



August 2025

The City of Fort Collins Community Survey

Presentation of Results 2025

Sonya Wytinck

EVP of Data & Insights
Polco



The Community Survey serves as our annual consumer report card for the City by providing residents the opportunity to rate the quality of life in the city and their satisfaction with community amenities and local government.

- 16th year of conducting scientific survey
- 2025 Survey conducted from April 21 – May 31.
- Informs strategic master plans, operational & department objectives, and the budget
- Executive summary and full report available online.





Civic Communication & Analytics Platform

Smarter, better-connected communities. A civic surveying, policy polling, and constituent communication tech platform.

Visit us online at
polco.us

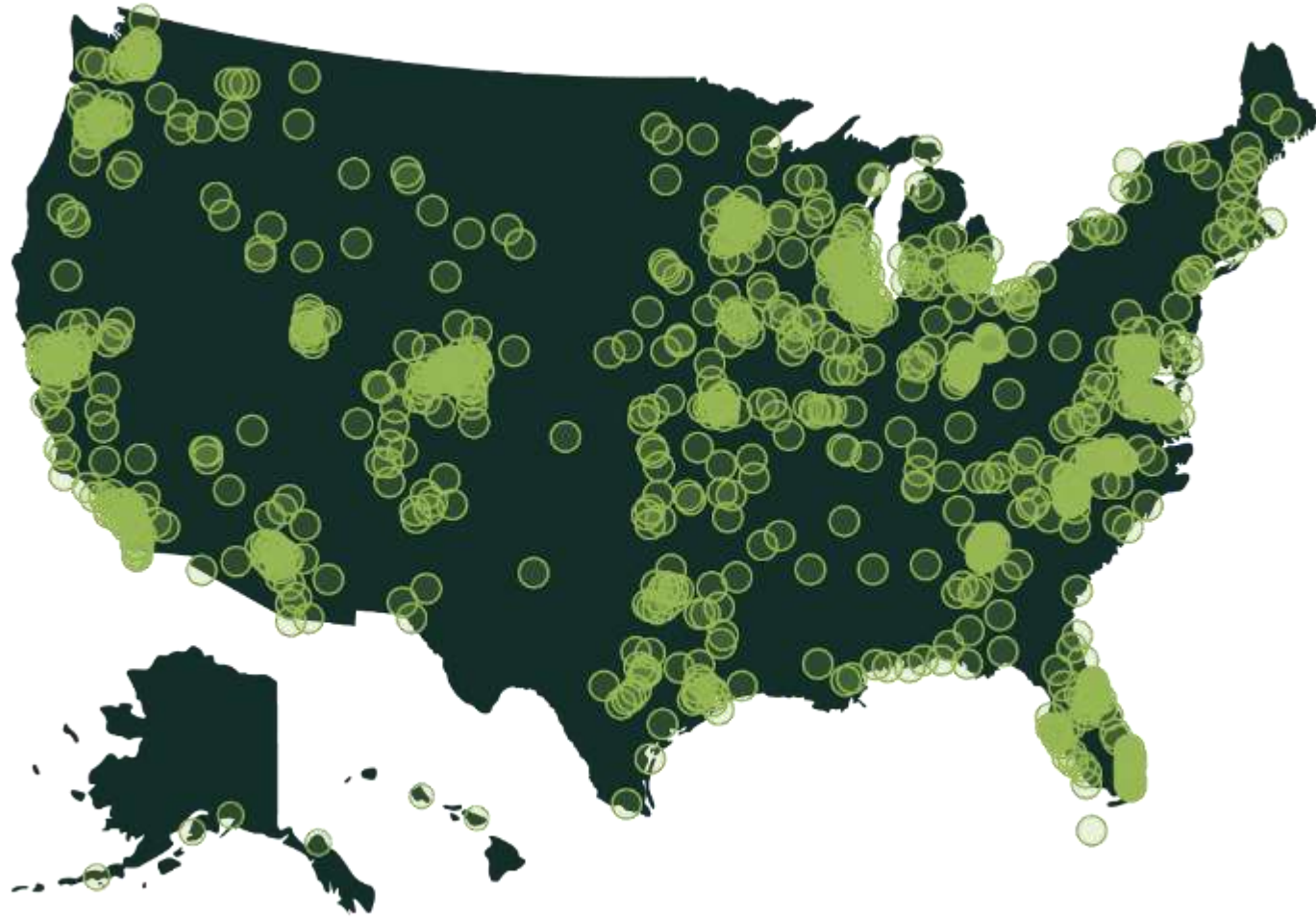


Advanced Survey Science & Performance Analytics

Data insights to help communities move forward. The premiere provider of professional civic surveys and performance benchmarking analyses.

Partners with:





More than **400**
comparison communities
across the nation.

Representing the opinions
of more than **50 million**
residents.

Outreach approach:

- Probability-based random sample of 4,400 households
 - postcard invitation (with online link)
 - paper survey with postage paid return envelope
 - 548 total responses received (224 paper + 324 online)
- Open participation link shared by City: 373 responses

Total: 921 survey responses

- Statistically weighted to reflect Fort Collins
- **± 3% margin of error** (95% confidence interval)
- Differences between 2025 and 2024 are statistically significant if they are **±6% or more**.





Overview of Survey Results

Comparisons to National Benchmarks



Comparisons to Front Range Benchmarks





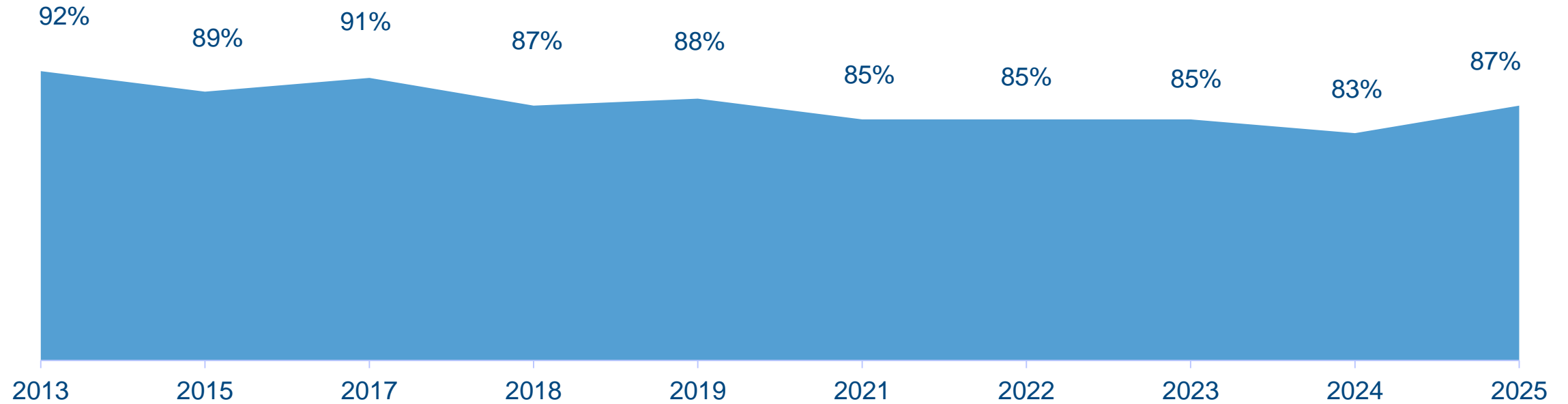
Key Findings



Fort Collins residents enjoy an excellent quality of life, but housing affordability continues to be a concern.

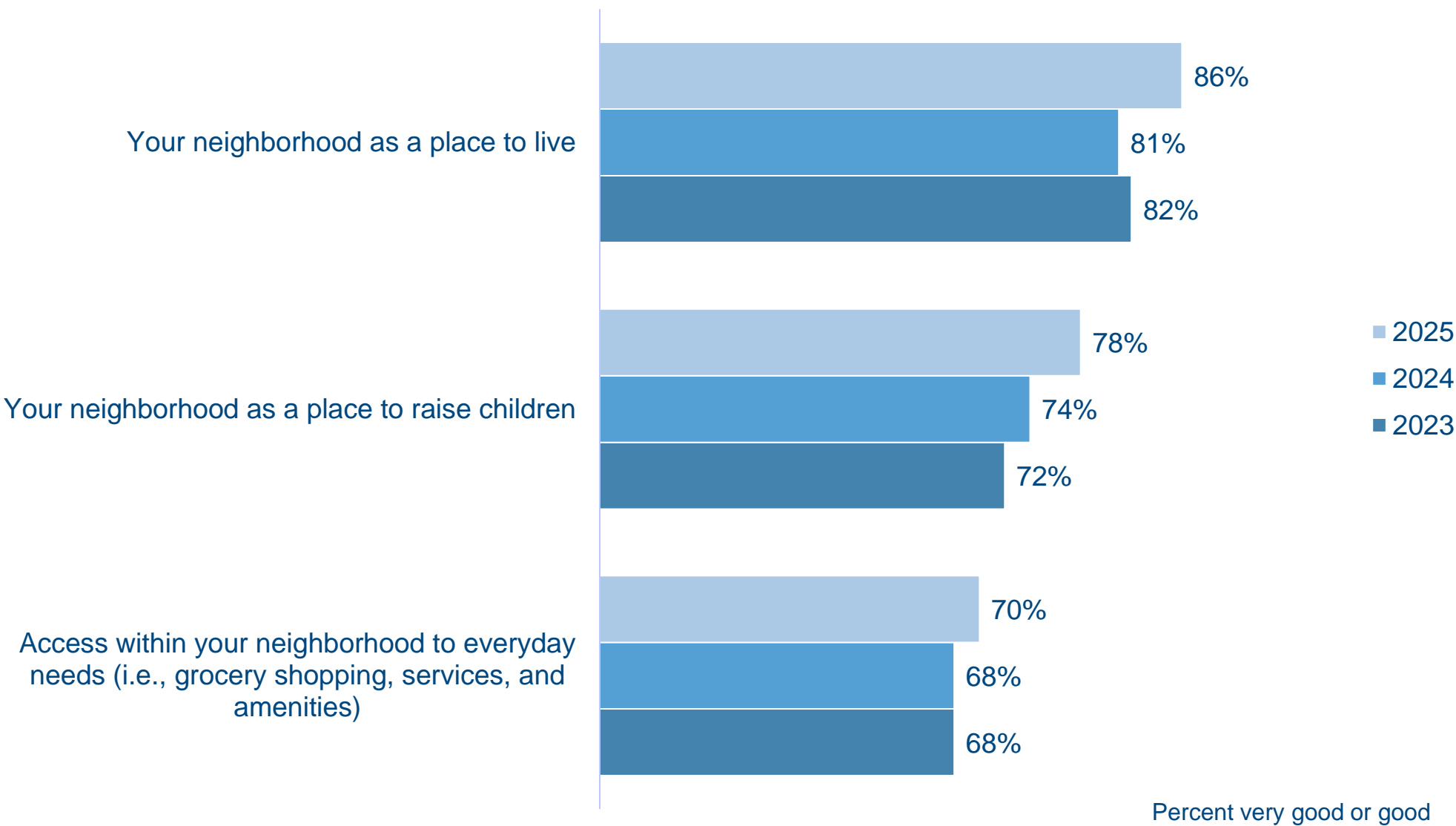


Overall Quality of Life

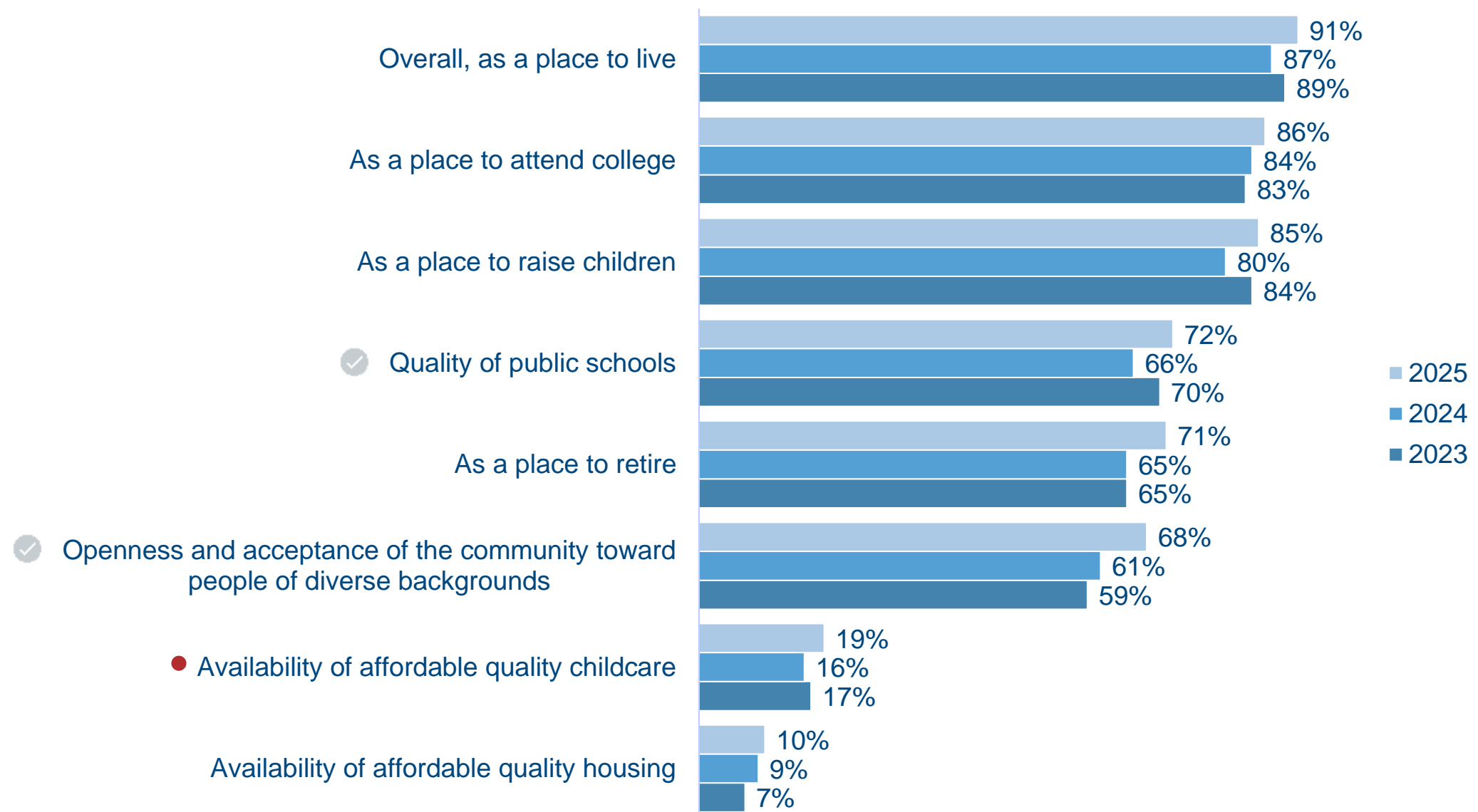


Percent very good or good

Neighborhood Quality of Life



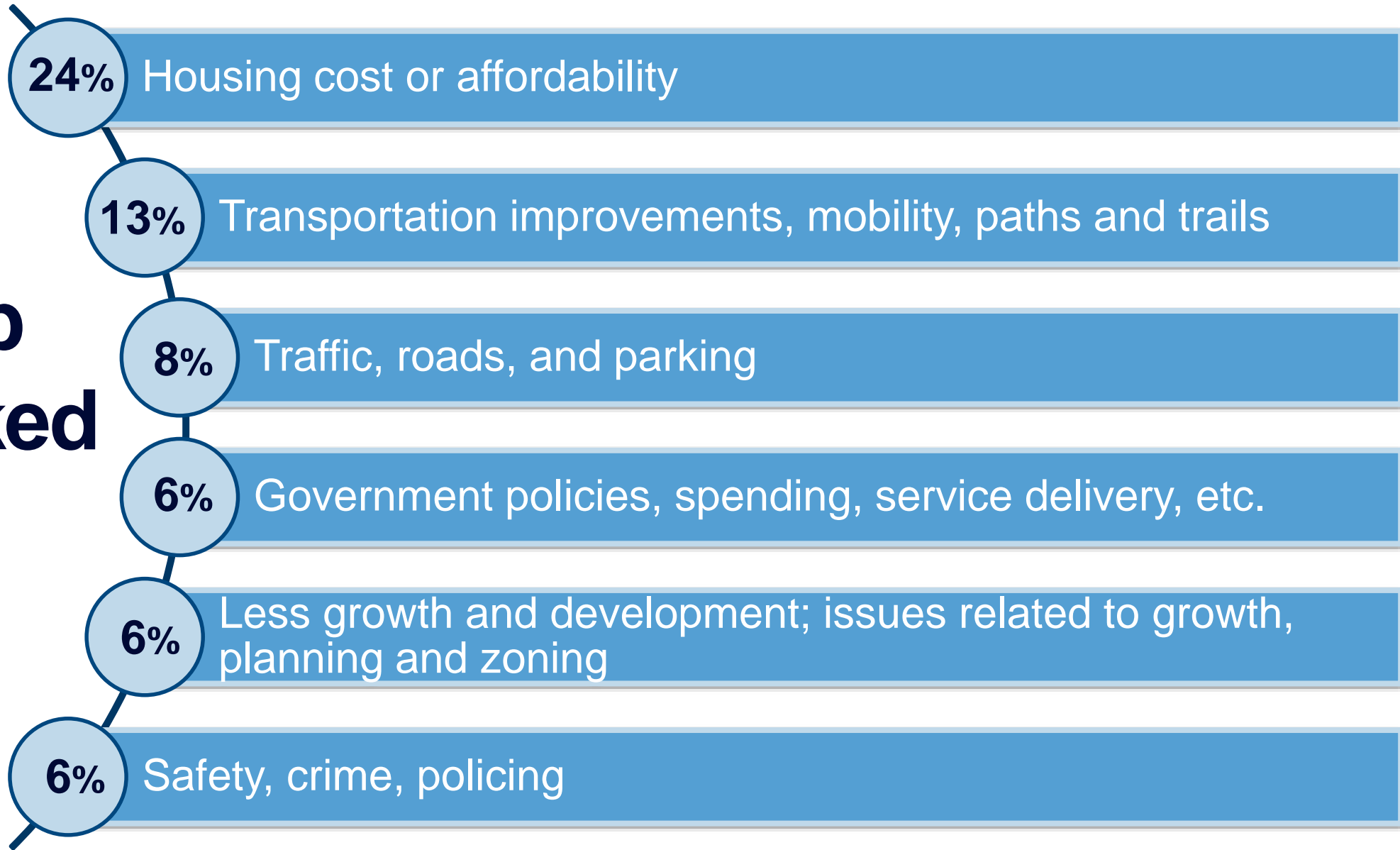
Aspects of Quality of Life



Percent very good or good

- ✓ Higher than the Front Range benchmark
- Lower than the national benchmark

Top Ranked

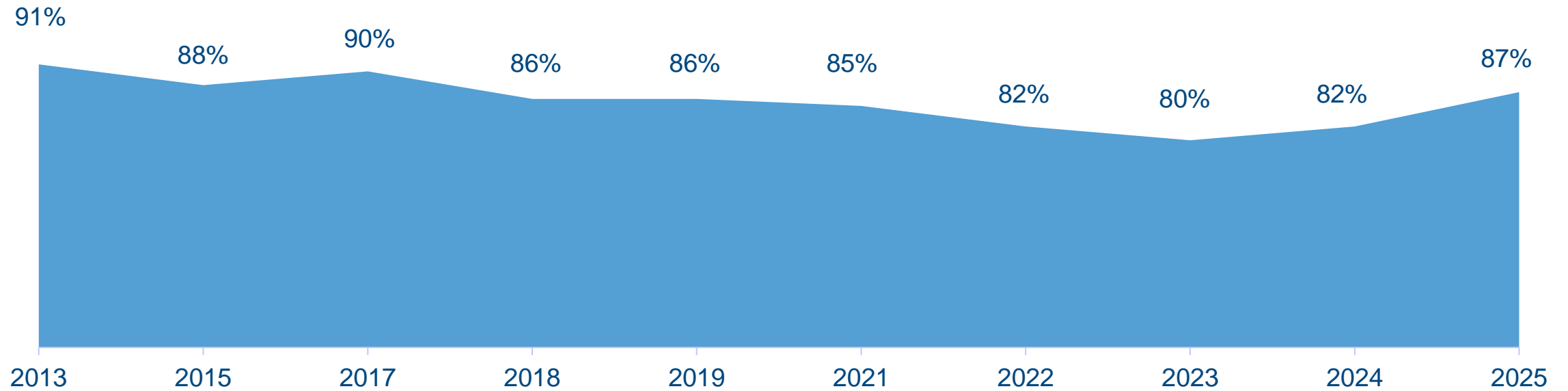




**Residents feel safe in the city,
and feelings of safety at night
and while using Transfort have
improved since 2024.**

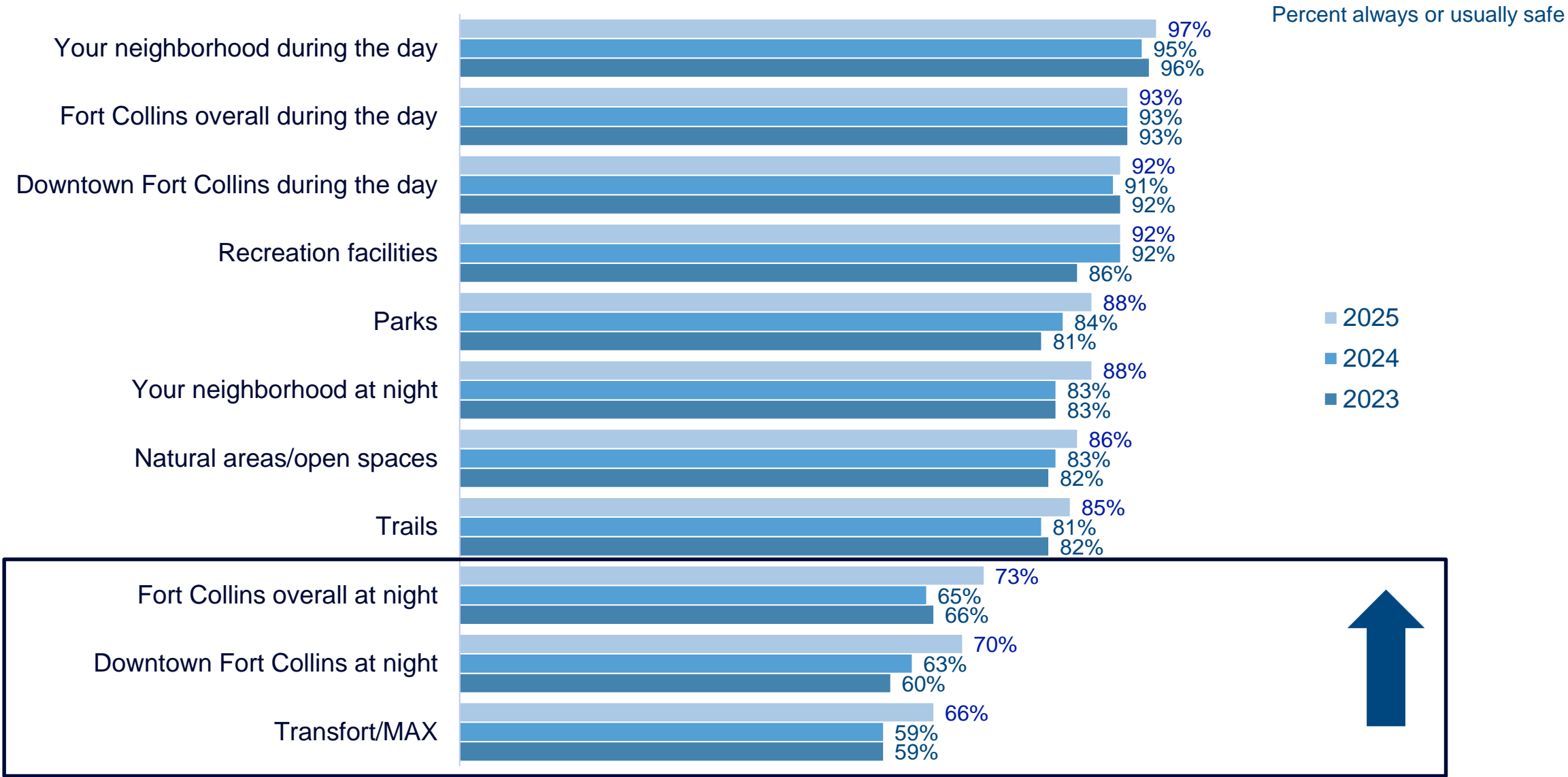


Overall Safety in the City

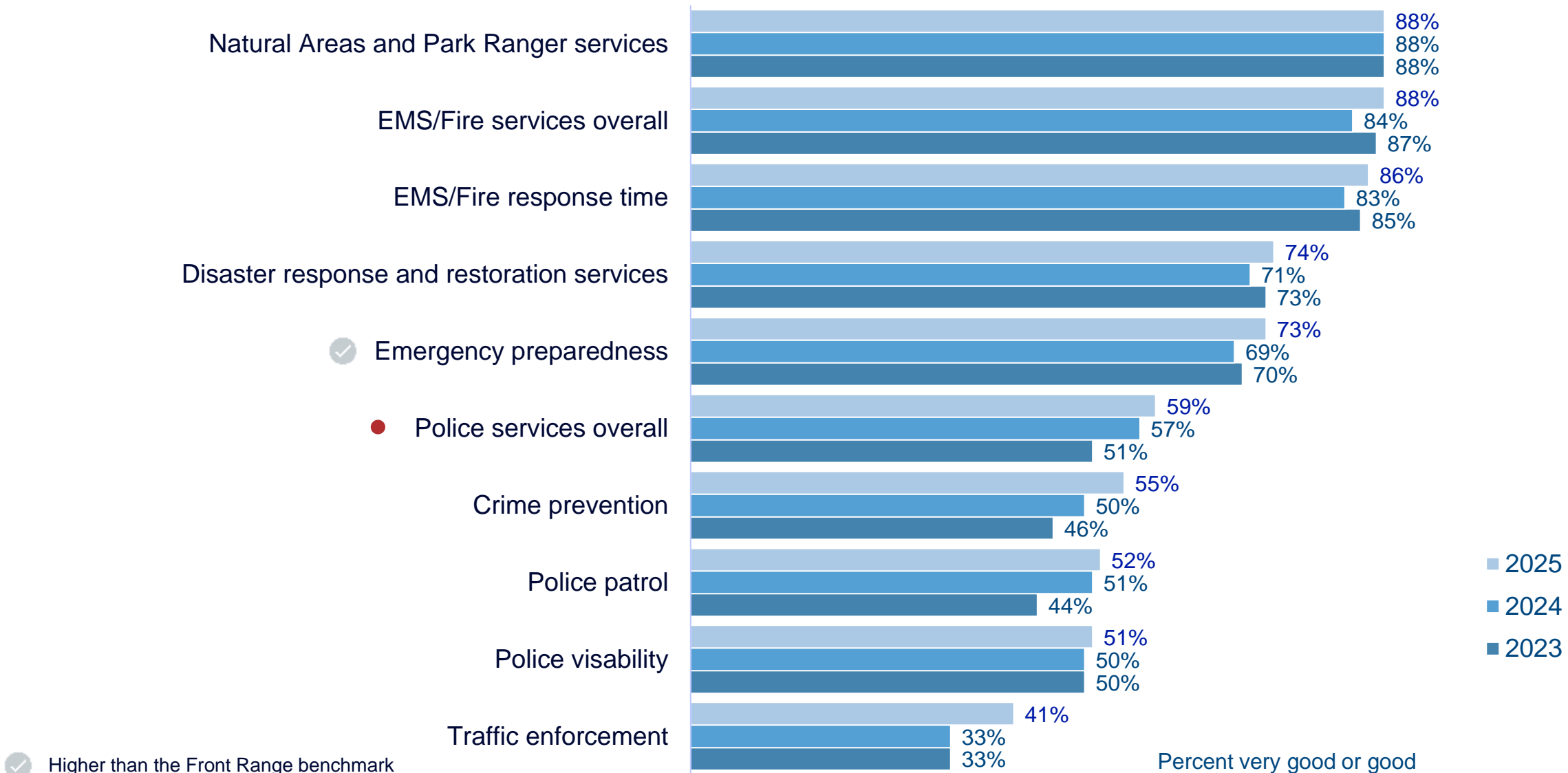


Percent very good or good

Ratings of Personal Safety



Ratings of Safety Services

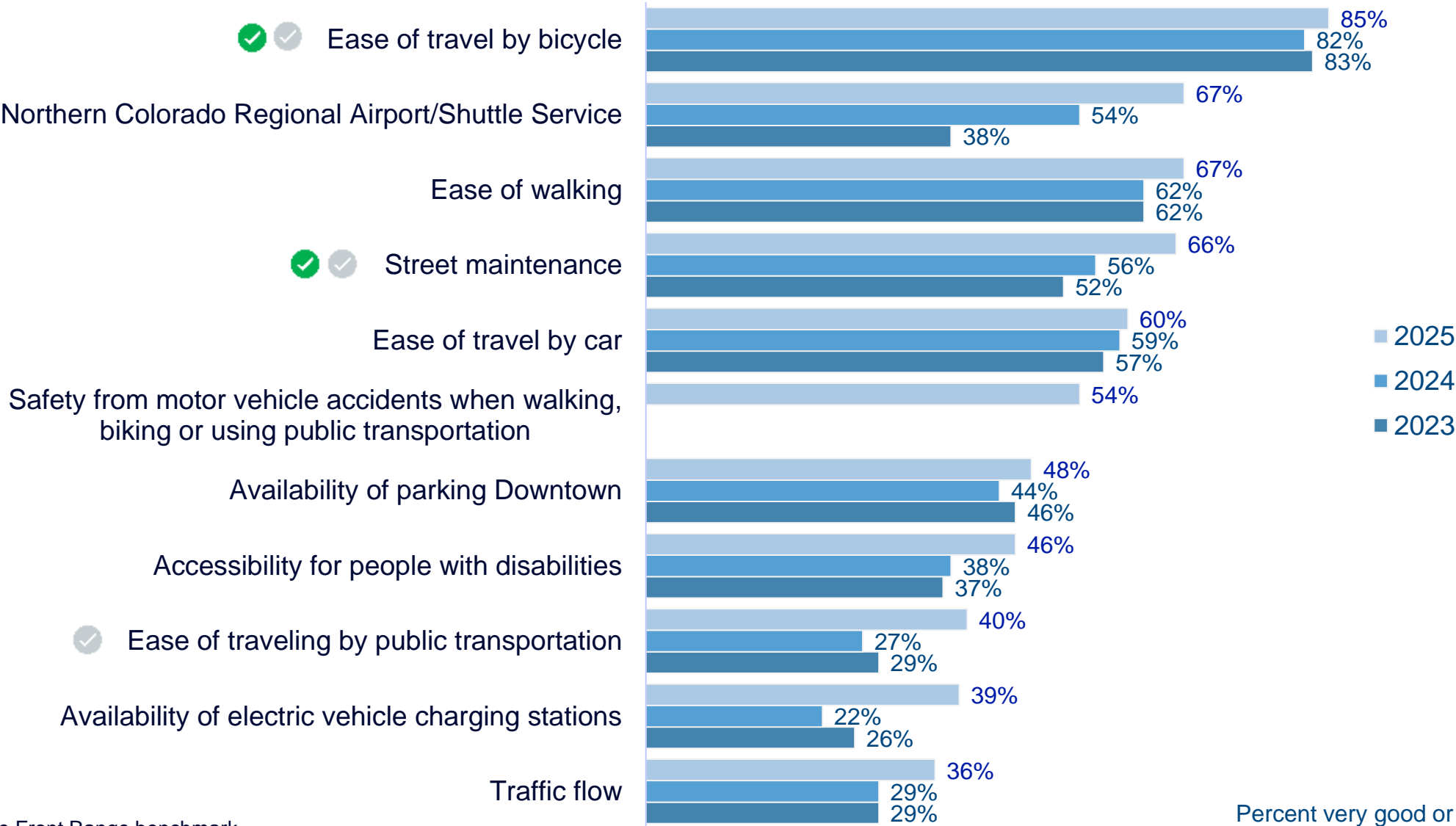




**Ease of travel by bicycle
remains highly valued, while
other transportation ratings
show notable improvement.**

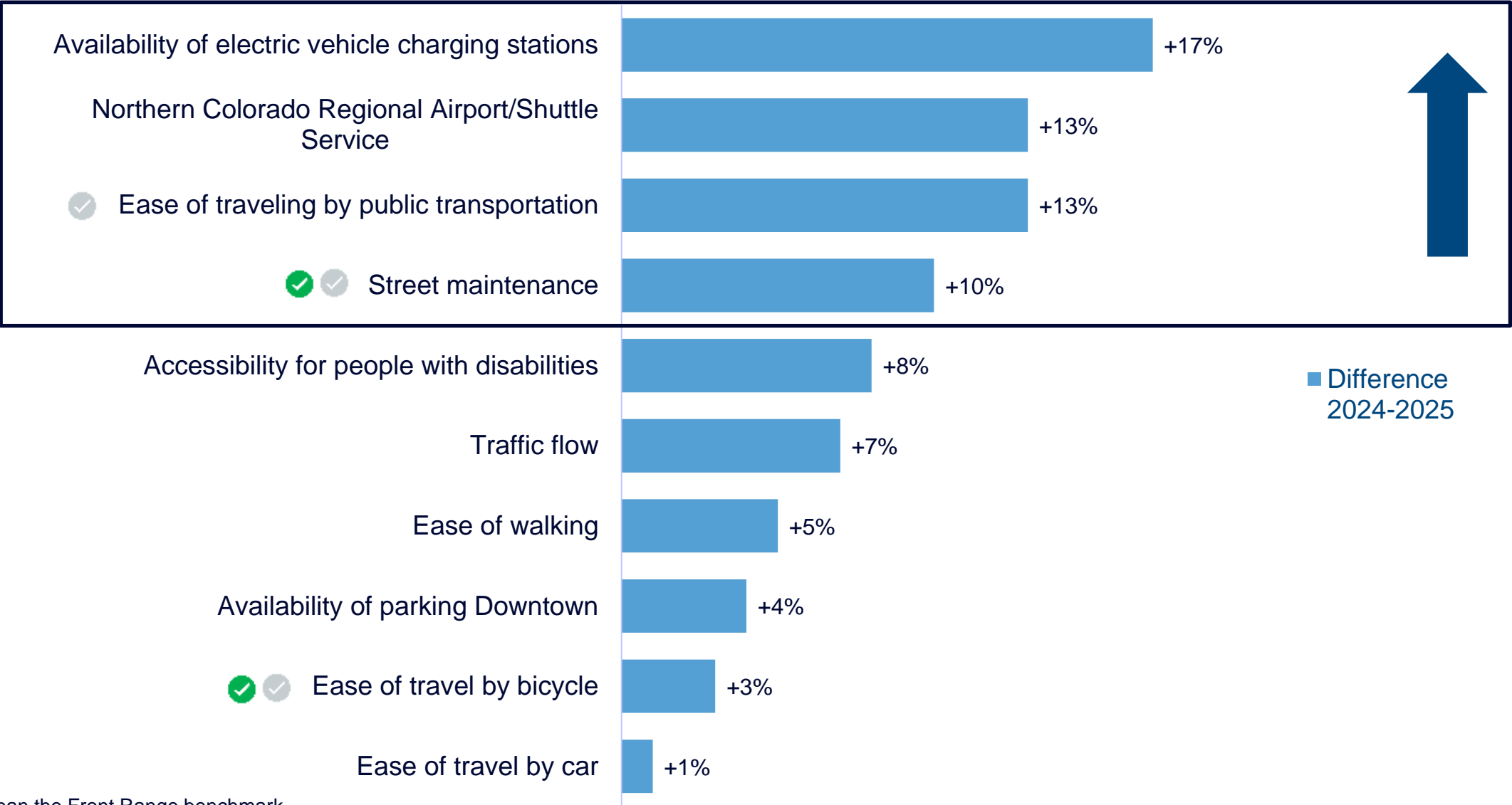


Transportation Ratings



Percent very good or good

Transportation Ratings YoY (2025-2024)

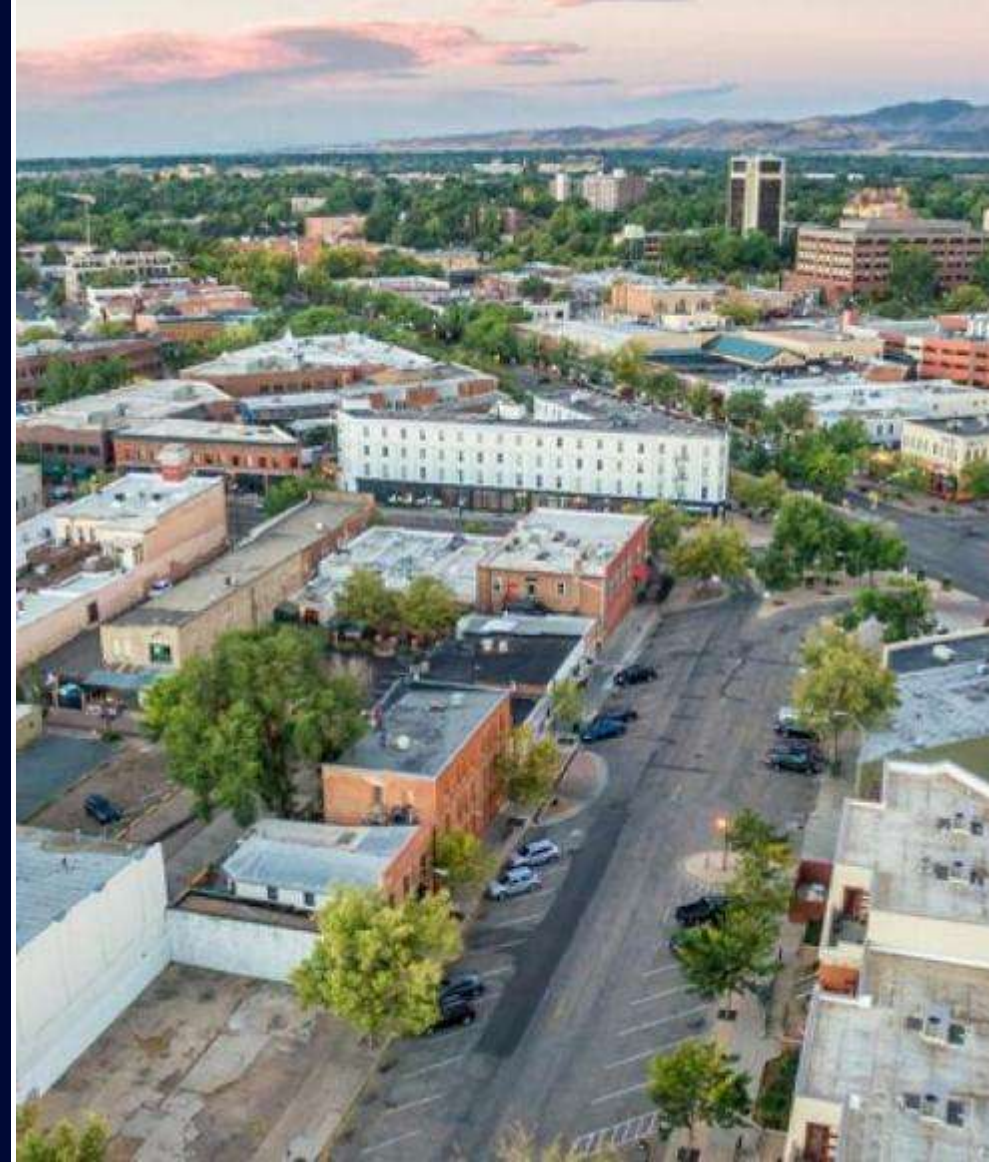


✓ Higher than the Front Range benchmark

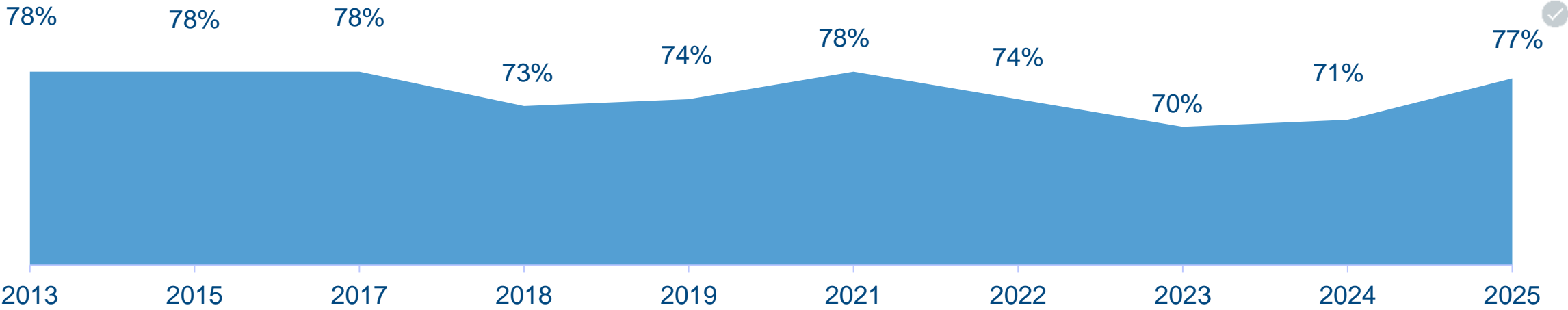
✓ Higher than the National benchmark



Fort Collins as a place to work received its highest rating in recent years, but residents still want more job opportunities in the city.



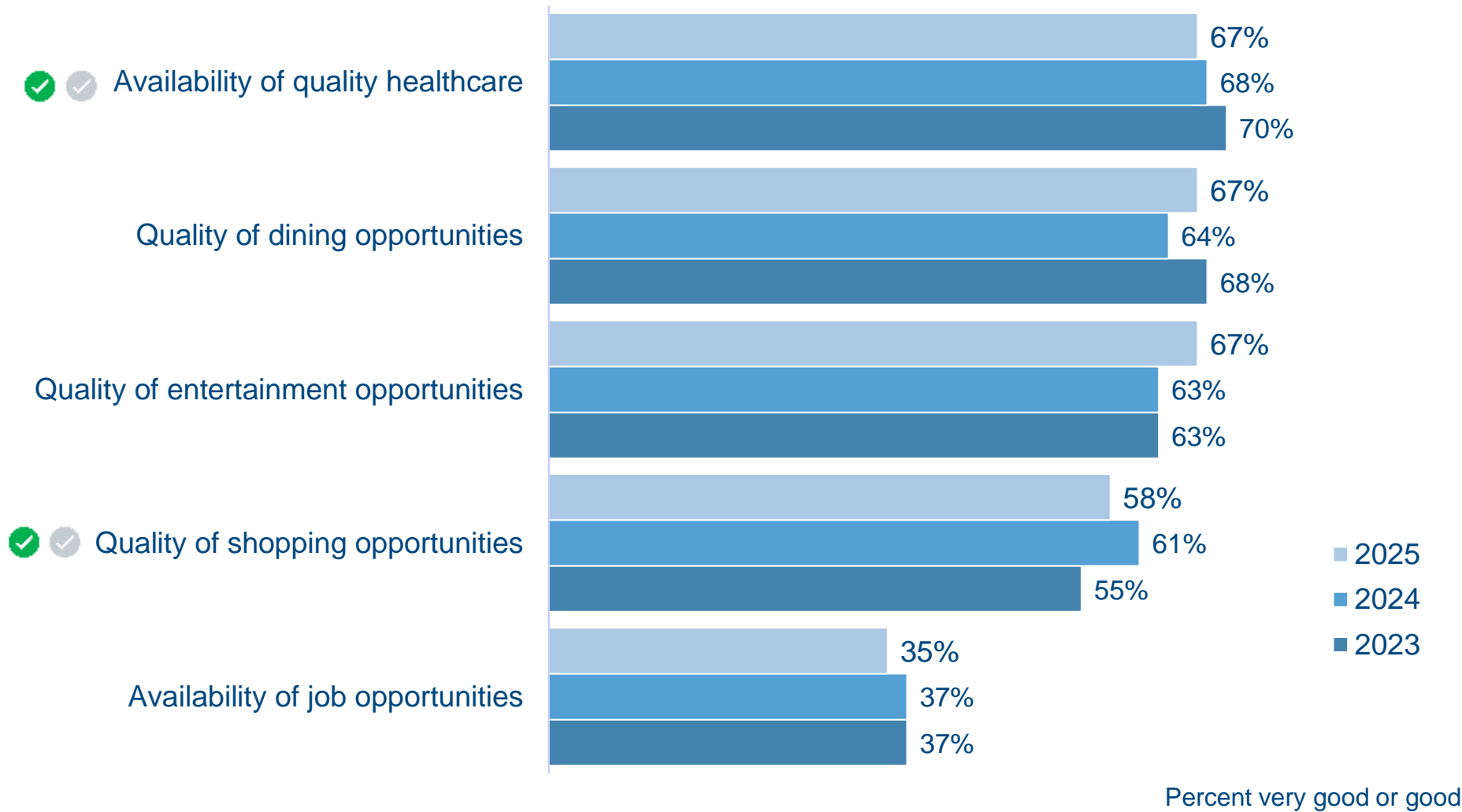
Ratings for Fort Collins as a Place to Work



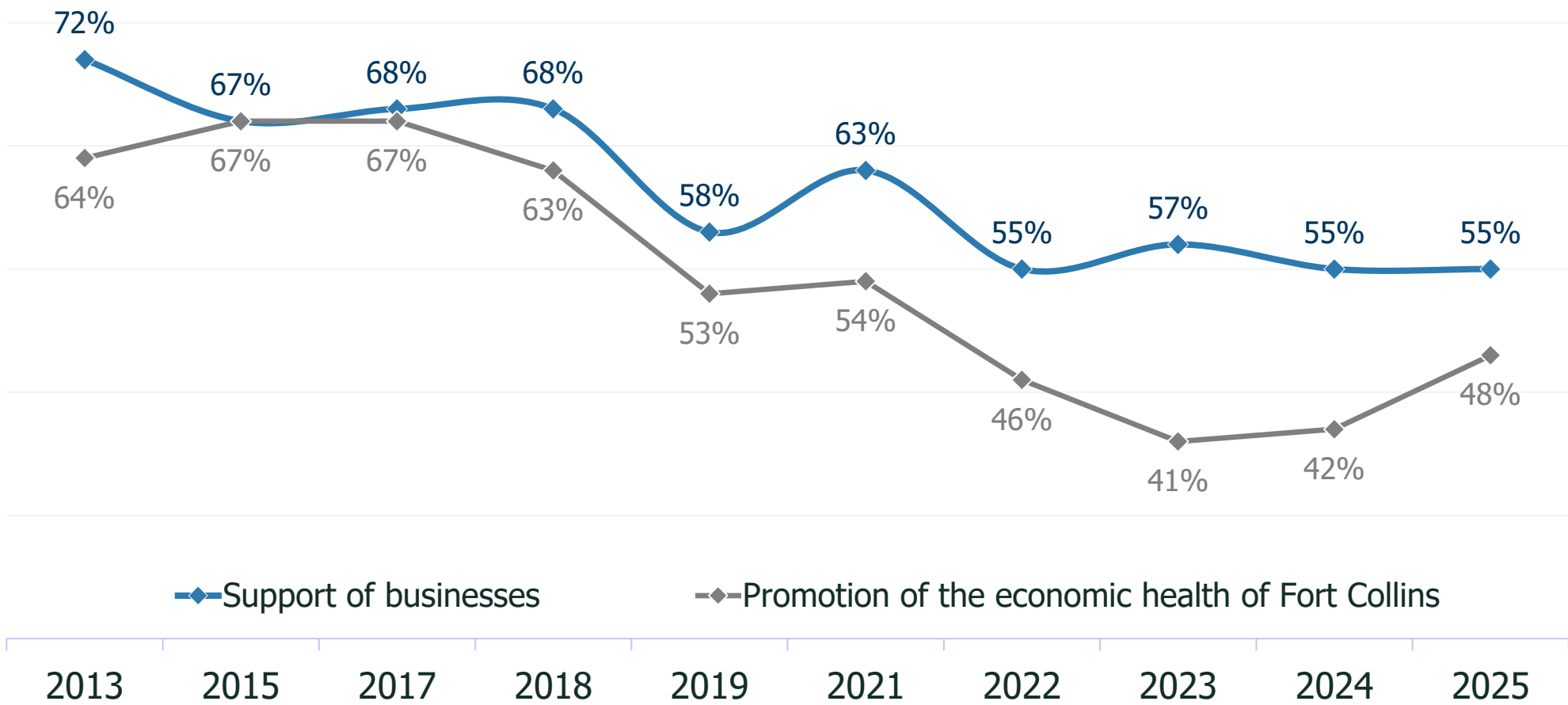
Percent very good or good

✓ Higher than the Front Range benchmark

Community Aspects of Economic Health



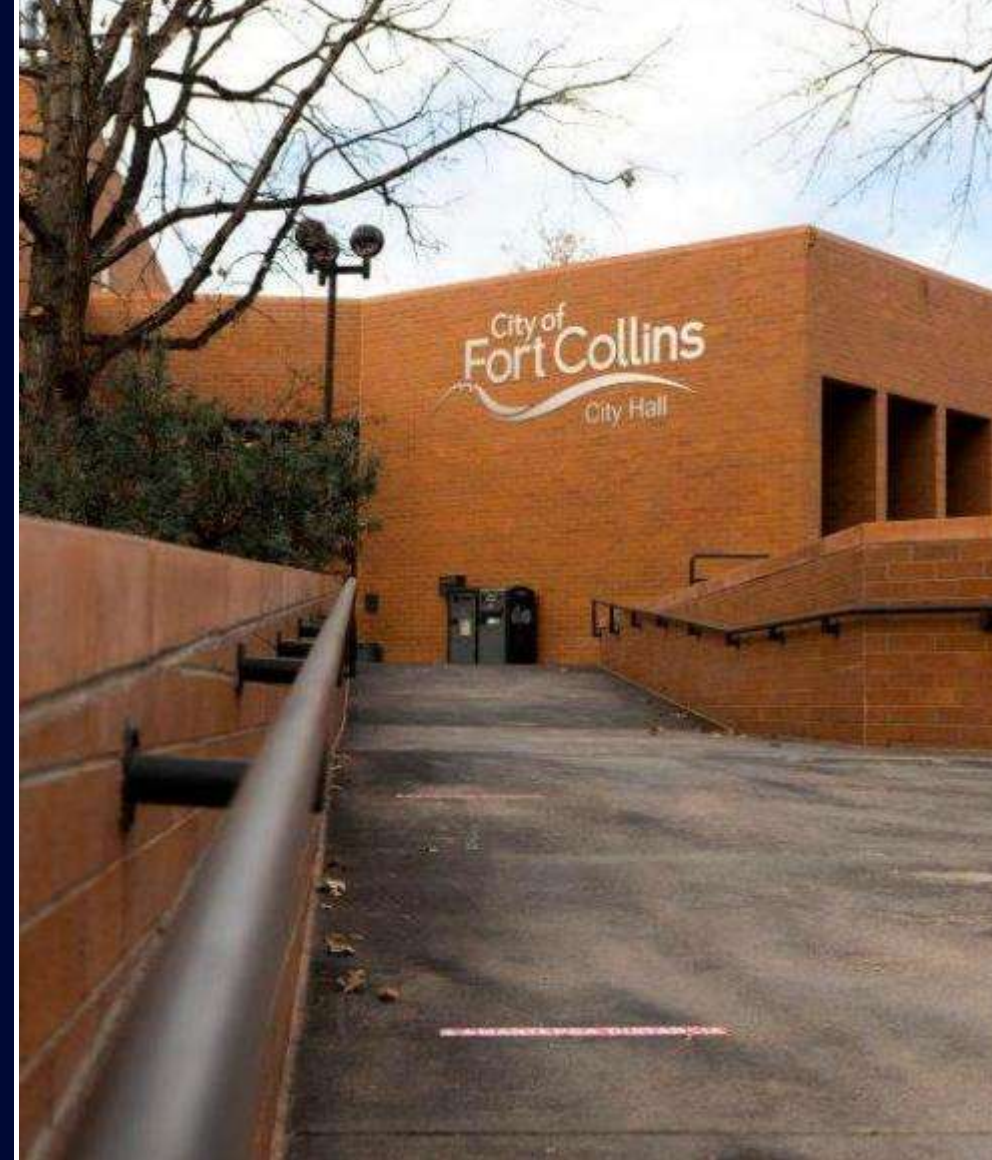
✓ Higher than the Front Range benchmark
✓ Higher than the National benchmark



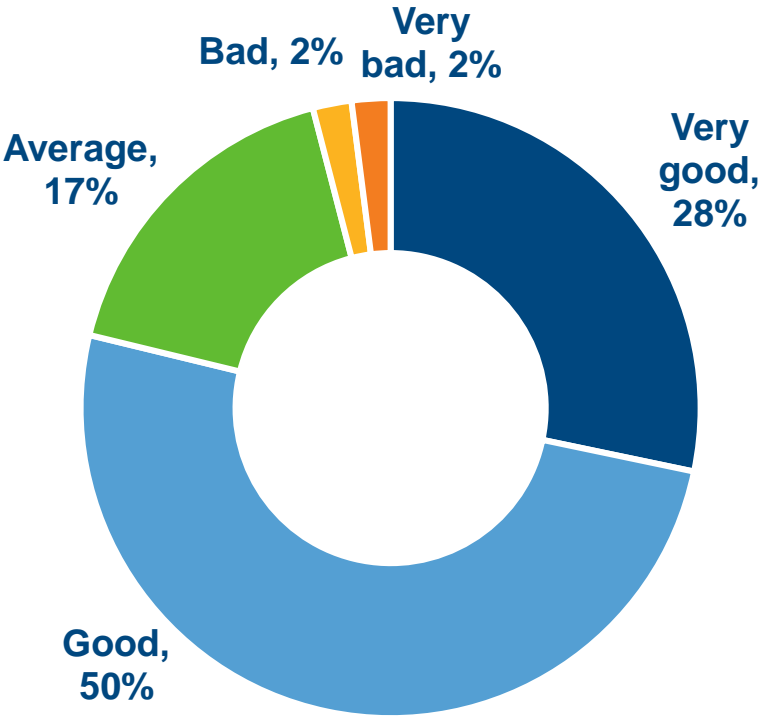
Percent very good or good



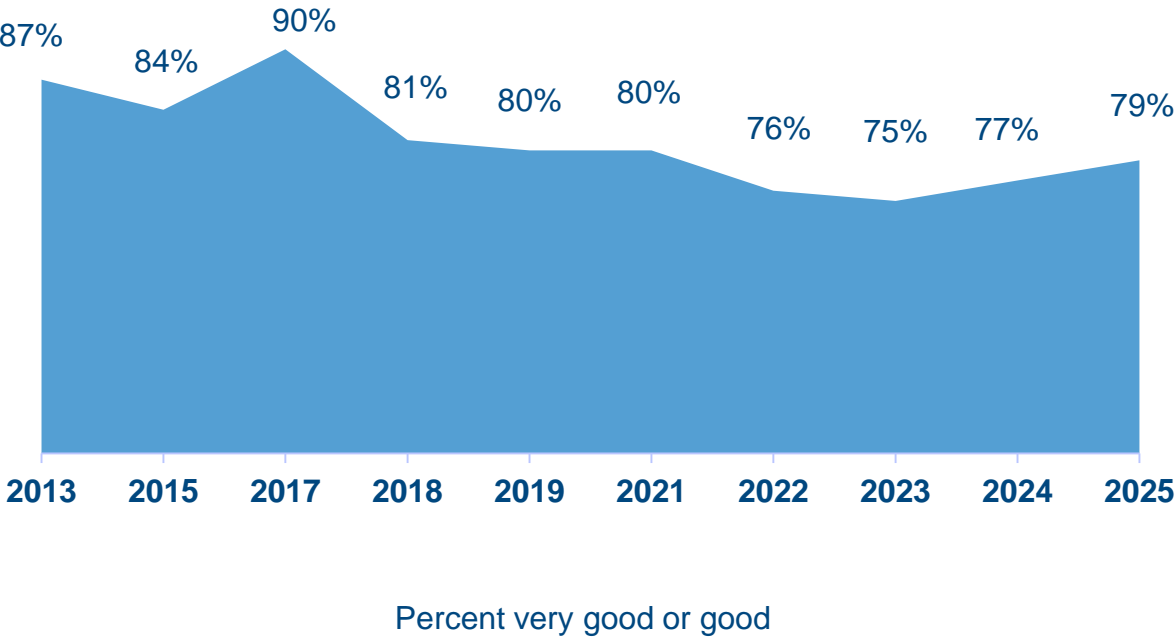
Residents appreciate city employees and many aspects of city services.



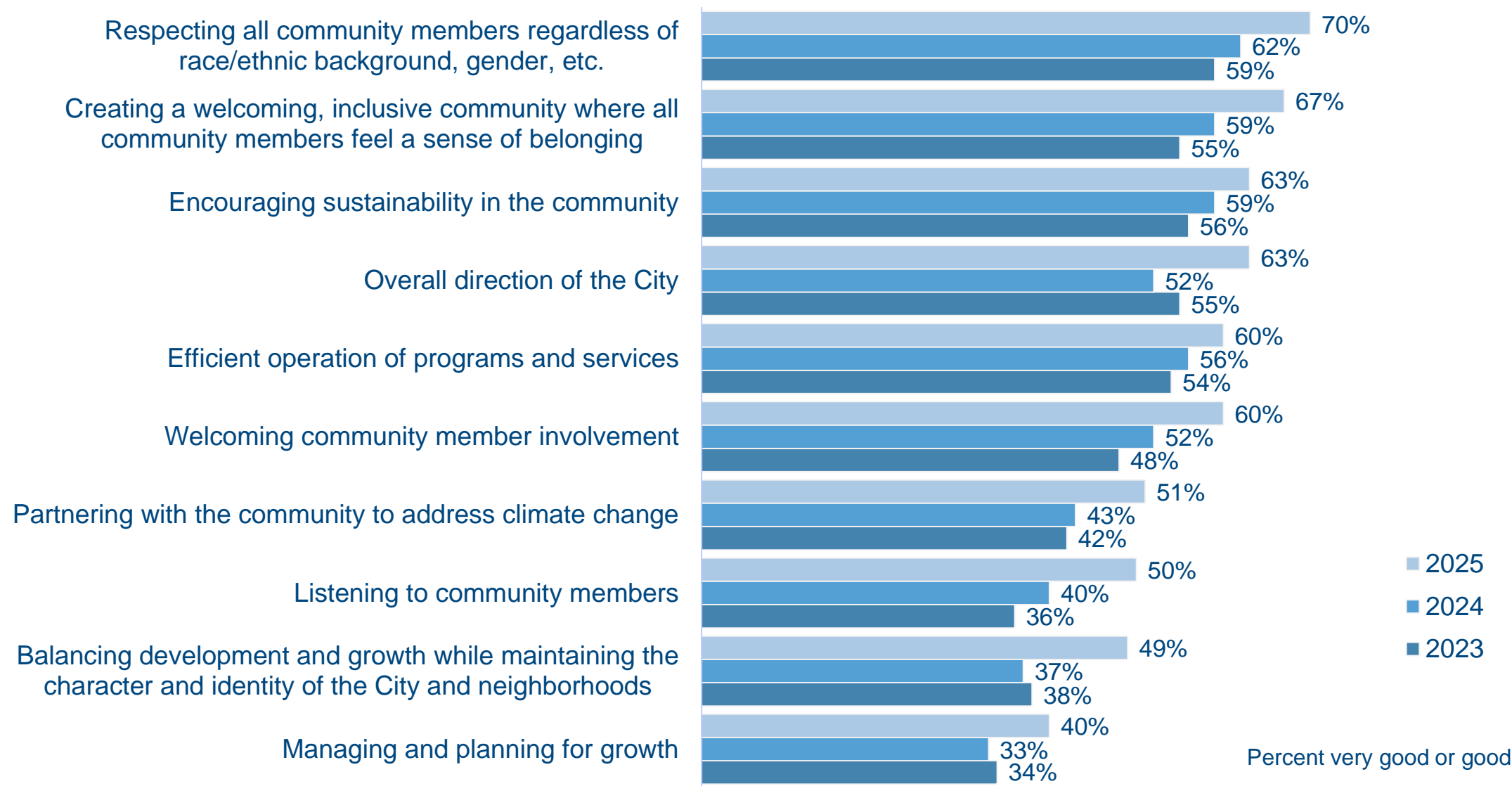
Overall Quality of City Services

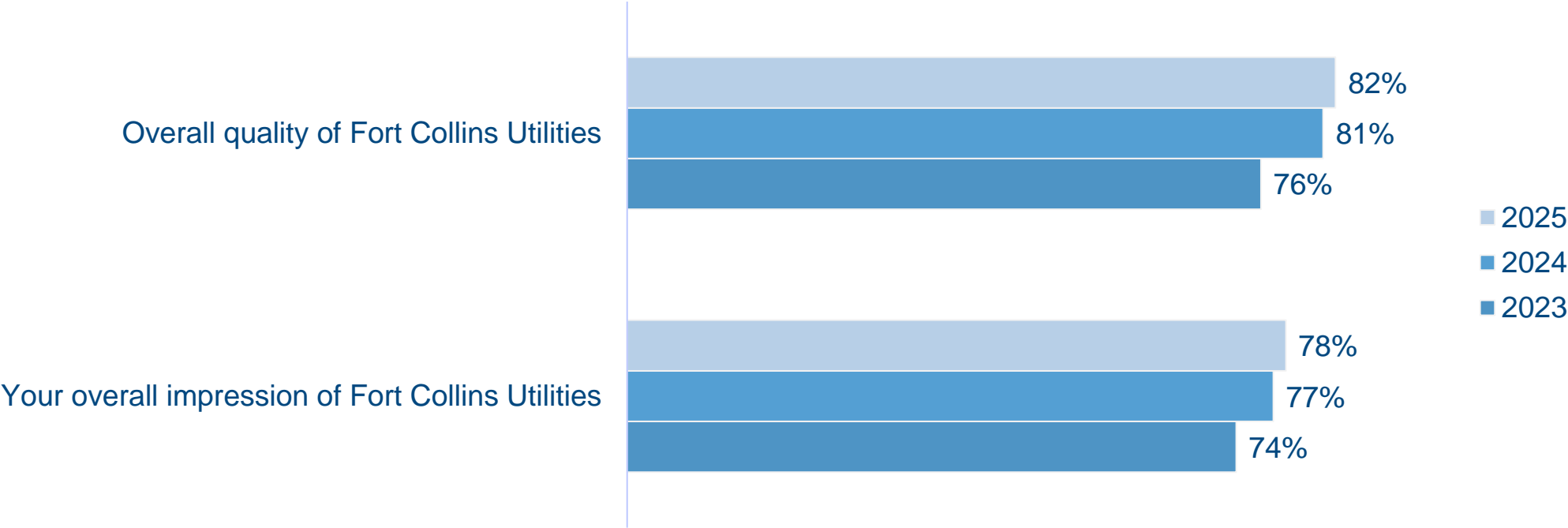


Overall Quality of City Services by Year



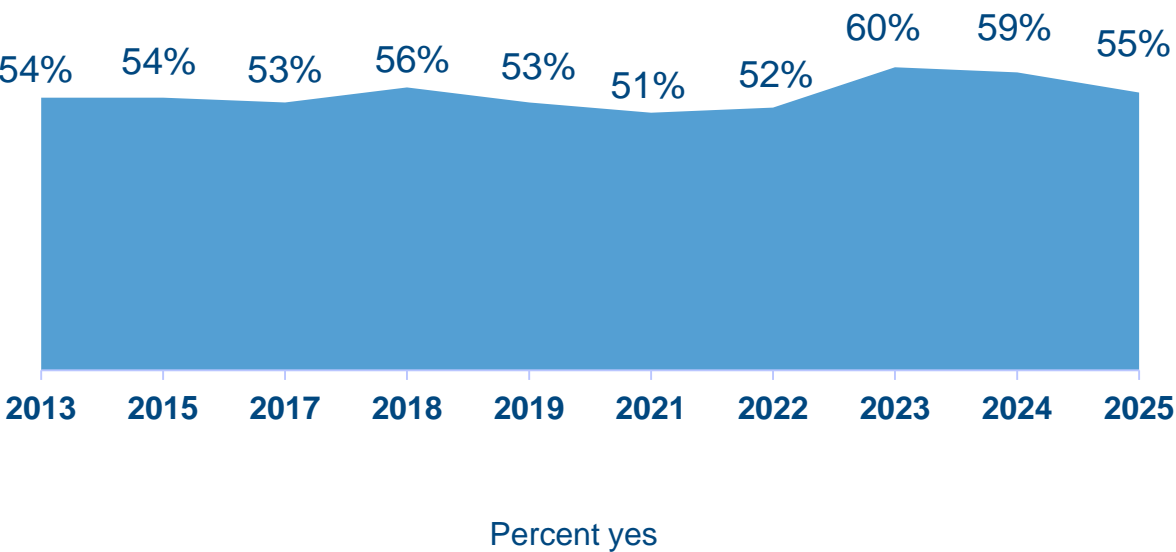
City Government Ratings



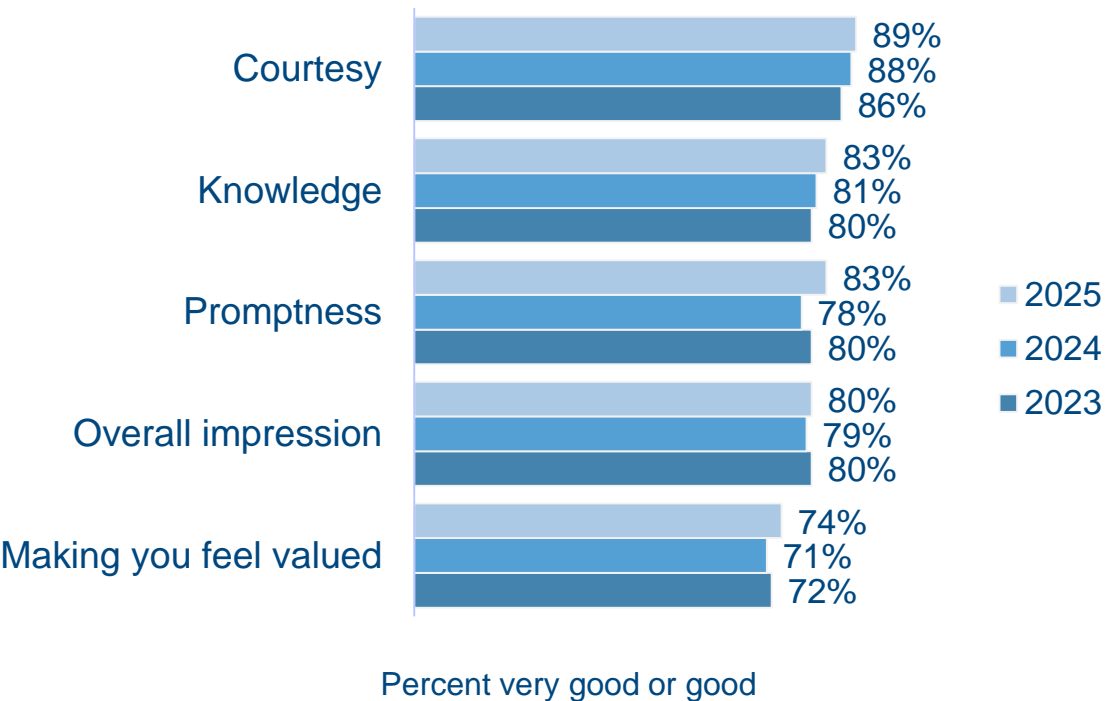


Percent very good or good

Contact with City Employees by Year



Users Ratings of City Employees by Year





Questions?



Thank you!