



CITY OF
FORESTPARK

City Council Agenda Item

Subject: Council Discussion and Approval to recognize the Forest Park Police E-911 Operators as First Responders

Submitted By: Brandon Criss (Police Chief)

Date Submitted: May 14,2024

Work Session Date: May 20,2024

Council Meeting Date: May 20,2024

Background/History:

Forest Park Police 911 Communication Operators are dedicated professionals who work around the clock every day of the year. The Communications Department comprises twelve (12) operators and a manager, each assigned to one of four shifts.

It is important to recognize our 911 operators as first responders due to their crucial role in emergencies. These professionals are often the first point of contact in times of crisis, providing critical assistance, guidance, and support to callers until help arrives. They must remain calm under pressure, assess the situation quickly, and dispatch the appropriate emergency services.

Designating 911 operators as first responders will help raise awareness of their demanding jobs and highlight their vital role in public safety.

Acknowledging our 911 operators as first responders would be a positive step towards recognizing their critical contributions to saving lives and ensuring public safety.

Cost:	Budgeted for:	Yes	No
\$			
\$0		_____	_____x

Financial Impact: \$0

Action Requested from Council: Vote for Approval