



April 9, 2021

The Compliance Engine,

I wanted to send you a note letting you know how much I appreciate the service and support that your team has provided with our implementation of TCE. For over three years I have used TCE from the contractor's side when conducting multi - family residential property inspections for a neighboring jurisdiction and the reporting software was great improvement from the process that was being used in previous years.

As you know, I also utilize TCE as an AHJ, and implementing this program has been one of the best decisions in the past year that we made. Working in a limited Fire Marshal's office comes with a great deal of challenges including having more responsibilities with less manpower to complete them. Having TCE on board is like having an additional assistant that tracks all of our business requirements which allows my office, as well as the fire crews, to complete other tasks ultimately making our city a safer place for our citizens. In the short amount of time that we have been utilizing TCE I have had businesses that have historically been difficult to access and comply with code requirements become compliant within just a few weeks. Being able to view the actual reports from the contractors is another huge bonus for us and assists us in not spending extra man hours attempting to receive reports from the often rotating property managers.

For me, having the advantage of using TCE from the contractor and the AHJ side has made both of my jobs incredibly more efficient and the great, personal, service that I have received from Lee has been unbeatable. I only wish that we had found out about this service sooner!

Thanks again for all that you guys do and I look forward to many years of our partnership in providing a safer community for our city!

Sincerely,

Jeff Williamson, Fire Marshal,

City of Johns Creek, Georgia.