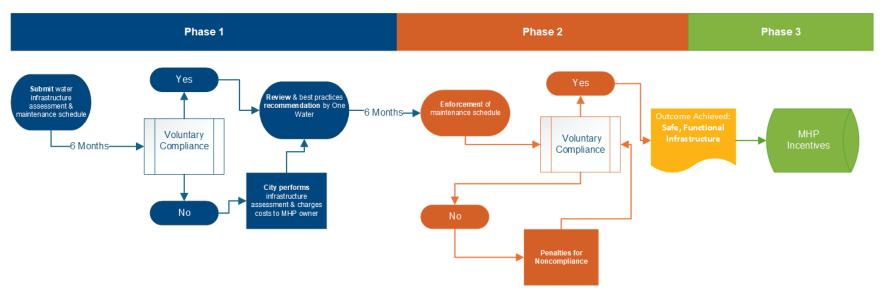
# Attachment 1 Enforcement Escalation Flowcharts by Outcome and MHP Issue

Outcome: Safe, Functional Infrastructure

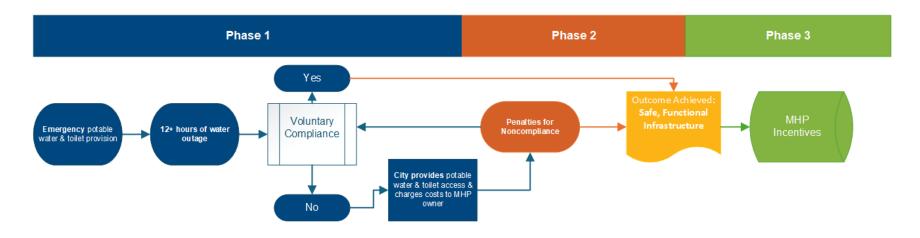
MHP Issue: Water Infrastructure Maintenance & Oversight



Enforcement Phase 1	Enforcement Phase 2
Required Tasks:	Required Tasks:
<ul> <li>Assess and submit water infrastructure data</li> </ul>	<ul> <li>Comply with submitted</li> </ul>
Submit a maintenance schedule	maintenance schedule
New Enforcement Mechanisms:	New Enforcement Mechanisms:
<ul> <li>Data submission and public dashboard</li> </ul>	Penalties for non-compliance
<ul> <li>City/contractor assesses infrastructure if MHP</li> </ul>	·
owner does not – costs to MHP owner	
Best practice education	

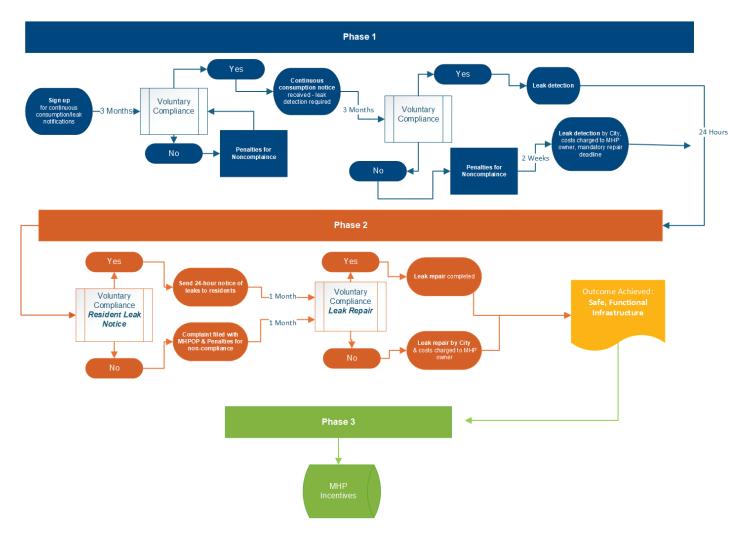
Outcome: Safe, Functional Infrastructure

MHP Issue: Potable Water and Toilet Access during 12+ hour Water Outage (State law violation)



Enforcement Phase 1	Enforcement Phase 2
Required Tasks:  • Provide potable water and toilet access for all water outages of 12 hours or longer	No Required Tasks
New Enforcement Mechanisms:	New Enforcement Mechanisms:  • Penalties for non-compliance

Outcome: Safe, Functional Infrastructure MHP Issue: Water Infrastructure Leaks



Outcome: Safe, Functional Infrastructure MHP Issue: Water Infrastructure Leaks (continued)

Enforcement Phase 1	Enforcement Phase 2
Participation in continuous consumption notification program     Detecting infrastructure leaks (upon notification)	Required Tasks:  Notify residents of infrastructure water leaks within 24 hours (State law)  Repair infrastructure leaks in a reasonable time
New Enforcement Mechanisms:  Penalties for non-compliance  City/contractor performs leak detection – costs to MHP owner	New Enforcement Mechanisms:      Penalties for non-compliance     City/contractor performs     repair – costs to MHP owner

Outcome: Safe, Functional Infrastructure

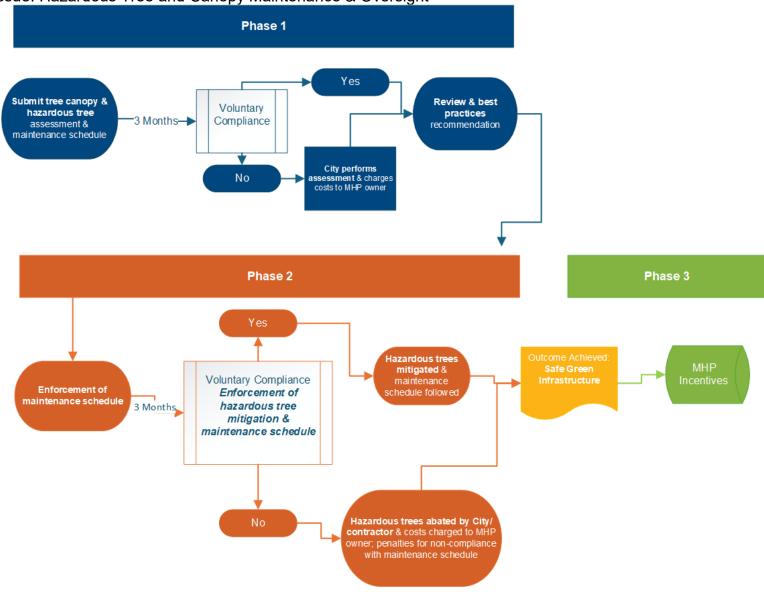
MHP Issue: Road Hazard and Maintenance Oversight



Enforcement Phase 1	Enforcement Phase 2
Required Tasks:	Required Tasks:
<ul> <li>Assess and submit road hazard/pavement data</li> </ul>	<ul> <li>Repair road hazards</li> </ul>
Submit a maintenance schedule	
New Enforcement Mechanisms:	New Enforcement Mechanisms:
<ul> <li>Data submission and public dashboard</li> </ul>	<ul> <li>City/contractor repairs road</li> </ul>
City/contractor assesses infrastructure if MHP	hazards – costs to MHP owner
owner does not – costs to MHP owner	
Best practice education	

Outcome: Safe Green Infrastructure

MHP Issue: Hazardous Tree and Canopy Maintenance & Oversight



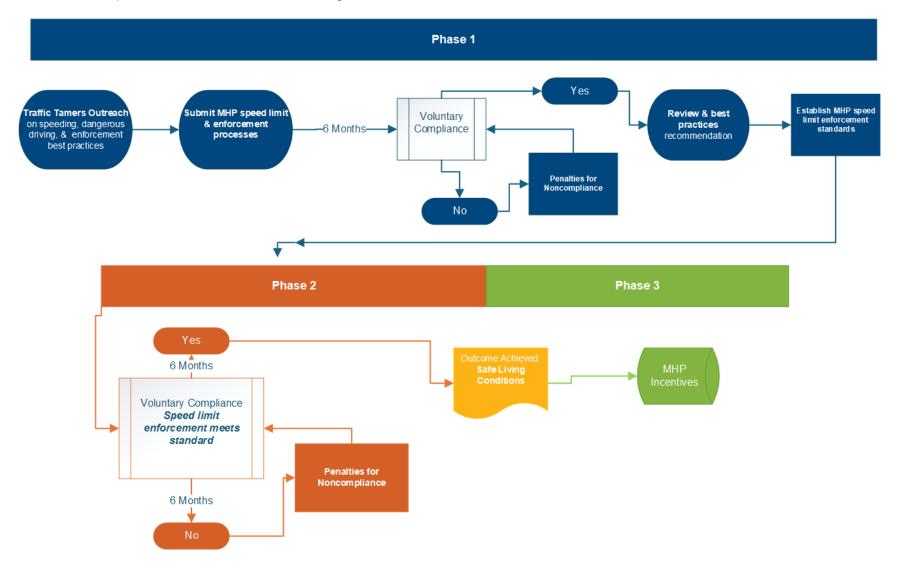
Outcome: Safe Green Infrastructure

MHP Issue: Hazardous Tree and Canopy Maintenance & Oversight (continued)

Enforcement Phase 1	Enforcement Phase 2
Required Tasks:	Required Tasks:
New Enforcement Mechanisms:              Data submission and public dashboard             City/contractor assesses infrastructure if MHP owner does not – costs to MHP owner             Best practice education	New Enforcement Mechanisms:      Penalties for non-compliance     City/contractor addresses     hazardous trees – costs to     MHP owner

Outcome: Safe Living Conditions

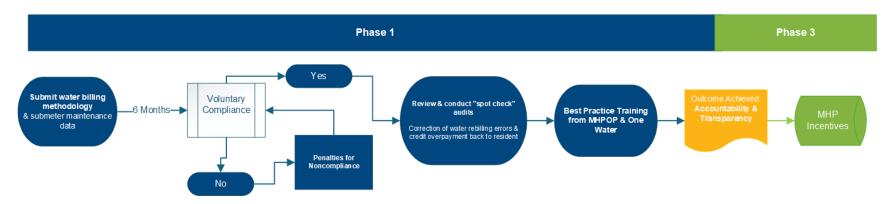
MHP Issue: Speed Limit Enforcement Oversight



Outcome: Safe Living Conditions MHP Issue: Speed Limit Enforcement Oversight (continued)

Enforcement Phase 1	Enforcement Phase 2
Required Tasks:      Submit speed limit and MHP enforcement processes     Submit a maintenance schedule     Participate in Traffic Tamers outreach program	Required Tasks:  • Meet speed limit enforcement standards set by City
New Enforcement Mechanisms:	New Enforcement Mechanisms:  • Penalties for non-compliance

Outcome: Accountability & Transparency MHP Issue: Water Rebilling Oversight



## **Enforcement Phase 1**

## Required Tasks:

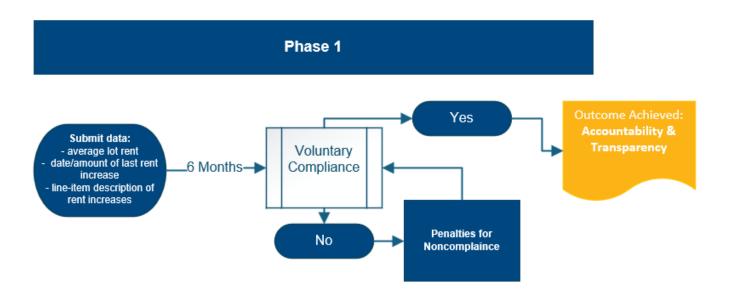
- Submit water rebilling methodology and submeter maintenance data
- Participate in "spot check" proactive audits

## New Enforcement Mechanisms:

- Data submission and public dashboard
- Best practice education
- Penalties for non-compliance
- Submit MHPOP complaint on behalf of residents

Outcome: Accountability & Transparency

MHP Issue: Lot Rent



## **Enforcement Phase 1**

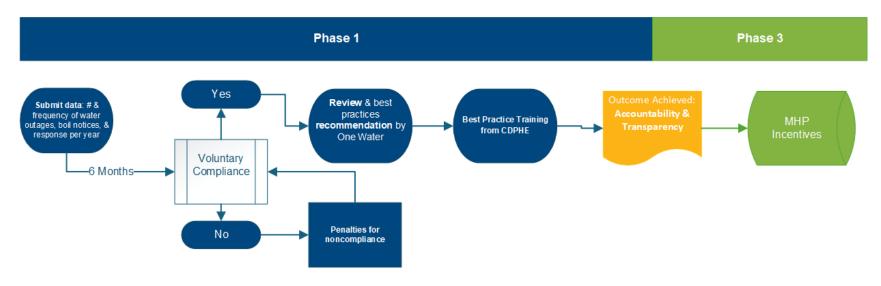
# Required Tasks:

- Submit average lot rent, date/amount of last rent increase, line-item description of rent increases
- Provide line-item description of all lot rent increases to residents annually

#### New Enforcement Mechanisms:

- · Data submission and public dashboard
- Penalties for non-compliance
- Submit MHPOP complaint on behalf of residents for potential State law violations

Outcome: Accountability & Transparency MHP Issue: Water Outage & Boil Notices



## **Enforcement Phase 1**

## Required Tasks:

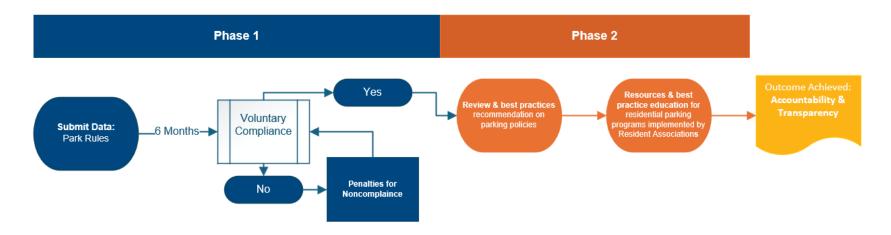
- Submit number and frequency of water outages, number and reason for boil notices, and length of each annually
- Participate in best practice training from One Water and/or CDPHE

#### New Enforcement Mechanisms:

- · Data submission and public dashboard
- Best practice education
- Penalties for non-compliance
- Submit MHPOP and/or CDPHE complaint on behalf of residents

Outcome: Accountability & Transparency

MHP Issue: Park Rules



Enforcement Phase 1	Enforcement Phase 2
Required Tasks:	Required Tasks:
Submit park rules annually and upon any changes	<ul> <li>Participate in best practice education on parking policies</li> <li>Participate in resident-led parking permit program (if requested by resident association)</li> </ul>
New Enforcement Mechanisms:	New Enforcement Mechanisms:
<ul> <li>Data submission and public dashboard</li> </ul>	Best practice education
Penalties for non-compliance	Mentoring on residential parking permit program
Submit MHPOP complaint on behalf of residents	(resident association-led)