

POUDRE FIRE AUTHORITY

# 2025

# ANNUAL REPORT

SERVICE ABOVE SELF



# CHIEF'S MESSAGE

As Fire Chief, I am proud to reflect on a year of meaningful progress and continued commitment to the safety and well-being of our community.

2025 marked several major milestones for our department that strengthen our ability to serve today and prepare for the future.

The Support Division has particularly noteworthy achievements which are highlighted below by Division Chief Ross Reinking.

Equally important is our investment in prevention and education. Through a strong partnership with Poudre School District and the Youth Advisory Board, we launched a new initiative to teach CPR to all 9th graders. Empowering our youth with lifesaving skills is an investment that will benefit our community for generations.



Looking ahead to 2026, we are excited for the next fire academy class and the continued development of our newest firefighters and all staff. We also look forward to relocating to a new Headquarters building.

Together, these efforts reflect our unwavering commitment to service, preparedness, and community partnership.

- Fire Chief Derek Bergsten



# MESSAGE FROM THE SUPPORT DIVISION



The Support Division, which includes Facilities, Fleet, Health and Safety, Information Technology, Planning and Analysis, and Warehouse teams, has had an exceptionally busy year. These personnel work tirelessly to ensure responders have everything they need to provide exceptional service during each call.

The division achieved significant milestones throughout 2025. In February, a comprehensive three-year strategic plan was developed through community and PFA collaboration to guide future projections.

April marked the opening of the new, innovative Fire Station 7 in Laporte, providing a modern firehouse for our responders and a much-needed community room for the public.

Mid-year, the division successfully completed the rigorous five-year accreditation process. This achievement ensures performance metrics meet national standards and confirms that PFA follows a continuous improvement model.



In the fall, a new PFA Headquarters building was purchased and will be renovated to provide much needed space for current and future personnel as PFA grows.

To close out the year, our Fleet team acquired three new fire apparatus: Tower 1 (Old Town), Engine 2 (City Park), and Engine 10 (Near Fort Collins High School).

**“I could not be prouder of the Support Division and the commendable work they do every day to ensure PFA responders are equipped to take care of the amazing community we proudly serve.”**

**- Support Division Chief Ross Reinking**

# PFA PERSONNEL



**249** | FULL-TIME POSITIONS

**6** | VOLUNTEER MAIL CARRIERS

## NEW POSITIONS

- Community Health Program (CHP) Manager
- Fleet Support Tech

**42** | FULL-TIME CIVILIAN

**4** | SEASONAL

**207** | FULL-TIME UNIFORM

**3** | VOLUNTEER HONOR GUARD (RETIRED)

**27** | VOLUNTEER FIREFIGHTERS

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## THE PEOPLE BEHIND THE NUMBERS

Read about the many people that make up PFA from an article remembering Ret. Fire Chief John Mulligan to in depth interviews with current members from all levels.



# PFA SERVICE AREA

## What We Protect



## CREDENTIALING & AWARDS

63 designations through the Center for Public Safety Excellence (CPSE) earned by PFA since 2023

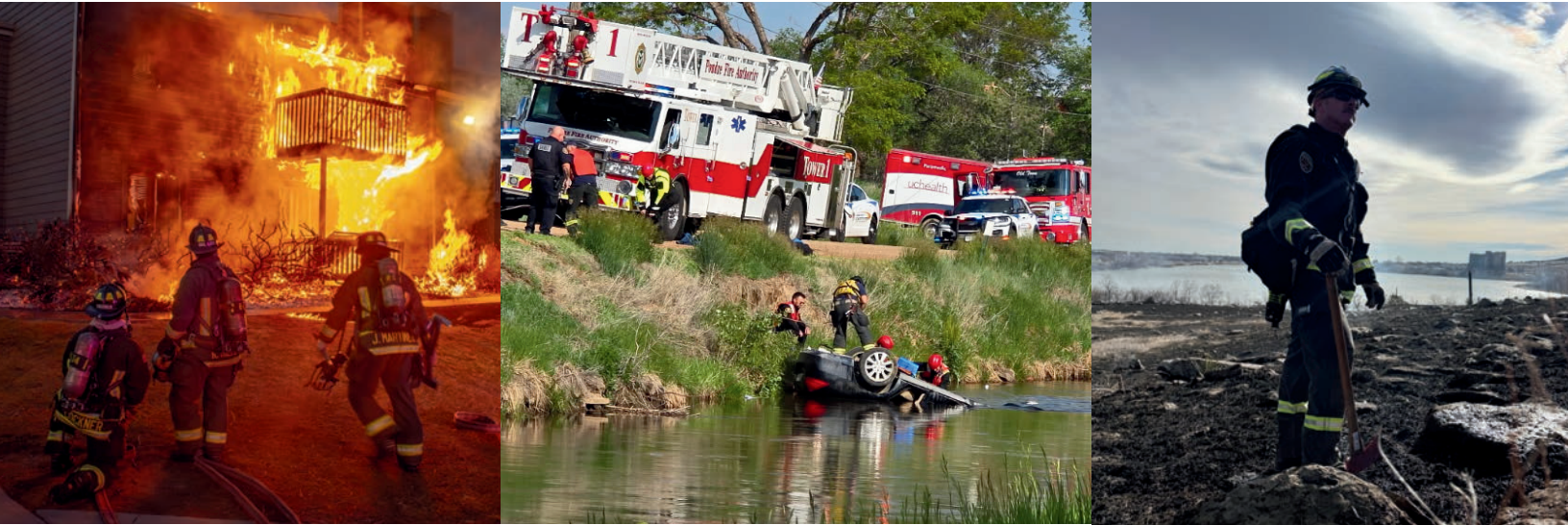
**18 designations earned in 2025**

Distinguished Budget Presentation Award from Government Finance Officers Association (GFOA)

– 26 consecutive years



# INCIDENT FEATURES



**MARCH 7** | Car crashed into a house and started a fire which destroyed home

**APRIL 22** | Second alarm burns 17 acres northwest of Fort Collins

**AUG. 23** | Fort Collins Rescue Mission fire displaced 82 residents

**DEC. 11** | Second alarm fire in apartment complex in 1200 block of Prospect

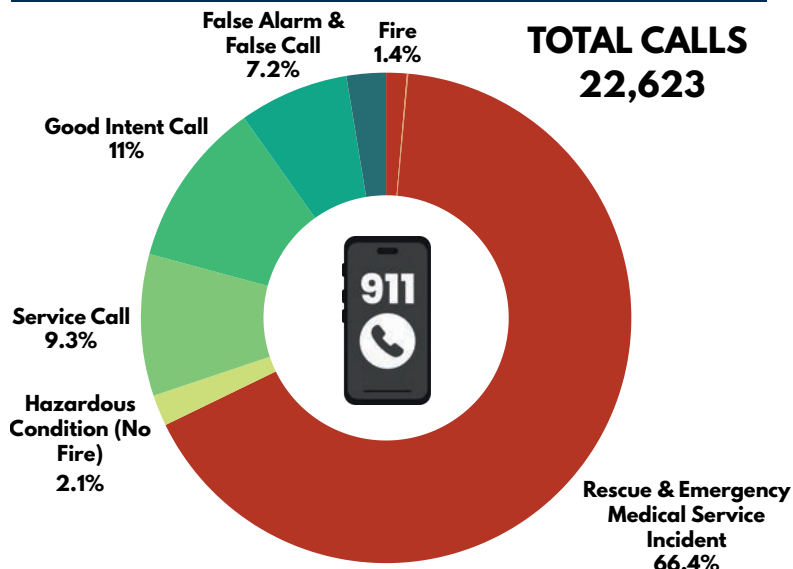
## DEPLOYMENTS

**4** | WILDLAND DEPLOYMENTS

**2** | URBAN SEARCH & RESCUE (USAR) DEPLOYMENTS

- Water rescues - Memphis, TN
- Locate people lost in flooding Kerr County, TX

## A YEAR ON-THE-LINE

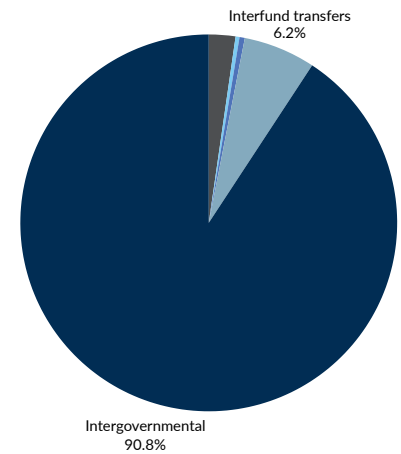


In 2025, PFA adjusted unit dispatch protocols to better match the size and type of response to the nature of each call. This change was implemented to improve operational reliability for high-acuity, life-safety incidents while ensuring appropriate and efficient response to all incidents.

# 2025 BUDGET & FUNDING OUTCOMES

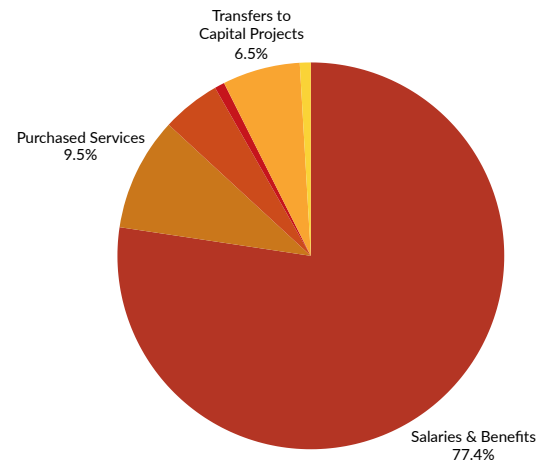
## TOTAL REVENUES **\$60,505,370**

Intergovernmental	54,911,485
Interfund Transfers	3,735,766
Fees and charges for services	1,378,719
Miscellaneous revenue	273,900
Earnings on investments	204,000
Licenses and permits	1,500



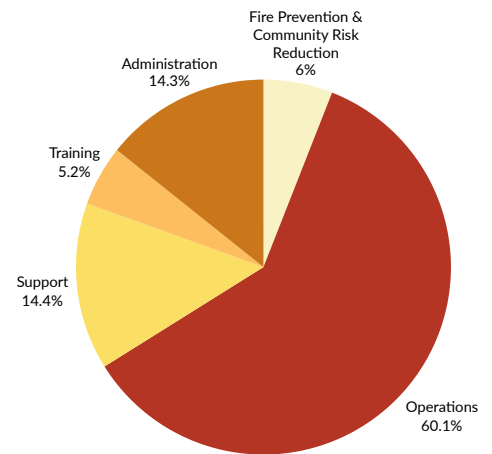
## GENERAL FUND EXPENDITURE - TYPE **\$54,474,369**

Salaries & Benefits	42,146,176
Purchased Services	5,168,711
Transfers to Capital Projects	3,536,647
Materials, Supplies, & Equipment	2,670,023
Miscellaneous Other	499,211
Capital Outlay	453,601



## GENERAL FUND EXPENDITURE - DIVISION **\$54,474,369**

Operations	32,759,984
Support	7,845,143
Administration	7,773,722
Fire Prevention & CRR	3,249,537
Training	2,840,983
Grants/Projects	5,000



## CAPITAL PROJECTS FUND **\$12,243,728**

Major Facility Remodel & Builds	8,518,736
Apparatus Replacement	3,724,992

## RESERVES **\$14,310,586**

The seemingly unbalanced financials are indicative of mid-year appropriations of primarily custodially collected capital expansion fee revenues by the City of Fort Collins on the Authority's behalf and accumulated prior-year contributions. The aforementioned sum resulted in the appropriation of \$7,802,473 which was used to purchase the new Headquarters facility at 1300 Riverside Ave.

\*Reserves and figures for fiscal year 2025 are unaudited and subject to change.

# THE HEART OF A SAFE COMMUNITY

## The Next Generation of Life Savers

Community partnerships with the City of Fort Collins Youth Advisory Board (YAB) and Poudre School District (PSD) enhanced development of a resilient community in 2025. YAB students were trained by PFA then taught 30-to-60-minute courses to their peers to practice hands-on lifesaving skills at Rocky Mountain and Fossil Ridge High Schools.

Partnering with high school administrators, PFA helped develop Cardiac Emergency Response Plans (CERPS) for PSD and practiced timed drills with the goal of getting an AED to a patient within three minutes of a cardiac arrest.

Roles and tasks were identified through work with these teams, from radio communication within the school to calling 911 to retrieving and placing the pads of the AED.

Enrollment increased in community CPR courses with personalized instruction from Station 3 personnel and monthly location changes across fire stations to improve access.

Firefighters are great teachers and community members benefited from pairing up in small groups around mannikins with real-time feedback from fire crews as they practiced compressions, AED use, and the application of tourniquets.

This feeds into the overall goal to increase bystander intervention in CPR and AED use. Data show that 80 percent of cardiac arrests happen at home so the bystander that helps will likely be a family member or loved one.



# 600

HIGHSCHOOL  
STUDENTS TRAINED  
IN CPR, AED, &  
STOP-THE-BLEED

# 200

PSD SCHOOL  
ADMINISTRATORS &  
CRISIS PERSONNEL  
TRAINED ON  
STOP-THE-BLEED

# 274

AEDS REGISTERED IN  
PFA'S JURISDICTION  
FOR A TOTAL OF 705

# 4

AEDS INSTALLED IN  
PUBLIC LOCATIONS  
AND AVAILABLE 24/7

# PROTECTING THE COMMUNITY

PFA held the annual smoke and carbon monoxide alarm installation events, which have become community events themselves, through work with mobile home community partners and agencies including the American Red Cross,

Installation teams included FC911 dispatchers and UHealth ambulance crews, working together to reduce risk before the emergency happens.

The Poudre Library Mobile library, Evie, joined and PFA staff grilled for the neighborhood and volunteers.

# 431

SMOKE & CARBON MONOXIDE ALARMS INSTALLED OR MADE FUNCTIONAL (CREWS & EVENTS)

# 242

HOMES MADE SAFER

## WHAT'S NEXT?



As part of work toward a HeartSafe community, PFA hopes to align resources, build partnerships, and have all PSD freshman students trained in CPR, AED Use, & Stop-the-Bleed by 2027.



City of Fort Collins Youth Advisory Board receiving PFA Public Partnership Awards



PFA and Walgreens partnered to hold seven vaccination clinics which resulted in 179 vaccines administered.

# 11,293

PEOPLE INTERACTED WITH AT COMMUNITY EVENTS & CLASSES



# INSPECTION SERVICES

## Work before the Call

Firefighters are ready and willing to serve at great risk, but who works to keep firefighters safe?

The Fire Inspection Services program does. Inspectors ensure safe methods and spaces for first responders to do their work. Inspection Services was restructured to include a team of full-time, highly qualified, and dedicated fire inspectors. These changes have supported the team's dedication to life safety for both internal and external customers.



The team accomplishes this through:

- Following up with referrals from PFA crews and servicing contractors when a fire protection system is out-of-service or for other compliance related issues
- Enforcing the adopted Fire Code during routine fire inspections to abate hazards
- Managing the inspection, testing & maintenance of fire protection systems in PFA's jurisdiction
- Reviewing special events for fire code compliance and notifying crews of potential impacts
- Issuing operational permits for high hazards activities such as fireworks, pyrotechnics, and food trucks
- Tracking AEDs during fire inspections
- Building relationships with the community



MEET YOUR  
FIRE INSPECTOR)

**8,400** | REPORTS REVIEWED TO ENSURE FIRE PROTECTION SYSTEM MAINTENANCE

**7,477** | FIRE INSPECTIONS

**1778** | CITATIONS RESOLVED (83 PERCENT)

**155** | SPECIAL EVENTS REVIEWED

**2** | PROFESSIONAL PARTNERSHIP AWARDS (ANHEUSER BUSCH AND BROADCOM)



# COMMUNITY HEALTH PROGRAM



A client was calling 911 daily because they could not get up once seated after their lift assist chair broke and they were unable to replace it. The team identified the issues and even found them the right chair.

**THE PERSON HAS NOT CALLED 911 SINCE.**

**200** | INDIVIDUAL CLIENT ISSUES RESOLVED

**30** | CLIENTS CASES OPEN AT THE END OF 2025

The Community Health Program (CHP) continues to expand its impact by strengthening connections between emergency response, community resources, and long-term solutions.

This year, the team engaged directly with assisted living facilities through training, planning, and ongoing communication ensuring their staff can meet the needs and expectations for lift-assist calls, greatly improving work between first responders and the facilities.

Partnerships remain central to this work. Collaboration with Dementia Together offered specialized training for first responders, building confidence and capability when supporting individuals living with cognitive decline.

Looking ahead, the program will expand its reach through upcoming trainings to further equip operations personnel with tools to respond to mental health needs.

By combining training, partnerships, and proactive referrals, CHP is ensuring individuals receive the right care, at the right time.

## A LOOK AHEAD

### TRAINING FACILITY MASTER PLAN

- Completed a feasibility study and master plan for the PFA Training Facility on W. Vine Dr.

### FIRE ACADEMY

- 12 recruits start academy in April
- Over 900 applied

### DRONE AS A CITY RESOURCE

- Continued expansion of the partnership between Fort Collins Police Services, PFA, and the City of Fort Collins Utilities
- Deployment of medical supplies



