activity Center	74	77	90 A B	78	73	77	79 B	69	76	80	76
Mulberry Pool	69	66	69	70 B	63	69	68	67	68	66	67
The Farm at Lee Martinez Park	80	84 A	82	82	81	82	83	80	82	85	82
The Gardens on Spring Creek	86	90 A	86	89	87	87	89 B	84	88	87	88
Pottery studio	78	88 A	78	86 C	80	79	88 B	73	83	86	82
Art in Public Places program	81	87 A	86	88 B C	81	81	87 B	79	83	90 A	84
Lincoln Center programs	79	82 C	72	82 C	79	78	82 B	75	80	81	80
Fort Collins Museum of Discovery	84	85	88	87 B C	82	83	85	83	84	87	84
Adult recreation programs	73	76	75	74	71	76 B	75	74	74	76	74
Senior recreation programs	74	79 A	98 A B	81	75	77	80	75	77	84 A	77

Please rate the quality of each of the programs or facilities listed below. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Youth/teen recreation programs	74	75	97 A B	78 B	71	77 B	77	75	75	81	75

Table 85: Ratings of City as a Place to Work by Respondent Length of Residency, Housing Tenure, and Employment Status

Please rate Fort Collins as a community on each of the items listed below. Average rating on 100-point scale (0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
As a place to work	78 D	74	79 B D	73	78 B	72	75	76	75

Table 86: Ratings of City as a Place to Work by Gender, Age, Race/Ethnicity, and Sexual Orientation

Please rate Fort Collins as a community on each of the items listed below. Average rating on 100-point scale (0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
As a place to work	74	78 A C	67	76	73	77	77 B	71	78	75	75

Table 87: Community Aspects of Economic Health by Respondent Length of Residency, Housing Tenure, and Employment Status

Please rate Fort Collins as a community on each of the items listed below. Average rating on 100-point scale (0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Quality of shopping opportunities	75 B D	65	71 B D	64	68	70	68	70	68
Quality of dining opportunities	73 B	66	77 B	75 B	74	72	72	76 A	73
Quality of entertainment opportunities	72	71	73	69	73 B	68	69	76 A	71
Availability of job opportunities	50	49	60 A B	55 A B	57 B	49	53	55	53
Availability of quality healthcare	70	70	71	72	75 B	65	68	79 A	71

Table 88: Community Aspects of Economic Health by Gender, Age, Race/Ethnicity, and Sexual Orientation

Please rate Fort Collins as a community on each of the items listed below. Average rating on 100-point scale (0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Quality of shopping opportunities	69	69	79 A B	71 B	65	69 B	71 B	66	69	71	68
Quality of dining opportunities	73	74	76	72	70	78 A B	74	72	74	72	73
Quality of entertainment opportunities	69	73 A	70	70	67	76 A B	72 B	67	71	74	71
Availability of job opportunities	55 C	54 C	36	50	54 A	60 A B	55 B	50	56 B	45	53
Availability of quality healthcare	72 C	71 C	51	65	69	79 A B	72 B	65	74 B	65	71

Table 89: Business Support and Promotion of Economic Health by Respondent Length of Residency, Housing Tenure, and Employment Status

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Promotion of the economic health of Fort Collins	64 B D	59	66 B D	55	61	59	59	64 A	60
Support of businesses	69 B D	62	68 D	58	64	63	62	65	63

Table 90: Business Support and Promotion of Economic Health by Gender, Age, Race/Ethnicity, and Sexual Orientation

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Promotion of the economic health of Fort Collins	58	62	72 A B	60	58	61	62 B	57	61	65	60
Support of businesses	61	66 A	71 A	65	62	62	65 B	61	64	67	63

Table 91: Business Health by Respondent Length of Residency, Housing Tenure, and Employment Status

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Encouraging a variety of businesses	69 B C D	59	59	57	60	63	60	64	61
Retaining existing businesses	57 B D	51	52	48	51	52	51	54	51
Attracting new businesses	64 B C D	57 D	57 D	50	54	60 A	56	55	56

Table 92: Business Health by Gender, Age, Race/Ethnicity, and Sexual Orientation

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Encouraging a variety of businesses	57	65 A	74 A	63 B	58	60	64 B	57	61	66	61
Retaining existing businesses	51	52	65 A B	52	49	53	52	54	52	56	51
Attracting new businesses	54	59 A	72 A B	62 B C	51	52	59	56	57	64 A	56

Table 93: Overall Quality of City Services by Respondent Length of Residency, Housing Tenure, and Employment Status

(Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Overall, how would you rate the quality of the services provided by the City of Fort Collins?	80 B D	75	77 D	72	77 B	74	75	77	76

Table 94: Overall Quality of City Services by Gender, Age, Race/Ethnicity, and Sexual Orientation

(Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Overall, how would you rate the quality of the services provided by the City of Fort Collins?	75	77	77	76	75	76	78 B	73	78	78	76

Table 95: Equitable Access to Programs and Services by Respondent Length of Residency, Housing Tenure, and Employment Status

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Ensuring all community members can access and participate in City programs and services	71 B D	63	68 D	62	67	64	66	65	65

Table 96: Equitable Access to Programs and Services by Gender, Age, Race/Ethnicity, and Sexual Orientation

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Ensuring all community members can access and participate in City programs and services	65	67	63	65	65	66	68 B	60	67	66	65

Table 97: City Government Ratings by Respondent Length of Residency, Housing Tenure, and Employment Status

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Managing and planning for growth	61 B C D	54	52	51	56	53	52	60 A	54
Balancing development and growth while maintaining the character and identity of the City and neighborhoods	68 B C D	56	55	52	57	59	57	59	57
Efficient operation of programs and services	72 B C D	65	65	61	67	64	65	67	66
Encouraging sustainability in the community	71 D	71 D	70 D	64	68	69	69	68	68
Partnering with the community to address climate change	62	60	64	58	63 B	56	60	60	60
Overall direction of the City	76 B C D	66 D	65 D	58	65	67	66	63	65
Welcoming community member involvement	73 B D	66	68 D	61	67	65	67	65	66
Listening to community members	69 B C D	62 D	61 D	51	59	60	60	57	59
Respecting all community members regardless of race/ethnic background, gender, religion, age, disability, sexual orientation, or marital status	74 D	73 D	77 D	66	72	70	71	71	71

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Creating a welcoming, inclusive community where all community members feel a sense of belonging	76 B D	71 D	73 D	64	71	69	70	69	70

Table 98: City Government Ratings by Gender, Age, Race/Ethnicity, and Sexual Orientation

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Managing and planning for growth	54	56	68 A B	54	51	58 B	57	53	56	54	54
Balancing development and growth while maintaining the character and identity of the City and neighborhoods	56	60 A	69 A	60 B	53	58	61 B	52	60	61	57
Efficient operation of programs and services	65	68	61	66	66	65	68 B	62	68	66	66

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Encouraging sustainability in the community	68	71	64	69	67	68	71 B	63	69	73	68
Partnering with the community to address climate change	61	61	54	58	61	62	63 B	53	64 B	57	60
Overall direction of the City	66	66	75 A B	70 B C	63	62	69 B	63	68	70	65
Welcoming community member involvement	66	68	63	69	64	65	68	66	68	69	66
Listening to community members	59	62	59	64 B C	57	56	62	60	63	62	59
Respecting all community members regardless of race/ethnic background, gender, religion, age, disability, sexual orientation, or marital status	73	72	65	72	71	71	74 B	66	74	73	71

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Creating a welcoming, inclusive community where all community members feel a sense of belonging	71	71	66	71	70	68	73 B	63	72	74	70

Table 99: Contact with City Employees by Respondent Length of Residency, Housing Tenure, and Employment Status

Percent yes	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Have you had contact with any City employee(s) by phone, in person, via email or online within the last 12 months?	56%	47%	54%	61% B	60% B	49%	55%	56%	55%

Table 100: Contact with City Employees by Gender, Age, Race/Ethnicity, and Sexual Orientation

	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)
Percent yes											
Have you had contact with any City employee(s) by phone, in person, via email or online within the last 12 months?	56%	53%	66%	50%	60% A	59% A	55%	57%	58%	49%	55%

Table 101: Users Ratings of City Employees by Respondent Length of Residency, Housing Tenure, and Employment Status

Thinking about your most recent contact, please rate City employee(s) on each of the items below. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Courtesy	93 D	89 D	89 D	84	88	88	87	91 A	88
Promptness	89 D	87 D	85 D	76	84	82	82	85	83
Knowledge	91 C D	86 D	83 D	76	82	85	83	83	83
Making you feel valued	87 D	80 D	81 D	70	77	80	77	80	78
Overall impression	89 D	84 D	85 D	74	81	84	81	83	82

Table 102: Users Ratings of City Employees by Gender, Age, Race/Ethnicity, and Sexual Orientation

Thinking about your most recent contact, please rate City employee(s) on each of the items below. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Courtesy	88	89	87	92 B	83	88 B	90 B	85	90	87	88
Promptness	83	85	81	88 B	77	83	86 B	77	87	82	83
Knowledge	84	85	81	90 B C	77	80	87 B	79	86	86	83
Making you feel valued	77	82	75	84 B	70	79 B	81	76	82	78	78
Overall impression	82	84	75	88 B C	75	81 B	85 B	78	85	82	82

Table 103: Non-users Ratings of City Employees by Respondent Length of Residency, Housing Tenure, and Employment Status

Although you may not have had any recent personal contact with City employees, we would like to know your impression of how City employees treat Fort Collins residents. Please rate City employees on each of the items below. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Courtesy	80	76	75	74	78 B	73	75	77	76
Promptness in responding to inquiries and service requests	76 B	64	69	70	73 B	65	67	74 A	69
Making community members or customers feel valued	71	70	68	68	72 B	65	68	72	69

Table 104: Non-users Ratings of City Employees by Gender, Age, Race/Ethnicity, and Sexual Orientation

Although you may not have had any recent personal contact with City employees, we would like to know your impression of how City employees treat Fort Collins residents. Please rate City employees on each of the items below. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Courtesy	75	76	79	73	79 A	77	78 B	67	74	80	76
Promptness in responding to inquiries and service requests	68	71	53	63	76 A	73 A	72 B	60	68	73	69
Making community members or customers feel valued	68	70	63	64	75 A	71 A	72 B	59	68	72	69

Table 105: Fort Collins Utilities Ratings by Respondent Length of Residency, Housing Tenure, and Employment Status

Thinking about all aspects of your utility services provided by Fort Collins Utilities (e.g., reliability, price, your bill, billing/payment services, etc.), please rate the overall quality of each of the following services. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
The overall quality of Fort Collins Utilities	82	81	80	80	83 B	77	80	83	80
Your overall impression of Fort Collins Utilities	81 D	79	77	76	81 B	75	78	80	78

Table 106: Fort Collins Utilities Ratings by Gender, Age, Race/Ethnicity, and Sexual Orientation

Thinking about all aspects of your utility services provided by Fort Collins Utilities (e.g., reliability, price, your bill, billing/payment services, etc.), please rate the overall quality of each of the following services. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)
The overall quality of Fort Collins Utilities	79	83 A	82	79	80	83 A	83 B	78	83	82	80
Your overall impression of Fort Collins Utilities	77	81 A	80	77	77	80	81 B	76	81	78	78

Table 107: Likelihood of Using and Recommending Connexion by Respondent Length of Residency, Housing Tenure, and Employment Status

Please indicate how likely or unlikely you are to do each of the following: (Average rating 0=very unlikely, 100=very likely).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Sign up for Connexion internet, TV or phone service when available to you	80 D	83 C D	72	68	77 B	72	77 B	68	74
Recommend Connexion service to a friend, relative or colleague	77 D	77 D	73	67	77 B	65	75 B	66	72

Table 108: Likelihood of Using and Recommending Connexion by Gender, Age, Race/Ethnicity, and Sexual Orientation

Please indicate how likely or unlikely you are to do each of the following: (Average rating 0=very unlikely, 100=very likely).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)
Sign up for Connexion internet, TV or phone service when available to you	76	74	85	79 C	79 C	65	78 B	69	77	78	74
Recommend Connexion service to a friend, relative or colleague	73	74	66	75 C	79 C	63	76 B	68	77	72	72

Table 109: Ratings of Informing Residents by Respondent Length of Residency, Housing Tenure, and Employment Status

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Informing community members	68 B C D	58	62 D	56	62 B	58	60	63	60

Table 110: Ratings of Informing Residents by Gender, Age, Race/Ethnicity, and Sexual Orientation

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Informing community members	60	63	55	60	60	61	63	58	63	61	60

Table 111: Providing Information and Opportunities to Participate by Respondent Length of Residency, Housing Tenure, and Employment Status

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Providing opportunities to participate in government activities	71 B D	61	66 D	60	65 B	61	63	66	63
Providing volunteer opportunities to community members	76 B D	64	72 B	67	70	69	70	68	69
Providing emergency information	70 B D	65	66	65	68	64	65	68	66

Table 112: Providing Information and Opportunities to Participate by Gender, Age, Race/Ethnicity, and Sexual Orientation

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Providing opportunities to participate in government activities	63	65	58	62	63	66	66 B	58	65	64	63
Providing volunteer opportunities to community members	67	72 A	73	70	67	70	71	68	68	76 A	69
Providing emergency information	65	68	70	64	67	68	68 B	63	66	67	66

Table 113: Sources of Information by Respondent Length of Residency, Housing Tenure, and Employment Status

Please indicate how frequently, if ever, you or other members of your household use each of the following sources of information regarding City issues, services and programs. (Percent at least sometimes)	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
The City of Fort Collins local channels 14 and 881	10%	10%	8%	17% A B C	13%	11%	11%	15%	12%
Online video FCTV on www.fcgov.com/FCTV	24%	20%	24%	21%	23%	23%	22%	24%	22%
City's website (www.fcgov.com)	88%	92%	94% A	91%	92%	89%	92% B	86%	91%
City News eNewsletter	39%	42%	49%	49% A	51% B	36%	43%	50%	45%
Newsletters or brochures from City departments	49%	56%	60% A	66% A B	66% B	48%	56%	62%	58%
City employees or departments (e.g., contacting by phone, email or in person)	56%	60%	71% A B	71% A B	73% B	53%	62%	72% A	65%
Explorer (the guide to natural areas activities)	40%	68% A C D	51% A	50% A	56% B	44%	51%	53%	51%
"Recreator" (guide to recreation programs)	50%	78% A	76% A	74% A	78% B	56%	67%	75% A	69%
Word of mouth	92%	93%	90%	93%	92%	93%	93% B	88%	92%
Newspaper (print or online)	52%	61%	65% A	63% A	61%	57%	58%	64%	60%
Radio	34%	45% A	52% A	47% A	49% B	38%	43%	45%	44%

Please indicate how frequently, if ever, you or other members of your household use each of the following sources of information regarding City issues, services and programs. (Percent at least sometimes)	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Television news	21%	28%	35% A	38% A B	36% B	24%	27%	43% A	31%
Social media (Facebook, Twitter, Nextdoor, etc.)	75%	71%	78% D	69%	68%	79% A	78% B	59%	73%
OurCity Platform (ourcity.fcgov.com)	25%	27%	28%	28%	30%	24%	27%	26%	27%
Engage Platform (engage.fcgov.com)	18%	17%	23%	23%	24% B	16%	19%	23%	20%
City of Fort Collins mobile apps (Access Fort Collins, Digital Publications, Recreator)	23%	23%	36% A B	33% A B	34% B	21%	28%	29%	29%
City booth at local events	50%	61% A D	53%	48%	55%	49%	53%	50%	52%

Table 114: Sources of Information by Gender, Age, Race/Ethnicity, and Sexual Orientation

Please indicate how frequently, if ever, you or other members of your household use each of the following sources of information regarding City issues, services and programs. (Percent at least sometimes)	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
The City of Fort Collins local channels 14 / 881	11%	13%	14%	9%	12%	17% A	10%	19% A	11%	14%	12%
Online video FCTV on www.fcgov.com/FCTV	23%	21%	29%	21%	23%	24%	20%	36% A	22%	20%	22%
City's website (www.fcgov.com)	90%	90%	100% A	91% C	94% C	86%	90%	91%	90%	95%	91%
City News eNewsletter	42%	47%	34%	35%	51% A	52% A	43%	45%	44%	41%	45%
Newsletters or brochures from City departments	54%	61%	68%	48%	62% A	68% A	58%	53%	58%	54%	58%
City employees or departments (eg, contacting by phone, email or in person)	63%	66%	58%	54%	66% A	79% A B	64%	63%	65%	60%	65%
Explorer (the guide to natural areas activities)	51%	52%	40%	46%	55% A	55% A	50%	59% A	51%	54%	51%
"Recreator" (guide to recreation programs)	62%	75% A C	50%	56%	77% A	78% A	68%	69%	72% B	58%	69%

Please indicate how frequently, if ever, you or other members of your household use each of the following sources of information regarding City issues, services and programs. (Percent at least sometimes)	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Word of mouth	89%	94% A	97%	93%	92%	91%	92%	94%	91%	96%	92%
Newspaper (print or online)	60%	60%	57%	54%	60%	67% A	60%	61%	62%	57%	60%
Radio	44%	43%	37%	38%	47% A	50% A	43%	47%	47% B	37%	44%
Television news	32%	28%	30%	17%	32% A	49% A B	27%	41% A	33% B	19%	31%
Social media (Facebook, Twitter, Nextdoor, etc.)	69%	77% A	86% A	82% B C	75% C	57%	72%	85% A	71%	84% A	73%
OurCity Platform (ourcity.fcgov.com)	26%	26%	48% A B	23%	34% A C	26%	27%	26%	27%	28%	27%
Engage Platform (engage.fcgov.com)	18%	21%	37% A B	15%	26% A	22%	19%	22%	21%	15%	20%
City of Fort Collins mobile apps (Access Fort Collins, Digital Publications, Recreator)	28%	27%	28%	20%	38% A	31% A	27%	28%	29%	26%	29%
City booth at local events	52%	52%	72% A B	54%	48%	53%	50%	65% A	50%	63% A	52%

Comparisons by Geographic Area and Council District

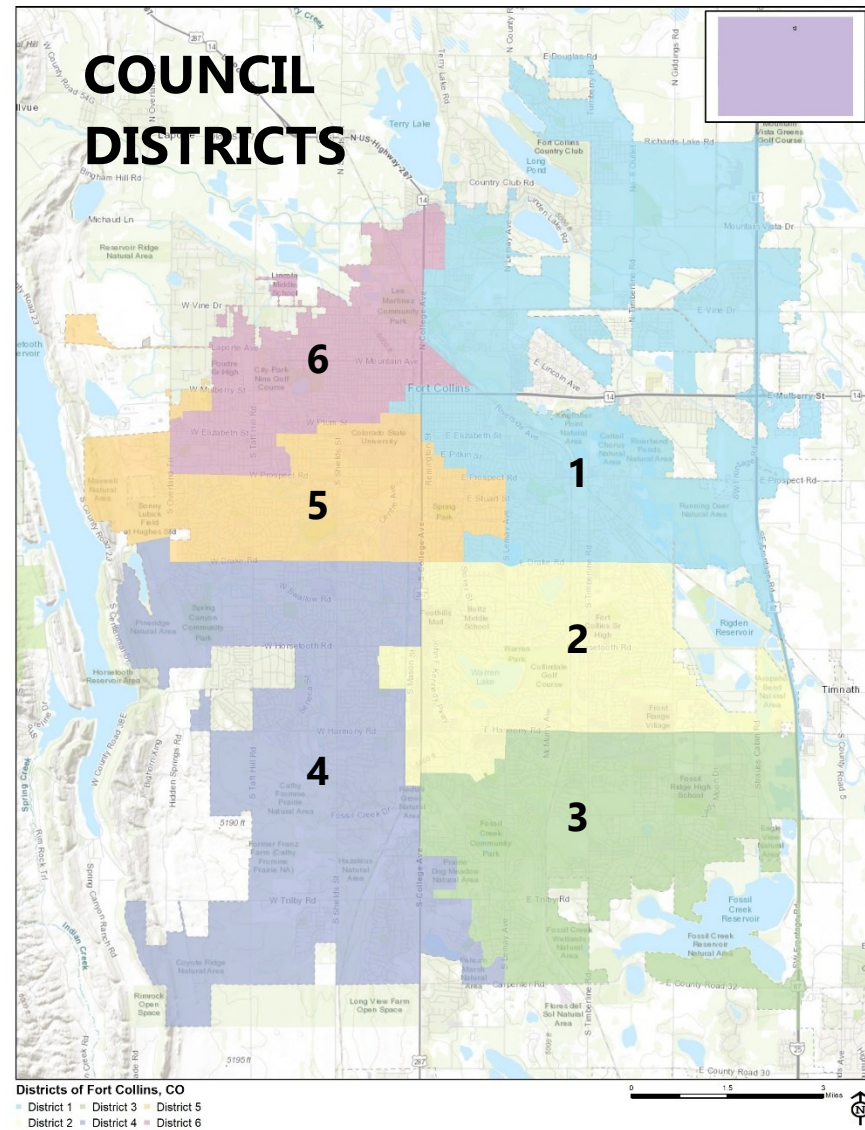
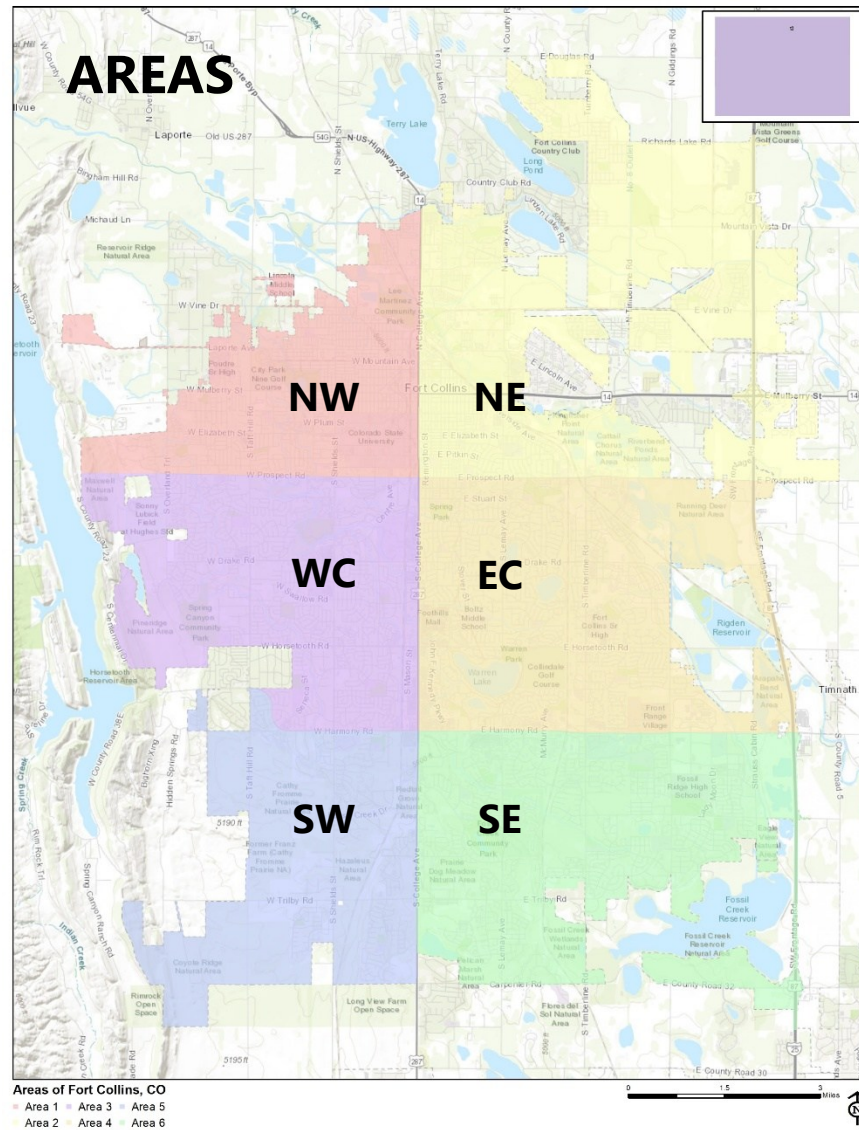


Table 115: Aspects of Quality of Life and Community by Geographic Area and Council District

Please rate Fort Collins as a community on each of the items listed below. Average rating on 100-point scale (0=very bad, 100=very good).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Overall, as a place to live	87	87	86	88	86	88	88	89 F	89 E F	86	82	84	87
As a place to raise children	81	81	83	85 E	78	84	81	82	84	81	79	81	82
As a place to attend college	83	83	81	82	82	86 C	85 E	85 E	84 E	82 E	74	81	83
Quality of public schools	71	68	75 B	74	68	75	71	73	75 D	68	65	75 D	72
As a place to retire	75 E	71	69	75 E	66	82 BCD E	75	75	76	71	72	70	73
Openness and acceptance of the community toward people of diverse backgrounds	72 E	70	72 E	74 E F	66	68	68	75 AD	71	69	72	70	71
Availability of affordable quality childcare	43	39	37	39	34	41	36	48 C	37	38	44	39	39
Availability of affordable quality housing	27	33 A	31	31	32	29	25	31	32 A	30	38 A	30	30
Overall quality of life in Fort Collins	82	80	81	83	81	84	83	83	84 F	81	78	79	82

Table 116: Resident Loyalty by Geographic Area and Council District

Please indicate how likely or unlikely you are to do each of the following: (Average rating 0=very unlikely, 100=very likely).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Recommend living in Fort Collins to someone who asks	81	80	75	80	76	78	75	80 E	81 E	81 E	68	75	78
Remain in Fort Collins for the next five years	85 E F	80	84 E	82	77	78	78	85 E	79	83	74	84	81

Table 117: Promotion of Social Health by Geographic Area and Council District

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Promotion of the social health of Fort Collins (Human Services, Affordable Housing, Homelessness, Equity & Inclusion, etc.)	52	51	59 ABE	57 E	51	53	49	54	56 A D	51	54	57 A	54

Table 118: Quality of Neighborhoods by Geographic Area and Council District

Please rate the quality of your neighborhood on each of the items listed below. (Average rating 0=very bad, 100=very good).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Your neighborhood as a place to live	81	81	86 ABDE	81	80	84 E	83 E	79	82 E	82 E	75	86 BDE	82
Your neighborhood as a place to raise children	73	81 AE	80 A E	81 A E	71	77 E	75	70	77 B	81 B	79	78 B	77

Table 119: Access in Neighborhood to Everyday Needs by Geographic Area and Council District

Please rate the quality of your neighborhood on each of the items listed below. (Average rating 0=very bad, 100=very good).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Access within your neighborhood to everyday needs (i.e., grocery shopping, services, and amenities)	67	83 A C D E	68	74 A	71	78 ACE	74 B E	62	76 BEF	81 A B C E F	64	68 B	73

Table 120: Ratings of Neighborhood-related Services by Geographic Area and Council District

Please rate quality of each of the following in Fort Collins. (Average rating 0=very bad, 100=very good).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Code enforcement (weeds, rubbish/trash, etc.)	64	60	59	65 C	59	63	61	63	64	61	56	60	62
Noise enforcement	55	53	53	57	54	56	56	59 D	56 D	50	52	54	55
Residential property maintenance	68	72 E	69	68	64	71 E	69	69	67	70	67	70	69

Table 121: Community Engagement by Geographic Area and Council District

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Fort Collins? (Percent who had ever done each)	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	(A)
Visited a neighborhood park or City park	98% B	94%	97%	95%	97%	95%	95%	98%	96%	96%	94%	97%	96%
Attended a neighborhood-sponsored event	45%	40%	39%	39%	45%	51% D	49%	43%	43%	42%	51%	38%	43%
Attended a government-organized event (open house, City Council session, forum, etc.)	39% B	26%	34%	31%	40% B	47% BCD	51% CDF	42% C D	32%	31%	45%	33%	36%
Carpooled with other adults or children instead of driving alone	65% B	54%	68% B	61%	68% B	64%	60%	61%	64%	62%	61%	68%	63%
Volunteered your time in Fort Collins	55%	63% E	61%	58%	50%	65% E	61%	52%	57%	62%	53%	63%	59%
Talked to or visited with your immediate neighbors	85%	92%	92% A	92% A	93% A	88%	90%	82%	90% B	92% B	97% B	92% B	90%
Done a favor for a neighbor	73%	85% A	76%	82%	76%	81%	76%	70%	78%	84% B	94% ABCF	76%	79%
Visited a locally owned business operating within the city	100%	98%	98%	97%	99%	98%	97%	100%	99%	99%	98%	98%	99%

Table 122: Overall Safety in City by Geographic Area and Council District

Please rate Fort Collins as a community on each of the items listed below. Average rating on 100-point scale (0=very bad, 100=very good).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Overall safety of community members	81	79	83	81	81	83	82 E	81 E	83 E	80	74	81 E	81

Table 123: Ratings of Personal Safety by Geographic Area and Council District

Please tell us how safe you feel in each of the following areas. (Average rating 0=always unsafe, 100=always safe)	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Downtown Fort Collins during the day	89 B	85	86	89 B	89 B	91 B C	89	91 D F	90 D F	85	85	86	88
Downtown Fort Collins at night	71 B	64	69	69	71 B	74 BCD	74 DEF	72 D	71 D	66	64	68	70
Your neighborhood during the day	91	92	93	94	94	93	92 E	92	95 BDE	92 E	87	93 E	93
Your neighborhood at night	81	80	84	82	83	81	80	81	83	81	79	85 D	82
Parks	78	78	79	81	85 ABC	83 ABC	82 D E	79	85 BDEF	78	75	78	81
Natural areas/open spaces	80	80	76	82 C	84 B C	83 C	84 E F	81 F	85 DEF	80	75	76	81
Recreation facilities	84	84	82	87 C	87 C	89 ABC	88 F	85	88 D E F	84	81	82	85
Trails	79	81 C	76	80 C	81 C	81 C	81 F	77	82 B E F	81 E F	75	75	80
Fort Collins overall during the day	86	83	84	86	87	88 B	86	86	88 D E F	85	82	83	86
Fort Collins overall at night	70	68	71	70	72	74 A B	72 D E	72 D E	73 D E	67	65	70	71
Transfort/MAX	71 C	67 C	59	70 C	74 B C	74 C	74 DEF	75 DEF	74 D E F	67 E F	55	59	69

Table 124: Community Safety Services Ratings by Geographic Area and Council District

Please rate quality of each of the following in Fort Collins. (Average rating 0=very bad, 100=very good).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	70	76 A	72	76 A	74	73	73	74	76	71	72	73	73
Disaster response and restoration of services	70	77 A	73	81 ACEF	72	74	73	74	77	73	77	74	75
Fire prevention/education	71	76 F	70	75	74	69	71	72	76 E F	73	67	70	73
Fire response time	83	84	82	85	80	84	84	80	83	85	83	82	83
Fire services overall	84	85	85	85	81	85	85	82	83	85	83	85	84
Crime prevention	62	64	62	67 E	61	62	66	65	64	61	62	62	63
Police patrol	63	66 E	61	66	60	62	66	63	63	63	62	60	63
Traffic enforcement	54	54	55	56	54	55	57 E	55 E	58 D E	52 E	43	54 E	55
Police visibility	64	65	62	63	60	67 E	65	64	64	63	58	63	64
Police response time	67	68	61	72 C	66	71 C	73 F	66	67	68	70	63	68
Police services overall	68 E	66	68	67	62	64	64	68	65	66	65	68	66
Animal control	69 DE	68	67	62	63	67	66	67	63	68	59	68	66

Please rate quality of each of the following in Fort Collins. (Average rating 0=very bad, 100=very good).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Business property maintenance	72 C	75 CDE	67	69	69	71	66	74 AE	72 A E	73 A E	62	68	70
Natural Areas and Park Ranger services	87	84	82	83	85	85	85	86 E	84	85	79	82	84

Table 125: Promotion of Environmental Health by Geographic Area and Council District

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Promotion of the health of the environment of Fort Collins	67	66	67	68	64	65	64	70 E	69 E	65	60	64	66

Table 126: Overall Quality of the Environment by Geographic Area and Council District

Please rate the quality of the environment in Fort Collins in each of the following areas. (Average rating 0=very bad, 100=very good).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Overall quality of environment	79	78	75	78	76	79	79 E	81 E F	78 E	77	71	76	78

Table 127: Aspects of the Environment by Geographic Area and Council District

Please rate the quality of the environment in Fort Collins in each of the following areas. (Average rating 0=very bad, 100=very good).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Air quality	67	71 CD	64	64	67	71 CD	69 E	69 E	69 E	68 E	53	64 E	67
Recycling programs	72	74 E	73 E	75 E	68	74 E	71	76 D	75 D	70	69	73	73
Conservation efforts	77 C	75	70	77 C	72	76 C	75	79 DEF	77 E F	73	69	71	75
Overall quality of environment	79	78	75	78	76	79	79 E	81 E F	78 E	77	71	76	78
Overall appearance of the city	84	85	83	81	82	86 DE	85	85	83	84	79	82	83

Table 128: Transportation Ratings by Geographic Area and Council District

Please rate the following areas of transportation in Fort Collins. (Average rating 0=very bad, 100=very good).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Ease of travel by car	69	65	64	64	71 BCD	68	69 E F	68 E	69 E F	67 E	57	63	67
Ease of traveling by public transportation	52	55 E	48	54 E	47	56 CE	52 E	50 E	56 E F	53 E	37	47	52
Ease of walking	72 E	68	68	70 E	64	73 E	74 CEF	70 E	68 E	71 E	59	68	69
Accessibility for people with disabilities (e.g., people with low vision or in wheelchairs)	58	59	56	61 E	52	62 E	57	63	57	56	56	60	58
Ease of travel by bicycle	83	81	85	81	80	84	84 E	80	83 E	82 E	73	84 E	82
Availability of parking Downtown	59	55	60	58	62 B	59	60	58	60	58	52	59	59
Traffic flow	53	53	51	49	55	50	52 E	54 E	53 E	53 E	41	50 E	52
Street maintenance	71	68	70	68	70	69	67	71	71	69	64	68	69
Availability of electric vehicle charging stations	52	58 C	43	55	48	57	50	48	56	57	48	48	53
Northern Colorado Regional Airport/Shuttle Service	71	76 E F	72	72	66	65	66	70	66	76 AC	69	73 AC	70
Safety from motor vehicle accidents when walking, biking or using public transportation	54	61 AE	57	61 A E	51	58 E	57	55	59 E	57	48	57	57

Table 129: Community Aspects of Culture and Recreation by Geographic Area and Council District

Please rate Fort Collins as a community on each of the items listed below. Average rating on 100-point scale (0=very bad, 100=very good).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Quality of arts and cultural opportunities	71	73	71	73	68	72	72	72	71	71	71	70	71
Quality of recreational opportunities	87	90	88	88	88	88	88	88	89	88	84	87	88
Quality of public library services	81	82	82	83	82	84	81	81	84	82	80	82	82

Table 130: Ratings of Parks, Recreational and Cultural Programs and Facilities by Geographic Area and Council District

Please rate the quality of each of the programs or facilities listed below. (Average rating 0=very bad, 100=very good).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Natural areas and open space	89	89	88	88	90	87	84	90 AE	91 A E	89 A E	82	88 AE	89
Trails	90	91	90	91	90	90	90 E	90 E	92 E	91 E	84	90 E	91
Parks Overall	88	88	89	89	86	86	86	88	89 E	88 E	83	88	88
Parks in my neighborhood	79	79	78	82	81	82	80	76	85 BEF	81	76	76	80
Dog parks	65	72	68	71	68	64	64	68	70	68	72	68	68
Timberline Recycling Center	84	82	85	84	82	82	83	82	83	84	79	84	83
Cemeteries	85 DE	84 E	78	78	74	85 E	86 C E F	81 E	78	86 CEF	69	78	81
Golf courses	77	79	79	79	80	85	83 E	77	82 E	78	71	80	80

Please rate the quality of each of the programs or facilities listed below. (Average rating 0=very bad, 100=very good).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Athletic fields	76	76	70	79 C	75	78 C	78 F	75	79 F	76 F	73	69	76
Northside Aztlan Community Center	79	78	75	78	79	84 C	85 C F	79	78	79	76	75	79
Fort Collins Senior Center	80	82	80	78	79	84 D	87 CDEF	82	79	80	77	80	81
Edora Pool Ice Center (EPIC)	78	79	75	76	75	82 C E	74	76	81 A	79	74	75	78
Foothills Activity Center	77	75	72	73	78	81	83 F	76	77	76	70	72	76
Mulberry Pool	62	68	63	64	69	74 ACD	74 D E F	67	70 E F	64	56	62	67
The Farm at Lee Martinez Park	83 C	82	77	81	83 C	83 C	83	81	83 F	83 F	77	77	82
The Gardens on Spring Creek	88	87	87	90 E	85	88	87	89	89	87	85	87	88
Pottery studio	78	75	90 ABE	86	77	88 ABE	88 D	80	82	75	83	89 D	82
Art in Public Places program	85 E	85	84	82	80	86 E	87 E	84 E	83 E	85 E	75	83 E	84
Lincoln Center programs	79	81	80	80	79	83	86 CDF	80	79	79	78	80	80
Fort Collins Museum of Discovery	85	85	82	83	81	88 CDE	91 BCEF	82 E	83 E	86 E F	72	81 E	84

Please rate the quality of each of the programs or facilities listed below. (Average rating 0=very bad, 100=very good).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Adult recreation programs	76	76	77 E	74	70	71	71	72	72	77	75	75	74
Senior recreation programs	80	75	78	79	73	80	82	75	77	78	73	78	77
Youth/teen recreation programs	77	71	78	72	72	81 B	87 BCDE	73	73	72	66	78	75

Table 131: Ratings of City as a Place to Work by Geographic Area and Council District

Please rate Fort Collins as a community on each of the items listed below. Average rating on 100-point scale (0=very bad, 100=very good).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
As a place to work	75	78 E	76	76	72	76	73	77	76	76	71	75	75

Table 132: Community Aspects of Economic Health by Geographic Area and Council District

Please rate Fort Collins as a community on each of the items listed below. Average rating on 100-point scale (0=very bad, 100=very good).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Quality of shopping opportunities	69	69	67	70	66	70	66	68	71	69	66	67	68
Quality of dining opportunities	75 E	78 E F	75 E	75 E	66	70	71	74	72	75	72	75	73
Quality of entertainment opportunities	73 E	71 E	70	72 E	65	72 E	70	75 F	71	70	70	69	71
Availability of job opportunities	49	54	61 A B DEF	53	54	53	52	52	53	51	52	60 A B C D	53
Availability of quality healthcare	66	76 AEF	75 AEF	72	68	68	69	74	70	69	74	73	71

Table 133: Business Support and Promotion of Economic Health by Geographic Area and Council District

Please rate the City's performance in each of the following areas. Average rating on 100-point scale (0=very bad, 100=very good).	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Promotion of the economic health of Fort Collins	61	56	60	63 B	58	61	60	58	62	59	60	60	60
Support of businesses	66	61	63	63	62	63	58	66 A	65 A	63	66	61	63

Table 134: Business Health by Geographic Area and Council District

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Encouraging a variety of businesses	62	62	62	63 F	59	56	55	62	61	62	64	62	61
Retaining existing businesses	54 F	52	50	52	51	48	45	54 A	52 A	53 A	55 A	52	51
Attracting new businesses	57	57	54	56	56	53	55	54	56	57	56	55	56

Table 135: Equitable Access to Programs and Services by Geographic Area and Council District

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Ensuring all community members can access and participate in City programs and services	67	67	67	67	61	63	61	70 A	65	66	61	66	65

Table 136: City Government Ratings by Geographic Area and Council District

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Managing and planning for growth	56	53	53	54	54	55	55	56	54	54	52	53	54
Balancing development and growth while maintaining the character and identity of the City and neighborhoods	62 B C D	55	56	55	58	57	57	60 E	58 E	58 E	49	55	57
Efficient operation of programs and services	68	64	65	63	65	69	65	68 E	67 E	65	58	65	66
Encouraging sustainability in the community	70 E	69 E	69 E	70 E	63	70 E	66 E	74 ADE	70 E	66 E	57	69 E	68
Partnering with the community to address climate change	60	62	62	61	57	61	60 E	65 D E	63 D E	57	49	61 E	60
Overall direction of the City	69 B	62	64	65	65	67	67 E	70 DEF	69 DEF	63 E	49	63 E	65
Welcoming community member involvement	71 CEF	68	62	66	64	64	61	72 AEF	66	69 AEF	59	63	66
Listening to community members	63	58	57	57	56	62	59 E	65 E	61 E	58 E	45	57 E	59
Respecting all community members regardless of race/ethnic background, gender, religion, age, disability, sexual orientation, or marital status	74 E	71 E	76 E	73 E	64	70 E	68	75	70	71	66	75 A	71
Creating a welcoming, inclusive community where all community members feel a sense of belonging	74 E	69	74 E	71 E	63	69	68	76 ACD	69	69	67	72	70

Table 137: Contact with City Employees by Geographic Area and Council District

Percent yes	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Have you had contact with any City employee(s) by phone, in person, via email or online within the last 12 months?	65% B C E	52%	52%	59% E	47%	56%	51%	59%	52%	60%	68% C	52%	55%

Table 138: Users Ratings of City Employees by Geographic Area and Council District

Thinking about your most recent contact, please rate City employee(s) on each of the items below. (Average rating 0=very bad, 100=very good).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Courtesy	89	87	86	87	87	90	90 E	93 E	88 E	88 E	78	86	88
Promptness	86 C	79	76	84	83	87 BC	86 E F	90 DEF	85 E F	82 E	71	76	83
Knowledge	87 B	79	81	82	80	87 B	85 E	89 E	86 E	82 E	62	81 E	83
Making you feel valued	81	74	73	77	79	82	83 E	84 E F	80 E	77 E	59	74 E	78
Overall impression	85	80	77	79	82	85	86 E	87 E F	84 E	82 E	61	77 E	82

Table 139: Non-users Ratings of City Employees by Geographic Area and Council District

Although you may not have had any recent personal contact with City employees, we would like to know your impression of how City employees treat Fort Collins residents. Please rate City employees on each of the items below. (Average rating 0=very bad, 100=very good).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	(A)
Courtesy	79 F	76 F	78 F	75 F	82 F	64	65	77 A	78 A	77 A	83 A	76 A	76
Promptness in responding to inquiries and service requests	79 DF	71 F	74 F	65 F	80 DF	49	53	75 A	71 A	74 A	76 A	68 A	69
Making community members or customers feel valued	79 DF	71 F	71 F	66 F	76 DF	54	54	76 A	72 A	73 A	71 A	67 A	69

Table 140: Fort Collins Utilities Ratings by Geographic Area and Council District

Thinking about all aspects of your utility services provided by Fort Collins Utilities (e.g., reliability, price, your bill, billing/payment services, etc.), please rate the overall quality of each of the following services. (Average rating 0=very bad, 100=very good).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	(A)
The overall quality of Fort Collins Utilities	80	79	79	80	84	82	79	78	84 ABEF	81	75	78	80
Your overall impression of Fort Collins Utilities	78	78	76	77	81	79	76	78	81 E F	79	73	76	78

Table 141: Likelihood of Using and Recommending Connexion by Geographic Area and Council District

Please indicate how likely or unlikely you are to do each of the following: (Average rating 0=very unlikely, 100=very likely).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Sign up for Connexion internet, TV or phone service when available to you	75 B	65	70	74	79 B	83 BCD	80 DEF	76 E	80 DEF	70	59	69	74
Recommend Connexion service to a friend, relative or colleague	69	65	69	71	81 ABC	79 B	77 D E	77 DE	78 DEF	65	55	69	72

Table 142: Overall Quality of City Services by Geographic Area and Council District

(Average rating 0=very bad, 100=very good).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Overall, how would you rate the quality of the services provided by the City of Fort Collins?	77	74	73	76	75	77	77	79 E F	76	75	71	73	76

Table 143: Ratings of Informing Residents by Geographic Area and Council District

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Informing community members	62	62	59	59	60	60	59	64 E	63 E	59	53	59	60

Table 144: Providing Information and Opportunities to Participate by Geographic Area and Council District

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Providing opportunities to participate in government activities	67 B C	60	58	67 C	63	63	64	70 DEF	67 D F	61	59	57	63
Providing volunteer opportunities to community members	74 DEF	71 D	70	65	68	66	68	74 CEF	68	72 E	63	67	69
Providing emergency information	65	70 E	68	67	64	64	67	66	66	66	65	66	66

Table 145: Sources of Information by Geographic Area and Council District

Please indicate how frequently, if ever, you or other members of your household use each of the following sources of information regarding City issues, services and programs. (Percent at least sometimes)	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	(A)
The City of Fort Collins local channels 14 and 881	12%	16% F	14%	9%	15%	7%	11%	11%	8%	16% C	20% C	14%	12%
Online video FCTV on www.fcgov.com/FCTV	18%	24%	34% ABDF	16%	30% ADF	15%	22%	19%	17%	22%	22%	34% ABCD	22%
City's website (www.fcgov.com)	86%	90%	96% A	94% A	90%	89%	87%	85%	92% B	91%	96% B	94% A B	91%
City News eNewsletter	46%	41%	55% B D F	42%	50% F	36%	41%	45%	39%	46%	54%	54% A C	45%
Newsletters or brochures from City departments	56%	50%	64% B	63% B	58%	59%	60%	54%	56%	57%	67%	62%	58%
City employees or departments (e.g., contacting by phone, email or in person)	67%	62%	68%	62%	60%	69%	64%	61%	59%	69% C	72%	71% C	65%
Explorer (the guide to natural areas activities)	46%	57% A	52%	53%	50%	48%	46%	46%	48%	56%	63%	54%	51%
"Recreator" (guide to recreation programs)	63%	76% A F	68%	76% A F	66%	63%	65%	68%	68%	72%	76%	66%	69%
Word of mouth	92%	95% F	94%	89%	96% D F	88%	93%	89%	90%	95%	94%	93%	92%
Newspaper (print or online)	61% E	59%	72% BDEF	59%	50%	58%	63%	59%	52%	61%	64%	70% C	60%

Please indicate how frequently, if ever, you or other members of your household use each of the following sources of information regarding City issues, services and programs. (Percent at least sometimes)	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	(A)
Radio	53% CDE	42%	41%	41%	40%	44%	49% C	51% C	37%	46% C	48%	44%	44%
Television news	32% E F	37% E F	49% ABDEF	32% E F	19%	19%	14%	32% A C	22%	36% A C	41% A C	50% ABCD	31%
Social media (Facebook, Twitter, Nextdoor, etc.)	74%	69%	73%	72%	80% B	72%	77%	72%	73%	71%	70%	74%	73%
OurCity Platform (ourcity.fcgov.com)	26%	23%	26%	22%	36% B D	30%	31%	24%	27%	27%	28%	26%	27%
Engage Platform (engage.fcgov.com)	20%	13%	19%	19%	25% B	24% B	25% D	23%	22%	16%	15%	19%	20%
City of Fort Collins mobile apps (Access Fort Collins, Digital Publications, Recreator)	29%	31%	26%	31%	33% F	21%	21%	32%	27%	32% A	43% ACF	26%	29%
City booth at local events	50%	47%	45%	57% C	51%	63% ABCE	60% B F	46%	54%	52%	50%	46%	52%

Appendix E: Detailed Benchmark Comparisons

Comparison Data

Polco’s database of comparative resident opinion comprises resident perspectives gathered in surveys from over 400 communities whose residents evaluated the same kinds of topics on the City of Fort Collins Community Survey. The comparison evaluations are from the most recent survey completed in each community; most communities conduct surveys every year or in alternating years. Polco adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. National benchmark comparisons and Front Range benchmark comparisons have been provided when similar questions on the City of Fort Collins Community Survey are included in Polco’s database.

Interpreting the Results

Ratings are compared when there are at least five communities in which a similar question was asked. Where comparisons are available, four columns are provided in the table. The first column is Fort Collins’ “percent positive.” The percent positive is the combination of the top two most positive response options (i.e., “excellent” and “good,” “very safe” and “somewhat safe,” “essential” and “very important,” etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating “yes” or participating in an activity at least once a month. The second column is the rank assigned to Fort Collins’ rating among communities where a similar question was asked. The third column is the number of communities that asked a similar question. The final column shows the comparison of Fort Collins’ rating to the benchmark.

In that final column, Fort Collins’ results are noted as being “higher” than the benchmark, “lower” than the benchmark or “similar” to the benchmark, meaning that the average rating given by residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as “higher” or “lower” than the benchmark means that Fort Collins’ average rating for a particular item was more than 10 points different than the benchmark. If a rating was “much higher” or “much lower,” then Fort Collins’ average rating was more than 20 points different when compared to the benchmark.

National Benchmark Comparisons

Table 146: Quality of Life

Quality of Life Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall quality of life in Fort Collins	87%	129	365	Similar
Overall, as a place to live	91%	121	351	Similar
Recommend living in Fort Collins to someone who asks	88%	136	324	Similar
Remain in Fort Collins for the next five years	87%	97	328	Similar

Table 147: Governance

Governance Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall direction of the City	63%	104	338	Similar
Welcoming community member involvement	60%	62	337	Similar
Listening to community members	50%	4	8	Similar
Informing community members	51%	7	8	Similar
Overall impression	80%	104	346	Similar
Knowledge	83%	12	16	Similar
Overall, how would you rate the quality of the services provided by the City of Fort Collins?	79%	101	347	Similar

Table 148: Economy

Economy Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Quality of shopping opportunities	58%	84	326	Higher
As a place to work	77%	93	350	Similar
Availability of job opportunities	35%	177	336	Similar

Table 149: Mobility

Mobility Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Traffic flow	36%	215	338	Similar
Ease of travel by car	60%	227	332	Similar
Ease of traveling by public transportation	40%	96	315	Similar
Ease of travel by bicycle	85%	13	329	Much Higher
Ease of walking	67%	138	332	Similar
Availability of parking Downtown	48%	198	314	Similar
Traffic enforcement	41%	278	344	Similar
Street maintenance	66%	33	358	Higher
Carpooled with other adults or children instead of driving alone	63%	16	312	Higher

Table 150: Community Design

Community Design Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall appearance of the city	88%	40	328	Higher
Your neighborhood as a place to live	86%	192	338	Similar
Availability of affordable quality housing	10%	265	339	Similar
Code enforcement (weeds, rubbish/trash, etc.)	51%	89	336	Similar

Table 151: Safety

Safety Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall safety of community members	87%	142	340	Similar
Police services overall	59%	316	360	Lower
Crime prevention	55%	244	340	Similar
Animal control	58%	230	324	Similar
EMS/Fire services overall	88%	248	346	Similar
Fire prevention/education/outreach	70%	234	324	Similar
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	73%	94	321	Similar
Your neighborhood during the day	97%	122	331	Similar
Your neighborhood at night	88%	4	5	Similar
Downtown Fort Collins during the day	92%	149	320	Similar
Downtown Fort Collins at night	70%	4	5	Similar
Parks	88%	4	10	Similar

Table 152: Natural Environment

Natural Environment Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall quality of environment	83%	160	330	Similar
Air quality	64%	256	325	Similar
Natural areas and open space	93%	7	311	Much Higher
Recycling programs	73%	134	338	Similar

Table 153: Parks and Recreation

Parks and Recreation Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Parks Overall	93%	41	343	Higher
Quality of recreational opportunities	92%	21	331	Higher
Adult recreation programs	73%	116	325	Similar

Table 154: Health and Wellness

Health and Wellness Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Availability of quality healthcare	67%	70	323	Higher

Table 155: Education, Arts, and Culture

Education, Arts, and Culture Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Quality of arts and cultural opportunities	65%	84	334	Similar
Quality of public library services	85%	209	335	Similar
Availability of affordable quality childcare	19%	272	323	Lower
Quality of public schools	72%	146	331	Similar

Table 156: Inclusivity and Engagement

Inclusivity and Engagement Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
As a place to raise children	85%	161	354	Similar
As a place to retire	71%	118	350	Similar
Openness and acceptance of the community toward people of diverse backgrounds	68%	62	331	Similar
Providing volunteer opportunities to community members	63%	175	321	Similar
Providing opportunities to participate in government activities	55%	197	319	Similar

Table 157: Participation

Participation Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Have you had contact with any City employee(s) by phone, in person, via email or online within the last 12 months?	55%	66	333	Similar
Volunteered your time in Fort Collins	59%	8	320	Much Higher
Talked to or visited with your immediate neighbors	10%	6	6	Much Lower
Done a favor for a neighbor	79%	5	6	Similar
Visited a neighborhood park or City park	96%	1	12	Similar

Front Range Benchmark Comparisons

Table 158: Quality of Life

Quality of Life Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall quality of life in Fort Collins	87%	11	30	Similar
Overall, as a place to live	91%	9	29	Similar
Recommend living in Fort Collins to someone who asks	88%	8	22	Similar
Remain in Fort Collins for the next five years	87%	4	21	Similar

Table 159: Governance

Governance Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall direction of the City	63%	5	27	Similar
Welcoming community member involvement	60%	4	29	Similar
Overall impression	80%	7	27	Similar
Knowledge	83%	3	6	Similar
Overall, how would you rate the quality of the services provided by the City of Fort Collins?	79%	7	28	Similar

Table 160: Economy

Economy Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Quality of shopping opportunities	58%	4	26	Higher
As a place to work	77%	5	30	Higher
Availability of job opportunities	35%	10	26	Similar

Table 161: Mobility

Mobility Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Traffic flow	36%	14	25	Similar
Ease of travel by car	60%	16	27	Similar
Ease of traveling by public transportation	40%	5	24	Higher
Ease of travel by bicycle	85%	4	27	Much Higher
Ease of walking	67%	14	27	Similar
Availability of parking Downtown	48%	9	20	Similar
Traffic enforcement	41%	19	28	Similar
Street maintenance	66%	1	28	Higher
Carpooled with other adults or children instead of driving alone	63%	3	20	Higher

Table 162: Community Design

Community Design Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall appearance of the city	88%	3	23	Higher
Your neighborhood as a place to live	86%	15	27	Similar
Availability of affordable quality housing	10%	16	24	Similar
Code enforcement (weeds, rubbish/trash, etc.)	51%	5	27	Higher

Table 163: Safety

Safety Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall safety of community members	87%	11	23	Similar
Police services overall	59%	21	28	Similar
Crime prevention	55%	13	25	Similar
Animal control	58%	15	25	Similar
EMS/Fire services overall	88%	15	22	Similar
Fire prevention/education/outreach	70%	11	20	Similar
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	73%	2	22	Higher
Your neighborhood during the day	97%	11	24	Similar
Downtown Fort Collins during the day	92%	13	24	Similar
Parks	88%	2	5	Similar

Table 164: Natural Environment

Natural Environment Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall quality of environment	83%	9	24	Similar
Air quality	64%	12	22	Similar
Natural areas and open space	93%	2	22	Higher
Recycling programs	73%	7	23	Similar

Table 165: Parks and Recreation

Parks and Recreation Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Parks Overall	93%	3	22	Higher
Quality of recreational opportunities	92%	5	25	Higher
Adult recreation programs	73%	11	26	Similar

Table 166: Health and Wellness

Health and Wellness Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Availability of quality healthcare	67%	1	21	Higher

Table 167: Education, Arts, and Culture

Education, Arts, and Culture Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Quality of arts and cultural opportunities	65%	5	24	Higher
Quality of public library services	85%	13	22	Similar
Availability of affordable quality childcare	19%	17	22	Similar
Quality of public schools	72%	7	22	Higher

Table 168: Inclusivity and Engagement

Inclusivity and Engagement Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
As a place to raise children	85%	14	30	Similar
As a place to retire	71%	9	30	Similar
Openness and acceptance of the community toward people of diverse backgrounds	68%	2	25	Higher
Providing volunteer opportunities to community members	63%	11	23	Similar
Providing opportunities to participate in government activities	55%	13	24	Similar

Table 169: Participation

Participation Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Have you had contact with any City employee(s) by phone, in person, via email or online within the last 12 months?	55%	6	25	Similar
Volunteered your time in Fort Collins	59%	1	21	Much Higher

Appendix F: Comparisons of Survey Results by Year

This appendix contains the average ratings for all evaluative questions compared by year; the percent positive is shown for questions on a non-evaluative scale that have trend data. Differences between 2024 and 2025 can be considered “statistically significant” if they are plus or minus three points or more on the 100-point scale or plus or minus six percentage points or more around any given percent.

Table 170: Promotion of Social Health of the Community Compared by Year

Please rate the City's performance in each of the following areas.	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Promotion of the social health of Fort Collins (Human Services, Affordable Housing, Homelessness, Equity & Inclusion, etc.)	54	47	47	51	52	50

Table 171: Aspects of Quality of Life and Community Compared by Year

Please rate Fort Collins as a community on each of the items listed below.	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Overall, as a place to live	87	85	84	86	88	86	88	89	89	91	90	88	88	79	81	80
Availability of affordable quality housing	30	27	25	26	29	34	32	31	38	53	54	58	52	40	43	37
Quality of public schools	72	70	71	73	75	77	78	80	82	80	80	77	76	76	.	.
As a place to raise children	82	79	79	80	82	84	83	84	87	87	86	84	83	81	84	81
As a place to retire	73	69	68	69	73	74	73	73	79	80	79	79	77	76	73	74
As a place to attend college	83	81	80	82	81	81	82	83	85	84	85	85	84	81	84	84
Openness and acceptance of the community toward people of diverse backgrounds	71	67	64	67	65	65	67	71	72	76	72	69	70	64	67	64
Availability of affordable quality childcare	39	40	41	42	43	38

Please rate Fort Collins as a community on each of the items listed below.	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Overall quality of life in Fort Collins	82	79	79	80	81	81	82	84	85	86	84	83	82	.	.	.

Table 172: Resident Loyalty Compared by Year

Please indicate how likely or unlikely you are to do each of the following:	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Recommend living in Fort Collins to someone who asks	78	73	74	74	79	78	79	79
Remain in Fort Collins for the next five years	81	77	76	77	77	78	77	80

Table 173: Quality of Neighborhoods Compared by Year

Please rate the quality of your neighborhood on each of the items listed below.	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Your neighborhood as a place to live	82	81	80	80	81	82	83	82	83	82	80	78	80	80	.	.
Your neighborhood as a place to raise children	77	76	75	77	78	77	78	77	77	75	75	72	73	78	.	.
Access within your neighborhood to everyday needs (i.e., grocery shopping, services, and amenities)	73	74	73	78	80	79	80	79	79

Table 174: Ratings of Neighborhood-related Services Compared by Year

Please rate quality of each of the following in Fort Collins.	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Code enforcement (weeds, rubbish/trash, etc.)	62	58	58	60	62	64	64	62	64	65	66	63	63	.	.	.
Noise enforcement	55	53	55	57	60	60	63	61	62	65	66
Residential property maintenance	69	65	65	64	67	68	68	69	70	70	69	67	68	.	.	.

Table 175: Overall Safety in City Compared by Year

Please rate Fort Collins as a community on each of the items listed below.	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Overall safety of community members	81	79	77	79	81	81	81	82	81	84	83	81	81	72	76	78

Table 176: Ratings of Personal Safety Compared by Year

Please tell us how safe you feel in each of the following areas.	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Downtown Fort Collins during the day	88	85	86	88	87	88	87	87	89	93	92	88	88	86	.	.
Downtown Fort Collins at night	70	67	65	67	68	68	68	66	68	71	69	70	69	67	.	.
Your neighborhood during the day	93	91	91	92	92	92	91	92	93	94	93	91	91	89	.	.
Your neighborhood at night	82	80	79	79	79	80	79	81	81	82	81	78	78	79	.	.
Parks	81	78	77	78	81	79	77	77	79	79	80	80	79	76	.	.
Natural areas/open spaces	81	78	78	78	80	79	79	79	79	80	79	80	78	.	.	.
Recreation facilities	85	84	81	82	85	84	84	84	84	86	83	84	82	79	.	.
Trails	80	77	77	77	79	78	77	78	78	78	77	76	74	72	.	.
Fort Collins overall during the day	86	85	84	86	86	86	86	87	87	90	88
Fort Collins overall at night	71	68	68	70	73	71	71	71	72	74	73
Transfort/MAX	69	67	64	68	72	71

Table 177: Community Safety Services Ratings Compared by Year

Please rate the quality of each of the following in Fort Collins.	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	73	72	71	70	77	76	75	77	76	77	75
Disaster response and restoration of services	75	73	72	72	76	75	75	77	76	78
Fire prevention/education	73	73	70	68	74	73	75	74	77	76	75
Fire response time	83	81	80	79	81	82	81	83	83	83	81
Fire services overall	84	82	80	79	83	82	81	82	82	82	81	86	86	.	85	87
Crime prevention	63	61	59	60	69	68	70	69	69	71	70	74	72	.	.	.
Police patrol	63	61	58	62	66	70	70	69	69	73	72	72	72	.	.	.
Traffic enforcement	55	51	49	55	60	62	63	62	62	67	69	68	68	.	61	61
Police visibility	64	61	61	62	68	70	71	69	70	72	72	71	72	.	.	.
Police response time	68	65	63	67	71	75	73	72	73	74	72	70	71	.	74	76
Police services overall	68	64	61	66	69	74	73	70	71	74	72	70	71	.	.	.
Animal control	66	65	63	65	68	68	69	69	65	68	69	67	70	.	.	.
Business property maintenance	70	70	66	67	71	71	72	72	71	73	73	71	72	.	.	.
Natural Areas and Park Ranger services	84	83	82	81	82	82	80	79	79	78	78

Table 178: Promotion of Environmental Health of the Community Compared by Year

Please rate the City's performance in each of the following areas.	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Promotion of the health of the environment of Fort Collins	68	64	62	62	68	66

Table 179: Overall Quality of the Environment Compared by Year

Please rate the quality of the environment in Fort Collins in each of the following areas.	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Overall quality of environment	78	76	74	73	78	77	79	81	81	83	81	81	80	76	.	.

Table 180: Aspects of the Environment Compared by Year

Please rate the quality of the environment in Fort Collins in each of the following areas.	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Air quality	67	66	62	64	68	70	72	74	78	83	80	80	78	71	67	63
Recycling programs	73	69	67	69	74	73	77	80	77	80	79	77	76	71	68	69
Conservation efforts	75	72	70	71	75	74	76	79	77	79	78	78	75	.	.	.
Overall quality of environment	78	76	74	73	78	77	79	81	81	83	81	81	80	76	.	.
Overall appearance of the city	83	82	79	80	82	83	84	83	83	84	81	80	82	78	75	70

Table 181: Transportation Ratings Compared by Year

Please rate the following areas of transportation in Fort Collins.	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Ease of travel by car	67	66	65	66	62	58	56	53	51	61	65	61	57	50	.	.
Ease of traveling by public transportation	52	44	45	48	56	56	58	59	57	56	54	48	51	38	.	.
Ease of walking	69	68	67	68	74	73	68	67	67	71	71	67	68	60	.	.
Accessibility for people with disabilities (e.g., people with low vision or in wheelchairs)	58	53	51	59
Ease of travel by bicycle	82	80	80	81	80	81	81	79	77	79	81	78	78	68	.	.
Availability of parking Downtown	59	57	56	51	53	52	51	47	46	49	51	51	52	.	.	.
Traffic flow	52	48	49	48	45	38	38	37	33	45	50	48	44	.	32	27
Street maintenance	69	65	62	62	63	66	64	65	57	61	61	52	60	.	59	59
Availability of electric vehicle charging stations	53	44	45	44	51
Northern Colorado Regional Airport	70	63	49	55	45
Safety from motor vehicle accidents when walking, biking or using public transportation	57

Table 182: Community Aspects of Culture and Recreation Compared by Year

Please rate Fort Collins as a community on each of the items listed below.	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Quality of arts and cultural opportunities	71	69	69	65	67	72	72	72	71	74	70	68	69	67	.	.
Quality of recreational opportunities	88	86	85	85	85	85	86	85	85	86	84	83	81	81	.	.
Quality of public library services	82	82	80	82	82	82	82	84	83	81	81	79	77	75	76	78

Table 183: Ratings of Parks, Recreational and Cultural Programs and Facilities Compared by Year

Please rate the quality of each of the programs or facilities listed below.	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Natural areas and open space	89	89	87	86	89	88	88	89	88	87	86	85	84	82	78	76
Trails	91	89	87	86	89	89	89	90	89	88	87	86	86	83	82	81
Parks Overall	88	87	85	85	88	87	88	88	87	87	86	84	85	82	83	83
Parks in my neighborhood	80	81	78	80
Dog parks	68	69	68	72
Timberline Recycling Center	83	81	78	79
Cemeteries	81	79	73	76	81	78	78	80	79	81	78	75	75	74	73	72
Golf courses	80	73	68	76	78	77	78	80	79	79	78	76	79	78	78	78
Athletic fields	76	76	74	75	78	79	78	81	79	81	80	78	79	76	78	77
Northside Aztlan Community Center	79	78	73	79	79	82	81	81	81	80	81	80	79	67	.	.
Fort Collins Senior Center	81	79	78	79	80	82	82	82	84	82	82	81	82	83	.	.
Edora Pool Ice Center (EPIC)	78	77	74	75	77	80	80	78	78	79	79	78	78	79	.	.
Foothills Activity Center	76	74	71	72	74	79	78
Mulberry Pool	67	64	61	64	70	72	72	72	74	74	75	74	71	72	.	.
The Farm at Lee Martinez Park	82	81	77	81	81	83	81	82	81	81	80	79	79	81	.	.
The Gardens on Spring Creek	88	86	84	84	86	85	85	85	85	84	84	81	82	76	.	.
Pottery studio	82	77	73	76	78	81	76	77	79	80	77	76	74	74	.	.
Art in Public Places program	84	80	81	81	81	81	82	82	79	80	78	72	74	67	.	.
Lincoln Center programs	80	78	78	79	79	80	81	80	80	80	80	76	77	76	77	78
Fort Collins Museum of Discovery	84	82	83	82	83	84	85	84	84	83	78	71	70	72	70	72
Adult recreation programs	74	71	70	71	76	75	76	76	75	78	76	74	73	73	71	74

Please rate the quality of each of the programs or facilities listed below.	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Senior recreation programs	77	73	74	74	77	79	77	78	78	80	78	77	78	78	75	78
Youth/teen recreation programs	75	70	71	73	77	76	76	76	75	78	77	74	72	67	69	63

Table 184: Ratings of City as a Place to Work Compared by Year

Please rate Fort Collins as a community on each of the items listed below.	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
As a place to work	75	73	72	75	76	75	76	76	76	77	77	73	71	.	66	73

Table 185: Community Aspects of Economic Health Compared by Year

Please rate Fort Collins as a community on each of the items listed below.	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Quality of shopping opportunities	68	67	66	73	73	72	73	75	72	72	70	68	68	66	.	.
Quality of dining opportunities	73	70	73	78	79	78	82	83	82	82	83	80	81	80	.	.
Quality of entertainment opportunities	71	69	69	71	69	72	75	75	73	73	69	68	67	68	.	.
Availability of job opportunities	53	55	56	61	59	60	58	60	57	55	52	48	49	50	.	.
Availability of quality healthcare	71	73	73	77	79	77	77	75	77	76	77	74	73	.	.	.

Table 186: Business Support and Promotion of Economic Health Compared by Year

Please rate the City's performance in each of the following in Fort Collins.	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Promotion of the economic health of Fort Collins	60	56	55	59	62	62	68	69	69	67	65	57	57	56	.	.
Support of businesses	63	63	63	63	66	65	70	70	69	70	69	63	63	.	.	.

Table 187: Business Health Compared by Year

Please rate the City's performance in each of the following in Fort Collins.	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Encouraging a variety of businesses	61	61	60	62	65	66	66	69	69
Retaining existing businesses	51	52	54	56	61	56	62	64	65
Attracting new businesses	56	54	55	57	62	62	65	67	66

Table 188: Overall Quality of City Services Compared by Year

	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Overall, how would you rate the quality of the services provided by the City of Fort Collins?	76	74	73	73	76	76	78	81	79	79	78	74	73	.	.	.

Table 189: City Government Ratings Compared by Year

Please rate the City's performance in each of the following in Fort Collins.	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Managing and planning for growth	54	48	48	51	54	57	57	57	58	63	62	59	53	43	44	40
Balancing development and growth while maintaining the character and identity of the City and neighborhoods	57	51	50	52	57	60
Efficient operation of programs and services	66	64	63	64	67	67	70	68	66	69	66	63	63	53	.	.
Encouraging sustainability in the community	68	65	63	65	68	67	71	74	71	72	71
Partnering with the community to address climate change	60	56	55	54
Overall direction of the City	65	60	60	60	63	67	67	68	68	71	70	65	63	.	.	.
Welcoming community member involvement	66	61	60	62	66	67	67	69	71	71	70	64	66	48	.	.
Listening to community members	59	53	51	56	60	59	60	62	61	63	63	58	57	55	.	.
Informing community members	60	55	56	59	63	63	64	66	67	71	70	66	67	62	63	62
Providing opportunities to participate in government activities	63	59	57	58	60	64	66	65	64

Table 190: Contact with City Employees Compared by Year

Percent yes	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Have you had contact with any City employee(s) by phone, in person, via email or online within the last 12 months?	55%	59%	60%	52%	51%	53%	56%	53%	54%	54%	55%	46%	46%	55%	58%	58%

Table 191: Users Ratings of City Employees Compared by Year

Thinking about your most recent contact, please rate City employee(s) on each of the items below.	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Courtesy	88	86	84	85	83	85	86	86	84	85	84	82	81	83	81	84
Promptness	83	79	80	79	80	80	82	79	81	79	79	76	76	77	75	77
Knowledge	83	81	80	83	81	79	81	82	81	79	79	79	77	78	77	78
Making you feel valued	78	76	75	76	75	77	75	77	75	74	75	75	75	75	75	76
Overall impression	82	79	79	81	78	80	80	80	79	79	78	78	77	.	.	.

This question was asked only of those who reported having had phone or in-person contact with any City employee(s) within the last 12 months

Table 192: Non-users Ratings of City Employees Compared by Year

Although you may not have had any recent personal contact with City employees, please rate City employees on each of the items below.	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Courtesy	76	76	75	76	75	75	78	78	74	77	76	80	72	72	73	69
Promptness in responding to inquiries and service requests	69	71	70	73	72	70	73	73	74	74	74	67	68	66	69	65
Making community members or customers feel valued	69	69	68	70	71	69	74	74	71	73	72	72	69	67	67	64

This question was asked only of those who reported no phone or in-person contact with any City employee(s) within the last 12 months

Table 193: Ratings of Informing Residents Compared by Year

Please rate the City's performance in each of the following in Fort Collins.	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Informing community members	60	55	56	59	63	63	64	66	67	71	70	66	67	62	63	62

Table 194: Providing Information and Opportunities to Participate Compared by Year

Please rate the City's performance in each of the following in Fort Collins.	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Providing opportunities to participate in government activities	63	59	57	58	60	64	66	65	64
Providing volunteer opportunities to community members	69	64	65	64	65	69	68
Providing emergency information	66	65	64	64	68	68	67	68	70

Table 195: Sources of Information Compared by Year

Please indicate how frequently, if ever, you or other members of your household use each of the following sources for information regarding City issues, services and programs. (Percent of respondents who had ever used this as a source)	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
The City of Fort Collins local channels 14 and 881	12%	12%	13%	13%	16%	12%	20%	20%	22%	30%	30%	36%	41%	35%	28%	26%
Online video FCTV on www.fcgov.com/FCTV	22%	21%	25%	19%	22%	22%	20%	19%	12%	17%	15%	12%	14%	.	.	.
City's website (www.fcgov.com)	91%	88%	91%	86%	82%	77%	79%	79%	79%	80%	74%	71%	72%	50%	54%	12%
City News eNewsletter	45%	38%	40%	35%	33%	33%	63%	65%	65%	67%	63%	61%	71%	76%	76%	56%
Newsletters or brochures from City departments	58%	58%	58%	59%	60%	59%	59%	60%	62%	64%	56%	57%	64%	67%	64%	17%
City employees or departments (e.g., contacting by phone, email or in person)	65%	63%	60%	60%	61%	58%	56%	57%
Explorer (the guide to natural areas activities)	51%	69%	76%	74%	76%	67%	69%	73%	68%
"Recreator" (guide to recreation programs)	69%	69%	70%	67%	67%	68%	71%	66%	70%	70%	64%	62%	60%	70%	60%	40%

Please indicate how frequently, if ever, you or other members of your household use each of the following sources for information regarding City issues, services and programs. (Percent of respondents who had ever used this as a source)	2025	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Word of mouth	92%	92%	90%	88%	91%	91%	91%	90%	87%	88%	87%	85%	88%	82%	87%	54%
Newspaper (print or online)	60%	57%	57%	61%	67%	66%	67%	70%	72%	80%	80%	81%	87%	89%	.	76%
Radio	44%	45%	43%	47%	52%	50%	56%	55%	63%	69%	60%	64%	66%	61%	.	27%
Television news	31%	31%	29%	35%	38%	41%	41%	45%	57%	69%	60%	65%	69%	58%	63%	.
Social media (Facebook, X/Twitter, Nextdoor, etc.)	73%	72%	73%	70%	77%	65%	67%	63%	60%	55%	44%
OurCity Platform (ourcity.fcgov.com)	27%	23%	24%	26%	20%	16%	18%	18%
Engage Platform (engage.fcgov.com)	20%	20%	19%	17%	12%	12%	14%
City of Fort Collins mobile apps (Access Fort Collins, Digital Publications, Recreator)	29%	30%	28%	27%	27%	22%	22%	20%	20%	17%	15%
City booth at local events	52%	49%	45%	39%	41%	36%	37%	38%	41%

Appendix G: Survey Methodology

About the Survey

The City of Fort Collins Community Survey was first administered in 2001. General resident surveys, such as this one, ask recipients about their perspectives about the quality of life in the city, their use of city amenities, their opinions on policy issues facing the city and their assessment of city service delivery. The City of Fort Collins funded this research. Please contact William Bevil of the City of Fort Collins at wbevil@fcgov.com if you have any questions about the survey.

Developing the Questionnaire

The 2025 survey instrument was developed by starting with the version from the previous implementation in 2024. Few changes were made to the survey in order to maximize comparisons over time. In an iterative process between Fort Collins staff and Polco staff, a final six-page questionnaire was created.

Selecting Survey Recipients

"Sampling" refers to the method by which survey recipients are chosen. The "sample" refers to all those who were given a chance to participate in the survey. A list of all households within the zip codes serving Fort Collins was purchased from Go-Dog Direct based on updated listings from the United States Postal Service, updated every three months, providing the best representation of all households in a specific geographic location. Polco used the USPS data to select the survey recipients.

A larger list than needed was pulled so that a process referred to as "geocoding" could be used to eliminate addresses from the list that were outside Fort Collins' boundaries. Geocoding is a computerized process in which addresses are compared to electronically mapped boundaries and coded as inside or outside desired boundaries; in this case, within Fort Collins. All addresses determined to be outside the study boundaries were eliminated from the list of potential households. Each address identified as being within city boundaries was further identified as being within both geographic areas and Council Districts. A random selection was made of the remaining addresses to create a mailing list of 4,400 addresses.

To choose the 4,400 survey recipients, a systematic sampling method was applied to the list of households. Systematic sampling is a procedure whereby a complete list of all possible households is culled, selecting every Nth one, giving each eligible household a known probability of selection, until the appropriate number of households is selected. Multi-family housing units were selected at a higher rate as residents of this type of housing typically respond at lower rates to surveys than do those in single-family housing units. In general, because of the random sampling techniques used, the displayed sampling density will closely mirror the overall housing unit density (which may be different from the population density). While the theory of probability assumes no bias in selection, there may be some minor variations in practice (meaning, an area with only 15% of the housing units might be selected at an actual rate that is slightly above or below that).

An individual within each household was randomly selected to complete the survey using the birthday method. The birthday method selects a person within the household by asking the “person whose birthday has most recently passed” to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the cover letter accompanying the questionnaire. The survey was also available online in Spanish, and all mailings contained instructions in Spanish on how to access the online survey.

In addition to the scientific, random sample, a link to an online “opt-in” survey was publicized through various community channels. This opt-in survey was identical to the scientific survey and open to all city residents. The open participation survey was also available in Spanish.

Survey Administration and Response Rate

Each selected household was contacted two times. First, a prenotification announcement was sent on April 11, 2025, informing the household members that they had been selected to participate in the 2025 City of Fort Collins Community Survey. Approximately one week after mailing the prenotification, each household was mailed a paper survey containing a cover letter signed by Mayor Jeni Arndt and City Manager Kelly DiMartino enlisting participation. The packet also contained a postage-paid return envelope in which the survey recipients could return the completed questionnaire directly to Polco. All mailings contained instructions in both English and Spanish, and the online survey was also available in Spanish. Data collection was open through May 31, 2025. The online “opt-in” survey became available to all Fort Collins residents on May 16, 2025 and remained open for the final two weeks of data collection.

One hundred and sixty-three of the 4,400 surveys mailed were returned because the housing unit was vacant, or the postal service was unable to deliver the survey as addressed. Of the 4,237 households presumed to have received a survey, 548 completed the survey, providing a response rate of 13%. The response rates were calculated using AAPOR’s response rate #2¹ for mailed surveys of unnamed persons. Additionally, 373 residents completed the online “opt-in” survey, providing a grand total of 921 completed surveys. One survey was completed in Spanish.

MARGIN OF ERROR

The 95% confidence interval (or “margin of error”) quantifies the ‘sampling error’ or precision of the estimates made from the survey results. A 95% confidence interval can be calculated for any sample size and indicates that in 95 of 100 surveys conducted like this one, for a particular item, a result would be found that is within three percentage points of the result that would be found if everyone in the population of interest was surveyed. The practical difficulties of conducting any resident survey may introduce other sources of error in addition to sampling error. Despite best efforts to boost participation and ensure potential inclusion of all households, some selected households will decline participation in the survey (referred to as non-response error) and some eligible households may be unintentionally excluded from the listed sources for the sample (referred to as coverage error).

¹ See AAPOR’s Standard Definitions here: <https://aapor.org/wp-content/uploads/2024/03/Standards-Definitions-10th-edition.pdf> for more information

While the margin of error for the survey is generally no greater than plus or minus three² percentage points around any given percent reported for the entire sample, results for subgroups will have wider confidence intervals. Where estimates are given for subgroups, they are less precise.

Survey Processing (Data Entry)

Upon receipt, completed surveys were assigned a unique identification number. Additionally, each survey was reviewed and "cleaned" as necessary. For example, a question may have asked a respondent to pick two items out of a list of five, but the respondent checked three; in this case, Polco would use protocols to randomly choose two of the three selected items for inclusion in the dataset. All surveys then were entered twice into an electronic dataset; any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed.

A series of quality control checks were also performed to ensure the integrity of the web data. Steps may include and not be limited to reviewing the data for clusters of repeat IP addresses and time stamps (indicating duplicate responses) and removing empty submissions (questionnaires submitted with no questions answered).

² Although this has become the traditional way to describe survey research precision, when opt-in results are blended with scientific results, assumptions about randomness of responses are not the same as when results come only from the random sample. Consequently other terms sometimes are used in place of "confidence interval" or "margin of error," such as "credibility intervals."

Weighting the Data

Upon completion of data collection for both the scientific (probability) and online "opt-in" (non-probability) samples, data were compared in order to determine whether it was appropriate to combine, or blend, both samples together. In the case of Fort Collins, the non-probability sample's characteristics were similar to the probability sample, in both respondent trait and opinion, indicating that the samples could be blended. This decision reflects a growing trend in survey research toward integration of traditional scientific probability samples and non-probability samples (opt-in).

The demographic characteristics of the survey sample were compared to those found in the 2020 Census and the 2022 American Community Survey estimates for adults in the City of Fort Collins. The primary objective of weighting survey data is to make the survey sample reflective of the larger population of the community. Both samples were weighted independently and then combined into one final dataset.

The characteristics used for weighting were respondent gender, age, race, housing unit type (attached or detached), housing tenure (rent or own), and geographic area of residence. This decision was based on:

- The disparity between the survey respondent characteristics and the population norms for these variables
- The saliency of these variables in differences of opinion among subgroups
- The historical profile created and the desirability of consistently representing different groups over the years

A special software program using mathematical algorithms is used to calculate the appropriate weights. Several different weighting 'schemes' are tested to ensure the best fit for the data.

The results of the weighting schemes for both the scientific, random sample and open participation surveys are presented in the tables on the following pages.

2025 City of Fort Collins Community Survey Weighting Table – Address-based Sample

Characteristic	Population Norm	Unweighted Data	Weighted Data
Housing*			
Own home	52%	75%	56%
Rent home	48%	25%	44%
Detached unit	54%	67%	56%
Attached unit	46%	33%	44%
Race*			
White	84%	94%	85%
Not white	16%	6%	15%
Ethnicity*			
Not Hispanic	89%	95%	93%
Hispanic	11%	5%	7%
Sex and Age*			
Male	50%	45%	49%
Female	50%	55%	51%
18-34 years of age	49%	15%	42%
35-54 years of age	26%	29%	27%
55+ years of age	25%	56%	32%
Males 18-34	25%	7%	22%
Males 35-54	13%	13%	13%
Males 55+	12%	24%	14%
Females 18-34	23%	8%	22%
Females 35-54	13%	15%	13%
Females 55+	14%	32%	16%
District**			
District 1	19%	22%	21%
District 2	16%	16%	17%
District 3	15%	15%	14%
District 4	17%	20%	17%
District 5	17%	13%	15%
District 6	16%	14%	16%

*Source: 2020 U.S. Census Bureau, 2022 American Community Survey Population Estimates

**From geocoded USPS mailing list, April 2025

2025 City of Fort Collins Community Survey Weighting Table – Open Participation Sample

Characteristic	Population Norm	Unweighted Data	Weighted Data
Housing*			
Own home	52%	81%	58%
Rent home	48%	19%	42%
Detached unit	54%	76%	59%
Attached unit	46%	24%	41%
Race*			
White	84%	93%	85%
Not white	16%	7%	15%
Ethnicity*			
Not Hispanic	89%	96%	94%
Hispanic	11%	4%	6%
Sex and Age*			
Male	50%	52%	49%
Female	50%	48%	51%
18-34 years of age	49%	17%	42%
35-54 years of age	26%	39%	30%
55+ years of age	25%	45%	28%
Males 18-34	25%	10%	22%
Males 35-54	13%	20%	14%
Males 55+	12%	23%	14%
Females 18-34	23%	7%	21%
Females 35-54	13%	18%	15%
Females 55+	14%	23%	14%
District**			
District 1	19%	21%	18%
District 2	16%	17%	17%
District 3	15%	11%	15%
District 4	17%	20%	18%
District 5	17%	13%	16%
District 6	16%	18%	17%

*Source: 2020 U.S. Census Bureau, 2022 American Community Survey Population Estimates

**From geocoded USPS mailing list, April 2025

Analyzing the Data

The electronic dataset was analyzed by Polco staff using the Statistical Package for the Social Sciences (SPSS). For the most part, frequency distributions and mean ratings are presented in the body of the report. A complete set of frequencies for each survey question is presented in *Appendix B: Complete Survey Frequencies*. Also included are results by respondent characteristics (*Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*). Chi-square or ANOVA tests of significance were applied to these breakdowns of selected survey questions. A “p-value” of 0.05 or less indicates that there is less than a 5% probability that differences observed between groups are due to chance; or in other words, a greater than 95% probability that the differences observed in the selected categories of the sample represent “real” differences among those populations. Where differences between subgroups are statistically significant, they have been denoted with capital letters.

Appendix H: Survey Materials

The following pages contain copies of the survey materials sent to randomly selected households within the City of Fort Collins.

Dear Fort Collins Community Member,

We invite you to help shape the future of our community! You've been randomly selected to participate in the Fort Collins 2025 Community Survey. Your feedback is important. It will impact decisions that affect our community.

To hear from a representative group of residents, the adult 18 or older in your household who most recently had a birthday should complete this survey.

Please do not share your survey link. This survey is for randomly selected households only. You can wait a few days for a paper survey to arrive in the mail, or go online now and complete the confidential survey at:

polco.us/xxplaceholder

Survey closes on May 31st. If you have any questions about the survey, please call 970-416-2209. Thank you for helping create a better city!

Sincerely,



Jeni Arndt
Mayor/Alcalde

Estimado miembro de la Comunidad de Fort Collins,

¡Ayúdenos a pensar nuestro futuro! Ud. ha sido seleccionado al azar para participar en la Encuesta Comunitaria de 2025 de Fort Collins. Sus opiniones son importantes y afectarán el futuro de nuestra comunidad.

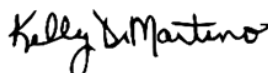
Para escuchar a un grupo representativo de residentes, el adulto de 18 años o más en su hogar que cumplió años más recientemente debe completar esta encuesta.

Por favor no comparta el enlace de su encuesta. Esta encuesta es únicamente para hogares seleccionados al azar. Para acceder a la encuesta en español elija la opción 'español' en la parte superior de la pantalla de la siguiente página web:

polco.us/xxplaceholder

La encuesta cierra el 31 de mayo. Si tiene alguna pregunta sobre la encuesta, por favor llame al 970-416-2209. ¡Gracias por ayudar a crear una ciudad mejor!

Atentamente,



Kelly DiMartino
City Manager/Administradora de la Ciudad



Communications & Public Involvement Office

PO Box 580. Fort Collins, CO 80522-0580

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Tell us what you think! Complete the Fort Collins community survey by scanning the QR code.

¡Su opinión nos interesa! Participe en la Encuesta Comunitaria de Fort Collins escaneado el código QR.



City Manager's Office
300 LaPorte Avenue
PO Box 580
Fort Collins, CO 80522
970.221.6505
970.224.6107 - fax
fcgov.com

Dear City of Fort Collins Community Member:

Join us in shaping the future of Fort Collins! You've been randomly selected to participate in the 2025 Fort Collins Community Survey. If you've already completed the survey online, thank you.

If you have not already filled out the survey online, please fill out the enclosed survey. Your feedback is crucial since your household is among a select number invited to participate. Survey results will impact decisions that affect Fort Collins.

Important things to keep in mind:

- Please do not share your survey link. This survey is for randomly selected households only.
- Your responses are **confidential** and no identifying information will be shared.
- Complete the survey if you're 18 or older. If there are multiple adults in your household, have the one who most recently had a birthday fill it out. This way, the person within your household is also randomized.
- You may return the survey by mail in the enclosed postage-paid envelope, or you can complete the survey online at:

Querido Integrante de la Comunidad de Fort Collins:

¡Ayúdenos a moldear el futuro de Fort Collins! Usted ha sido seleccionado al azar para participar en la Encuesta Comunitaria de Fort Collins de 2025. Si ya completó la encuesta en línea, gracias.

Si aun no completó la encuesta, por favor siga el enlace que esta más abajo. Su participación es muy importante - especialmente porque su hogar es uno de los pocos que han sido invitados a participar.

Algunas cosas que recordar:

- No comparta el enlace de su encuesta. Esta encuesta es únicamente para hogares seleccionados al azar.
- Sus respuestas son **confidenciales** y no se compartirá ninguna información de identificación.
- Complete la encuesta si tiene 18 años o más. Si hay varios adultos en su hogar, el adulto que cumplió años más recientemente debe completar la encuesta.
- **Para acceder a la encuesta en español elija la opción 'español' en la parte superior del siguiente enlace:**

polco.us/xxplaceholder

QR Code
Placeholder

Survey closes on May 31st. If you have any questions about the survey, please call or email the Communications & Public Involvement Office at 970-416-2209 or cpiocom@fcgov.com.

Thank you for your time and participation!

La encuesta cierra el 31 de mayo. Si tiene alguna pregunta acerca de la encuesta o para solicitar una encuesta en español, favor de llamar la Oficina de Comunicaciones y Participación Pública al 970-416-2209 o enviar un correo electrónico a cpiocom@fcgov.com.

¡Gracias por su tiempo y participación!

Sincerely / Atentamente,

Jeni Arndt
Mayor/Alcalde

Kelly DiMartino
City Manager/Administradora de la Ciudad

2025 Fort Collins Community Survey

Please complete this questionnaire if you are the adult (age 18 or older) in the household who most recently had a birthday. The adult's year of birth does not matter. ***Your responses to this survey are completely confidential.***

1. Please rate Fort Collins as a community on each of the items listed below.

	<u>Very good</u>	<u>Good</u>	<u>Average</u>	<u>Bad</u>	<u>Very bad</u>	<u>No opinion</u>
Overall, as a place to live	1	2	3	4	5	6
Overall safety of community members	1	2	3	4	5	6
Quality of shopping opportunities.....	1	2	3	4	5	6
Quality of dining opportunities	1	2	3	4	5	6
Quality of entertainment opportunities	1	2	3	4	5	6
Availability of job opportunities	1	2	3	4	5	6
Availability of affordable quality housing	1	2	3	4	5	6
Quality of arts and cultural opportunities	1	2	3	4	5	6
Quality of recreational opportunities	1	2	3	4	5	6
Availability of quality healthcare	1	2	3	4	5	6
Availability of affordable quality childcare	1	2	3	4	5	6
Quality of public schools.....	1	2	3	4	5	6
Quality of public library services.....	1	2	3	4	5	6
As a place to raise children	1	2	3	4	5	6
As a place to retire.....	1	2	3	4	5	6
As a place to attend college.....	1	2	3	4	5	6
As a place to work	1	2	3	4	5	6
Openness and acceptance of the community toward people of diverse backgrounds.....	1	2	3	4	5	6
Overall appearance of the city	1	2	3	4	5	6
Overall quality of life in Fort Collins.....	1	2	3	4	5	6

2. Please rate the quality of your neighborhood on each of the items listed below.

	<u>Very good</u>	<u>Good</u>	<u>Average</u>	<u>Bad</u>	<u>Very bad</u>	<u>No opinion</u>
Your neighborhood as a place to live	1	2	3	4	5	6
Your neighborhood as a place to raise children	1	2	3	4	5	6
Access within your neighborhood to everyday needs (i.e., grocery shopping, services, and amenities).....	1	2	3	4	5	6

3. Please indicate how likely or unlikely you are to do each of the following:

	<u>Very likely</u>	<u>Somewhat likely</u>	<u>Somewhat unlikely</u>	<u>Very unlikely</u>	<u>Don't know</u>
Recommend living in Fort Collins to someone who asks	1	2	3	4	5
Remain in Fort Collins for the next five years.....	1	2	3	4	5

4. In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Fort Collins?

	<u>2 times a week or more</u>	<u>2-4 times a month</u>	<u>Once a month or less</u>	<u>Not at all</u>
Visited a neighborhood park or City park.....	1	2	3	4
Attended a neighborhood-sponsored event	1	2	3	4
Attended a government-organized event (open house, City Council session, forum, etc.).....	1	2	3	4
Carpooled with other adults or children instead of driving alone.....	1	2	3	4
Volunteered your time in Fort Collins	1	2	3	4
Talked to or visited with your immediate neighbors.....	1	2	3	4
Done a favor for a neighbor.....	1	2	3	4
Visited a locally owned business operating within the city.....	1	2	3	4

2025 Fort Collins Community Survey

5. In the last 20 years, how often have you moved to a different place of residence in Fort Collins?

- ☐ 2+ times a year
 ☐ About once a year
 ☐ Every 2-4 years
 ☐ Every 5-7 years
 ☐ Every 8-10 years
☐ Every 11-15 years
 ☐ 16-20 years
 ☐ I have not relocated in the last 20 years
 ☐ I have not relocated within the City

6. Please tell us how safe you feel in or on each of the following in Fort Collins.

	<u>Always safe</u>	<u>Usually safe</u>	<u>Sometimes safe sometimes unsafe</u>	<u>Usually unsafe</u>	<u>Always unsafe</u>	<u>No opinion</u>
Downtown Fort Collins during the day	1	2	3	4	5	6
Downtown Fort Collins at night	1	2	3	4	5	6
Your neighborhood during the day	1	2	3	4	5	6
Your neighborhood at night	1	2	3	4	5	6
Parks	1	2	3	4	5	6
Natural areas/open spaces	1	2	3	4	5	6
Recreation facilities	1	2	3	4	5	6
Trails	1	2	3	4	5	6
Fort Collins overall during the day	1	2	3	4	5	6
Fort Collins overall at night	1	2	3	4	5	6
Transfort/MAX	1	2	3	4	5	6

7. Please rate the quality of each of the following in Fort Collins.

	<u>Very good</u>	<u>Good</u>	<u>Average</u>	<u>Bad</u>	<u>Very bad</u>	<u>No opinion</u>
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	1	2	3	4	5	6
Disaster response and restoration of services	1	2	3	4	5	6
Fire prevention/education/outreach	1	2	3	4	5	6
EMS/Fire response time	1	2	3	4	5	6
EMS/Fire services overall	1	2	3	4	5	6
Crime prevention	1	2	3	4	5	6
Police patrol	1	2	3	4	5	6
Traffic enforcement	1	2	3	4	5	6
Police visibility	1	2	3	4	5	6
Police response time	1	2	3	4	5	6
Police services overall	1	2	3	4	5	6
Code enforcement (weeds, rubbish/trash, etc.)	1	2	3	4	5	6
Noise enforcement	1	2	3	4	5	6
Animal control	1	2	3	4	5	6
Business property maintenance	1	2	3	4	5	6
Residential property maintenance	1	2	3	4	5	6
Natural Areas and Park Ranger services	1	2	3	4	5	6

8. Please rate the following areas of transportation in Fort Collins.

	<u>Very good</u>	<u>Good</u>	<u>Average</u>	<u>Bad</u>	<u>Very bad</u>	<u>No opinion</u>
Ease of travel by car	1	2	3	4	5	6
Ease of travel by public transportation	1	2	3	4	5	6
Ease of walking	1	2	3	4	5	6
Accessibility for people with disabilities (e.g., people with low vision or in wheelchairs)	1	2	3	4	5	6
Ease of travel by bicycle	1	2	3	4	5	6
Availability of parking Downtown	1	2	3	4	5	6
Traffic flow	1	2	3	4	5	6
Street maintenance	1	2	3	4	5	6
Availability of electric vehicle charging stations	1	2	3	4	5	6
Northern Colorado Regional Airport/Shuttle Service	1	2	3	4	5	6
Safety from motor vehicle accidents when walking, biking or using public transportation	1	2	3	4	5	6

2025 Fort Collins Community Survey

9. Thinking about the services provided by Fort Collins Utilities (which may include electric, water, wastewater and stormwater services), please rate each of the following:

	<u>Very good</u>	<u>Good</u>	<u>Average</u>	<u>Bad</u>	<u>Very bad</u>	<u>No opinion</u>
The overall <u>quality</u> of Fort Collins Utilities.....	1	2	3	4	5	6
Your overall <u>impression</u> of Fort Collins Utilities	1	2	3	4	5	6

10. Please indicate how likely or unlikely you are to do each of the following:

	<u>Very likely</u>	<u>Somewhat likely</u>	<u>Somewhat unlikely</u>	<u>Very unlikely</u>	<u>Don't know</u>
Sign up for Connexion internet, TV or phone service when available to you.....	1	2	3	4	5
Recommend Connexion service to a friend, relative or colleague	1	2	3	4	5

11. Please rate the quality of the environment in Fort Collins on each of the items listed below.

	<u>Very good</u>	<u>Good</u>	<u>Average</u>	<u>Bad</u>	<u>Very bad</u>	<u>No opinion</u>
Air quality.....	1	2	3	4	5	6
Recycling programs.....	1	2	3	4	5	6
Conservation efforts	1	2	3	4	5	6
Overall quality of environment.....	1	2	3	4	5	6

12. Please rate the quality of each of the programs or facilities listed below.

	<u>Very good</u>	<u>Good</u>	<u>Average</u>	<u>Bad</u>	<u>Very bad</u>	<u>No opinion</u>
Natural areas and open space	1	2	3	4	5	6
Trails	1	2	3	4	5	6
Parks overall	1	2	3	4	5	6
Parks in my neighborhood.....	1	2	3	4	5	6
Dog parks	1	2	3	4	5	6
Timberline Recycling Center	1	2	3	4	5	6
Cemeteries.....	1	2	3	4	5	6
Golf courses	1	2	3	4	5	6
Athletic fields	1	2	3	4	5	6
Northside Aztlan Community Center.....	1	2	3	4	5	6
Fort Collins Senior Center	1	2	3	4	5	6
Edora Pool Ice Center (EPIC).....	1	2	3	4	5	6
Foothills Activity Center.....	1	2	3	4	5	6
Mulberry Pool	1	2	3	4	5	6
The Farm at Lee Martinez Park.....	1	2	3	4	5	6
The Gardens on Spring Creek	1	2	3	4	5	6
Pottery studio	1	2	3	4	5	6
Art in Public Places program.....	1	2	3	4	5	6
Lincoln Center programs	1	2	3	4	5	6
Fort Collins Museum of Discovery	1	2	3	4	5	6
Adult recreation programs	1	2	3	4	5	6
Senior recreation programs.....	1	2	3	4	5	6
Youth/teen recreation programs.....	1	2	3	4	5	6

2025 Fort Collins Community Survey

13. Please rate the City's performance in each of the following areas.

	<u>Very good</u>	<u>Good</u>	<u>Average</u>	<u>Bad</u>	<u>Very bad</u>	<u>No opinion</u>
Managing and planning for growth	1	2	3	4	5	6
Balancing development and growth while maintaining the character and identity of the City and neighborhoods.....	1	2	3	4	5	6
Efficient operation of programs and services.....	1	2	3	4	5	6
Encouraging sustainability in the community	1	2	3	4	5	6
Partnering with the community to address climate change	1	2	3	4	5	6
Overall direction of the City.....	1	2	3	4	5	6
Promotion of the social health of Fort Collins (human services, affordable housing, homelessness, equity & inclusion, etc.).....	1	2	3	4	5	6
Promotion of the health of the environment of Fort Collins.....	1	2	3	4	5	6
Promotion of the economic health of Fort Collins	1	2	3	4	5	6
Support of businesses.....	1	2	3	4	5	6
Encouraging a variety of businesses	1	2	3	4	5	6
Retaining existing businesses	1	2	3	4	5	6
Attracting new businesses.....	1	2	3	4	5	6
Welcoming community member involvement.....	1	2	3	4	5	6
Listening to community members.....	1	2	3	4	5	6
Informing community members.....	1	2	3	4	5	6
Providing opportunities to participate in government activities	1	2	3	4	5	6
Providing volunteer opportunities to community members.....	1	2	3	4	5	6
Providing emergency information	1	2	3	4	5	6
Ensuring all community members can access and participate in City programs and services	1	2	3	4	5	6
Respecting all community members regardless of race/ethnic background, gender, religion, age, disability, sexual orientation, or marital status.....	1	2	3	4	5	6
Creating a welcoming, inclusive community where all community members feel a sense of belonging.....	1	2	3	4	5	6

14. Overall, how would you rate the quality of the services provided by the City of Fort Collins?

☐ Very good
 ☐ Good
 ☐ Average
 ☐ Bad
 ☐ Very bad
 ☐ No opinion

15. Have you had contact with any City employee(s) by phone, in person, via email or online within the last 12 months?

☐ Yes → Answer Q15A ONLY
☐ No → Answer Q15B ONLY

15A. Thinking about your most recent contact, please rate the City employee(s) on each of the items below.

	<u>Very good</u>	<u>Good</u>	<u>Average</u>	<u>Bad</u>	<u>Very bad</u>	<u>No opinion</u>
Courtesy	1	2	3	4	5	6
Promptness.....	1	2	3	4	5	6
Knowledge	1	2	3	4	5	6
Making you feel valued.....	1	2	3	4	5	6
Overall impression	1	2	3	4	5	6

15B. Although you may not have had any recent personal contact with City employees, we would like to know your impression of how City employees interact with Fort Collins community members. Please rate City employees on each of the items below.

	<u>Very good</u>	<u>Good</u>	<u>Average</u>	<u>Bad</u>	<u>Very bad</u>	<u>No opinion</u>
Courtesy	1	2	3	4	5	6
Promptness in responding to inquiries and service requests.....	1	2	3	4	5	6
Making community members or customers feel valued	1	2	3	4	5	6

2025 Fort Collins Community Survey

16. First, please select the option that best describes how you think the City should address each of the following aspects of the community. Then, please select which three (3) should be the top priorities for the City to focus on in the next 5 years.

	<u>More effort</u>	<u>Same effort</u>	<u>Less effort</u>	<u>No opinion</u>	<u>Top 3 priorities</u>
Economy: Includes economic planning and development activities, workforce training, childcare, education, employment opportunities1	2	3	4	<input type="checkbox"/>	
Environment: Includes efforts to ensure good water resources, good air quality, land conservation, smart growth, recycling, Our Climate Future (climate action, zero waste, energy policy), and an attractive community1	2	3	4	<input type="checkbox"/>	
Neighborhood and Community Vitality: Includes promoting good neighbor relationships, ensuring attractive neighborhoods, historic preservation, an adequate supply of quality housing for all socio-economic groups, addressing poverty and homelessness, creating an inclusive community1	2	3	4	<input type="checkbox"/>	
Safety: Includes police, fire, stormwater, emergency medical response, and building inspection.....1	2	3	4	<input type="checkbox"/>	
Culture, Parks & Recreation: Includes operating and improving recreational facilities, Lincoln Center, Gardens on Spring Creek and the Museum of Discovery; providing recreational, arts and cultural programs and public art; maintaining parks, trails and cemeteries; and improving natural areas1	2	3	4	<input type="checkbox"/>	
Transportation and Mobility: Includes transportation planning and development, maintaining roads and traffic operations, Transfort operations, and bicycle and pedestrian safety, Northern Colorado Regional Airport1	2	3	4	<input type="checkbox"/>	
General Government: Includes internal support functions, City management, Council, boards and commissions, volunteers, technology, communicating with community members and building maintenance and repair1	2	3	4	<input type="checkbox"/>	

17. Thinking about the next few years, what is ONE item or focus area you would like the City to improve?

18. Please first indicate how frequently, if ever, you or other members of your household use each of the following sources for information regarding City issues, services, and programs. Then indicate your top three (3) preferred methods of receiving information.

	Always	Frequently	Sometimes	Never	Top 3 methods
The City of Fort Collins local channels 14 and 881	1	2	3	4	<input type="checkbox"/>
Online video FCTV on www.fcgov.com/FCTV	1	2	3	4	<input type="checkbox"/>
City's website (www.fcgov.com)	1	2	3	4	<input type="checkbox"/>
City News eNewsletter	1	2	3	4	<input type="checkbox"/>
Newsletters or brochures from City departments	1	2	3	4	<input type="checkbox"/>
City employees or departments (e.g., contacting by phone, email or in person).....	1	2	3	4	<input type="checkbox"/>
Explorer (the guide to natural areas activities)	1	2	3	4	<input type="checkbox"/>
Recreator (guide to recreation programs).....	1	2	3	4	<input type="checkbox"/>
Word of mouth	1	2	3	4	<input type="checkbox"/>
Newspaper (print or online)	1	2	3	4	<input type="checkbox"/>
Radio	1	2	3	4	<input type="checkbox"/>
Television news.....	1	2	3	4	<input type="checkbox"/>
Social media (Facebook, Twitter, Nextdoor, YouTube, etc.)	1	2	3	4	<input type="checkbox"/>
OurCity Platform (ourcity.fcgov.com).....	1	2	3	4	<input type="checkbox"/>
Engage Platform (engage.fcgov.com)	1	2	3	4	<input type="checkbox"/>
Access Fort Collins	1	2	3	4	<input type="checkbox"/>
City booth at local events	1	2	3	4	<input type="checkbox"/>
Other (please specify)	1	2	3	4	<input type="checkbox"/>

2025 Fort Collins Community Survey

This section is optional. However, we ask for the information below so that we can better understand and address concerns about and differences with City service delivery. Your responses will remain completely confidential and no identifying information will be shared.

D1. About how many years have you lived in Fort Collins?

- ☐ Less than 2 years
- ☐ 2-5 years
- ☐ 6-10 years
- ☐ 11-20 years
- ☐ More than 20 years

D2. Are you a full-time or part-time student at a college or university in Fort Collins?

- ☐ Yes → GO TO QUESTION D3
- ☐ No → GO TO QUESTION D4

D3. Which college or university do you attend?

- ☐ Colorado State University
- ☐ Front Range Community College
- ☐ Another local college or university

D4. What is your employment status?

- ☐ Working full time for pay
- ☐ Working part time for pay
- ☐ Unemployed, looking for paid work
- ☐ Unemployed, not looking for paid work
- ☐ Fully retired

D5. Do you work inside the boundaries of Fort Collins?

- ☐ Yes, outside the home
- ☐ Yes, from home
- ☐ No

D6. Which of the age groups below best describes you?

- ☐ 18-24
- ☐ 25-34
- ☐ 35-44
- ☐ 45-54
- ☐ 55-64
- ☐ 65-74
- ☐ 75 +

D7. Which best describes the building you live in?

- ☐ One family house detached from any other houses
- ☐ Duplex or townhome
- ☐ Apartment or condominium
- ☐ Mobile home
- ☐ Other

D8. Do you own or rent your residence?

- ☐ Own
- ☐ Rent

D9. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income from all sources for all persons living in your household.)

- ☐ Less than \$25,000
- ☐ \$25,000 to \$49,999
- ☐ \$50,000 to \$99,999
- ☐ \$100,000 to \$149,999
- ☐ \$150,000 or more

D10. What is your gender? (Select all that apply.)

- ☐ Nonbinary
- ☐ Woman
- ☐ Man
- ☐ Transgender
- ☐ Two-Spirit
- ☐ Prefer to self-identify: _____
- ☐ Prefer not to answer

D11. Which term best describes your sexual orientation? (Select all that apply.)

- ☐ Asexual
- ☐ Bisexual
- ☐ Heterosexual
- ☐ Lesbian or gay
- ☐ Pansexual
- ☐ Queer
- ☐ Prefer to self-identify: _____
- ☐ Prefer not to answer

D12. What is your race and/or ethnicity? (Please mark any race or ethnicity you identify as)

- ☐ American Indian/Alaska Native
- ☐ African
- ☐ African American/Black
- ☐ Asian/Asian American
- ☐ Hispanic/Latinx/Spanish Origin
- ☐ Middle Eastern/North African
- ☐ Native Hawaiian/Other Pacific Islander
- ☐ White
- ☐ Prefer to self-identify: _____
- ☐ Prefer not to answer

Thank you very much! Please return the completed questionnaire to National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502-9922 in the postage-paid envelope provided.