



City of Sandy Springs Fire Department

Fire Marshal's Office

May 7, 2020

RE: The Compliance Engine

The Sandy Springs Fire Department began using The Compliance Engine (TCE) by Brycer in February of 2019. Since that time, we have found it to be a helpful tool when checking on the status of fire and life safety systems within our jurisdiction. The Brycer team worked with us early-on to set-up our database of occupancies and their fire protection systems. On more than one occasion TCE program alerted us to fire systems that were out of service. This allowed us to take prompt action implementing fire watches and ensuring necessary repairs happen.

One thing that stood out was Brycer's willingness and ability to design a custom form and submission for our department. We require all multi-family residential facilities in the city to conduct annual third-party inspections on individual apartments (27,000+ of them). This is to check their smoke alarms, dryer vent cleaning and other fire safety items. Brycer took a copy of the form and developed a TCE version of it to allow for submission of these reports.

Customer service is critical with any business. The individuals at TCE are always quick to answer and resolve any issues that arise. Their ability to work through problems, having a system that is easy to navigate, and working with us to develop custom reports has made our experience using their system second to none. The benefits and time saved using this program have made our inspection division more efficient and productive. We have better knowledge and documentation of our occupancies. All that . . . and at "no cost" to the AHJ. Our Fire Marshal's Office highly recommends TCE.

Regards,

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