



CITY OF  
**FORESTPARK**

## City Council Agenda Item

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**Subject:** Interdev Support Agreement IT Department

**Submitted By:** Josh Cox, IT Director

**Date Submitted:** September 27th, 2023

**Work Session Date:** October 2nd, 2023

**Council Meeting Date:** N/A

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### Background/History:

Interdev has provided IT support to the City of Forest Park for the past four years as a Managed Service Provider to help supplement the City's internal IT staff. Interdev is able to provide resources that are either not economical or difficult to maintain as a single entity with a small IT department. This updated agreement better aligns with the needs of the City as we will continue to receive the key services an MSP can provide better than we can, while also eliminating from the agreement those services we can provide better as an internal department. The updated contract reduces the support agreement costs by roughly \$6000 a month and also changes from the current 36 month agreement to a 12 month agreement with an annual renewal option.

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**Cost:** \$

**Budgeted for:**  Yes  No

Reduction in cost of roughly \$6000/month

None

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I am asking for approval to move forward with the updated agreement with Interdev.