

City Council Agenda Item

Presentation for RightSite Health Services – MOU for discussion and approval

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Submitted By: Sandra Davis – Office Coordinator

Date Submitted: June 30, 2025

Work Session Date: July 7, 2025

Council Meeting Date: July 7, 2025

Overview: The Agency and RightSite will prioritize and mutually agree to an integrated approach to non-emergent healthcare, ensuring individuals receive an appropriate level of care. The Agency will provide all medical direction. Based on EMS protocol, it will be determined which calls are appropriate for referral to RightSite. This MOU does not replace any existing Agency protocols.

Fees for this service are at no cost to the Agency. RightSite is paid by the patient's insurance when applicable. RightSite will accept all patients. RightSite will ensure financial considerations do not prevent the delivery of appropriate patient care.

Integrating RightSite helps reduce unnecessary transport, improves patient navigation, and keeps your units available for higher acuity calls and fire operations.

Cost: \$	N/A	Budgeted for:	Yes	No
Financial Impact: NONE				
Action Requested from Council: Discussion and approval of MOU				