



CITY OF  
**FORESTPARK**

# City Council Agenda Item

**Subject:** Presentation of the Forest Park Police E-911 Center and Operations

**Submitted By:** Brandon Criss (Police Chief)

**Date Submitted:** May 13, 2024

**Work Session Date:** May 20, 2024

**Council Meeting Date:** May 20, 2024

**Background/History:**

The Forest Park Police E-911 Center operates around the clock, every day of the year, ensuring continuous service to the community. Currently, the center comprises four shifts, each staffed with three communication operators, along with a dedicated Manager overseeing operations. This unit plays a crucial role in supporting the police, fire, and code enforcement departments, enabling them to effectively serve the citizens of Forest Park.

Ms. Johnson, who assumed the role of Communications Manager approximately six months ago, is here to offer an overview of our services and share insights into the future direction of the E-911 center.

<b>Cost: \$</b>	<b>Budgeted for:</b>	<input checked="" type="checkbox"/>	<b>Yes</b>	<input type="checkbox"/>	<b>No</b>
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**Financial Impact: 0**

**Action Requested from Council: Not Applicable**