



**Georgia Department  
of Human Services**



**GEORGIA DEPARTMENT *of*  
COMMUNITY HEALTH**

# **MEDICAID REDETERMINATION WHAT YOU NEED TO KNOW**

March 2023



 Stay Informed.  
Stay Covered.

# OVERVIEW



- Introduction
- What is "Redetermination," and When is it Happening?
- How to Make Sure the DHS and DCH can Contact Members
- Let's Recap What We've Talked About



# MEDICAID REDETERMINATION



- As of April 2023, Georgia has returned to an annual system to check eligibility for Medicaid and PeachCare for Kids<sup>®</sup> members.
- Not everyone will go through this process at the same time.
- In fact, to reach everyone, it will take about 14 months.
- If the state finds that you are still eligible for Medicaid/ PeachCare for Kids<sup>®</sup>, your coverage will be renewed.
- If a member has aged out of PeachCare for Kids<sup>®</sup> or is no longer eligible for Medicaid, DHS will refer members to the Federal Facilitated Marketplace for alternative coverage options.



# HOW TO PREPARE FOR ELIGIBILITY REVIEW



- One of the most important things members can do during the redetermination process is to make sure their contact information is correct.
- Members should make sure they check or change their contact information and continue to keep it up-to-date.
- And remember, DHS is reviewing members in batches over 14 months.
- So, a member's date for redetermination may be anytime **until June 2024.**

# MAKE SURE DHS & DCH CAN CONTACT MEMBERS



- The Georgia Department of Human Services and Georgia Department of Community Health will communicate with Medicaid and PeachCare for Kids® members based on how they asked to receive information in Gateway.
- Members can choose to get U.S. mail, email, or both email and U.S. mail.

**Members can update contact information three ways:**

**1**

**Online**



**2**

**In-person**



**3**

**By phone**

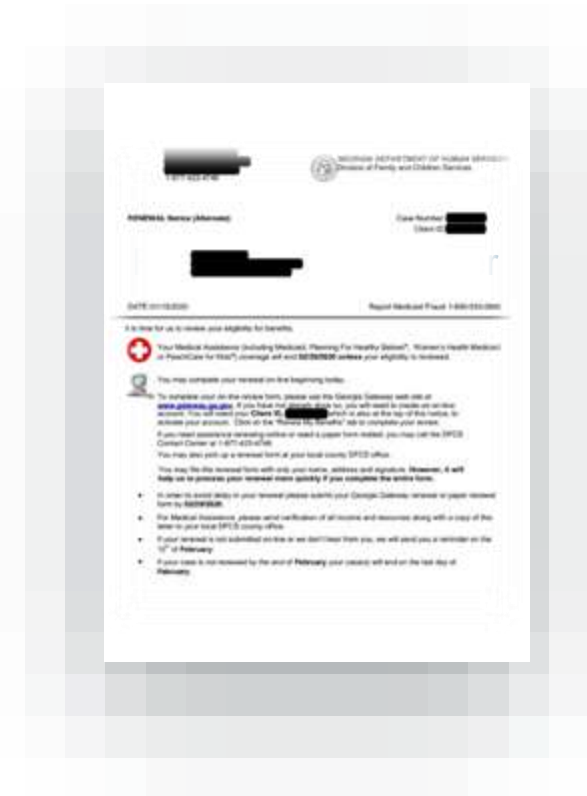


# REDETERMINATION PROCESS



## What is it like to go through the redetermination process?

- Once a member is assigned their redetermination date in Gateway, they will need to wait for their letter or an email for additional instructions.
- Members will get advance notice when their redetermination process begins.
- They should be on the lookout for an official letter or email, which will be sent about 45 days before a member's coverage is scheduled to end.
  - The letter will explain that a member's redetermination window has begun, and that they may have to submit documents like pay stubs or other materials to complete their renewal.
- If DHS has not heard or received documentation from a member after a month, the member will get a reminder letter and/or an email.



# Pandemic Enrollment in Medicaid



More than

**500,000**  
new members in  
Georgia

**Enrolled in**

Medicaid/PeachCare for Kids<sup>®</sup>  
during the COVID-19  
pandemic.

# LET'S RECAP



- The federal government is now asking Georgia, along with every other state, to check who is eligible to receive Medicaid or PeachCare for Kids<sup>®</sup> coverage.
- Not everyone will go through this process at the same time. In fact, to reach everyone, it will take about 14 months.
- It's important that members update their contact information and continue to keep it up-to-date.
- Members can update contact information online, in-person or by phone.
- For additional information and a list of frequently asked questions, please visit [www.staycovered.ga.gov](http://www.staycovered.ga.gov) or [www.siemprecubierto.ga.gov](http://www.siemprecubierto.ga.gov).





# THANK YOU.



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